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| NUMBER - 0001  SUB BY-                    SUB FOR-                    PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-08/09/02        PRIORITY-    EST-DAYS-000                    REQD-          |
|------------------------------------------------------------------------------------|
| BEGIN-08/09/02  COMPLETE-02/01/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|          DESCRIPTION: CREATE A NEW PRODUCTION FIX LOG                               |
|                                                                                    |
|          STATUS:                                                                   |
|                                                                                    |
|           REQUEST CONTROL NUMBER: 0000                                             |
|                                                                                    |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                    |
|          CREATE A NEW LOG THAT WILL KEEP TRACK OF PRODUCTION FIXES.                |
|                                                                                    |
|           SYSTEM SPECIFICATIONS:                                                   |
|                                                                                    |
|           CREATED THIS LOG.                                                        |
|                                                                                    |
|                                                                                    |
|          08/09/02.  ADDED - 550.                                                   |
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BWCSRLST-R008   WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES   PAGE   2
AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|-------------------------------------------------------------------------------|
|  NUMBER - 0002  SUB BY-                  SUB FOR-                 PAGE-   1     |
|-------------------------------------------------------------------------------|
|  ENTERED-09/26/02        PRIORITY-    EST-DAYS-000                 REQD-       |
|-------------------------------------------------------------------------------|
|  BEGIN-09/26/02  COMPLETE-01/09/04  CLOSE-                                     |
|-------------------------------------------------------------------------------|
|                                                                               |
|          DESCRIPTION: CHANGES TO ACES XMIT FILES                              |
|                                                                               |
|          STATUS:                                                              |
|                                                                               |
|          REQUEST CONTROL NUMBER: 0000                                         |
|                                                                               |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO          |
|                                                                               |
|                                                                               |
|          SYSTEM SPECIFICATIONS:                                               |
|                                                                               |
|          THE WASHOUT.ACES.CARR FILE ONLY HAS TWO PACKED FIELDS: A TEXT-KEY    |
|          (S9(11)) THAT LOOKS LIKE IT MAY BE THE SEQUENCE FIELD ON THE TEXT    |
|          FILE (?). AND THE DATE-OF-LAST-TRANS (S9(5)). THIS FILE IS CREATED   |
|          BY BWMF6650 -- IF ACES ISN'T USING THOSE FIELDS, MAYBE WE COULD      |
|          JUST MOVE SPACES TO A GROUP ABOVE THEM.                              |
|                                                                               |
|          THE WASHOUT.ACES.PROVCHRG.LTC FILE IS AN ENTIRELY DIFFERENT          |
|          SITUATION -- IT IS CREATED BY BWMP8600 AND IS USING A VARIABLE       |
|          'MAINFRAME-STYLE' RECORD WITH NOT ONLY PACKED FIELDS, BUT            |
|          'OCCURS DEPENDING ON' CLAUSES. IT WOULD REALLY NEED TO BE RE-WRITTEN  |
|          WITH A 'PC-FRIENDLY' EXTRACT.                                        |
|                                                                               |
|          WE START TESTING THE LINK TO OB2 TOMORROW (9/25/02), SO WE'LL NEED   |
|          TO DO SOMETHING WITH THESE SOON.                                     |
|                                                                               |
|                                                                               |
|                                                                               |
|          09/26/02.  ADDED - 550.                                             |
|                                                                               |
|                                                                               |
|          02/13/03.  UPDATED - 550.                                           |
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|  NUMBER - 0003  SUB BY-                    SUB FOR-                PAGE-   1     |
|--------------------------------------------------------------------------------|
|  ENTERED-09/26/02         PRIORITY-    EST-DAYS-000                  REQD-      |
|--------------------------------------------------------------------------------|
|  BEGIN-09/26/02  COMPLETE-10/07/02  CLOSE-                                      |
|--------------------------------------------------------------------------------|
|                                                                                |
|        DESCRIPTION: RETAINED ON CONDENSE HIST                                   |
|                                                                                |
|        STATUS:                                                                 |
|                                                                                |
|       REQUEST CONTROL NUMBER: 0000                                             |
|                                                                                |
|       DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                |
|                                                                                |
|        SYSTEM SPECIFICATIONS:                                                  |
|                                                                                |
|       CHECK BWMC4000 CHECK FOR PROCEDURES THAT ARE RETAINED ON CONDENSE        |
|       HISTORY FOR MORE THAN 15 MONTHS.  PROCEDURES TO CHECK 5000V, 5047V,      |
|       5049V, AND 5051V.                                                        |
|                                                                                |
|       PROCEDURE CODES RETAINED ON THE CONDENSED HISTORY FILE                   |
|       PAST 15 MONTHS                                                           |
|                                                                                |
|        DENTAL PROCEDURE CODES TO BE RETAINED FOR 2 YEARS                       |
|                     0435D, 07880, D4341, D7880, 0435D, 0835D, 0836D, 0837D,    |
|                     0838D, 0840D, 0841D, 0856D, 0866D, 0867D, 0868D, 0841D,    |
|                     0856D, 0866D, 0867D, 0868D, 0869D, 0870D, 0871D, 0872D,    |
|                     0873D                                                      |
|                                                                                |
|        PHYSICIAN PROCEDURE CODES TO BE RETAINED FOR 2 YEARS                    |
|                     92002, 92004, 92012, 92014, 92015                          |
|                                                                                |
|        DENTAL PROCEDURE CODES TO BE RETAINED FOR 3 YEARS                       |
|                     00210, 00330, 01351, 00210, D0330, D1351                   |
|                                                                                |
|        DENTAL PROCEDURE CODES TO BE RETAINED FOR 5 YEARS                       |
|                     02710, 02740, 02750 - 02752, 02790 -- 02972, 05000 - 05999,|
|                     D2710, D2740, D2750 - D2752, D2790 - D2792, D5211 - D5214, |
|                     D5211 - D5214, D5710 - D5711, D5720 - D5721, D5750 - D5751,|
|                     D5760 - D5761, 0500D - 0599D, 5211D - 5214D, 1797M, 1799M, |
|                     9910M                                                      |
|                                                                                |
|                                                                                |
|        PROCEDURE CODES TO BE RETAINED FOR 5 YEARS - NORPLANT                   |
|             11975, 1197M, 11977, A4260                                         |
|                                                                                |
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|-------------------------------------------------------------------------------|
| NUMBER - 0003  SUB BY-                  SUB FOR-                  PAGE-   2     |
|-------------------------------------------------------------------------------|
| ENTERED-09/26/02        PRIORITY-   EST-DAYS-000                 REQD-         |
|-------------------------------------------------------------------------------|
| BEGIN-09/26/02  COMPLETE-10/07/02  CLOSE-                                      |
|-------------------------------------------------------------------------------|
|                                                                               |
|                                                                               |
|                                                                               |
|        PROCEDURE CODES TO BE RETAINED FOR 5 YEARS - HEARING AID               |      |
|                    5005V                                                      |
|                                                                               |
|        DENTAL PROCEDURE CODES TO BE RETAINED FOR 10 YEARS                     |
|             05110, 05120, D5110, D5120, 5110D, 5120D                          |   |
|                                                                               |
|                                                                               |
|        09/26/02.  ADDED - 550.                                                |
|                                                                               |
|                                                                               |
|        10/07/02.  UPDATED - 551.                                              |
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 |  NUMBER - 0004  SUB BY-                   SUB FOR-                        PAGE-   1   |
 |--------------------------------------------------------------------------------------|
 |  ENTERED-10/01/02          PRIORITY-    EST-DAYS-000                  REQD-           |
 |--------------------------------------------------------------------------------------|
 |  BEGIN-10/01/02  COMPLETE-01/27/03  CLOSE-                                            |
 |--------------------------------------------------------------------------------------|
 |                                                                                      |
 |         DESCRIPTION: CCI RESEARCH                                                     |
 |                                                                                      |
 |         STATUS:                                                                      |
 |                                                                                      |
 |          REQUEST CONTROL NUMBER: 0000                                                |
 |                                                                                      |
 |          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
 |                                                                                      |
 |          RESEARCH CCI REQUESTS IN BWMC4000.                                          |
 |                                                                                      |
 |          SYSTEM SPECIFICATIONS:                                                      |
 |                                                                                      |
 |          CSR HAS BEEN SUBMITTED                                                      |
 |                                                                                      |
 |                                                                                      |
 |         10/01/02.  ADDED - 551.                                                      |
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| NUMBER - 0005  SUB BY-                 SUB FOR-                       PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-10/07/02          PRIORITY-    EST-DAYS-000                  REQD-          |
|------------------------------------------------------------------------------------|
| BEGIN-10/07/02  COMPLETE-10/25/02  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|          DESCRIPTION: EMC REPORT PROBLEMS                                           |
|                                                                                    |
|          STATUS:                                                                   |
|                                                                                    |
|           REQUEST CONTROL NUMBER: 0000                                             |
|                                                                                    |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                    |
|           RESEARCH PROBLEMS RELATED TO REPORTS CREATED ON PROGRAMS BWME2000,        |
|           BWME4000, AND BWME5000.                                                   |
|                                                                                    |
|           SYSTEM SPECIFICATIONS:                                                   |
|                                                                                    |
|           CHANGED PROGRAMS TO ACCOMODATE THE ISSUES.                                |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|          10/07/02.  ADDED - 177.                                                   |
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|                                                                                    |
|          10/25/02.  UPDATED - 551.                                                 |
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|  NUMBER - 0006  SUB BY-                 SUB FOR-                   PAGE-   1    |
|-------------------------------------------------------------------------------|
|  ENTERED-10/18/02         PRIORITY-    EST-DAYS-000           REQD-10/18/02    |
|-------------------------------------------------------------------------------|
|  BEGIN-10/18/02  COMPLETE-10/25/02  CLOSE-                                     |
|-------------------------------------------------------------------------------|
|                                                                               |
|          DESCRIPTION: FIX RELATED HISTORY PROBLEM                             |
|                                                                               |
|          STATUS:                                                              |
|                                                                               |
|           REQUEST CONTROL NUMBER: 0000                                        |
|                                                                               |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO         |
|                                                                               |
|           GHOST AUDIT FOR 4 DIGIT PARAMETERS ARE CAUSEING RELATED HISTORY TO NOT |
|           BE PRINTED.                                                         |
|                                                                               |
|           SYSTEM SPECIFICATIONS:                                             |
|                                                                               |
|           CREATED A NEW TABLE TO HOLD THE EXCEPTIONS INDEXED BY THE PARAM     |
|           NUMBER IT IS TIED TO.  THEN MOVE THE EXCEPTION INTO THE FIELD TO    |
|           BE CHECKED TO DETERMINE IF RELATED HISTORY IS TO BE WRITTEN  OR NOT.|
|                                                                               |
|                                                                               |
|      10/18/02.  ADDED - 551.                                                 |
|                                                                               |
|                                                                               |
|      10/18/02.  UPDATED - 551.                                               |
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|  NUMBER - 0007  SUB BY-                   SUB FOR- SANDY ASBACH        PAGE-   1     |
|------------------------------------------------------------------------------------|
|  ENTERED-10/29/02         PRIORITY-    EST-DAYS-000                 REQD-           |
|------------------------------------------------------------------------------------|
|  BEGIN-10/29/02  COMPLETE-05/20/03  CLOSE-                                          |
|------------------------------------------------------------------------------------|
|                                                                                    |
|          DESCRIPTION: PDDD SCREEN AND REPORT PROBLEMS                               |
|                                                                                    |
|          STATUS:                                                                   |
|                                                                                    |
|           REQUEST CONTROL NUMBER: 0000                                             |
|                                                                                    |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                    |
|           BWMF5700-R002 IS DROPPING SEGMENTS AFTER THE 34TH OCCURANCE AND THE      |
|           PDDD SCREEN IS ALSO MISSING A SEGMENT.                                    |
|                                                                                    |
|           SYSTEM SPECIFICATIONS:                                                   |
|                                                                                    |
|           PROGRAM BWOF0552 WAS CREATING A TABLE AND FOR THE 39TH OCCURANCE IT      |
|           WAS ACTUALLY MOVING THE 49TH OCCURANCE.  THUS CAUSING THE PDDD SCREEN    |
|           TO BE MISSING THE 39TH SEGMENT.  BWMF5700-R002 IS WORKING CORRECTLY.     |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|           10/29/02.  ADDED - 551.                                                 |
|                                                                                    |
|                                                                                    |
|           05/13/03.  UPDATED - 551.                                               |
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| NUMBER - 0008  SUB BY- JOHNA LITTLE     SUB FOR- SEANNA SAMS        PAGE-   1      |
|-----------------------------------------------------------------------------------|
| ENTERED-11/06/02          PRIORITY-    EST-DAYS-000                  REQD-         |
|-----------------------------------------------------------------------------------|
| BEGIN-11/06/02  COMPLETE-11/19/02  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|       DESCRIPTION: RE-CREATE PCOP CONFIRM TAPE                                     |
|                                                                                   |
|       STATUS:                                                                     |
|                                                                                   |
|        REQUEST CONTROL NUMBER: 0000                                               |
|                                                                                   |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                |
|                                                                                   |
|        PLEASE RE-RUN THE CONFIRMATION TAPE, DATA SET NAME,                        |
|        "WASHOUT.PCOP.CONFIRM.DATA" FORM 10/28/02. THE DEPT OF PRINTING HAD        |
|        PROBLEMS WITH THE TAPE.                                                    |
|                                                                                   |
|        IF YOU HAVE ANY QUESTIONS PLEAS CONTACT SEANNA SAMS AT 725-1470.           |
|                                                                                   |
|        SYSTEM SPECIFICATIONS:                                                     |
|                                                                                   |
|        RECREATED TAPE AS REQUESTED.                                               |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|        11/06/02.  ADDED - 550.                                                    |
|                                                                                   |
|                                                                                   |
|        11/06/02.  UPDATED - 177.                                                  |
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| NUMBER - 0009  SUB BY- PATTY ORTH      SUB FOR- CONNIE RIDDLE      PAGE-  1        |
|-----------------------------------------------------------------------------------|
| ENTERED-11/14/02         PRIORITY-    EST-DAYS-000                   REQD-         |
|-----------------------------------------------------------------------------------|
| BEGIN-11/14/02  COMPLETE-05/27/03  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|         DESCRIPTION: REPORT OF 1Q02 TPL ADJUST AT 0                                |
|                                                                                   |
|         STATUS:                                                                   |
|                                                                                   |
|         REQUEST CONTROL NUMBER: 0000                                              |
|                                                                                   |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO               |
|                                                                                   |
|          IN A MEETING ON JUNE 12, 2002 WITH ACS, MMIS & DRUG REBATE WE            |
|         DISCUSSED ISSUES WITH THE INVOICING PROCESS. ONE OF THE ISSUES WAS        |
|         1Q02 CLAIMS THAT WERE PAID THEN SUBSEQUENTLY ADJUSTED AND PAID AT         |
|         ZERO BY MAA BECAUSE INSURANCE PAID IN FULL.  THE UNITS WERE ADDED         |
|          INSTEAD OF SUBTRACTED, THEREBY LEAVING UTILIZATION AT DOUBLE RATHER      |
|          THAN ZERO.  IN OUR DISCUSSION WE DECIDED THAT THIS ISSUE COULD NOT       |
|         BE FIXED USING THE PRIOR PERIOD CORRECTION PROCESS, AS IT WOULD NOT       |
|         BE POSSIBLE TO SUBTRACT DOUBLE THE UNITS ON THE CLAIM.  THE DECISION      |
|         WAS TO RUN A REPORT LISTING ALL 1Q02 TPL ADJUSTMENTS PAID AT ZERO,        |
|         AND THEN DRUG REBATE WOULD MANUALLY ADJUST UTILIZATION TO THE             |
|          MANUFACTURERS.  PLEASE CREATE THIS REPORT AND DELIVER TO PATTY ORTH,     |
|          BIN 12.                                                                  |
|                                                                                   |
|         SYSTEM SPECIFICATIONS:                                                    |
|                                                                                   |
|         CREATE A SPECIAL UTILITY WHICH WILL IDENTIFY THE REQUIRED CLAIMS          |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|         11/14/02.  ADDED - 550.                                                   |
|                                                                                   |
|                                                                                   |
|         05/22/03.  UPDATED - 550.                                                 |
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AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|-------------------------------------------------------------------------------------|
|  NUMBER - 0010  SUB BY- SUE HILTON       SUB FOR- MMIS SERVICES        PAGE-   1     |
|-------------------------------------------------------------------------------------|
|  ENTERED-11/14/02         PRIORITY-     EST-DAYS-000                  REQD-          |
|-------------------------------------------------------------------------------------|
|  BEGIN-11/14/02  COMPLETE-11/20/02  CLOSE-                                           |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|          DESCRIPTION: CLAIM CALCULATIONS AS OUTLIER                                  |
|                                                                                     |
|          STATUS:                                                                    |
|                                                                                     |
|           REQUEST CONTROL NUMBER: 0006                                              |
|                                                                                     |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO              |
|                                                                                     |
|          WHY DIDN'T THE ATTACHED CLAIM PRICE AS AN OUTLIER.  PER MY CALCULATIONS    |
|          BELOW, THIS CLAIM MEETS OUTLIER CRITERIA.  PLEASE RESEARCH.                 |
|                                                                                     |
|          DRG ALLOWED AMOUNT             $  1,039.60                                  |
|          TIMES 300%                         X 300                                   |
|                                         ---------                                   |
|                                         $ 31,188.00                                 |
|          TOTAL CLAIM CHARGE             $ 31,857.26                                 |
|                                         ---------                                   |
|          AMOUNT OVER THRESHOLD          $    669.26                                 |
|                                                                                     |
|          SYSTEM SPECIFICATIONS:                                                     |
|                                                                                     |
|           IT WAS DETERMINED THAT THERE WAS NO ERROR, THIS CLAIM DID NOT MEET THE    |
|           OUTLIER CRITERIA.  THE SYSTEM DOCUMENTATION WAS UPDATED TO REFLECT THE     |
|           CURRENT OUTLIER DOLLAR AMOUNT OF $ 33,000.                                 |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|          11/14/02.  ADDED - 550.                                                    |
|                                                                                     |
|                                                                                     |
|          11/19/02.  UPDATED - 158.                                                  |
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| NUMBER - 0011  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE     PAGE-   1       |
|-------------------------------------------------------------------------------------|
| ENTERED-11/14/02          PRIORITY-    EST-DAYS-000                 REQD-            |
|-------------------------------------------------------------------------------------|
| BEGIN-11/14/02  COMPLETE-11/22/02  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|          DESCRIPTION: ZERO UNITS OF SERVICE ERROR                                   |
|                                                                                     |
|          STATUS:                                                                    |
|                                                                                     |
|          REQUEST CONTROL NUMBER: 0004                                               |
|                                                                                     |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                |
|                                                                                     |
|          ZERO UNITS OF SERVICE ON ENCOUNTER DATA RECEIVED FROM PLANS SOMETIMES      |
|          ARE NOT DETECTED AS ERRORS DURING THE ACS EDIT, AND WHICH IS CONTRARY      |
|          TO EXISTING EDIT PROVISIONS.                                               |
|                                                                                     |
|          IN THE PAST, WHEN THE UNITS OF SERVICE = 0, THEN THE ACS EDIT CORRECTLY    |
|          DETERMINED THERE WAS AN ERROR AND ISSUED THE APPROPRIATE EDIT RESULTS.     |
|          HOWEVER, NOW THIS SOMETIMES IS NOT OCCURRING. IN PARTICULAR (1) THERE      |
|          IS NO ERROR MESSAGE "UNIT OF SERVICE IS EQUAL TO ZEROES OR IS INVALID",    |
|          NOR (2) INCLUSION OF SUCH ERRORS IN THE ERROR SUMMARY, NOR (3) SETTING     |
|          OF THE UNITS OF SERVICE ERROR FLAG (ENC-ERROR-FLAG-23, MMIS ELEMENT        |
|          #2534-12) TO ='1' AS SHOULD OCCUR IN THE ENCOUNTER-IN-FIVE RECORD (MMIS    |
|          RECORD ELEMENT #12872) RETURNED TO THE PLANS.                              |
|                                                                                     |
|          THE ABOVE INAPPROPRIATE EDIT IS OCCURRING IN THE FILE RETURNED TO THE      |
|          PLANS WITH THE ASSOCIATED EDIT DATE AND TIME VALUES = D102202.T183300.     |
|          FOR EXAMPLE, IN THIS FILE ARE 7 RECORDS WITH: HOSPITAL PATIENT CONTROL     |
|          # =4624588082801 (POSITIONS 369-388), ENCOUNTER RECORD PLAN ID            |
|          =00289778000001021301 (POSITION 206-255), SEQUENTIAL ENCOUNTER ID         |
|          =000001021 (POSITION 2-10), ENCOUNTER TYPE = R. (POSITION 1) AND FOR       |
|          LINES 3, 5, 6, 7 THE REVENUE CODE =0110. FOR THESE FOUR LINES THE UNITS    |
|          OF SERVICE IS 0-FILLED. IN SUCH CASES, THE EDIT SHOULD DETECT THE 0-       |
|          FILLED UNITS OF SERVICE AS ERRORS AND REFLECT THESE ERRORS IN THE ERROR    |
|          MESSAGE, THE ACS ERROR SUMMARY AND SETTING THE ASSOCIATED ERROR FLAG =     |
|          '1'. BUT THIS IS NOT OCCURRING, AS DESCRIBED ABOVE.                        |
|                                                                                     |
|          PLEASE CORRECT THE EDIT SO THAT, AS IN THE PAST, IN THE CASE WHEN UNITS    |
|          OF SERVICE IS 0-FILLED THEN IT IS TREATED AS AN ERROR AND BE SO REFLECT-   |
|          ED IN THE ERROR MESSAGE, ERROR SUMMARY, AND SETTING OF ERROR FLAGS.        |
|                                                                                     |
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|          SYSTEM SPECIFICATIONS:                                                     |
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| NUMBER - 0011  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE    PAGE-   2   |
|--------------------------------------------------------------------------------|
| ENTERED-11/14/02          PRIORITY-    EST-DAYS-000              REQD-          |
|--------------------------------------------------------------------------------|
| BEGIN-11/14/02  COMPLETE-11/22/02  CLOSE-                                       |
|--------------------------------------------------------------------------------|
|                                                                                |
|                                                                                |
|          CHANGE WAS MADE TO BWMP6112 TO LOOK FOR NUMERIC REVENUE CODE           |
|          VALUES IN CONJUCTION WITH THE UNITS OF SERVICE.                        |
|                                                                                |
|                                                                                |
|          11/14/02.  ADDED - 550.                                               |
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| NUMBER - 0012  SUB BY- SUE HILTON        SUB FOR- MMIS SERVICES        PAGE-   1     |
|-------------------------------------------------------------------------------------|
| ENTERED-11/14/02          PRIORITY-    EST-DAYS-000                    REQD-         |
|-------------------------------------------------------------------------------------|
| BEGIN-11/14/02  COMPLETE-12/13/02  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|          DESCRIPTION: EXC 109 POSTING INCORRECTLY                                   |
|                                                                                     |
|        STATUS:                                                                      |
|                                                                                     |
|         REQUEST CONTROL NUMBER: 0005                                                |
|                                                                                     |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO                  |
|                                                                                     |
|          EXCEPTION 109 SHOULD NOT POST ON ITA CLAIMS (SEE ATTACHED HARD CODING).    |
|          THE ATTACHED CLAIM HAS CYCLED WITH AN "I" IN THE ITA FIELD AND EXCEPTION   |
|          109 IS STILL POSTING.                                                      |
|                                                                                     |
|         SYSTEM SPECIFICATIONS:                                                      |
|                                                                                     |
|          MOVED THE BYPASS OF EXCEPTION 109 TO THE BEGINNING OF SECTION              |
|          S410-100.                                                                  |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|        11/14/02.  ADDED - 550.                                                      |
|                                                                                     |
|                                                                                     |
|        12/13/02.  UPDATED - 158.                                                    |
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| NUMBER - 0013  SUB BY- JOHNA LITTLE     SUB FOR- SANDY HEMMINGER     PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-11/21/02        PRIORITY-    EST-DAYS-000                 REQD-             |
|------------------------------------------------------------------------------------|
| BEGIN-11/21/02  COMPLETE-11/27/02  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|        DESCRIPTION: REPORT OF RA NUMBERS                                            |
|                                                                                    |
|        STATUS:                                                                     |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 0008                                               |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|         PLEASE GIVE ME THE REMITTANCE ADVICE NUMBER THAT ICN'S 39613588012000032   |
|         AND 39615688040000123 PAID UNDER. IT SHOULD BE IN 1996 OR 1997. THIS       |
|         INFORMATION IS NEEDED FOR MEDICAID FRAUD IN TACOMA AS THEY ARE CURRENTLY    |
|         IN COURT AND NEED TO GET A COPY OF THE WARRANT. THEY CAN'T GET THE          |
|         WARRANT NUMBER WITHOUT THE REMITTANCE ADVICE NUMBER.                        |
|                                                                                    |
|         THIS HAS BEEN DISCUSSED WITH DARIN MORIN.                                   |
|                                                                                    |
|                                                                                    |
|         SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|         WRITE SPECIAL ONE TIME JOB TO PULL RA NUMBERS FOR THE ICN.                  |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|         11/21/02.  ADDED - 550.                                                    |
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| NUMBER - 0014  SUB BY- JULIE HEATH      SUB FOR- MMIS SERVICES      PAGE-   1     |
|----------------------------------------------------------------------------------|
| ENTERED-11/21/02         PRIORITY-    EST-DAYS-000                   REQD-        |
|----------------------------------------------------------------------------------|
| BEGIN-11/21/02  COMPLETE-01/01/04  CLOSE-                                         |
|----------------------------------------------------------------------------------|
|                                                                                  |
|        DESCRIPTION: CLAIMS NOT POSTING AUDIT 0730                                 |
|                                                                                  |
|        STATUS:                                                                    |
|                                                                                  |
|         REQUEST CONTROL NUMBER: 0007                                             |
|                                                                                  |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                  |
|         PLEASE SEE ATTACHED CLAIMS THAT SURPASS THE POLICY OF 3 FLUORIDE VARNISH |
|         IN A 12 MONTH PERIOD, BUT ARE NOT HITTING LIMIT AUDIT 730.               |
|                                                                                  |
|                                                                                  |
|         SYSTEM SPECIFICATIONS:                                                   |
|                                                                                  |
|         CLOSED PER DARIN MORINS'S INSTRUCTIONS ON MARCH 26, 2004 - ISSUE WAS CORRECTED|
|         BY HIPAA IMPLEMENTATION.                                                 |
|                                                                                  |
|                                                                                  |
|                                                                                  |
|        11/21/02.  ADDED - 550.                                                   |
|                                                                                  |
|                                                                                  |
|        03/26/04.  UPDATED - 158.                                                 |
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| NUMBER - 0015  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE     PAGE-   1       |
|-------------------------------------------------------------------------------------|
| ENTERED-11/25/02          PRIORITY-    EST-DAYS-000                   REQD-          |
|-------------------------------------------------------------------------------------|
| BEGIN-11/25/02  COMPLETE-11/27/02  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: ENCOUNTER ERROR RPT - EPSDT                                     |
|                                                                                     |
|         STATUS:                                                                     |
|                                                                                     |
|        REQUEST CONTROL NUMBER: 0010                                                 |
|                                                                                     |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                   |
|                                                                                     |
|        THE ACS ENCOUNTER DATA ERROR SUMMARY REPORTS PRINTS:                         |
|           -  THE TOTAL COUNT OF RECORDS WITH ERRORS, HER CALLED CLOUNT #1,           |
|              AND SEEMS CORRECT.                                                      |
|           -  THE COUNT OF RECORDS WITH EPSDT REFERRAL INDICATOR RECORDS,             |
|              HERE CALLED COUNT #2, AND SEEMS CORRECT.                                |
|           -  FROM COUNT #2, THE COUNT OF EPSDT RECORDS THAT WAS EXCLUDED             |
|              FROM COUNT #1, HERE CALLED COUNT #3, AND IS INCORRECT, BEING            |
|              TOO HIGH.                                                               |
|                                                                                     |
|        COUNT #3 APPEARS TO SIMPLY RESTATE COUNT #2, AND DOES NOT EXCLUDE             |
|        SOME RECORDS WHICH HAVE EPSDT REFERRAL INDICATOR ERRORS AND ALSO             |
|        OTHER ERRORS THAT ARE TO BE INCLUDED IN THE TOTAL COUNT OF RECORDS           |
|        WITH ERRORSS.                                                                 |
|                                                                                     |
|        FOR EXAMPLE, FOR FILE D111402.T160800 THE ACS ERROR SUMMARY REPORT           |
|        SHOWS:                                                                        |
|        1.  10,820 = TOTAL COUNT OF RECORDS WITH ERRORS OF THE KIND TO BE            |
|             INCLUDED IN SUCH COUNT.  THIS COUNT APPEARS CORRECT AND DOES            |
|             APPEAR CORRECT AND DOES APPEAR TO COUNT RECORDS WITH THE TYPES          |
|             OF ERRORS THAT SHOULD BE IN THIS TOTAL.                                  |
|        2.  11,193 = RECORDS WITH EPSDT REFERRAL INDICATOR ERROR. THIS COUNT         |
|             APPEARS TO BE CORRECT.                                                   |
|        3.  11,193 = RECORDS WITH ONLY EPSDT ERRORS AND WHICH ARE EXCLUDED           |
|             FROM THE TOTAL COUNT OF RECORDS WITH ERRORS.  THIS COUNT IS             |
|             INCORRECT.  IT IS INCORRECT IN THIS CASE BECAUSE 1 RECORD ALSO          |
|             HAD A PIC CODE ERROR, WHILE THE REMAINING RECORDS HAD ONLY EPSDT        |
|             REFERRAL INDICATOR ERRORS.  THE RECORD WITH A PIC ERROR HAD             |
|             SEQUENTIAL ENCOUNTER ID = 000981166, PLAN RECORD ID (FIELD 25) =        |
|             0207061385, LINE #1.  THE ACS ERROR SUMMARY SHOULD HAVE REPORTED        |
|             THAT 11,192 RECORDS WITH EPSDT REFERRAL INDICATOR PROBLEMS WERE         |
|             EXCLUDED FROM THE TOTAL COUNT OF RECORDS WITH ERRORS.                   |
|                                                                                     |
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BWCSRLST-R008   WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES   PAGE   18
AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|-----------------------------------------------------------------------------------|
|  NUMBER - 0015  SUB BY- JOHNA LITTLE      SUB FOR- DAVID FICHTENBE     PAGE-   2   |
|-----------------------------------------------------------------------------------|
|  ENTERED-11/25/02          PRIORITY-     EST-DAYS-000              REQD-           |
|-----------------------------------------------------------------------------------|
|  BEGIN-11/25/02  COMPLETE-11/27/02  CLOSE-                                         |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|                                                                                   |
|                                                                                   |
|        WHILE IN THE ABOVE CASE THE INCORRECT COUNT IS TOO HIGH ONLY BY 1,         |
|        UNDER OTHER CIRCUMSTANCES THE INCORRECT AMOUNT COULD BE MUCH GREATER.       |
|        THIS PROBLEMS NEEDS TO BE FIXED AS SOON AS POSSIBLE SINCE ONGOING           |
|        PRODUCTION REPORTS ARE AFFECTED.                                            |
|                                                                                   |
|        ATTACHMENTS PROVIDED WITH 'HARD COPY' OF THIS WORK ORDER:                   |
|        (1)  ACS ERROR SUMMARY REPORT FOR THE ABOVE DT FILE                         |
|        (2)  LISTING OF SELECTED FIELDS OF THE RECORD WITH A PIC ERROR              |
|             AND EPSDT ERROR NOTED ABOVE.                                           |
|                                                                                   |
|        SYSTEM SPECIFICATIONS:                                                      |
|                                                                                   |
|         PROGRAM CHANGES WERE MADE TO BWMP6112 TO CORRECTLY COUNT                   |
|        EPSDT ERRORS.                                                               |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|        11/25/02.  ADDED - 550.                                                     |
|                                                                                   |
|                                                                                   |
|        11/27/02.  UPDATED - 521.                                                   |
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| NUMBER - 0016  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE     PAGE-   1     |
|-----------------------------------------------------------------------------------|
| ENTERED-11/25/02          PRIORITY-    EST-DAYS-000                  REQD-         |
|-----------------------------------------------------------------------------------|
| BEGIN-11/25/02  COMPLETE-11/27/02  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|          DESCRIPTION: ENCOUNTER ERROR RPT - HIGH CNTS                              |
|                                                                                   |
|          STATUS:                                                                  |
|                                                                                   |
|           REQUEST CONTROL NUMBER: 0011                                            |
|                                                                                   |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO             |
|                                                                                   |
|           THE ACS ENCONTER DATA ERROR SUMMARY REPORT GIVES THE COUNT OF A         |
|           NUMBER OF ASSOCIATION FLAGS.                                            |
|                                                                                   |
|           SYSTEM SPECIFICATIONS:                                                  |
|                                                                                   |
|           PROGRAM BWMP6112 WAS MODIFIED TO REPORT THE CORRECT NUMBER OF           |
|           CORRESPONDING ERROR FLAGS AND REPORT COUNTS.                            |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|           11/25/02.  ADDED - 550.                                                 |
|                                                                                   |
|                                                                                   |
|           11/27/02.  UPDATED - 521.                                              |
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| NUMBER - 0017  SUB BY- SANDY RICCOLO    SUB FOR- MMIS SERVICES        PAGE-   1      |
|-------------------------------------------------------------------------------------|
| ENTERED-11/25/02          PRIORITY-    EST-DAYS-000                   REQD-          |
|-------------------------------------------------------------------------------------|
| BEGIN-11/25/02  COMPLETE-01/27/03  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|        DESCRIPTION: MMIS AWP MATCHING POS                                            |
|                                                                                     |
|        STATUS:                                                                      |
|                                                                                     |
|        REQUEST CONTROL NUMBER: 0013                                                 |
|                                                                                     |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                   |
|                                                                                     |
|        THE AVERAGE WHOLESALE PRICE IN THE MMIS SYSTEM IS NOT MATCHING THE POINT      |
|        OF SALE SYSTEM SINCE THE PRICING CHANGE ON 08/01/02. WE NEED THE 100%         |
|        AWP IN MMIS.                                                                  |
|        PER PHONE CONVERSATION WITH RANDY STAMP ON 11/21/02, IT WOULD PROBABLY        |
|        BE IMPOSSIBLE TO FIX THIS AT THIS TIME. RANDY DOES MAJOR SYSTEM ENHANCE-      |
|        MENTS ONCE OR TWICE A YEAR AND HE WILL HAVE IT FIXED ON THE NEXT OPPOR-       |
|        TUNITY.                                                                       |
|        THE PROBLEM HAS BEEN DISCUSSED WITH DON BOOGERD, BROOKE CAMPBELL AND          |
|        RANDY STAMP. RANDY DETERMINED THE PLAN FOR FIXING THIS.                       |
|                                                                                     |
|                                                                                     |
|        SYSTEM SPECIFICATIONS:                                                        |
|                                                                                     |
|        A FULL FILE WAS RUN AND PUT BOTH FILES IN SYNC                                |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|        11/25/02.  ADDED - 550.                                                      |
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| NUMBER - 0018  SUB BY- JOHNA LITTLE      SUB FOR- SHELLEY MCDERMO     PAGE-   1  |
|---------------------------------------------------------------------------------|
| ENTERED-12/05/02         PRIORITY-    EST-DAYS-000                  REQD-        |
|---------------------------------------------------------------------------------|
| BEGIN-12/05/02  COMPLETE-02/11/03  CLOSE-                                        |
|---------------------------------------------------------------------------------|
|                                                                                 |
|         DESCRIPTION: SEND BWMC6100-R002 TO COLD                                  |
|                                                                                 |
|         STATUS:                                                                  |
|                                                                                 |
|        REQUEST CONTROL NUMBER: 0002                                             |
|                                                                                 |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO             |
|                                                                                 |
|        PLEASE ADD THE MMIS SYSTEM SUSPENSE FILE RECYCLE REPORT BWMC6100-R002     |
|        TO THE COLD SYSTEM.                                                       |
|                                                                                 |
|        ADDENDUM AS OF JANUARY 8, 2003:                                          |
|                                                                                 |
|        PLEASE DISCONTINUE PRINTHING THIS REPORT.                                |
|                                                                                 |
|        SYSTEM SPECIFICATIONS:                                                    |
|                                                                                 |
|        TO COMPLETE THIS CSR THE FOLLOWING NEEDS TO BE DONE.                      |
|                                                                                 |
|        1.  BWMC6100; ADDED LOGIC TO GENERATE A BLANK LINE, SO THAT THE          |
|             REPORT WILL ALWAYS BE CREATED.                                       |
|                                                                                 |
|        2.  BWCA2500; ADDED BWA.P.C6100RB.DATA TO BE FTPED TO THE SERVER         |
|             AND DISCONTINUE PRINTING THIS REPORT.                                |
|                                                                                 |
|        3.  BWCA2500; ADDED BWA.P.C6100RB.DATA TO BE FTPED TO THE SERVER         |
|             AND DISCONTINUE PRINTING THIS REPORT.                                |
|                                                                                 |
|        4.  RECOMPILE BWMC6100.                                                  |
|                                                                                 |
|                                                                                 |
|                                                                                 |
|        12/05/02.  ADDED - 550.                                                  |
|                                                                                 |
|                                                                                 |
|        01/10/03.  UPDATED - 551.                                                |
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| NUMBER - 0019  SUB BY- JOHNA LITTLE     SUB FOR- MMIS SERVICES        PAGE-   1     |
|------------------------------------------------------------------------------------|
| ENTERED-01/02/03          PRIORITY-    EST-DAYS-000                   REQD-         |
|------------------------------------------------------------------------------------|
| BEGIN-01/02/03  COMPLETE-01/02/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: UNABLE TO DELETE RECP WITH HIC                                 |
|                                                                                    |
|         STATUS:                                                                    |
|                                                                                    |
|          REQUEST CONTROL NUMBER: 0014                                              |
|                                                                                    |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                    |
|          DUE TO CSR# 4067, "NEW BUY-IN FIELDS ON RECIPIENT ELIGIBILITY FILE",      |
|          BEING IMPLEMENTED WE CAN'T DELETE A CLIENT'S ELIGIBILITY RECORD IF THE    |
|          CLIENT HAS A HIC NUMBER ON PAGE 1 IN THE "PRIOR HIC NUMBERS" FIELD. IT    |
|          WON'T LET US DELETE THE RECORD AND GIVES US AN ERROR MESSAGE, "RECIPIENT  |
|          HAS HIC SEGMENTS". ATTACHED IS A SAMPLE SHOWING THAT WE TRIED TO DELETE   |
|          THE ELIGIBILITY RECORD FOR PIC, "GJ110734SHEPHA" AND IT WOULDN'T LET      |
|          US DO IT. WE NEED TO HAVE THIS CORRECTED SO THAT WE CAN DELETE WHEN       |
|          NECESSARY ELIGIBILITY RECORDS FOR CLIENTS THAT HAVE HIC NUMBERS.          |
|                                                                                    |
|                                                                                    |
|          SYSTEM SPECIFICATIONS:                                                    |
|                                                                                    |
|          BWOR0100; REMOVE LOGIC THAT STOP DELETE OF RECIPIENT IF HIC NUMBER        |
|          WAS PRESENT.                                                              |
|                                                                                    |
|                                                                                    |
|          01/02/03.  ADDED - 550.                                                   |
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|  NUMBER - 0020  SUB BY- ALLON PETERMAN   SUB FOR- DANIEL HUGHES       PAGE-   1    |
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|  ENTERED-01/02/03          PRIORITY-    EST-DAYS-000                  REQD-        |
|-----------------------------------------------------------------------------------|
|  BEGIN-01/02/03  COMPLETE-01/27/03  CLOSE-                                         |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|          DESCRIPTION: DELIVER 2 COPIES OF BWCSRLIST                                |
|                                                                                   |
|          STATUS:                                                                  |
|                                                                                   |
|          REQUEST CONTROL NUMBER: 0015                                             |
|                                                                                   |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                   |
|          DANIEL HUGHES, FROM PRP, WOULD LIKE 2 COPIES OF REPORT BWCSRLIST-R001    |
|          (CSR LIST) TO BE DELIVERED TO BIN 14.                                     |
|                                                                                   |
|                                                                                   |
|          SYSTEM SPECIFICATIONS:                                                   |
|                                                                                   |
|          CHANGES WERE MADE TO THE CSR CLIST AND EXTRA COPIES DELIVERED.           |
|                                                                                   |
|                                                                                   |
|          01/02/03.  ADDED - 550.                                                  |
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| NUMBER - 0021  SUB BY- JOHNA LITTLE    SUB FOR- DAVID FICHTENBE    PAGE-   1          |
|--------------------------------------------------------------------------------------|
| ENTERED-01/13/03          PRIORITY-    EST-DAYS-000              REQD-                |
|--------------------------------------------------------------------------------------|
| BEGIN-01/13/03  COMPLETE-02/07/03  CLOSE-                                             |
|--------------------------------------------------------------------------------------|
|                                                                                      |
|          DESCRIPTION: ENCOUNTER DATA EDIT PROCESS                                     |
|                                                                                      |
|        STATUS:                                                                       |
|                                                                                      |
|       REQUEST CONTROL NUMBER: 0012                                                   |
|                                                                                      |
|       DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO                    |
|                                                                                      |
|        FOR THE ENCOUNTER DATA EDIT PROCESS, WHEN DATE OF BIRTH REPORTED IN A          |
|        RECORD BEING EDITED IS ZERO-FILLED, 8-FILLED, 9-FILLED, NON-NUMERIC, OR        |
|        OTHERWISE NOT A VALID DATE, THEN THE EDIT FOR DATE OF BIRTH IS NOT BEING       |
|        FOLLOWED PER EXISTING CSR SPECIFICATIONS.                                      |
|                                                                                      |
|        DETAILS:                                                                      |
|                                                                                      |
|        THE FOLLOWING PROPER ACTIONS ARE NO LONGER OCCURING WHEN THE INPUT VALUE       |
|        FOR DATE OF BIRTH IS NOT A VALID DATE:                                         |
|                                                                                      |
|            (1) THE PROPER ERROR MESSAGE 'RECIP DATE OF BIRTH EQUALS ZERO OR IS        |
|                INVALID' IS NO LONGER BEING USED.                                      |
|                                                                                      |
|            (2) THE ERROR FLAG FOR DATE OF BIRTH ('ENC-ERROR-FLAG-5') IS NOT           |
|                SET TO '1' IN MMIS RECORD 'ENCOUNTER-REC-OUT' (RECORD ELEMENT          |
|                16807) AND IN MMIS RECORD 'ENCOUNTER-IN-FIVE' (RECORD ELEMENT          |
|                12872)                                                                 |
|                                                                                      |
|            (3) THE CUSTOMARY VALUE FOR WHEN THE DATE OF BIRTH IS NOT A VALID          |
|                DATE IS NOT BEING STORED IN  THE RECIP-DATE-OF-BIRTH FIELD IN          |
|                ENCOUNTER-REC-OUT                                                      |
|                                                                                      |
|            (4) THE ERROR SUMMARY REPORT DOES NOT INCLUDE ANY COUNTS OF VALID          |
|                DATES OF BIRTH                                                         |
|                                                                                      |
|            (5) A '-' IS NOT PROPERLY BEING PLACED IN THE FIELD FOR FLAG "ERR-         |
|                FLG-DOB-ELIG" (MMIS ELEMENT 2571-12). CSR 3898 (FOR CONVENIENCE        |
|                ATTACHED AT PAGES 1-2) SPECIFIES THAT IF THE EDIT CHECK TO COM-        |
|                PARE THE DATE OF BIRTH IN THE INPUT ENCOUNTER-IN-FIVE RECORD           |
|                WITH THE DATE OF BIRTH IN THE ELIGIBILITY FILE IS NOT APPROPRIATE      |
|                OR CANNOT BE MADE THEN THE ERR-FLG-DOB-ELIG FIELD IS TO BE FILLED      |
|                WITH A '-'. CSR 3898 ALSO STATES THAT IF THE INPUT DATE OF BIRTH       |
|                                                                                      |
|                                                                                      |
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                                          WSR LOG

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| NUMBER - 0021  SUB BY- JOHNA LITTLE      SUB FOR- DAVID FICHTENBE      PAGE-   2  |
|----------------------------------------------------------------------------------|
| ENTERED-01/13/03          PRIORITY-    EST-DAYS-000              REQD-            |
|----------------------------------------------------------------------------------|
| BEGIN-01/13/03  COMPLETE-02/07/03  CLOSE-                                         |
|----------------------------------------------------------------------------------|
|                                                                                  |
|                                                                                  |
|              IS NOT A VALID DATE THEN THE FOREGOING COMPARISON TO THE DATE OF     |
|              BIRTH IN THE ELIGIBILITY FILE CANNOT BE MADE.                        |
|                                                                                  |
|          THE FOLLOWING IMPROPER ACTIONS ARE OCCURRING WHEN THE INPUT VALUE FOR    |
|          DATE OF BIRTH IS NOT A VALID DATE:                                       |
|                                                                                  |
|              (6) THE IMPROPER ERROR MESSAGE IS ISSUED, "NON-NEWBORN PLAN BIRTH-   |
|                  DATE CORRECTED W/ELIG". CSR 3898 (RCN 3977) SPECIFIED THIS       |
|                  MESSAGE IS ISSUED ONLY IF THE INPUT DATE OF BIRTH IN THE EN-     |
|                  COUNTER-IN-FIVE RECORD WAS A VALID DATE IN ADDITION TO OTHER     |
|                  CONDITIONS BEING MET.                                            |
|                                                                                  |
|              (7) THE FLAG "ERR-FLG-DOB-ELIG" (MMIS ELEMENT 2570-12) IS IMPROPERLY |
|                  SET TO '1'. CSR 3898 SPECIFIED THAT SETTING THE FOREGOING ELE-   |
|                  MENT TO '1' SHOULD OCCUR ONLY IF THE DATE OF BIRTH IN THE INPUT  |
|                  ENCOUNTER DATA RECORD WAS A VALID DATE IN ADDITION TO OTHER      |
|                  CONDITIONS BEING MET.                                            |
|                                                                                  |
|              (8) WHEN THE INPUT PIC MATCHES A PIC ON THE ELIGIBILITY FILE, THEN   |
|                  THE DATE OF BIRTH IN THE ELIGIBILITY FILE IS IMPROPERLY STORED   |
|                  IN ENCOUNTER-REC-OUT AND IN ENCOUNTER-IN-FIVE; CSR 3898 SPECI-   |
|                  FIED THAT SO STORING THE DATE OF BIRTH FROM THE ELIGIBILITY FILE |
|                  SHOULD ONLY OCCUR WHEN THE INPUT DATE OF BIRTH IS A VALID DATE,  |
|                  IN ADDITION TO OTHER CONDITIONS, E.G. THAT THE INCOMING DATE OF  |
|                  BIRTH "IS MORE THAN 90 DAYS BEFORE THE DATE OF SERVICE." (PAGE 1 |
|                  OF CSR 3898). IF THE DATE OF BIRTH IS NOT A VALID DATE, THEN THE |
|                  CONDITION THAT THE DATE OF BIRTH IS MORE THAN 90 DAYS BEFORE THE |
|                  DATE OF SERVICE FAILS TO BE MET.                                 |
|                                                                                  |
|                  AS IT IS CURRENTLY IMPROPERLY EDITED, WHEN THE DATE OF BIRTH IS  |
|                  INVALID, E.G. 9-FILLED, THEN WHEN SERVICE IS GIVEN TO A NEWBORN  |
|                  REPORTED UNDER ITS MOTHER'S PIC, THE PRESENT IMPROPER EDIT CAN   |
|                  INAPPROPRIATELY STORE THE MOTHER'S DATE OF BIRTH IN THE ELIGIBI- |
|                  LITY FILE AS THE NEWBORN PATIENT'S DATE OF BIRTH IN THE ENCOUN-  |
|                  TER-REC-OUT AND ENCOUNTER-IN-FIVE RECORDS.                       |
|                                                                                  |
|              (9) THE COUNT OF RECORDS IN THE ERROR SUMMARY REPORT MEETING THE     |
|                  CONDITIONS FOR ISSUING THE ERROR MESSAGE "NON-NEWBORN PLAN BIRTH-|
|                  DATE CORRECTED W/ELIG" IMPROPERLY INCLUDES THE COUNT OF RECORDS  |
|                                                                                  |
|                                                                                  |
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BWCSRLST-R008   WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES   PAGE   26
AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|------------------------------------------------------------------------------------|
| NUMBER - 0021  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE     PAGE-   3      |
|------------------------------------------------------------------------------------|
| ENTERED-01/13/03          PRIORITY-    EST-DAYS-000                 REQD-           |
|------------------------------------------------------------------------------------|
| BEGIN-01/13/03  COMPLETE-02/07/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|                                                                                    |
|             WITH DATE OF BIRTH THAT IS NOT A VALID DATE. CSR 3898 SPECIFIES         |
|             THE COUNT OF RECORDS ASSOCIATED WITH THE FOREGOING ERROR MESSAGE        |
|             SHOULD APPLY ONLY IF THE DATE OF BIRTH IS A VALID DATE, IN ADDI-        |
|             TION TO OTHER CONDITIONS.                                               |
|                                                                                    |
|         EXAMPLE:                                                                    |
|                                                                                    |
|         FOR AN EXAMPLE OF THE ABOVE PROBLEMS COMPARE THE EDIT OF AN INPUT FILE      |
|          PROCESSED ON JANUARY 10, 2002 (D011002.T145000) WITH THE EDIT OF AN        |
|          INPUT FILE PROCESSED RECENTLY ON OCTOBER 9, 2002 (D100902.T144800).        |
|          FOR THE FORMER FILE THE ENCOUNTER DATA ERROR REPORT SHOWS THAT FOR THE     |
|          INVALID DATE OF BIRTH PLAN INPUT VALUE OF '999999' THE ERROR MESSAGE       |
|          PROPERLY IS "RECIP DATE OF BIRTH EQUALS ZERO OR IS INVALID" (SEE ATTACHED  |
|          PAGE 4). HOWEVER, FOR THE LATTER FILE PROCESSED IN OCTOBER 2002 (AFTER     |
|          SUBMISSION OF CSR 3898), FOR THE SAME PLAN INPUT VALUES OF '999999' THE    |
|          ERROR MESSAGE IMPROPERLY IS "NON-NEWBORN PLAN BIRTHDATE CORRECTED W/ELIG'" |
|          (SEE ATTACHED PAGE 5) LIKEWISE, FOR THE FORMER FILE THE ERROR SUMMARY      |
|          REPORT PROPERLY SHOWS A COUNT FOR THE INVALID 9-FILLED VALUES FOR DATE     |
|          OF BIRTH (SEE ATTACHED PAGE 3). HOWEVER, FOR THE LATTER FILE THE ERROR     |
|          SUMMARY REPORT SHOWS NO COUNT AT ALL OF RECORDS WITH AN INVALID DATE       |
|          FOR DATE OF BIRTH EVEN THOUGH THE FILE CONTAINS SUCH INVALID DATES (SEE    |
|          ATTACHED PAGE 6).                                                          |
|                                                                                    |
|                                                                                    |
|         SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|         CHANGES MADE TO BWMP6112                                                    |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|         01/13/03.  ADDED - 550.                                                     |
|                                                                                    |
|                                                                                    |
|         02/10/03.  UPDATED - 521.                                                   |
|                                                                                    |
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BWCSRLST-R008                     WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES                    PAGE    27
AS OF  06/02/04                      MEDICAID MANAGEMENT INFORMATION SYSTEMS                       RUN DATE 06/02/04


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|-------------------------------------------------------------------------------------|
| NUMBER - 0022  SUB BY- SANDY ASBACH     SUB FOR- MMIS SERVICES        PAGE-  1       |
|-------------------------------------------------------------------------------------|
| ENTERED-01/13/03         PRIORITY-    EST-DAYS-000                    REQD-          |
|-------------------------------------------------------------------------------------|
| BEGIN-01/13/03  COMPLETE-03/10/03  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: POSTING OF EXCEPTION 301                                        |
|                                                                                     |
|         STATUS:                                                                     |
|                                                                                     |
|         REQUEST CONTROL NUMBER: 0009                                                |
|                                                                                     |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO                 |
|                                                                                     |
|         CLAIMS PROCESSING BROUGHT ME A SAMPLE THIS MORNING OF AN ELECTRONIC          |
|         CLAIM FROM THE QUEUE THAT WAS NOT POSTING EXCEPTION 301 (INELIGIBLE          |
|         CATEGORY OF SERVICES) WHEN THE CLAIM ARRIVED IN THE QUEUE HOWEVER, AFTER     |
|         THEY WORKED THE CLAIM AND ENTERED THE CLAIM, THE EXCEPTION 301 APPEARED.     |
|         I WENT OUT INTO THE QUEUE AND FOUND A CLAIM THAT HAD BEEN WORKED HERE        |
|         ORIGINALLY ON 10/28/02. AT THAT TIME WHEN THE EXAMINER DENIED EXCEPTION      |
|         332 AND ENTERED, EXCEPTION 301 DID NOT POST TO THE CLAIM. HOWEVER, TODAY     |
|         WHEN I HIT ENTER, EXCEPTION 301 APPEARED. THE CLAIM THAT WAS BROUGHT         |
|         TO ME BY CLAIMS PROCESSING AND THE CLAIM I FOUND IN THE QUEUE, BOTH HAD      |
|         THE SAME PROVIDER NUMBER. THE CLAIMS ARE BOTH L CLAIMS (EPSDT) WITH A        |
|         FAMILY PLANNING PROVIDER. THE PROVIDER FILE FOR THIS PROVIDER HAS NOT        |
|         BEEN UPDATED SINCE 4/17/02 WHICH IS BEFORE THESE CLAIMS CAME INTO MMIS.      |
|         THE BIGGEST ISSUE IS THE EXAMINER WORKS THE CLAIM AND EXPECTS IT TO GO       |
|         TO PAY, AND THEN UPON ENTERING, ANOTHER EXCEPTION POSTS. THE INSTRUCTION     |
|         WE WROTE IN THE 332 EXCEPTION CODE TEXT FILE A LONG TIME AGO TOLD THE        |
|         EXAMINER TO WORK 301 FIRST IF BOTH EXCEPTIONS ARE POSTING, SO NOW THEY       |
|         HAVE TO REWORK THE CLAIMS PER EXCEPTION 301. EXCEPTION 301 MAY BE POS-       |
|         TING CORRECTLY, BUT IT SHOULD POST ALONG WITH THE OTHER EXCEPTIONS. I        |
|         HAVE ATTACHED TWO SAMPLE WORKSHEETS.                                         |
|                                                                                     |
|                                                                                     |
|         SYSTEM SPECIFICATIONS:                                                       |
|                                                                                     |
|         ADDED LOGIC TO SECTION S130-DETERMINE-COS-ELIG OF BWPC3520, TO TURN OFF THE  |
|         EXCEPTION 301 BYPASS SWITCH FOR EACH NEW CLAIM.                              |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|         01/13/03.  ADDED - 550.                                                     |
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|------------------------------------------------------------------------------------|
|  NUMBER - 0022  SUB BY- SANDY ASBACH      SUB FOR- MMIS SERVICES       PAGE-   2    |
|------------------------------------------------------------------------------------|
|  ENTERED-01/13/03         PRIORITY-    EST-DAYS-000                 REQD-           |
|------------------------------------------------------------------------------------|
|  BEGIN-01/13/03  COMPLETE-03/10/03  CLOSE-                                          |
|------------------------------------------------------------------------------------|
|        03/10/03.  UPDATED - 158.                                                    |
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| NUMBER - 0023  SUB BY- JOHNNA LITTLE    SUB FOR- MONTE JOHNSON        PAGE-   1      |
|-------------------------------------------------------------------------------------|
| ENTERED-01/27/03          PRIORITY-    EST-DAYS-000                   REQD-          |
|-------------------------------------------------------------------------------------|
| BEGIN-01/27/03  COMPLETE-01/31/03  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|          DESCRIPTION: ACCOUNT CODING RESEARCH                                        |
|                                                                                     |
|          STATUS:                                                                     |
|                                                                                     |
|           REQUEST CONTROL NUMBER: 0023                                               |
|                                                                                     |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                |
|                                                                                     |
|           SYSTEM SPECIFICATIONS:                                                     |
|                                                                                     |
|           PLEASE RESEARCH THE FOLLOWING EXAMPLES.  THEY APPEAR TO MEET THE           |
|          CRITERIA AS WRITTEN IN THE AUTOMATED ACCOUNT CODE DETERMINATION             |
|          MANUAL BUT ARE ASSIGNED THE DEFAULT ACCOUNT CODE.                           |
|                                                                                     |
|                                                                                     |
|          01/27/03.  ADDED - 177.                                                     |
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|-----------------------------------------------------------------------------------|
| NUMBER - 0024  SUB BY- SUE HILTON        SUB FOR- MMIS SERVICES        PAGE-   1   |
|-----------------------------------------------------------------------------------|
| ENTERED-01/28/03           PRIORITY-    EST-DAYS-000                   REQD-       |
|-----------------------------------------------------------------------------------|
| BEGIN-01/28/03  COMPLETE-02/13/03  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|          DESCRIPTION: REPORT TRAUMA PROGRAM PROVIDERS                              |
|                                                                                   |
|          STATUS:                                                                  |
|                                                                                   |
|           REQUEST CONTROL NUMBER: 0016                                            |
|                                                                                   |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO             |
|                                                                                   |
|          CSR 4020 (SEE ATTACHED) REQUESTED AN UPDATED REPORT LISTING ALL          |
|           PROVIDERS THAT WERE ELIGIBLE UNDER THE TRAUMA PROGRAM.  I NEVER          |
|           RECIEVED THIS REPORT.  THE HOSPITAL RATES SECTION NEEDS THIS REPORT      |
|           IN PREPARATION FOR REINSTATING THE TRAUMA PROGRAM.                       |
|                                                                                   |
|           SYSTEM SPECIFICATIONS:                                                  |
|                                                                                   |
|           RUN A SYSTEM UTILITY WHICH WILL REPORT PROVIDER NUMBERS AND NAMES        |
|            OF TRAUMA PROVIDERS.                                                    |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|          01/28/03.  ADDED - 550.                                                  |
|                                                                                   |
|                                                                                   |
|          02/11/03.  UPDATED - 516.                                                |
|                                                                                   |
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|------------------------------------------------------------------------------------|
| NUMBER - 0025  SUB BY- DEBBIE COVERDEL  SUB FOR- MMIS SERVICES       PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-01/28/03          PRIORITY-    EST-DAYS-000                  REQD-          |
|------------------------------------------------------------------------------------|
| BEGIN-01/28/03  COMPLETE-02/12/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|        DESCRIPTION: CSR 4149 UPDATE LIST CAPABILITY                                 |
|                                                                                    |
|        STATUS:                                                                     |
|                                                                                    |
|        REQUEST CONTROL NUMBER: 0017                                                |
|                                                                                    |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                    |
|        PLEASE SEE ATTACHED COPY OF CSR4149 DATED AUGUST 2002.  A REQUEST WAS MADE SO|
|        MMIS WOULD BE ABLE TO MANUALLY UPDATE LISTS #8181, 8182, 8383, 8384, 8385 &  |
|        8386 ON THE 10 SCREEN INSTEAD OF HAVING TO DO CSRS.                          |
|                                                                                    |
|        DO WE HAVE THE CAPABILITY OF UPDATING THESE LISTS MANUALLY AT THIS TIME?     |
|                                                                                    |
|        SYSTEM SPECIFICATIONS:                                                       |
|                                                                                    |
|        THIS FEATURE WAS ADDED AT THE TIME THE ORIGINAL CSR WAS COMPLETED.           |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|        01/28/03.  ADDED - 550.                                                     |
|                                                                                    |
|                                                                                    |
|        02/11/03.  ADDED - 158.                                                     |
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WSR LOG

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| NUMBER - 0026  SUB BY- JOHNA LITTLE     SUB FOR- MONTE JOHNSON        PAGE-   1      |
|-------------------------------------------------------------------------------------|
| ENTERED-01/28/03          PRIORITY-    EST-DAYS-000                   REQD-          |
|-------------------------------------------------------------------------------------|
| BEGIN-01/28/03  COMPLETE-02/03/03  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|          DESCRIPTION: ACCOUNT CODE RESEARCH                                          |
|                                                                                     |
|          STATUS:                                                                    |
|                                                                                     |
|          REQUEST CONTROL NUMBER: 0018                                               |
|                                                                                     |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO               |
|                                                                                     |
|          PLEASE RESEARCH THE FOLLOWING EXAMPLES. THEY APPEAR TO MEET THE CRITERIA    |
|          AS WRITTEN IN THE AUTOMATED ACCOUNT CODE DETERMINATION MANUAL BUT ARE       |
|          ASSIGNED THE DEFAULT ACCOUNT CODE.                                          |
|                                                                                     |
|              1.  ICN:  3 02352 88 787 000180                                        |
|                  PIC:  SG 011080 PECK-A                                             |
|                                                                                     |
|                  MEDICAL ELIGIBILITY CODE     P                                     |
|                  PROCEDURE CODE               86703                                 |
|          THIS MEETS THE CRITERIA IN SECTION I CHAPTER 4, PAGE 20 CRITERIA #2.        |
|                                                                                     |
|              2.  ICN:  3 02352 88 787 000087                                        |
|                  PIC:  CE 110477 MARQU A                                            |
|                                                                                     |
|                  LINE 01                                                            |
|                  MEDICAL ELIGIBILITY CODE     P                                     |
|                  PROCEDURE CODE               87490                                 |
|                                                                                     |
|                  LINE 02                                                            |
|                  MEDICAL ELIGIBILITY CODE     P                                     |
|                  PROCEDURE CODE               87590                                 |
|          THESE MEET THE CRITERIA IN SECTION I CHAPTER 4, PAGE 21 CRITERIA #2.        |
|                                                                                     |
|                  MEDICAL ELIGIBILITY CODE     P                                     |
|                  PROCEDURE CODE               88164                                 |
|                                                                                     |
|          THIS MEETS THE CRITERIA IN SECTION I CHAPTER 4, PAGE 20 CRITERIA #2.        |
|                                                                                     |
|                                                                                     |
|          SYSTEM SPECIFICATIONS:                                                     |
|                                                                                     |
|          COMPLETED WITH WSR0023.                                                    |
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WSR LOG

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|-------------------------------------------------------------------------------|
|  NUMBER - 0026  SUB BY- JOHNA LITTLE     SUB FOR- MONTE JOHNSON     PAGE-   2  |
|-------------------------------------------------------------------------------|
|  ENTERED-01/28/03          PRIORITY-    EST-DAYS-000               REQD-       |
|-------------------------------------------------------------------------------|
|  BEGIN-01/28/03  COMPLETE-02/03/03  CLOSE-                                     |
|-------------------------------------------------------------------------------|
|                                                                               |
|                                                                               |
|                                                                               |
|                                                                               |
|         01/28/03.  ADDED - 550.                                               |
|                                                                               |
|         02/03/03.  UPDATED - 177.                                             |
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| NUMBER - 0027  SUB BY- JOHNA LITTLE      SUB FOR- MONTE JOHNSON        PAGE-   1     |
|-------------------------------------------------------------------------------------|
| ENTERED-01/28/03          PRIORITY-    EST-DAYS-000                    REQD-         |
|-------------------------------------------------------------------------------------|
| BEGIN-01/28/03  COMPLETE-02/03/03  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|          DESCRIPTION: ACCOUNT CODE RESEARCH                                          |
|                                                                                     |
|          STATUS:                                                                     |
|                                                                                     |
|           REQUEST CONTROL NUMBER: 0019                                               |
|                                                                                     |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO               |
|                                                                                     |
|           PLEASE RESEARCH SECTION I CHAPTER 4, PAGE 22 OF THE AUTOMATED ACCOUNT      |
|           CODE DETERMINATION MANUAL.                                                 |
|                                                                                     |
|           THE MANUAL PAGE SHOWS NO CRITERIA. IS THERE CRITERIA ASSOCIATED BUT WAS    |
|           DELETED FROM THE MANUAL? DOES ANY PROGRAMMING DIRECT THE ACCOUNT CODE      |
|           TABLE REFERENCE TO TABLE A-11 OR TABLE A-11A?                              |
|                                                                                     |
|           THE FOLLOWING EXAMPLE SHOWS WHERE PROGRAM INDEX H1166 AND ALLOCATION 417A  |
|           HAS BEEN ASSIGNED.                                                         |
|                                                                                     |
|              1.  ICN:   0 02274 91 066 002400                                        |
|                  PIC:   KA 010173 UMAL-A                                             |
|                                                                                     |
|                                                                                     |
|           SYSTEM SPECIFICATIONS:                                                     |
|                                                                                     |
|                                                                                     |
|           COMPLETED WITH WSR0023.                                                    |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|          01/28/03.  ADDED - 550.                                                     |
|                                                                                     |
|                                                                                     |
|          02/03/03.  UPDATED - 177.                                                   |
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|  NUMBER - 0028  SUB BY- ALLON PETERMAN   SUB FOR- KATHY FERTUNA      PAGE-   1      |
|------------------------------------------------------------------------------------|
|  ENTERED-01/28/03          PRIORITY-    EST-DAYS-000              REQD-             |
|------------------------------------------------------------------------------------|
|  BEGIN-01/28/03  COMPLETE-02/26/03  CLOSE-                                          |
|------------------------------------------------------------------------------------|
|                                                                                    |
|          DESCRIPTION: BWMH8100-R003 BWMR8900-R001                                   |
|                                                                                    |
|        STATUS:                                                                      |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 0020                                               |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|         FOR THE TWO REPORTS LISTED BELOW KATHY NEEDS TO KNOW WHICH FIELDS THE       |
|         SYSTEM LOOKS AT TO GENERATE THE NUMBERS FOR:                                |
|                                                                                    |
|             1.   NUMBER OF PREMIUMS PAID                                            |
|             2.   THE DOLLAR AMOUNT PAID FOR THESE PREMIUMS                          |
|                                                                                    |
|         REPORTS:  BWMH8100-R003 AND BWMR8900-R001                                   |
|                                                                                    |
|         ARE THE NUMBERS BASED ON THE PAYEE NUMBER, PAID DATE, OR SEMETHING ELSE?    |
|                                                                                    |
|         PLEASE CALL KATHY FERTUNA FOR FURTHER INFORMATION 725-1180.                 |
|                                                                                    |
|                                                                                    |
|         SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|         UPDATED THE EXISTING DOCUMENTATION TO STATE WHAT THE NUMBERS WERE BASE      |
|         ON.                                                                         |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|         01/28/03.  ADDED - 550.                                                     |
|                                                                                    |
|                                                                                    |
|         02/26/03.  UPDATED - 551.                                                   |
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|  NUMBER - 0029  SUB BY- JOHNA LITTLE      SUB FOR- MICHELLE SENN      PAGE-   1    |
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|  ENTERED-01/28/03          PRIORITY-    EST-DAYS-000                  REQD-        |
|------------------------------------------------------------------------------------|
|  BEGIN-01/28/03  COMPLETE-04/05/03  CLOSE-                                         |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: PAGE 5 PROVIDER RESEARCH                                       |
|                                                                                    |
|         STATUS:                                                                    |
|                                                                                    |
|          REQUEST CONTROL NUMBER: 0021                                              |
|                                                                                    |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                    |
|          ON PAGE 5 (PF-5) OF THE PROVIDER MASTER FILE (SCREEN 08) IN MMIS THE      |
|          "PROV-TYPE" DESCRIPTION IS MISSING ON THE PLAN PROVIDER NUMBERS THAT      |
|          CONTRACTED WITH FQHC'S FOR 2003. THE PLAN PROVIDER NUMBER APPEARS         |
|          CORRECTLY AS WELL AS "03" FOR THE YEAR BUT THE WORDS "HMO 2003" ARE       |
|          MISSING FROM THE "PROV-TYPE". PLEASE REFER TO THE ATTACHED COPY OF        |
|          PAGE 5 OF THE PROVIDER MASTER FILE SHOWING THE MISSING INFORMATION. WE    |
|          NEED TO HAVE THIS CORRECTED AND "HMO 2003" ADDED TO THE APPROPRIATE       |
|          FQHCS ON PAGE 5 OF THE PROVIDER MASTER FILE.                              |
|                                                                                    |
|                                                                                    |
|          SYSTEM SPECIFICATIONS:                                                    |
|                                                                                    |
|          BWOP0531 WAS NOT PROPERLY LOADING THE PROVIDER INFORMATION TO THE         |
|           SCREEN.  THE PROPER CODE WAS ADDED.                                      |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|          01/28/03.  ADDED - 550.                                                  |
|                                                                                    |
|                                                                                    |
|          04/03/03.  UPDATED - 521.                                                |
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| NUMBER - 0030  SUB BY- JOHNA LITTLE     SUB FOR- CHRISTINE CHUML     PAGE-  1        |
|-------------------------------------------------------------------------------------|
| ENTERED-01/28/03          PRIORITY-     EST-DAYS-000                  REQD-          |
|-------------------------------------------------------------------------------------|
| BEGIN-01/28/03  COMPLETE-02/20/03  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|          DESCRIPTION: DISCONTINUE BWMC6550-R001                                     |
|                                                                                     |
|          STATUS:                                                                    |
|                                                                                     |
|           REQUEST CONTROL NUMBER: 0022                                              |
|                                                                                     |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO              |
|                                                                                     |
|           PLEASE STOP CREATING REPORT NUMBER BWMC6550-R001 QC MONTHLY CLAIMS        |
|           REPORT. THIS REPORT WAS ONLY FOR CLAIMS PROCESSING AND IS NO LONGER       |
|           USED.                                                                     |
|                                                                                     |
|           THIS REQUEST SUPERCEDES CSR 4243/RCN 4357 WHICH HAD REQUESTED MODIFI-     |
|           CATIONS TO THE REPORT.                                                    |
|                                                                                     |
|           PLEASE STOP CREATING REPORT NUMBER BWMC6550-R001 QC MONTHLY CLAIMS        |
|           REPORT.  THIS REPORT WAS ONLY FOR CLAIMS PROCESSING AND IS NO LONGER      |
|           USED.                                                                     |
|                                                                                     |
|           THIS REQUEST SUPERCEDES CSR4243/RCN 4357 WHICH HAD REQUESTED              |
|           MODIFICATIONS TO THE REPORT.                                              |
|                                                                                     |
|           SYSTEM SPECIFICATIONS:                                                    |
|                                                                                     |
|            IN ORDER TO COMPLETE THIS REQUEST THE FOLLOWING NEEDS TO BE DONE.        |
|                                                                                     |
|            DEACTIVATE  THE  EVENT  RUNQCR  IN ZEKE SO THE JOB BWQC6550 IS NOT       |
|            SCHEDULED.                                                               |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|           01/28/03.  ADDED - 550.                                                   |
|                                                                                     |
|                                                                                     |
|           02/20/03.  UPDATED - 177.                                                 |
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|-----------------------------------------------------------------------------------|
| NUMBER - 0031  SUB BY- DINEEN KILMER    SUB FOR- LYLE BAKER          PAGE-   1     |
|-----------------------------------------------------------------------------------|
| ENTERED-01/28/03          PRIORITY-    EST-DAYS-000                    REQD-       |
|-----------------------------------------------------------------------------------|
| BEGIN-01/28/03  COMPLETE-02/20/03  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|        DESCRIPTION: CLASS CODE 50 RESEARCH                                         |
|                                                                                   |
|        STATUS:                                                                    |
|                                                                                   |
|         REQUEST CONTROL NUMBER: 0023                                              |
|                                                                                   |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                   |
|        EFFECTIVE NOVEMBER 1, 2003 A NEW CLASS CODE, 50, WAS ADDED AS A            |
|        VALID CLASS CODE FOR SKILLED NURSING FACILITIES.  PLEASE REFER TO          |
|        THE ATTACHED COPY OF CSR#4221, RCN#4299.  AGING & ADULT SERVICES           |
|        RECEIVES A MONTHLY TAPE M1720RA, WITH NURSING HOME CLASS CODES             |
|        AND THE NUBER OF DAYS FOR EACH MONTH WITHIN EACH CLASS CODE.  IT           |
|        APPEARS AS THOUGH CLASS CODE 50 IS COMING ACROSS ON THE TAPE AS            |
|        CLASS CODE 99 INSTEAD OF 50.                                               |
|                                                                                   |
|         SYSTEM SPECIFICATIONS:                                                    |
|                                                                                   |
|         IN  ORDER  TO COMPLETE THIS WORK SERVICE REQUEST THE FOLLWING WILL        |
|         BE DONE.                                                                  |
|                                                                                   |
|         IN BWMM1720 -                                                             |
|                                                                                   |
|         ADD PATIENT CLASS 50 TO TABLE AND CODE. UPPED TABLE VALUE TO +18.         |
|                                                                                   |
|         RECOMPILE BWMR1720.                                                       |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|        01/28/03.  ADDED - 550.                                                    |
|                                                                                   |
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|        02/20/03.  UPDATED - 177.                                                  |
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| NUMBER - 0032  SUB BY- JOHNA LITTLE     SUB FOR- KRISTINA TAMM        PAGE-   1       |
|--------------------------------------------------------------------------------------|
| ENTERED-01/28/03          PRIORITY-    EST-DAYS-000                   REQD-           |
|--------------------------------------------------------------------------------------|
| BEGIN-01/28/03  COMPLETE-02/14/03  CLOSE-                                             |
|--------------------------------------------------------------------------------------|
|                                                                                      |
|         DESCRIPTION: DUR RECIPIENT ELIGIBILITY                                        |
|                                                                                      |
|         STATUS:                                                                       |
|                                                                                      |
|          REQUEST CONTROL NUMBER: 0024                                                 |
|                                                                                      |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                      |
|          HWT IS HAVING PROBLEMS READING DECEMBER'S DATA LOAD ON THE DUR              |
|          RECIPIENT ELIGIBILITY RECORD.  THERE ARE EPCIDIC NULL VALUES                |
|          APPEARING IN THE RECIPIENT BUY-IN PREMIUM FIELDS AND IN THE RECIPIENT       |
|          PHONE NUMBER FIELD WHICH IS CAUSING THEM PROBLEMS.                          |
|                                                                                      |
|          CAN YOU PLEASE CHECK INTO THIS AND RE-RUN DECEMBER'S DATA FOR HWT           |
|          WITHOUT THE EPCIDIC NULL VALUES.                                            |
|                                                                                      |
|          SYSTEM SPECIFICATIONS:                                                       |
|                                                                                      |
|          CREATE A BACKUP OF THE CORRECT DUR RECIPIENT FILE FOR DELIVERY.             |
|                                                                                      |
|                                                                                      |
|                                                                                      |
|          01/28/03.  ADDED - 550.                                                      |
|                                                                                      |
|                                                                                      |
|          02/11/03.  UPDATED - 516.                                                    |
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|  NUMBER - 0033  SUB BY- JONHA LITTLE     SUB FOR- MMIS SERVICES       PAGE-   1      |
|-------------------------------------------------------------------------------------|
|  ENTERED-01/28/03         PRIORITY-    EST-DAYS-000                    REQD-         |
|-------------------------------------------------------------------------------------|
|  BEGIN-01/28/03  COMPLETE-05/19/03  CLOSE-                                           |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|        DESCRIPTION: HIC NUMBER DIFFERENT ON PAGE 2                                   |
|                                                                                     |
|        STATUS:                                                                      |
|                                                                                     |
|       REQUEST CONTROL NUMBER: 0025                                                   |
|                                                                                     |
|       DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                    |
|                                                                                     |
|       ATTACHED IS A COPY OF PAGES ONE AND TWO OF THE RECIPIENT ELIGIBILITY           |
|       FILE (SCREEN 09) IN MMIS FOR ERIC O. LEE. THE HIC NUMBER IS DIFFERENT          |
|       ON PAGE ONE THAN IT IS ON PAGE TWO. I'M NOT SURE HOW THIS CAN HAPPEN           |
|        BECAUSE WE CANNOT CHANGE ON-LINE THE HIC NUMBER FILED WITHOUT CROSS-          |
|       REFERENCING IT. THE HIC NUMBER FIELD IS BLOCKED IN MMIS AND OUR CURSOR         |
|       WON'T EVEN GO TO IT. THE HIC NUMBER ON PAGE TWO IS THE CORRECT HIC             |
|       NUMBER IN ACES. IS THERE A POSSIBILITY THAT THE NIGHTLY ACES ELIGIBIL-         |
|       ITY UPDATES ARE CHANGING THE HIC NUMBER ON PAGE TWO OF THE RECIPIENT           |
|       ELIGIBILITY FILE AND NOT ON PAGE ONE? PLEASE RESEARCH THIS AND LET US          |
|       KNOW HOW THIS HAPPENED.                                                        |
|                                                                                     |
|       SYSTEM SPECIFICATIONS:                                                         |
|                                                                                     |
|       CHANGES MADE PRIOR TO IMPLEMENTATION.                                          |
|                                                                                     |
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|       01/28/03.  ADDED - 550.                                                       |
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| NUMBER - 0034  SUB BY- ALLON PETERMAN   SUB FOR- DANIEL HERSHLY      PAGE-  1       |
|------------------------------------------------------------------------------------|
| ENTERED-01/28/03          PRIORITY-    EST-DAYS-000                  REQD-          |
|------------------------------------------------------------------------------------|
| BEGIN-01/28/03  COMPLETE-02/11/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: BWMC6100-R002 DOCUMENTATION                                    |
|                                                                                    |
|        STATUS:                                                                     |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 0026                                               |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|         DANIEL HERSHLY WOULD LIKE THE INFORMATION DESCRIBING THE FIELDS FOR         |
|         REPORT BWMC6100-R002.  IT DOES NOT APPEAR IN THE STATE OF WASHINGTON        |
|         DSHS SYSTEMS DOCUMENTATION.                                                 |
|                                                                                    |
|         SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|         PRINTED C61R002S AND C61R002E FROM THE CURRENT DOCUMENTATION.               |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|         01/28/03.  ADDED - 550.                                                    |
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|         02/07/03.  UPDATED - 551.                                                  |
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|  NUMBER - 0035  SUB BY- DINEEN KILMER    SUB FOR- MMIS SERVICES        PAGE-   1      |
|--------------------------------------------------------------------------------------|
|  ENTERED-01/28/03         PRIORITY-    EST-DAYS-000                    REQD-          |
|--------------------------------------------------------------------------------------|
|  BEGIN-01/28/03  COMPLETE-01/01/04  CLOSE-                                            |
|--------------------------------------------------------------------------------------|
|                                                                                      |
|        DESCRIPTION: HOSPICE PRICING LOGIC                                             |
|                                                                                      |
|        STATUS:                                                                       |
|                                                                                      |
|       REQUEST CONTROL NUMBER: 0027                                                   |
|                                                                                      |
|       DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                     |
|                                                                                      |
|       PLEASE CHECK THE PRICING MECHANISM FOR HOSPICE CLAIMS (M CLAIM TYPE, PROVIDER   |
|       TYPE 63) FOR REVENUE CODES 651 & 652.  THE REVENUE CODES ARE LOADED ON THE      |
|       CHARGE FILE TO PAY A CERTAIN RATE BASED ON THE COUNTY OF RESIDENCE OF THE       |
|        CLIENT.  THE SYSTEM IS PRICING THE CODE BASED ON THE COUNTY OF RESIDENCE IN    |
|       THE MOST CURRENT SEGMENT ON PAGE 2 OF THE ELIGIBILITY FILE INSTEAD OF THE       |
|       ELIGIBILITY SEGMENT FOR WHICH THE DATE OF SERVICE FALLS.  PLEASE SEE ATTACHED   |
|       EXAMPLES.                                                                      |
|                                                                                      |
|       SYSTEM SPECIFICATIONS:                                                         |
|                                                                                      |
|       CLOSED PER DARIN MORIN'S INSTRUCTIONS ON MARCH 26, 2004 - REQUESTOR NO LONGER   |
|       WITH DSHS.                                                                     |
|                                                                                      |
|                                                                                      |
|                                                                                      |
|      01/28/03.  ADDED - 550.                                                         |
|                                                                                      |
|                                                                                      |
|      03/26/04.  UPDATED - 158.                                                       |
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| NUMBER - 0036  SUB BY- ALLON PETERMAN   SUB FOR- MMIS SERVICES        PAGE-   1     |
|------------------------------------------------------------------------------------|
| ENTERED-01/28/03          PRIORITY-    EST-DAYS-000                  REQD-          |
|------------------------------------------------------------------------------------|
| BEGIN-01/28/03  COMPLETE-06/30/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|        DESCRIPTION: BWMR8955-R001 MISSING INFO                                      |
|                                                                                    |
|        STATUS:                                                                     |
|                                                                                    |
|        REQUEST CONTROL NUMBER: 0028                                                 |
|                                                                                    |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                    |
|        ON THE ATTACHED ACES-MMIS RECONCILIATION REPORT(BWMR8955-R001) THAT         |
|        FRAN RECIEVES FROM ACS THERE IS MISSING INFORMATION.  FRAN HAS A             |
|        COPY OF THE DATA SHE SENT TO ACS AND IT HAS INFORMATION THAT WAS NOT         |
|        PICKED UP.                                                                   |
|                                                                                    |
|        EXAMPLE    "002495209,A-071672MAGANA,,,MHC,,,,,"                             |
|                   "002712721,JE110376SPRY B,,,CUP,,,,,"                             |
|                                                                                    |
|       ALL THE EXAMPLES ARE ATTACHED.  PLEASE CONTACT FRAN SMILEY(725-1890)          |
|       FOR FURTHER INFORMATION.                                                      |
|                                                                                    |
|       SYSTEM SPECIFICATIONS:                                                        |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|        TO COMPLETE THIS CSR THE FOLLOWING NEEDS TO BE DONE.                         |
|                                                                                    |
|        1.  CHANGE THE SORT IN JCL BWMR8950 TO REFORMAT AND SORT THE PIC.            |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|       01/28/03.  ADDED - 550.                                                       |
|                                                                                    |
|                                                                                    |
|       06/12/03.  UPDATED - 516.                                                     |
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|------------------------------------------------------------------------------------|
|  NUMBER - 0037  SUB BY- ALLON PETERMAN   SUB FOR- MMIS SERVICES       PAGE-   1     |
|------------------------------------------------------------------------------------|
|  ENTERED-01/28/03          PRIORITY-    EST-DAYS-000                   REQD-        |
|------------------------------------------------------------------------------------|
|  BEGIN-01/28/03  COMPLETE-02/11/03  CLOSE-                                          |
|------------------------------------------------------------------------------------|
|                                                                                    |
|        DESCRIPTION: STOP PRINTING BWMR2100-R1 R5 R6                                 |
|                                                                                    |
|        STATUS:                                                                     |
|                                                                                    |
|        REQUEST CONTROL NUMBER: 0029                                                |
|                                                                                    |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                    |
|        PLEASE STOP PRINTING THE FOLLOWING REPORTS (THEY ARE NOW ON THE COLD).       |
|                                                                                    |
|        BWMR2100-R001                                                               |
|        BWMR2100-R005                                                               |
|        BWMR2100-R006                                                               |
|                                                                                    |
|        SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|         TO COMPLETE THIS CSR THE FOLLOWING NEEDS TO BE DONE.                        |
|                                                                                    |
|          1.  WRCPDLYA; STOPPED THE ABOVE REPORTS FROM PRINTING.                     |
|                                                                                    |
|          2.  RUNRCPX; UPDATED  THE  RUNSHEET  TO  REFLECT THESE REPORTS NO          |
|              LONGER BEING PRINTED, BUT AVAILABLE ON SPLITTER.                       |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|        01/28/03.  ADDED - 550.                                                     |
|                                                                                    |
|                                                                                    |
|        02/07/03.  UPDATED - 551.                                                   |
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| NUMBER - 0038  SUB BY- ALLON PETERMAN   SUB FOR- FRAN SMILEY         PAGE-  1     |
|----------------------------------------------------------------------------------|
| ENTERED-01/28/03         PRIORITY-    EST-DAYS-000                  REQD-         |
|----------------------------------------------------------------------------------|
| BEGIN-01/28/03  COMPLETE-02/11/03  CLOSE-                                         |
|----------------------------------------------------------------------------------|
|                                                                                  |
|        DESCRIPTION: HIC DELETE ERROR ON TEST                                     |
|                                                                                  |
|        STATUS:                                                                   |
|                                                                                  |
|         REQUEST CONTROL NUMBER: 0030                                             |
|                                                                                  |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                  |
|         FRAN HAD AN ELIGIBILITY RECORD WITH TWO PEOPLE ON IT. THERE WAS A HIC#   |
|         ON THE RECORD. AFTER DELETING THE RECORD SHE REBUILT TWO SEPERATE RECORDS:|
|                                                                                  |
|         BL012235JOHNSB WAS THE NEW RECORD WITH THE NEW INFORMATION AND NEW HIC #. |
|                                                                                  |
|         BL012235JOHNSA HAS THE OLD INFORMATION ON IT INCLUDING THE OLD HIC#.      |
|                                                                                  |
|         WHEN SHE KEYED THE ORIGINAL HIC# ON THE 14 SCREEN THE MESSAGE SAID "IT    |
|         WAS ALREADY TIED TO THE RECORD, CAN NOT PUT IT ON." IT APPEARS THE        |
|         ORIGINAL RECORD WAS NOT TOTALLY DELETED.                                  |
|                                                                                  |
|         HOWEVER, IF YOU GO TO THE 9 SCREEN MENU BY THE HIC# THE RECORD DOES       |
|         COME UP. THE HIC# IS 519481307A.                                         |
|                                                                                  |
|         PLEASE RESEARCH AND RECTIFY THIS PROBLEM.                                 |
|                                                                                  |
|                                                                                  |
|         SYSTEM SPECIFICATIONS:                                                    |
|                                                                                  |
|         THIS PROBLEM WAS ON TEST, CHANGES MADE PRIOR TO IMPLEMENTATION.           |
|                                                                                  |
|                                                                                  |
|                                                                                  |
|         01/28/03.  ADDED - 550.                                                  |
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| NUMBER - 0039  SUB BY- ALLON PETERMAN   SUB FOR- KRISTINA TAMM      PAGE-  1   |
|-------------------------------------------------------------------------------|
| ENTERED-01/28/03          PRIORITY-    EST-DAYS-000              REQD-         |
|-------------------------------------------------------------------------------|
| BEGIN-01/28/03  COMPLETE-02/11/03  CLOSE-                                      |
|-------------------------------------------------------------------------------|
|                                                                               |
|        DESCRIPTION: RECREATE FADEXT DATA                                       |
|                                                                               |
|        STATUS:                                                                 |
|                                                                               |
|        REQUEST CONTROL NUMBER: 0031                                            |
|                                                                               |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO             |
|                                                                               |
|        KRISTINA IS REQUESTING YOU RECREATE THE CLAIMS TAPE FOR THE MONTH OF    |
|        FEBRUARY 2001, LABELED WASHOUT.FADEXT.HIST.DATA.                        |
|                                                                               |
|        SYSTEM SPECIFICATIONS:                                                  |
|                                                                               |
|                                                                               |
|                                                                               |
|         TO COMPLETE THIS CSR THE FOLLOWING NEEDS TO BE DONE.                   |
|                                                                               |
|         1.  RUN PROGRAM BWMC8524 WITH THE CORRECT MONTH OF HISTORY             |
|                                                                               |
|                                                                               |
|                                                                               |
|        01/28/03.  ADDED - 550.                                                |
|                                                                               |
|                                                                               |
|        02/10/03.  UPDATED - 516.                                              |
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BWCSRLST-R008   WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES   PAGE   47
AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|  NUMBER - 0040  SUB BY- ALLON PETERMAN    SUB FOR- SANDY MITCHELL      PAGE-   1   |
|-----------------------------------------------------------------------------------|
|  ENTERED-01/28/03           PRIORITY-    EST-DAYS-000                 REQD-        |
|-----------------------------------------------------------------------------------|
|  BEGIN-01/28/03  COMPLETE-02/11/03  CLOSE-                                         |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|          DESCRIPTION: REPORTS TO BIN 51                                            |
|                                                                                   |
|          STATUS:                                                                  |
|                                                                                   |
|           REQUEST CONTROL NUMBER: 0032                                            |
|                                                                                   |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO             |
|                                                                                   |
|          PLEASE SEND THE FOLLOWING REPORTS TO BIN 51, BUILDING 5.                 |
|                                                                                   |
|          BWCSRLIST-R001   CSR LIST                                                |
|          BWMC1001-R003    MEDICARE PROVIDER ERROR REPORT                          |
|          BWMC1003-R001    MEDICARE PROVIDER ERROR REPORT                          |
|          BWMC7650-R001    EFT PAYMENT SUMMARY BY PROVIDER NAMER                   |
|          BWMC6500-R030    CLAIMS EXCEPTION REPORT                                 |
|          BWMC1001-R004    PROVIDER X-REF NOT FOUND REPORT                         |
|          BWMC7500-R002    LIEN SUMMARY REPORT                                     |
|          BWMC8400-R001    NEW PROVIDER REPORT                                     |
|                                                                                   |
|                                                                                   |
|          SYSTEM SPECIFICATIONS:                                                   |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|          TO COMPLETE THIS CSR THE FOLLOWING NEEDS TO BE DONE.                     |
|                                                                                   |
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|                                                                                   |
|          1.  UPDATE  THE  FOLLOWING RUNSHEETS TO REFLECT THE CHANGE IN BIN        |
|                                                                                   |
|              NUMBER.  RUNADJ, RUNADJS, RUNPMT, RUNWKLY, AND DLYSCD                |
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|  NUMBER - 0040  SUB BY- ALLON PETERMAN   SUB FOR- SANDY MITCHELL      PAGE-   2     |
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|  ENTERED-01/28/03         PRIORITY-    EST-DAYS-000              REQD-              |
|------------------------------------------------------------------------------------|
|  BEGIN-01/28/03  COMPLETE-02/11/03  CLOSE-                                          |
|------------------------------------------------------------------------------------|
|        01/28/03.  ADDED - 550.                                                     |
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|        02/07/03.  UPDATED - 551.                                                   |
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| NUMBER - 0041  SUB BY- DEBBIE COVERDEL  SUB FOR- NORMA LEAVITT        PAGE-   1     |
|------------------------------------------------------------------------------------|
| ENTERED-01/30/03         PRIORITY-    EST-DAYS-000                 REQD-            |
|------------------------------------------------------------------------------------|
| BEGIN-01/30/03  COMPLETE-02/04/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|        DESCRIPTION: EXCEPTION 263 PROBLEM                                           |
|                                                                                    |
|        STATUS:                                                                      |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 0034                                                |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|         PLEASE RESEARCH ISSUES CONCERNING TPL EXCEPTIONS 165 AND 263.               |
|                                                                                    |
|         SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|        ADDED LOGIC TO BWPC3580 TO SPIN THE LINE ITEMS ON MEDICAL VENDOR CLAIMS TO   |
|        DETERMINE IF EXCEPTIONS 263 AND 165 SHOULD BE BYPASSED.  CORRECTED OTHER     |
|        ISSUES FOUND DURING RESEARCH DEALING WITH CSR 4219.                          |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|        01/30/03.  ADDED - 550.                                                      |
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|        02/04/03.  UPDATED - 158.                                                    |
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| NUMBER - 0042  SUB BY- TRINA HOGAN     SUB FOR- MMIS SERVICES       PAGE-   1       |
|------------------------------------------------------------------------------------|
| ENTERED-02/11/03          PRIORITY-    EST-DAYS-000                 REQD-           |
|------------------------------------------------------------------------------------|
| BEGIN-02/11/03  COMPLETE-02/26/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: DATA DICTIONARY RESEARCH                                       |
|                                                                                    |
|         STATUS:                                                                     |
|                                                                                    |
|          REQUEST CONTROL NUMBER: 0037                                              |
|                                                                                    |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO              |
|                                                                                    |
|          THE FOLLOWING ITEMS ARE NOT LISTED IN OUR CURRENT COPY OF THE DATA        |
|          DICTIONARY.  PLEASE RESEARCH THESE ITEMS AND ADD THEM TO THE DATA         |
|          DICTIONARY (REFERENCE SUBSYSTEM, VOLUME 1).  ALSO, PLEASE PROVIDE         |
|          TRINA HOGAN WITH THE FOLLOWING PROPER FIELD NAMES, FIELD NUMBER AND       |
|          CRITERIA FOR THE FIELD.                                                   |
|                                                                                    |
|          BI-SURG INDICATOR                                                         |
|          CO-SURG INDICATOR                                                         |
|          TEAM-SURG INDICATOR                                                       |
|          MULTI-SURG INDICATOR                                                      |
|                                                                                    |
|          SYSTEM SPECIFICATIONS:                                                    |
|                                                                                    |
|          SENT TRINA HOGAN PRINTOUTS FOR ALL FIELDS IN QUESTION.  THE FIELDS        |
|          WERE INCLUDED IN THE DATA DICTIONARY.                                     |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|         02/11/03.  ADDED - 550.                                                    |
|                                                                                    |
|                                                                                    |
|         02/26/03.  UPDATED - 551.                                                  |
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 | NUMBER - 0043  SUB BY- ALLON PETERMAN   SUB FOR- MARK BENYA           PAGE-   1      |
 |-------------------------------------------------------------------------------------|
 | ENTERED-02/11/03           PRIORITY-    EST-DAYS-000               REQD-             |
 |-------------------------------------------------------------------------------------|
 | BEGIN-02/11/03  COMPLETE-04/18/03  CLOSE-                                            |
 |-------------------------------------------------------------------------------------|
 |                                                                                     |
 |         DESCRIPTION: RECIP AU LIST SCREEN ERROR                                     |
 |                                                                                     |
 |         STATUS:                                                                     |
 |                                                                                     |
 |          REQUEST CONTROL NUMBER: 0036                                               |
 |                                                                                     |
 |         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO                 |
 |                                                                                     |
 |         MARK BENYA, FROM TPR, BROUGHT TO OUR ATTENTION THAT WHEN YOU INQUIRE         |
 |         IN THE RECIPIENT ELIGIBILITY FILE (SCREEN 09 IN MMIS) UNDER AUID             |
 |          #010152737 YOU GET A "+" SIGN, HOWEVER THERE IS NO ADDITIONAL PAGE.         |
 |         WHEN YOU HIT ENTER OR PF-1 TO GET TO THE ADDITIONAL PAGE IT TAKES YOU        |
 |         BACK TO THE INQUIRY SCREEN. WE CHECKED THE HOH CLID #4311204 FOR THIS        |
 |         FAMILY AND THERE ARE JUST EIGHT FAMILY MEMBERS LISTED WITH NO "+" SIGN       |
 |         AT THE BOTTOM OF THE SCREEN. THE "+" SIGN SHOULD NOT BE SHOWING ON THE       |
 |         LISTING UNDER AUID #010152737.                                              |
 |                                                                                     |
 |                                                                                     |
 |         SYSTEM SPECIFICATIONS:                                                      |
 |                                                                                     |
 |          IN  ORDER TO COMPLETE THIS WORK SERVICE REQUEST THE FOLLOWING WILL          |
 |          BE DONE.                                                                   |
 |                                                                                     |
 |          CHANGE CODE IN BWOR0103 TO CHECK FOR NUMBER IN FAMILY OVER  8  AND          |
 |          IF TRUE TURN THE "+" SIGN ON ELSE LEAVE IT TURNED OFF.                      |
 |                                                                                     |
 |                                                                                     |
 |                                                                                     |
 |         02/11/03.  ADDED - 550.                                                     |
 |                                                                                     |
 |                                                                                     |
 |         04/08/03.  UPDATED - 177.                                                   |
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| NUMBER - 0044  SUB BY- DEBBIE COVERDEL  SUB FOR- JACQIE IRWIN        PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-02/11/03          PRIORITY-    EST-DAYS-000                    REQD-        |
|------------------------------------------------------------------------------------|
| BEGIN-02/11/03  COMPLETE-02/12/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|          DESCRIPTION: EXCEPTION 630 POSTING ERROR                                  |
|                                                                                    |
|          STATUS:                                                                   |
|                                                                                    |
|           REQUEST CONTROL NUMBER: 0033                                             |
|                                                                                    |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                    |
|           EXCEPTION 630 APPEARS TO BE POSTING IN ERROR.                            |
|                                                                                    |
|           THIS EXCEPTION POSTS WHEN AN ORTHOTIC/PROSTHETIC PROVIDER BILLS DSHS WITHOUT |
|           A SPECIAL LICENSE AGREEMENT CODING ON PAGE 2 OF THEIR PROVIDER MASTER FILE. |
|                                                                                    |
|           PROCEDURE CODES LIST #8181 SHOULD HAVE A ORTHOTIC LICENSE (39) AS THE     |
|           DESIGNATED INDICATOR ON PAGE 2 IN THE CD FIELD OF THE PROVIDER MASTER FILE. |
|                                                                                    |
|           PROCEDURE CODES LIST #8383 SHOULD HAVE A PROSTHETIC LICENSE (38) AS THE   |
|           DESIGNATED INDICATOR ON PAGE 2 IN THE CD FIELD OF THE PROVIDER MASTER FILE. |
|                                                                                    |
|           I HAVE ATTACHED COPIES OF LISTS #8181 AND #8383 AS WELL AS EXAMPLES OF TWO |
|           CLAIMS WHERE THE 630 POSTS IN ERROR AND THE CLAIMS WERE DENIED IN ERROR.  |
|                                                                                    |
|          PROVIDER ENROLLMENT HAS ONE PROVIDER THAT HAS OVER $20,000.00 IN CLAIMS THAT |
|           HAVE BEEN DENIED IN ERROR FROM THIS EXCEPTION.                            |
|                                                                                    |
|           SYSTEM SPECIFICATIONS:                                                   |
|                                                                                    |
|           SWAPPED THE CONSTANTS WS-010-ORTHO-REV-FOUND AND WS-010-PROSTH-REV-FOUND, |
|           SO THEY WOULD MATCH THE CRITERIA THAT WAS SPECIDIED BY THE USER.          |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|           02/11/03.  ADDED - 550.                                                  |
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|                                                                                    |
|           02/12/03.  UPDATED - 158.                                                |
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|  NUMBER - 0045  SUB BY- SANDY RICCOLO     SUB FOR- MMIS                PAGE-   1    |
|------------------------------------------------------------------------------------|
|  ENTERED-02/21/03          PRIORITY-    EST-DAYS-000                  REQD-         |
|------------------------------------------------------------------------------------|
|  BEGIN-02/21/03  COMPLETE-02/01/04  CLOSE-                                          |
|------------------------------------------------------------------------------------|
|                                                                                    |
|        DESCRIPTION: PROVIDER CHARGE FILE SCREEN 6                                   |
|                                                                                    |
|        STATUS:                                                                     |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 0038                                               |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|         PLEASE UPDATE THE PROVIDER CHARGE FILE (SCREEN 6) OF THE MMIS SYSTEM        |
|         TO ALLOW THE DELETION OF A SEGMENT CONTAINING THE BEGINNING DATE, END       |
|         DATE, & CHARGE.                                                             |
|                                                                                    |
|         PLEASE SEE THE ATTACHED, HIGHLIGHTED SCREEN PRINT.                          |
|                                                                                    |
|         THIS HAS BEEN DISCUSSED WITH RANDY STAMP.                                   |
|                                                                                    |
|                                                                                    |
|         SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|         CLOSED MARCH 26, 2004                                                       |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|        02/21/03.  ADDED - 550.                                                     |
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|        03/26/04.  UPDATED - 158.                                                   |
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| NUMBER - 0046  SUB BY- ALLON PETERMAN   SUB FOR- CHRISTINE CHUML    PAGE-   1   |
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| ENTERED-02/21/03          PRIORITY-    EST-DAYS-000              REQD-          |
|--------------------------------------------------------------------------------|
| BEGIN-02/21/03  COMPLETE-03/06/03  CLOSE-                                       |
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|                                                                                |
|        DESCRIPTION: EXCEPTION 865 RESEARCH                                      |
|                                                                                |
|        STATUS:                                                                 |
|                                                                                |
|         REQUEST CONTROL NUMBER: 0040                                           |
|                                                                                |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO            |
|                                                                                |
|         CHRISTINE CHUMLEY HAS A CLAIM ADJUSTMENT THAT IS POSTING 865 "MULTIPLE |
|         ADJUSTMENTS FOR THE SAME CLAIM IN THE SAME HISTORY CYCLE. INVESTIGATE  |
|         OTHER ADJUSTMENT ATTEMPT." HOWEVER,CHRISTINE AND THE MMIS SERVICES HAVE|
|         SEARCHED THE SYSTEM AND CANNOT FIND THE OTHER ADJUSTMENT. PLEASE REVIEW|
|         THE CLAIM TO SEE IF THERE IS A PROBLEM.                                |
|                                                                                |
|                                                                                |
|         SYSTEM SPECIFICATIONS:                                                 |
|         DONE.                                                                  |
|                                                                                |
|                                                                                |
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|         02/21/03.  ADDED - 550.                                               |
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| NUMBER - 0047  SUB BY- SUE HILTON        SUB FOR- CLAIMS PROCESSI      PAGE-   1      |
|--------------------------------------------------------------------------------------|
| ENTERED-02/21/03          PRIORITY-    EST-DAYS-000                  REQD-            |
|--------------------------------------------------------------------------------------|
| BEGIN-02/21/03  COMPLETE-06/03/03  CLOSE-                                             |
|--------------------------------------------------------------------------------------|
|                                                                                      |
|         DESCRIPTION: EXCEPTION 433 RESEARCH                                           |
|                                                                                      |
|         STATUS:                                                                      |
|                                                                                      |
|          REQUEST CONTROL NUMBER: 0041                                                |
|                                                                                      |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                      |
|          ATTACHED ARE EXAMPLES OF 2 DRG CLAIMS THAT ARE POSTING EXCEPTION 433        |
|          (WRONG CLAIM TYPE FOR SERVICES BILLED). FOR BOTH OF THESE CLAIMS THE         |
|          CLIENT WAS ON THE GAU PROGRAM DURING THE HOSPITAL STAY AND THE HOSPITAL      |
|          TYPES ARE "07" (FEDERAL EXEMPT/CONTRACT STATE).                              |
|                                                                                      |
|          THESE CLAIMS SHOULD BE DRG'S AND SHOULD NOT BE POSTING EXCEPTION 433.        |
|          WE HAVE NOTICED THAT THIS PROBLEM OCCURS WHEN THE CLIENT IS EITHER NOT       |
|          ELIGIBLE ON THE DATE OF ADMISSION/DISCHARGE OR NOT ELIGIBLE FOR ALL THE      |
|          DATES OF SERVICE DURING THE HOSPITAL STAY.                                   |
|                                                                                      |
|          THIS PROBLEM HAS BEEN DISCUSSED WITH RANDY STAMP.                            |
|                                                                                      |
|          SYSTEM SPECIFICATIONS:                                                       |
|                                                                                      |
|          AFTER RESEARCHING THE QUESTIONS ADDRESSED BY DSHS, IT WAS DETERMINED THAT    |
|          EXCEPTION 433 WAS CURRENTLY WORKING CORRECTLY.                               |
|                                                                                      |
|                                                                                      |
|                                                                                      |
|         02/21/03.  ADDED - 550.                                                      |
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|         06/03/03.  UPDATED - 158.                                                    |
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| NUMBER - 0048  SUB BY- SUE HILTON        SUB FOR- CLAIMS PROCESSI      PAGE-   1      |
|--------------------------------------------------------------------------------------|
| ENTERED-02/21/03          PRIORITY-      EST-DAYS-000                 REQD-           |
|--------------------------------------------------------------------------------------|
| BEGIN-02/21/03  COMPLETE-01/23/04  CLOSE-                                             |
|--------------------------------------------------------------------------------------|
|                                                                                      |
|          DESCRIPTION: EXCEPTION 103 RESEARCH                                          |
|                                                                                      |
|          STATUS:                                                                     |
|                                                                                      |
|           REQUEST CONTROL NUMBER: 0042                                               |
|                                                                                      |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                      |
|           EXCEPTION 103 (POSSIBLE DUP CONFLICT) IS NOT POSTING CORRECTLY ON HOS-      |
|           PITAL CLAIMS.                                                               |
|                                                                                      |
|           PLEASE SEE ATTACHED EXAMPLES.                                               |
|                                                                                      |
|                                                                                      |
|           SYSTEM SPECIFICATIONS:                                                      |
|                                                                                      |
|           MEMO SENT OVER WITH EXPLANATIONS AS TO WHY EXCEPTION 103 WERE NOT           |
|           POST ON THE EXAMPLE CLAIMS.                                                 |
|                                                                                      |
|                                                                                      |
|                                                                                      |
|          02/21/03.  ADDED - 550.                                                     |
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|          02/03/04.  UPDATED - 551.                                                   |
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AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|-----------------------------------------------------------------------------------|
|  NUMBER - 0049  SUB BY- ALLON PETERMAN   SUB FOR- SHELLEY MCDERMO     PAGE-   1    |
|-----------------------------------------------------------------------------------|
|  ENTERED-02/21/03          PRIORITY-    EST-DAYS-000                  REQD-        |
|-----------------------------------------------------------------------------------|
|  BEGIN-02/21/03  COMPLETE-03/07/03  CLOSE-                                         |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|        DESCRIPTION: REMOVE LAST PAGE BWMC6500-R039                                 |
|                                                                                   |
|         STATUS:                                                                    |
|                                                                                   |
|        REQUEST CONTROL NUMBER: 0043                                                |
|                                                                                   |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                   |
|        TO FACILITATE THE PLACEMENT OF THE "SUSP FILE ANALYSIS BY ICN AGE"          |
|        (BWMC6500-R039) INTO THE COLD SYSTEM, WE NEED THE LAST PAGE REMOVED.        |
|        THE PAGE SAYS "END OF REPORT: IN THE MIDDLE AND HAS NO HEADER.              |
|                                                                                   |
|        ALSO                                                                        |
|                                                                                   |
|        PLEASE PLACE THE "SUSP FILE ANALYSIS BY ICN AGE" (BWMC6500-R039) INTO       |
|        THE COLD SYSTEM.                                                            |
|                                                                                   |
|                                                                                   |
|         SYSTEM SPECIFICATIONS:                                                     |
|                                                                                   |
|        CHANGED BWCA2500 AND BWCA250S TO:                                           |
|           REMOVE THE FILE FROM THE IDCAMS STEP WHICH APPENDED THE 'END OF          |
|            REPORT' TO IT AND ADDED THE FILE TO COLDTRAN STEP AFTER GETTING         |
|            IT APPROVED FOR COLD BY MAA.                                            |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|        02/21/03.  ADDED - 550.                                                     |
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|        02/28/03.  UPDATED - 032                                                    |
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| NUMBER - 0050  SUB BY- ALLON PETERMAN   SUB FOR- KARIN RICHARDSO      PAGE-   1     |
|------------------------------------------------------------------------------------|
| ENTERED-02/21/03          PRIORITY-    EST-DAYS-000                  REQD-          |
|------------------------------------------------------------------------------------|
| BEGIN-02/21/03  COMPLETE-03/05/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|        DESCRIPTION: 2 COPIES OF BWCSRLIST R001 R004                                 |
|                                                                                    |
|        STATUS:                                                                     |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 0044                                               |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO               |
|                                                                                    |
|        PLEASE PROVIDE TWO MORE COPIES OF THE CSR LIST (BWCSRLIST-R001 AND          |
|        BWCSRLIST-R004). THEY SHOULD GO TO BIN 12.                                  |
|                                                                                    |
|        ONE IS FOR MMIS SERVICES SECTION AND THE OTHER IS FOR CHRIS STANNARD.       |
|                                                                                    |
|                                                                                    |
|         SYSTEM SPECIFICATIONS:                                                     |
|                                                                                    |
|         ADDED TWO MORE COPIES GOING TO BIN 12 ON THE CSRWASH CLIST SCREEN 3.       |
|                                                                                    |
|                                                                                    |
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|        02/21/03.  ADDED - 550.                                                     |
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| NUMBER - 0051  SUB BY- ALLON PETERMAN   SUB FOR- AUDREY FINNIGAN    PAGE-   1      |
|-----------------------------------------------------------------------------------|
| ENTERED-02/21/03          PRIORITY-    EST-DAYS-000                   REQD-        |
|-----------------------------------------------------------------------------------|
| BEGIN-02/21/03  COMPLETE-12/19/03  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|         DESCRIPTION: HIC NUMBER WITHOUT SUFFIXES                                   |
|                                                                                   |
|         STATUS:                                                                   |
|                                                                                   |
|          REQUEST CONTROL NUMBER: 0039                                             |
|                                                                                   |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                   |
|          AUDREY FINNIGAN HAS A FEW QUESTIONS REGARDING REPORTS:                    |
|                                                                                   |
|              1. SHE IS CURRENTLY GETTING REPORT BWMC1001-R002 (MEDICARE EXC 229   |
|                 HIC/SSN MATCH REPORT - PART A - HOSPITALS). HER QUESTION: THERE   |
|                 ARE SOME OF THE MEDICARE NUMBERS THAT ARE SHOWING UP WITHOUT      |
|                 SUFFIXES, COULD THERE BE A PROBLEM WITH THE REPORTING?            |
|                                                                                   |
|              2. SHE WOULD ALSO LIKE TO SEE A HARDCOPY OF THE FOLLOWING REPORTS    |
|                 ALONG WITH THEIR SYSTEM DOCUMENTATION TO DETERMINE IF SHE WOULD   |
|                 LIKE THEM ON AN ONGOING BASIS.                                    |
|                                                                                   |
|                 BWMC1003-R002 (PART B - DMERC)                                    |
|                 BWMC1004-R002 (PART B - PHYSICIANS)                               |
|                 BWMC1002-R002 (CAN NOT LOCATE)                                    |
|                                                                                   |
|          ATTACHED IS THE ONLY DOCUMENTATION FOUND IN THE DATA DICTIONARY.         |
|                                                                                   |
|                                                                                   |
|          SYSTEM SPECIFICATIONS:                                                   |
|                                                                                   |
|          NO ACTION NEEDED                                                         |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|          02/21/03.  ADDED - 550.                                                  |
|                                                                                   |
|                                                                                   |
|          01/02/04.  UPDATED - 177.                                                |
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|  NUMBER - 0052  SUB BY- PATTY ORTH      SUB FOR- SHELLEY MCDERMO     PAGE-   1  |
|--------------------------------------------------------------------------------|
|  ENTERED-02/25/03        PRIORITY-   EST-DAYS-000              REQD-            |
|--------------------------------------------------------------------------------|
|  BEGIN-02/25/03  COMPLETE-06/11/03  CLOSE-                                      |
|--------------------------------------------------------------------------------|
|                                                                                |
|         DESCRIPTION: POINT OF SALE 3 YEAR HISTORY                              |
|                                                                                |
|         STATUS:                                                                |
|                                                                                |
|          REQUEST CONTROL NUMBER: 0045                                          |
|                                                                                |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO           |
|                                                                                |
|          PLEASE PROVIDE A COST ESTIMATE FOR EXPANDING POINT-OF-SALE HISTORY TO |
|          3 YEARS WHEN WE IMPLEMENT NCPDP VERSION 5.1.                          |
|                                                                                |
|                                                                                |
|          SYSTEM SPECIFICATIONS:                                                |
|                                                                                |
|          AGREED TO START BUILDING UP TO THREE YEARS WITH THE START OF THE      |
|          NEW SYSTEM 8/17/03.                                                   |
|                                                                                |
|                                                                                |
|                                                                                |
|          02/25/03.  ADDED - 550.                                              |
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|  NUMBER - 0053  SUB BY- ALLON PETERMAN   SUB FOR- ANDREW PITTELKA    PAGE-  1       |
|------------------------------------------------------------------------------------|
|  ENTERED-02/25/03          PRIORITY-    EST-DAYS-000                  REQD-         |
|------------------------------------------------------------------------------------|
|  BEGIN-02/25/03  COMPLETE-04/05/03  CLOSE-                                          |
|------------------------------------------------------------------------------------|
|                                                                                    |
|          DESCRIPTION: PROVIDER SUMMARY SCREEN                                       |
|                                                                                    |
|          STATUS:                                                                   |
|                                                                                    |
|          REQUEST CONTROL NUMBER: 0046                                              |
|                                                                                    |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                    |
|          THE SAMPLE ATTACHED IS SHOWING THE 4 SCREEN IN THE MMIS IS NOT DISPLAY-   |
|          ING THE PROVIDER SUMMARY INFORMATION CORRECTLY. ANDREW HAS TRIED THIS     |
|          SCREEN TWO DAYS IN A ROW AND BOTH TIMES THE INFORMATION IS NOT DISPLAY-   |
|          ED RIGHT. HE STATES THE FIRST SCREEN APPEARS CORRECT, HOWEVER THE FOL-    |
|          LOWING SCREENS ARE JUMBLED. THE PROVIDER NUMBER HE WAS SEARCHING IS       |
|          6025258. PLEASE LOOK INTO THIS.                                           |
|                                                                                    |
|                                                                                    |
|          SYSTEM SPECIFICATIONS:                                                    |
|                                                                                    |
|          SCREEN MAP BWV0921 NEEDED TO BE COMPILED.                                 |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|          02/25/03.  ADDED - 550.                                                   |
|                                                                                    |
|                                                                                    |
|          04/03/03.  UPDATED - 521.                                                 |
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| NUMBER - 0054  SUB BY- JOHNA LITTLE     SUB FOR- MICHELLE SENN       PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-03/03/03          PRIORITY-    EST-DAYS-000              REQD-              |
|------------------------------------------------------------------------------------|
| BEGIN-03/03/03  COMPLETE-03/07/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|        DESCRIPTION: CSR4157 RESEARCH                                                |
|                                                                                    |
|        STATUS:                                                                     |
|                                                                                    |
|        REQUEST CONTROL NUMBER: 0047                                                 |
|                                                                                    |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                    |
|        I DO NOT BELIEVE THAT CSR 4157 IS WORKING PROPERLY. I REQUESTED ASSIGN-      |
|        MENTS ON 1/10/03 AND 2/12/03 AND IT DOES NOT APPEAR THAT I HAVE ASSIGN-      |
|        ED ANY CLIENTS WITH AN L5. COULD YOU PLEASE TAKE A LOOK AT THE PROGRAM-      |
|        MING LOGIC TO MAKE SURE THAT CSR 4157/RCN 4246 HAS BEEN IMPLEMENTED. I       |
|        WOULD LIKE TO HAVE CONFIRMATION EITHER WAY PRIOR TO THE NEXT ASSIGNMENT      |
|        RUN OF 3/6/03.                                                               |
|                                                                                    |
|        THANK YOU.                                                                  |
|                                                                                    |
|                                                                                    |
|        SYSTEM SPECIFICATIONS:                                                       |
|                                                                                    |
|        BREAK UP COMPOUND IF STATEMENT IN BWMH1000 INTO THREE SEPARATE IF     -      |
|            STATEMENTS TO GET RID OF NEGATIVE LOGIC.                          -      |
|        ADD CODE IN BWMH1100 AND BWMH4550 TO CREATE EXTRACT OF 'L5' CLIENTS   -      |
|        TO GO TO THE WASHOUT.PCOP.ASSIGN.CLNT.DATA FILE.                             |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|        03/03/03.  ADDED - 550.                                                      |
|                                                                                    |
|                                                                                    |
|        03/06/03.  UPDATED - 516.                                                    |
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| NUMBER - 0055  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE     PAGE-  1            |
|-----------------------------------------------------------------------------------------|
| ENTERED-03/03/03           PRIORITY-    EST-DAYS-000                    REQD-           |
|-----------------------------------------------------------------------------------------|
| BEGIN-03/03/03  COMPLETE-05/05/03  CLOSE-                                               |
|-----------------------------------------------------------------------------------------|
|                                                                                         |
|         DESCRIPTION: ENCOUNTER PART 1 - RCN 4417                                        |
|                                                                                         |
|        STATUS:                                                                          |
|                                                                                         |
|        REQUEST CONTROL NUMBER: 0048                                                     |
|                                                                                         |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                      |
|                                                                                         |
|        RCN 4417 THAT PERTAINS TO PROGRAMMING CHANGES ENABLING MAA TO EDIT MAN-          |
|        AGED CARE ENCOUNTER DATA ACCORDING TO THE YEAR 2003 REPORTING SPECIFI-           |
|        CATIONS IS NOT WORKING AS REQUESTED. IN PARTICULAR:                              |
|                                                                                         |
|           1. RCN 4417, PART A.4. THAT REQUESTS TO GIVE THE COUNT OF RECORDS             |
|              WITH LINE STATUS =P (DENIED) IS NOT WORKING PROPERLY.                      |
|           2. RCN 4417, PART A.5, THAT REQUESTS TO GIVE THE COUNT OF TOTAL REC-          |
|              ORDS, EXCLUDING RECORDS WITH CLAIM STATUS VOID IS NOT WORKING              |
|              PROPERLY.                                                                  |
|                                                                                         |
|        REGARDING THE COUNT IN PART A.4, EDU NOTICES THAT WHEN THERE ARE REC-            |
|        ORDS OF MORE THAN ONE PLAN IN A FILE, THEN THE COUNT OF RECORDS WITH             |
|        LINE STATUS =P (DENIED) FOR EACH PLAN IS ONLY CORRECT FOR THE FIRST              |
|        PLAN REPORTED, AND FOR SUBSEQUENT PLANS, THE ACS COUNT FOR A GIVEN PLAN          |
|        EQUALS THE CORRESPONDING COUNT FOR THE PREVIOUS PLAN REPORTED + THE              |
|        APPROPRIATE COUNT FOR THE GIVEN PLAN; THIS MIGHT OCCUR BECAUSE THE AP-           |
|        PROPRIATE COUNTERS ARE NOT RESET TO ZERO. THE TOTAL COUNT REQUESTED IN           |
|        PART A.5 APPEARS TO RELY UPON THE COUNT IN A.4. HENCE IT APPEARS THAT            |
|        THE TOTAL COUNT IS INVALID BECAUSE THE COMPONENT COUNT IN A.4 IS INVAL-          |
|        ID. AN EXAMPLE IS GIVEN BELOW. FOR EDITED FILE D021203.T202500 THE FOL-          |
|        LOWING OCCURRED:                                                                 |
|                                                                                         |
|        PLAN #           COUNT OF RECORDS  COUNT OF RECORDS     TOTAL RECORD             |
|        (BY ORDER        FOR COMPUTING     WITH LINE STATUS     COUNT                    |
|        REPORTED BY ACS  ERROR RATE        DENIED                                        |
|                         ACS COUNTS        EDU COUNT  ACS COUNT EDU     ACS              |
|        (A)              (B)               (C1)       (C2)      (D1)    (D2)             |
|                                                      (INCORRECT)      (INCOR-           |
|                                                                        RECT)           |
|        #1. 7502587      145,528           20,359     20,359    165,887 165,887          |
|        #2. 7502503      46,768            8,570       28,929   55,338  75,697           |
|        #3. 7502560      2,754             1,373       30,302   4,127   33,056           |
|                                                                                         |
|                                                                                         |
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| NUMBER - 0055  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE    PAGE-   2   |
|--------------------------------------------------------------------------------|
| ENTERED-03/03/03         PRIORITY-    EST-DAYS-000              REQD-           |
|--------------------------------------------------------------------------------|
| BEGIN-03/03/03  COMPLETE-05/05/03  CLOSE-                                       |
|--------------------------------------------------------------------------------|
|                                                                                |
|                                                                                |
|        #4. 7502578       791          454        30,756     1,245   31,547     |
|                                                                                |
|     EDU NOTICES THAT WHEN COUNTING RECORDS FOR A NEW PLAN # THAT ACS AP-        |
|     PEARS NOT TO RESET TO ZERO THE COUNTER FOR THE COUNT OF RECORDS WITH        |
|     LINE STATUS = DENIED FOR THE PREVIOUS PLAN #, I.E. COL #C2 = COL #C2        |
|     OF PREVIOUS LINE (INSTEAD OF = 0) + CORRECT COUNT IN COL #C1). THIS         |
|     MIGHT BE WHY EDU AND ACS COUNTS AGREE ONLY FOR PLAN #1, FOR WHICH THERE     |
|     WAS NO NEED TO 'ZERO-OUT' A COUNTER FOR THE PREVIOUS PLAN.                  |
|                                                                                |
|                                                                                |
|     SYSTEM SPECIFICATIONS:                                                      |
|                                                                                |
|     CORRECTED COUNTER IN PROGRAM BWMP6112.                                      |
|                                                                                |
|                                                                                |
|                                                                                |
|     03/03/03.  ADDED - 550.                                                     |
|                                                                                |
|                                                                                |
|     05/05/03.  UPDATED - 521.                                                   |
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| NUMBER - 0056  SUB BY- JOHNA LITTLE      SUB FOR- DAVID FICHTENBE     PAGE-   1    |
|-----------------------------------------------------------------------------------|
| ENTERED-03/03/03          PRIORITY-    EST-DAYS-000                    REQD-       |
|-----------------------------------------------------------------------------------|
| BEGIN-03/03/03  COMPLETE-05/05/03  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|          DESCRIPTION: ENCOUNTER PART 2 - RCN 4417                                  |
|                                                                                   |
|          STATUS:                                                                  |
|                                                                                   |
|          REQUEST CONTROL NUMBER: 0049                                             |
|                                                                                   |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                   |
|          THIS IS THE 2ND WORK SERVICE REQUEST REGARDING THIS RCN, AND PERTAINS    |
|          TO RECENTLY RECOGNIZED PROBLEMS THAT WERE NOT NOTED IN THE PREVIOUS      |
|          WORK SERVICE REQUESTS.                                                   |
|                                                                                   |
|          RCN 4417 THAT PERTAINS TO PROGRAMMING CHANGES ENABLING MAA TO EDIT MAN-  |
|          AGED CARE ENCOUNTER DATA ACCORDING TO THE YEAR 2003 REPORTING SPECIFI-   |
|          CATIONS IS NOT WORKING AS REQUESTED.                                      |
|                                                                                   |
|          PART 1: PRINTED OUTPUT SHOWING COUNTS OF RECORDS USED TO COMPUTE THE     |
|          PERCENT OF RECORDS WITH ERRORS ARE NOT CONSISTENTLY CORRECT.             |
|                                                                                   |
|          ENCOUNTER-REC-OUT (MMIS ELEMENT 16807) OUTPUT FILE D021203.T205000 WAS   |
|          USED TO CHECK IF THE ACS ERROR SUMMARY COUNT OF RECORDS USED TO COMPUTE  |
|          THE PERCENT OF RECORDS WITH ERRORS IS CORRECT ("TOTAL RECORDS FOR COM-   |
|          PUTING ERRORS"). THE TOTAL RECORDS FOR COMPUTING ERRORS EXCLUDES REC-    |
|          ORDS WITH CLAIM STATUS = VOID AND RECORDS WITH LINE STATUS = 'P' (DE-    |
|          NIED)RCN 4417, PAGE 2. HOWEVER, FOR TWO PLANS WITH RECORDS IN THE        |
|          ABOVE OUTPUT FILE THE PRINTED COUNT OF TOTAL RECORDS FOR COMPUTING       |
|          ERRORS WAS NOT CORRECT.                                                  |
|                                                                                   |
|          FOR PLAN #7502560: PRINTED COUNT FOR TOTAL RECORDS FOR COMPUTING ERRORS  |
|          = 2,754. THE CORRECT COUNT = 2,753.                                       |
|                                                                                   |
|          FOR PLAN #7502578: PRINTED COUNT FOR TOTAL RECORDS FOR COMPUTING ERRORS  |
|          = 791. THE CORRECT COUNT = 792.                                           |
|                                                                                   |
|          PART 2: VALUES STORED IN OUTPUT DATA SETS WHEN A RECORD'S LINE STATUS=   |
|          DENIED ARE NO LONGER THE SAME AS UNDER THE PREVIOUS EDIT PROCESS, AND    |
|          CONTRARY TO THE RCN PROVISION THAT, "THERE ARE NO CHANGES IN THE EDIT    |
|          PROCESS TO PREPARE OUTPUT RECORDS EXCEPT FOR THE ERROR FLAG ASSOCIATED   |
|          WITH FIELD #25."RCN 4417, PAGE 1                                          |
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| NUMBER - 0056  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE      PAGE-   2     |
|------------------------------------------------------------------------------------|
| ENTERED-03/03/03         PRIORITY-    EST-DAYS-000                    REQD-         |
|------------------------------------------------------------------------------------|
| BEGIN-03/03/03  COMPLETE-05/05/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|                                                                                    |
|         THE CHANGES REQUESTED IN THIS RCN STATE THEY PERTAIN ONLY TO MODIFYING      |
|      THE PRINTED OUTPUT AND REQUESTED NO CHANGES IN THE STORED VALUES IN THE        |
|      OUTPUT DATA SETS; THE ONLY EXCEPTION WAS MODIFYING THE OUTPUT DATA SETS        |
|      WITH REGARD TO THE SINGLE ELEMENT ERR-FLG-PLAN-REC-ID (MMIS ELEMENT           |
|      #02562). THE RCN STATES,                                                       |
|                                                                                    |
|        "THERE ARE NO CHANGES IN THE EDIT PROCESS TO PREPARE OUTPUT RECORDS          |
|         EXCEPT FOR THE ERROR FLAG ASSOCIATED WITH FIELD #25."RCN PAGE 1             |
|         THE ERROR FLAG ASSOCIATED WITH FIELD #25 IS ERR-FLG-PLAN-REC-ID NOTED       |
|         ABOVE.                                                                      |
|                                                                                    |
|      HOWEVER, THE FOLLOWING NOT REQUESTED CHANGES HAVE OCCURRED TO FIELDS IN        |
|      THE OUTPUT RECORD:                                                             |
|                                                                                    |
|      1. WHEN A RECORD'S LINE STATUS = 'P' (DENIED), THEN ALL ERROR FLAGS            |
|          IN THE OUTPUT DATA SETS ARE SET TO '-', INDICATING THE FIELDS              |
|          ASSOCIATED WITH THE ERROR FLAGS ARE NOT EDITED, OR AT LEAST THE            |
|          RESULTS OF THE EDIT IS NOT BEING STORED ON THE OUTPUT DATA SETS.           |
|          SUCH CHANGES IN STORING VALUES IN OUTPUT DATA SETS ARE CONTRARY TO         |
|          THE RCN INSTRUCTION NOTED ABOVE.                                           |
|                                                                                    |
|          IN OUTPUT DATA SET ENCOUNTER-IN-FIVE THESE IMPROPERLY CHANGED ERR-         |
|          OR FLAGS ARE THOSE STORED IN POSITIONS 436-489, 490-491, 495, 498.         |
|                                                                                    |
|          IN OUTPUT DATA SET ENCOUNTER-REC-OUT THESE IMPROPERLY CHANGED ERR-         |
|          OR FLAGS ARE THOSE STORED IN POSITIONS 403-460.                            |
|                                                                                    |
|      2. WHEN A RECORD'S LINE STATUS = 'P' (DENIED), THEN THE FOLLOWING              |
|          MMIS FIELDS ARE NOT BEING EDITED AND STORED IN THE OUTPUT DATA             |
|          SETS AS OCCURRED WITH THE PREVIOUS EDIT AND SO NOT IN ACCORDANCE           |
|          WITH RCN 4417:                                                             |
|            (1) BILLING PROVIDER'S ZIP CODE - MISSING VALUE                          |
|            (2) AGE OF CLIENT - MISSING VALUE                                        |
|            (3) PATIENT ZIP CODE - MISSING VALUE                                     |
|            (4) TOTAL OF BILLED CHARGES - MISSING VALUE                              |
|            (5) LAST DATE OF SERVICE - MISSING VALUE                                 |
|            (6) PHARMACY QUANTITY - MISSING VALUE                                    |
|            (7) PHARMACY DAYS SUPPLIED - MISSING VALUE                               |
|            (8) TIME AT WHICH THE DATA SET EDITING OCCURRED - MISSING VALUE          |
|                                                                                    |
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|------------------------------------------------------------------------------------|
|  NUMBER - 0056  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE    PAGE-   3      |
|------------------------------------------------------------------------------------|
|  ENTERED-03/03/03         PRIORITY-    EST-DAYS-000                    REQD-        |
|------------------------------------------------------------------------------------|
|  BEGIN-03/03/03  COMPLETE-05/05/03  CLOSE-                                          |
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|                                                                                    |
|                                                                                    |
|               (9) TRANS-CONTROL-NUM (NOT STORED AS PREVIOUSLY WITH ACS COMPUT-      |
|                   ED TCN, BUT WITH PLAN'S ID)                                       |
|                                                                                    |
|             BECAUSE THE RCN SPECIFIED THAT THE REQUESTED CHANGES WERE ONLY          |
|             TO IMPACT THE PRINTED OUTPUTS AND NOT TO CHANGE THE EDIT PROCESS        |
|             TO PREPARE OUTPUT RECORDS, THE EDIT PROCESS CHANGES THAT HAVE           |
|             RESULTED IN CHANGES IN THE STORED VALUES IN THE OUTPUT RECORDS          |
|             ARE NOT IN ACCORDANCE WITH THE RCN.                                     |
|                                                                                    |
|             THE ABOVE FIELDS ARE TO BE STORED IN THE ENCOUNTER-REC-OUT DATA         |
|             SET AS 'PACKED' FIELDS. THE ABOVE PROBLEMS WERE RECENTLY DETECT-        |
|             ED BECAUSE IF A RECORD'S LINE STATUS ='P', THEN THE ABOVE FIELDS        |
|             1-8 APPEAR TYPICALLY NOT TO BE STORED IN PACKED FORMAT AND A            |
|             COMPUTER PROGRAM ERROR OCCURS WHEN ATTEMPTING TO READ SUCH              |
|             FIELDS. IN ACCORDANCE WITH RCN 4417 THE ABOVE FIELDS ARE TO CON-        |
|             TINUE TO BE STORED IN PACKED FORMAT AND WITH THE SAME NUMERIC           |
|             VALUES AS WOULD HAVE BEEN DETERMINED USING THE PREVIOUS EDIT            |
|             PROCESS, SINCE THIS RCN SPECIFIED, "THERE ARE NO CHANGES IN THE         |
|             EDIT PROCESS TO PREPARE OUTPUT RECORDS EXCEPT FOR THE ERROR FLAG        |
|             ASSOCIATED WITH FIELD #25."                                             |
|                                                                                    |
|          3. CHECKING FIELDS OTHER THAN THOSE ABOVE TO VERIFY THAT STORED OUT-       |
|             PUT VALUES ARE THE SAME AS UNDER THE PREVIOUS EDIT                       |
|                                                                                    |
|              IT IS EXTREMELY LIKELY THAT FIELDS THAT ARE STORED IN CHARACTER        |
|             FORMAT AND PERHAPS OTHER NON-PACKED FORMATS ARE ALSO NOT BEING          |
|             PROPERLY STORED WITH THE VALUES THAT WERE DETERMINED BY THE PREV-       |
|             IOUS EDIT PROCESS. SUCH POTENTIAL PROBLEMS HAVE NOT YET BEEN VER-       |
|             IFIED. YET THIS CONCERN IS NOTED SO WHEN ADDRESSING THE VERIFIED        |
|             PROBLEMS IN THIS WORK REQUEST, CONSIDERATION IS GIVEN TO CHECKING       |
|             THAT FOR ALL FIELDS EXCEPT ERR-FLG-PLAN-REC-ID, THAT THE VALUES         |
|             OF STORED FIELDS IN THE OUTPUT DATA SETS SHOULD NOT DEPEND ON A         |
|             RECORD'S LINE STATUS VALUE. THIS IS BECAUSE THIS RCN STATES THAT        |
|             EDIT PROCESS FOR DETERMINING AND STORING OUTPUT VALUES SHOULD BE        |
|             THE SAME AS FOR THE PREVIOUS EDIT (AS NOTED ABOVE); AND THE PREV-       |
|             IOUS EDIT PROCESS FOR COMPUTING AND STORING OUTPUT VALUES DID NOT       |
|             DEPEND ON THE VALUE OF A RECORD'S LINE STATUS.                          |
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| NUMBER - 0056  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE     PAGE-   4      |
|------------------------------------------------------------------------------------|
| ENTERED-03/03/03         PRIORITY-    EST-DAYS-000                    REQD-         |
|------------------------------------------------------------------------------------|
| BEGIN-03/03/03  COMPLETE-05/05/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|                                                                                    |
|       SYSTEM SPECIFICATIONS:                                                        |
|                                                                                    |
|      ADDED CODE THROUGHOUT EDIT PROGRAM BWMP6112 TO SET ERROR FLAGS FOR            |
|      RECORDS WITH DENIED LINES, BUT DO NOT INCLUDE SUCH IN THE COUNTS ON           |
|      THE ERROR REPORTS.                                                             |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|      03/03/03.  ADDED - 550.                                                        |
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|      05/05/03.  UPDATED - 521.                                                      |
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BWCSRLST-R008   WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES   PAGE   69
AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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| NUMBER - 0057  SUB BY- JOHNA LITTLE     SUB FOR- SHELLEY MCDERMO     PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-03/12/03          PRIORITY-    EST-DAYS-000                   REQD-         |
|------------------------------------------------------------------------------------|
| BEGIN-03/12/03  COMPLETE-03/14/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|        DESCRIPTION: DISCONTINUE BWMC6500-R039                                       |
|                                                                                    |
|       STATUS:                                                                       |
|                                                                                    |
|        REQUEST CONTROL NUMBER: 0050                                                 |
|                                                                                    |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                    |
|        PLEASE DISCONTINUE PRINTING BOTH COPIES OF BWMC6500-R039, THE "SUSP          |
|        FILE ANALYSIS BY ICN AGE" REPORT.                                            |
|                                                                                    |
|        THIS INFORMATION IS ACCESSIBLE THROUGH THE COLD SYSTEM.                      |
|                                                                                    |
|                                                                                    |
|        SYSTEM SPECIFICATIONS:                                                       |
|                                                                                    |
|        STOPPED PRINTING THE REPORT IN BWCA2500 AND BWCA250S.  UPDATED               |
|        RUNSHEETS RUNADJ AND RUNADJS.                                                |
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|                                                                                    |
|        03/12/03.  ADDED - 550.                                                      |
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|        03/14/03.  UPDATED - 551.                                                    |
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| NUMBER - 0058  SUB BY- JOHNA LITTLE     SUB FOR- SHELLEY MCDERMO    PAGE-  1   |
|-------------------------------------------------------------------------------|
| ENTERED-03/12/03          PRIORITY-    EST-DAYS-000              REQD-         |
|-------------------------------------------------------------------------------|
| BEGIN-03/12/03  COMPLETE-03/14/03  CLOSE-                                      |
|-------------------------------------------------------------------------------|
|                                                                               |
|         DESCRIPTION: DISCONTINUE BWMM1500-R002                                 |
|                                                                               |
|        STATUS:                                                                 |
|                                                                               |
|         REQUEST CONTROL NUMBER: 0052                                           |
|                                                                               |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO            |
|                                                                               |
|         PLEASE DISCONTINUE PRINTING THE HARD-COPY GREEN BAR VERSION OF         |
|         BWMM1500-R002, THE "CLAIMS PROCESSING THROUGHPUT ANALYSIS" REPORT.     |
|                                                                               |
|         WE WILL CONTINUE TO RECEIVE THE INFORMATION VIA THE COLD SYSTEM.       |
|                                                                               |
|                                                                               |
|         SYSTEM SPECIFICATIONS:                                                 |
|                                                                               |
|         STOPPED PRINTING THE REPORT IN BWMMSPLT.  UPDATED RUNSHEET RUNMARS.    |
|                                                                               |
|                                                                               |
|                                                                               |
|         03/12/03.  ADDED - 550.                                               |
|                                                                               |
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|         03/14/03.  UPDATED - 551.                                             |
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|  NUMBER - 0059  SUB BY- DEBBIE COVERDEL  SUB FOR- CHRISTINE CHUML     PAGE-   1      |
|-------------------------------------------------------------------------------------|
|  ENTERED-03/12/03          PRIORITY-     EST-DAYS-000                    REQD-       |
|-------------------------------------------------------------------------------------|
|  BEGIN-03/12/03  COMPLETE-03/17/03  CLOSE-                                           |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: RESEARCH TAX RATE PAID ON CLAIM                                 |
|                                                                                     |
|         STATUS:                                                                     |
|                                                                                     |
|          REQUEST CONTROL NUMBER: 0053                                               |
|                                                                                     |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                     |
|          THERE APPEARS TO BE A PROBLEM WITH THE SYSTEM WHEN TAX IS PAID ON A         |
|          CLAIM. I HAVE TWO EXAMPLES OF WHERE TAX IS PAID FOR THE SAME PROVIDER,      |
|           SAME MONTH AND YEAR OF SERVICE, AND THE SAME PROCEDURE CODE. IN ONE        |
|          EXAMPLE WHEN THE PROCEDURE CODE IS MULTIPLIED BY THE TAX RATE OF 8.5%       |
|          THE PAYMENT WAS ROUNDED UP. IN THE SECOND EXAMPLE USING THE SAME PROC-      |
|           EDURE CODE THE PAYMENT WAS NOT ROUNDED UP AND THE PROVIDER WAS PAID .01    |
|          LESS. THE PROVIDER IS SAYING THIS IS MAKING A MESS OF HIS BOOKWORK.         |
|                                                                                     |
|          EXAMPLE #1: ICN# 3-03035-70-000-000050-ALL PROCEDURES ON THE CLAIM WERE     |
|          TAXABLE-CLAIM TOTAL WAS $90.32 MULTIPLIED BY TAX RATE OF 8.5%=7.677         |
|          TAX. IN THIS CASE THE CLAIM WAS NOT ROUNDED UP AND THE PROVIDER WAS         |
|          PAID $97.99 INSTEAD OF $98.00.                                             |
|                                                                                     |
|          EXAMPLE #2: ICN# 3-03035-70-000-000054-SAME PROCEDURE CODE ON THE          |
|           CLAIM, CLAIM TOTAL WAS $11.00 MULTIPLIED BY TAX RATE OF 8.5%=.935...IN     |
|          THIS CASE THE CLAIM WAS ROUNDED UP AND THE PROVIDER WAS PAID $11.94.        |
|                                                                                     |
|                                                                                     |
|          SYSTEM SPECIFICATIONS:                                                     |
|                                                                                     |
|             SEPARATED A COMPOUND TAX CALCULATION INTO TWO SEPARATE EQUATIONS TO STOP |
|              THE ROUNDING ERROR, THIS WAS HANDLED IN SECTION S211-CALC-TAXABLE-AMOUNT|
|              OF BWMC5000.  ADDED A NEW 88 LEVEL (WH-200-PART-TAX-AMT) WHICH IS TO BE  |
|              USED IN ONE OF THE NEW EQUATIONS.                                       |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|          03/12/03.  ADDED - 550.                                                   |
|                                                                                     |
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|          03/13/03.  UPDATED - 158.                                                 |
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| NUMBER - 0060  SUB BY- DINEEN KILMER    SUB FOR- MMIS SERVICES      PAGE-   1        |
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| ENTERED-03/12/03          PRIORITY-    EST-DAYS-000                    REQD-         |
|-------------------------------------------------------------------------------------|
| BEGIN-03/12/03  COMPLETE-03/26/03  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|          DESCRIPTION: RESEARCH 0351M FOR FEBRUARY                                    |
|                                                                                     |
|          STATUS:                                                                    |
|                                                                                     |
|           REQUEST CONTROL NUMBER: 0054                                              |
|                                                                                     |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                     |
|          THE MANAGED CARE RETRO NEWBORN PREMIUM PAYMENTS (0351M) GENERATED FOR       |
|          FEBRUARY CUT-OFF PRICED AT ZERO AND SUBSEQUENTLY AUTO-DENIED W/EOB 227      |
|          (MISSING TOTAL CLAIM CHARGE). PLEASE SEE ATTACHED EXAMPLES.                 |
|                                                                                     |
|                                                                                     |
|          SYSTEM SPECIFICATIONS:                                                     |
|                                                                                     |
|            ADDED A FICTICIOUS TOTAL AMOUNT TO THE CLAIM AND RERAN CLAIMS THROUGH      |
|            ADJUDICATION.  BY HAVING A DOLLAR AMOUNT IN THE TOTAL CLAIM CHARGE THE     |
|            CLAIM DID NOT ERROR OUT IN PRICING AND WAS REPROCED CORRECTLY.  CLAIMS     |
|            WERE THEN RANDOMLY VERIFIED AS CORRECT.                                    |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|          03/12/03.  ADDED - 550.                                                    |
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|                                                                                     |
|          03/25/03.  UPDATED - 516.                                                  |
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| NUMBER - 0061  SUB BY- ALLON PETERMAN   SUB FOR- FRANCINE SMILEY     PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-03/19/03         PRIORITY-    EST-DAYS-000                   REQD-          |
|------------------------------------------------------------------------------------|
| BEGIN-03/19/03  COMPLETE-04/18/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|        DESCRIPTION: XREF PICS RESEARCH                                              |
|                                                                                    |
|        STATUS:                                                                     |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 0055                                               |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|        THE PROVIDERS CAN'T ACCESS THIS RECORD ON THE M.E.V. THE RECORD WILL         |
|        NOT COME UP BY ANY OF THE PIC'S SHOWING AND THEY ARE ALSO NOT ON THE          |
|        PARTIAL PIC LIST. THE RECORD, HOWEVER, WILL COME UP BY THE SSN.              |
|                                                                                    |
|         PLEASE SEE ATTACHMENTS.                                                     |
|                                                                                    |
|                                                                                    |
|         SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|          IN ORDER TO CORRECT THIS PROBLEM THE FOLLOWING WILL BE DONE.               |
|                                                                                    |
|          IDENTIFY  THE  PIC'S  THAT ARE NOT ON THE CROSS REFERENCE FILE AND         |
|          WHY.                                                                       |
|                                                                                    |
|          REPRO THE CROSS REFERENCE PIC'S  BACK  ONTO  THE  RECIPIENT  CROSS         |
|          REFERENCE FILE.                                                            |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|         03/19/03.  ADDED - 550.                                                    |
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|                                                                                    |
|         04/18/03.  UPDATED - 177.                                                  |
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| NUMBER - 0062  SUB BY- JOHNA LITTLE     SUB FOR- DAVE RUPEL        PAGE-   1        |
|------------------------------------------------------------------------------------|
| ENTERED-03/19/03          PRIORITY-    EST-DAYS-000              REQD-              |
|------------------------------------------------------------------------------------|
| BEGIN-03/19/03  COMPLETE-04/05/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: MARS PROVIDER RANKING RESEARCH                                 |
|                                                                                    |
|         STATUS:                                                                    |
|                                                                                    |
|          REQUEST CONTROL NUMBER: 0056                                              |
|                                                                                    |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO              |
|                                                                                    |
|          IT WAS RECENTLY BROUGHT TO MY ATTENTION THAT THE "PROVIDER SPECIALTY"     |
|          FIELD SHOWN IN THE QUARTERLY MARS PROVIDER RANKING REPORT (BWMM1400-      |
|          R001) FREQUENTLY DOES NOT MATCH THE PROVIDER SPECIALTY SHOWN FOR THE      |
|          SAME PROVIDER IN MMIS. EXAMPLE:                                           |
|                                                                                    |
|          IN MMIS, PROVIDER SPECIALTY IS "30" FOR ALL OF THE FOLLOWING PROVIDER     |
|          NUMBERS. HOWEVER, THE PROVIDER RANKING REPORT FOR DECEMBER, 2002 SHOWS    |
|          AS FOLLOWS:                                                               |
|                                                                                    |
|          NAME              PROVNUM       SPECIALTY                                 |
|                                                                                    |
|          INLAND IMAGING   7086101          70                                     |
|          INLAND IMAGING   7017593          76                                     |
|          INLAND IMAGING   7058415          90                                     |
|                                                                                    |
|          PLEASE REVIEW AND TAKE ACTION AS NECESSARY TO CORRECT. PLEASE CONTACT     |
|          DAVE RUPEL, 725-1289 IF QUESTIONS.                                        |
|                                                                                    |
|                                                                                    |
|          SYSTEM SPECIFICATIONS:                                                    |
|                                                                                    |
|           PROGRAM BWMM1200 WAS MOVING THE PROVIDER SPECIALTY CODE FROM THE         |
|           CLAIM RECORD TO BUILD THE PROVIDER RANKING RECORD, BUT WAS OUT           |
|           OUT SYNC WITH THE PROVIDER YTD RECORD WHICH WAS THE PRIMARY SOURCE       |
|           OF THE PROVIDER RANKING RECORD.  CODE WAS CHANGED TO MOVE THE            |
|           PROVIDER SPECIALTY CODE TO A HOLD AREA AT THE TIME THE PROVIDER          |
|           RANKING RECORD IS BEING UPDATED, THUS HAVING THE PROPER VALUE AT         |
|           THE TIME OF THE WRITE.  ALSO, RE-BUILT PROVIDER RANKING FILES            |
|           FOR JAN '03 AND FEB '03 TO CORRECT PROVIDER SPECIALTY VALUES.            |
|           THIS WILL CAUSE THE MARCH QUARTERLY BWMM1400-R001 REPORT TO BE           |
|           CORRECT.                                                                 |
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|  NUMBER - 0062  SUB BY- JOHNA LITTLE      SUB FOR- DAVE RUPEL       PAGE-   2  |
|-------------------------------------------------------------------------------|
|  ENTERED-03/19/03          PRIORITY-    EST-DAYS-000              REQD-        |
|-------------------------------------------------------------------------------|
|  BEGIN-03/19/03  COMPLETE-04/05/03  CLOSE-                                     |
|-------------------------------------------------------------------------------|
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|                                                                               |
|        03/19/03.  ADDED - 550.                                                |
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|        03/25/03.  UPDATED - 521.                                              |
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| NUMBER - 0063  SUB BY- ALLON PETERMAN   SUB FOR- JIM JENKINS       PAGE-   1   |
|-------------------------------------------------------------------------------|
| ENTERED-03/19/03          PRIORITY-    EST-DAYS-000             REQD-          |
|-------------------------------------------------------------------------------|
| BEGIN-03/19/03  COMPLETE-04/07/03  CLOSE-                                      |
|-------------------------------------------------------------------------------|
|                                                                               |
|        DESCRIPTION: BWMC6500-R039 DOCUMENTATION                               |
|                                                                               |
|        STATUS:                                                                |
|                                                                               |
|         REQUEST CONTROL NUMBER: 0057                                          |
|                                                                               |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO           |
|                                                                               |
|         PLEASE PROVIDE THE SYSTEM DOCUMENTATION THAT CONTAINS THE CRITERIA FOR |
|         GENERATING REPORT #BWMC6500-R039, SUSPENSE FILE ANALYSIS BY ICN AGE". |
|         DELIVER THIS TO BIN 12, ATTENTION: ALLON PETERMAN.                    |
|                                                                               |
|                                                                               |
|         SYSTEM SPECIFICATIONS:                                                |
|                                                                               |
|         PRINTED THE EXISTING DOCUMENTATION FOR BWMC6500-R039.                 |
|                                                                               |
|                                                                               |
|                                                                               |
|         03/19/03.  ADDED - 550.                                              |
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|         04/04/03.  UPDATED - 551.                                            |
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|  NUMBER - 0064  SUB BY- ALLON PETERMAN   SUB FOR- MMIS SERVICES        PAGE-   1    |
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|  ENTERED-03/19/03          PRIORITY-    EST-DAYS-000                 REQD-          |
|------------------------------------------------------------------------------------|
|  BEGIN-03/19/03  COMPLETE-04/24/03  CLOSE-                                          |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: CARD MESSAGE TAPE RESEARCH                                     |
|                                                                                    |
|         STATUS:                                                                    |
|                                                                                    |
|          REQUEST CONTROL NUMBER: 0058                                              |
|                                                                                    |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                    |
|          PLEASE RESEARCH AND LET ME KNOW IF THE MONTHLY "MEDICAL I.D. CARD MES-    |
|          SAGE TAPE" CONTAINS THE RESTRICTED PROVIDER'S NAME AND PHONE NUMBER       |
|          WHEN A CLIENT IS RESTRICTED (RESTRICT TYPE "A") ON PAGE 5 OF THE RECIP-   |
|          IENT ELIGIBILITY FILE (SCREEN 09) IN MMIS. ALSO I WOULD LIKE A COPY OF    |
|          THE RECORD LAYOUT. PLEASE DELIVER THIS TO BIN 12, ATTENTION: ALLON        |
|          PETERMAN.                                                                 |
|                                                                                    |
|          THIS WAS DISCUSSED WITH RANDY STAMP.                                      |
|                                                                                    |
|                                                                                    |
|          SYSTEM SPECIFICATIONS:                                                    |
|                                                                                    |
|          PRINTED THE EXISTING LAYOUT FOR THE MEDICAL I.D. CARD MESSAGE TAPE        |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|          03/19/03.  ADDED - 550.                                                   |
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|          04/25/03.  UPDATED - 550.                                                 |
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AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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| NUMBER - 0065  SUB BY- ALLON PETERMAN   SUB FOR- SEANNA SAMS          PAGE-   1      |
|-------------------------------------------------------------------------------------|
| ENTERED-03/19/03          PRIORITY-    EST-DAYS-000                  REQD-           |
|-------------------------------------------------------------------------------------|
| BEGIN-03/19/03  COMPLETE-03/28/03  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|          DESCRIPTION: DISCONTINUE MR2002-R1 MR2001-R3                                |
|                                                                                     |
|         STATUS:                                                                     |
|                                                                                     |
|          REQUEST CONTROL NUMBER: 0059                                               |
|                                                                                     |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                     |
|          PLEASE DISCONTINUE THE HARD COPY REPORTS THAT ARE CURRENTLY BEING DEL-      |
|          IVERED TO BIN 53.                                                           |
|                                                                                     |
|          BWMR2002-R001 - NEWBORN RECIPIENT ELIGIBILITY ADDITIONS BY SCENARIO         |
|          BWMR2001-R003 - NEWBORN RECIPIENT ELIGIBILITY ADDITIONS MED CODE="0"        |
|                                                                                     |
|                                                                                     |
|          SYSTEM SPECIFICATIONS:                                                      |
|                                                                                     |
|          WRCPCLYX;  DISCONTINUED PRINTING OF BWMR2002-R001 AND DROPPED THE           |
|          NUMBER OF COPIES BEING PRINTED FOR BWMR2001-R003.                           |
|                                                                                     |
|          RUNRCPX; DELETED THE COPY OF BWMR2001-R003 BEING SENT TO BIN 53 AND         |
|          CHANGED BWMR2002-R001 TO SPLITTER.                                          |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|          03/19/03.  ADDED - 550.                                                    |
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|          03/27/03.  UPDATED - 551.                                                  |
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| NUMBER - 0066 SUB BY- JULIE HEATH      SUB FOR- MARY NEUKOM       PAGE-   1    |
|-------------------------------------------------------------------------------|
| ENTERED-03/25/03        PRIORITY-    EST-DAYS-000              REQD-           |
|-------------------------------------------------------------------------------|
| BEGIN-03/25/03  COMPLETE-04/02/03  CLOSE-                                      |
|-------------------------------------------------------------------------------|
|                                                                               |
|        DESCRIPTION: DISCONTINUE FAM-ELIG.TXT                                   |
|                                                                               |
|       STATUS:                                                                 |
|                                                                               |
|       REQUEST CONTROL NUMBER: 0062                                            |
|                                                                               |
|       DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO            |
|                                                                               |
|       PLEASE DISCONTINUE PRODUCING THE MONTHLY DISK LABELED FAM-ELIG.TXT. THE |
|       PRODUCTION OF THIS DISK WAS ESTABLISHED BY CSR 3978. THIS MAILING HAS   |
|       BEEN RESUMED THROUGH AN ACES PROCESS.                                   |
|                                                                               |
|                                                                               |
|       SYSTEM SPECIFICATIONS:                                                  |
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|                                                                               |
|          TO COMPLETE THIS WSR THE FOLLOWING WILL NEED TO BE DONE:             |
|                                                                               |
|                                                                               |
|                                                                               |
|                                                                               |
|          O   BWCHHSTT; REMOVED THE FTP STEP FOR THIS DISK.                    |
|                                                                               |
|                                                                               |
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|                                                                               |
|       03/25/03.  ADDED - 550.                                                 |
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|       04/01/03.  UPDATED - 551.                                              |
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| NUMBER - 0067  SUB BY- ALLON PETERMAN   SUB FOR- RICHARD FISHER     PAGE-   1  |
|-------------------------------------------------------------------------------|
| ENTERED-03/25/03          PRIORITY-    EST-DAYS-000              REQD-         |
|-------------------------------------------------------------------------------|
| BEGIN-03/25/03  COMPLETE-04/01/03  CLOSE-                                      |
|-------------------------------------------------------------------------------|
|                                                                               |
|          DESCRIPTION: DISCONTINUE BWMX5000-R001                               |
|                                                                               |
|        STATUS:                                                                |
|                                                                               |
|         REQUEST CONTROL NUMBER: 0060                                          |
|                                                                               |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO          |
|                                                                               |
|         PLEASE DISCONTINUE THE GREEN BAR COPY OF REPORT BWMX5000-R001 (POINT OF|
|         SALE ADJUDICATION SUMMARY), CURRENTLY DELIVERED TO BIN 12, AS IT IS NOW|
|         ON COLD.                                                              |
|                                                                               |
|                                                                               |
|         SYSTEM SPECIFICATIONS:                                               |
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|            TO COMPLETE THIS CSR THE FOLLOWING NEEDS TO BE DONE.              |
|                                                                               |
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|         1.  BWMX5000; REDUCED THE NUMBER OF COPIES BEING PRINTED FROM 3 TO    |
|                                                                               |
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|             1.                                                               |
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|                                                                               |
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|                                                                               |
|         2.  RUNPOSO;  DELELED THE REFERENCE TO BWMX5000-R001 BEING  DELIV-    |
|                                                                               |
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|             ERED TO BIN 12.                                                  |
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|-------------------------------------------------------------------------------|
|  NUMBER - 0067  SUB BY- ALLON PETERMAN   SUB FOR- RICHARD FISHER      PAGE-  2 |
|-------------------------------------------------------------------------------|
|  ENTERED-03/25/03          PRIORITY-    EST-DAYS-000              REQD-        |
|-------------------------------------------------------------------------------|
|  BEGIN-03/25/03  COMPLETE-04/01/03  CLOSE-                                     |
|-------------------------------------------------------------------------------|
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|        03/25/03.  ADDED - 550.                                                |
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|        04/01/03.  UPDATED - 551.                                              |
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| NUMBER - 0068  SUB BY- TRINA HOGAN      SUB FOR- MMIS SERVICES       PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-03/25/03         PRIORITY-    EST-DAYS-000                    REQD-         |
|------------------------------------------------------------------------------------|
| BEGIN-03/25/03  COMPLETE-11/21/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|        DESCRIPTION: AUDITS 026,065,785,786,740,068                                 |
|                                                                                    |
|        STATUS:                                                                     |
|                                                                                    |
|        REQUEST CONTROL NUMBER: 0063                                                |
|                                                                                    |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                    |
|        PLEASE PRINT OUT ALL HARD CODED LOGIC IF PRESENT FOR AUDITS 026 AND 065     |
|         (SPEECH THERAPY LIMITATION AUDITS); 785 AND 786 (PHYSICAL THERAPY LIM-     |
|         ITATION AUDITS); 740 AND 068 (OCCUPATIONAL THERAPY LIMITATION AUDITS).     |
|                                                                                    |
|         THIS IS TO HELP US RESEARCH AND CREATE SIX NEW AUDITS FOR OUTPATIENT       |
|         CLAIM TYPE "M". THE REVENUE CODE IS NOT A FIELD ON THE "CRITERIA FILE -    |
|        LIMIT PARAMETER" (SCREEN 10) IN MMIS BUT IS REQUIRED TO DIFFERENTIATE       |
|        BETWEEN PHYSICAL THERAPY (97532), OCCUPATIONAL THERAPY (97532) OR           |
|        SPEECH THERAPY (97532) WITHIN THE MMIS HISTORY.                             |
|                                                                                    |
|                                                                                    |
|        SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|         PROBLEM DISCUSSED WITH DSHS.                                               |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|        03/25/03.  ADDED - 550.                                                     |
|                                                                                    |
|                                                                                    |
|        11/21/03.  UPDATED - 551.                                                   |
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AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|------------------------------------------------------------------------------------|
| NUMBER - 0069 SUB BY- TRINA HOGAN     SUB FOR- MMIS SERVICES        PAGE-  1        |
|------------------------------------------------------------------------------------|
| ENTERED-03/25/03           PRIORITY-    EST-DAYS-000                   REQD-        |
|------------------------------------------------------------------------------------|
| BEGIN-03/25/03  COMPLETE-03/28/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|          DESCRIPTION: EXCEPTION 283 RESEARCH                                        |
|                                                                                    |
|          STATUS:                                                                   |
|                                                                                    |
|           REQUEST CONTROL NUMBER: 0061                                             |
|                                                                                    |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                    |
|          PLEASE REVIEW THE 283 EXCEPTION CODE (MN PROGRAM RECIPIENTS FOR NON-       |
|          COVERED SERVICES) CRITERIA UNDER #3B ON THE EXCEPTION CODE CROSS-REF-      |
|          ERENCE REPORT #BWEXCPRT-R001.                                             |
|                                                                                    |
|          3. IF CLAIM TYPE EQUAL TO M (OUTPATIENT) AND THE FIRST DATE OF SERVICE    |
|           IS JUNE 1 1986 OR GREATER AND ONE OF THE FOLLOWING IS TRUE:              |
|              A. -----                                                              |
|              B. PROCEDURE CODE EQUAL TO 09260, 92506-92508, 95831-95832 OR 97010-  |
|                 97799.                                                            |
|                                                                                    |
|          THE BOLDED PROCEDURE CODE SHOULD BE 9260M CONSISTENT WITH SECTION 2 A     |
|          AND POLICY.                                                              |
|                                                                                    |
|          PLEASE CORRECT THE CRITERIA FOR EXCEPTION CODE 283 ON REPORT BWEXCPRT-    |
|          R001 WHICH RESIDES ON THE COLD SYSTEM.                                    |
|                                                                                    |
|                                                                                    |
|           SYSTEM SPECIFICATIONS:                                                  |
|           THE REQUESTED CHANGE HAS BEEN MADE TO THE EXCEPTION CODE CROSS           |
|           REFERENCE REPORTBWEXCPRT-R001FOR EXCEPTION 283 #3.                       |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|          03/25/03.  ADDED - 550.                                                  |
|                                                                                    |
|                                                                                    |
|          03/28/03.  UPDATED - 177.                                                |
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|  NUMBER - 0070  SUB BY- ALLON PETERMAN   SUB FOR- MARYLIN GARRISO     PAGE-   1      |
|-------------------------------------------------------------------------------------|
|  ENTERED-04/04/03          PRIORITY-   EST-DAYS-000                  REQD-           |
|-------------------------------------------------------------------------------------|
|  BEGIN-04/04/03  COMPLETE-04/04/03  CLOSE-                                           |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: GROSS ADJUSTMENT EXAM PROCESS                                   |
|                                                                                     |
|        STATUS:                                                                      |
|                                                                                     |
|         REQUEST CONTROL NUMBER: 0066                                                 |
|                                                                                     |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                     |
|                                                                                     |
|         SYSTEM SPECIFICATIONS:                                                       |
|                                                                                     |
|          BWOC0045; CHANGE LOGIC TO READ A-19 RECORD ONLY.                            |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|         04/04/03.  ADDED - 550.                                                     |
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| NUMBER - 0071  SUB BY- SANDY ASBACH    SUB FOR- MMIS SERVICES      PAGE-   1   |
|-------------------------------------------------------------------------------|
| ENTERED-04/07/03         PRIORITY-    EST-DAYS-000                  REQD-      |
|-------------------------------------------------------------------------------|
| BEGIN-04/07/03  COMPLETE-          CLOSE-                                      |
|-------------------------------------------------------------------------------|
|                                                                               |
|        DESCRIPTION: INVALID PIC TAPE TO TAPE INPUT                             |
|                                                                               |
|        STATUS: AWAITING ANALYSIS                                              |
|                                                                               |
|         REQUEST CONTROL NUMBER: 0065                                          |
|                                                                               |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO          |
|                                                                               |
|                                                                               |
|         SYSTEM SPECIFICATIONS:                                                |
|                                                                               |
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|                                                                               |
|         04/07/03.  ADDED - 550.                                              |
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|-----------------------------------------------------------------------------------|
| NUMBER - 0072  SUB BY- SUE HILTON       SUB FOR- CLAIMS PROCESSI      PAGE-   1    |
|-----------------------------------------------------------------------------------|
| ENTERED-04/15/03          PRIORITY-    EST-DAYS-000                   REQD-        |
|-----------------------------------------------------------------------------------|
| BEGIN-04/15/03  COMPLETE-09/05/03  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|          DESCRIPTION: EXCEPTION 102 RESEARCH                                       |
|                                                                                   |
|          STATUS:                                                                  |
|                                                                                   |
|           REQUEST CONTROL NUMBER: 0064                                            |
|                                                                                   |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO            |
|                                                                                   |
|           EXCEPTION 102 (DUPLICATE CONFLICT) IS NOT POSTING CORRECTLY ON HOSPI-   |
|           TAL CLAIMS.                                                             |
|                                                                                   |
|           PLEASE SEE THE ATTACHED EXAMPLES. EACH OF THESE CLAIMS HAS CYCLED       |
|           THROUGH THE SYSTEM AND HAVE BEEN ADJUSTED SEVERAL TIMES. NEITHER CLAIM  |
|           HAS EVER POSTED EXCEPTION 102.                                          |
|                                                                                   |
|                                                                                   |
|           SYSTEM SPECIFICATIONS:                                                  |
|                                                                                   |
|           CLOSED.                                                                 |
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|           04/15/03.  ADDED - 550.                                                 |
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|  NUMBER - 0073  SUB BY- ALLON PETERMAN   SUB FOR- ANNE HUNT           PAGE-   1   |
|----------------------------------------------------------------------------------|
|  ENTERED-04/15/03           PRIORITY-    EST-DAYS-000                  REQD-      |
|----------------------------------------------------------------------------------|
|  BEGIN-04/15/03  COMPLETE-12/12/03  CLOSE-                                        |
|----------------------------------------------------------------------------------|
|                                                                                  |
|         DESCRIPTION: CHILDREN'S ADMIN DATA EXTRACT                                |
|                                                                                  |
|         STATUS:                                                                  |
|                                                                                  |
|          REQUEST CONTROL NUMBER: 0067                                            |
|                                                                                  |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO             |
|                                                                                  |
|          CURRENTLY THE CHILDREN'S ADMINISTRATION IS RECEIVING A DATA EXTRACT     |
|          (CSR 3851). THEY HAVE A NEW RESOURCE REVIEWING THE INFORMATION AND      |
|          DISCOVERED THEY ARE MISSING THE CD FOR SEPTEMBER 2002.                  |
|                                                                                  |
|          PLEASE REPRODUCE THE DATA EXTRACT FOR SEPTEMBER 2002.                   |
|                                                                                  |
|          THIS REQUEST WAS DISCUSSED WITH RANDY STAMP.                            |
|                                                                                  |
|                                                                                  |
|          SYSTEM SPECIFICATIONS:                                                  |
|                                                                                  |
|          UNABLE TO PERFORM THIS REQEST AS WE NOLONGER HAVE THE DATA.             |
|                                                                                  |
|                                                                                  |
|                                                                                  |
|          04/15/03.  ADDED - 550.                                                 |
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| NUMBER - 0074  SUB BY- JOHNA LITTLE     SUB FOR- CARMEN GIGSTEAD     PAGE-   1     |
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| ENTERED-04/15/03        PRIORITY-    EST-DAYS-000                   REQD-          |
|-----------------------------------------------------------------------------------|
| BEGIN-04/15/03  COMPLETE-05/09/03  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|       DESCRIPTION: MASS ADJUSTMENT EXCEPTION 263                                   |
|                                                                                   |
|       STATUS:                                                                     |
|                                                                                   |
|        REQUEST CONTROL NUMBER: 0068                                               |
|                                                                                   |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                   |
|        I AM SENDING THIS ACS WORK SERVICE REQUEST TO INITIATE A MASS ADJUSTMENT   |
|         TO REPROCESS THE APPROXIMATELY 3000 CLAIMS THAT WERE PAID IN ERROR.       |
|                                                                                   |
|        FROM 1/18/03 - 2/4/03 ACS/MMIS WAS HAVING A PROBLEM WITH THE POSTING OF    |
|        THE 263 EXCEPTION. THIS INVOLVED 11 ADJUDICATION CYCLES. DURING THIS       |
|        TIME APPROXIMATELY 3000 CLAIMS PAID WHEN THEY SHOULD HAVE DENIED/COST      |
|        AVOIDED FOR TPL.                                                           |
|                                                                                   |
|        ACS WILL INITIATE A MASS ADJUSTMENT OF THE AFFECTED CLAIMS FOR REVIEW      |
|         BY NORMA LEAVITT. PLEASE PROCESS THIS REQUEST AS SOON AS POSSIBLE AND      |
|        LET NORMA KNOW WHEN SHE CAN EXPECT TO GET THE MASS ADJUSTMENT REPORT       |
|        FOR REVIEW. COB WANTS TO REVIEW EACH ICN PRIOR TO THE RELEASE OF THE       |
|        MASS ADJUSTMENT.                                                           |
|                                                                                   |
|        THIS HAS BEEN DISCUSSED WITH DON BOOGERD.                                  |
|                                                                                   |
|                                                                                   |
|        SYSTEM SPECIFICATIONS:                                                     |
|                                                                                   |
|         CREATED A FILE OF ALL CLAIMS THAT HAD A PAYMENT DATE OF 1/18/03 - 2/4//03.|
|        RAN THIS FILE AS INPUT TO AN ADJUDICATION CYCLE, AND PULLED ALL CLAIMS THAT|
|         POSTED AN EXCEPTION 263.  THIS FILE WAS THEN USED AS AN INPUT TO A SPECIAL|
|        ONE TIME GMASS TO CORRECT THE ISSUES THAT WERE DISCOVERED BY THE USER.     |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|        04/15/03.  ADDED - 550.                                                   |
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|        05/09/03.  UPDATED - 158.                                                 |
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AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|  NUMBER - 0075  SUB BY- SANDY ASBACH     SUB FOR- MMIS SERVICES        PAGE-   1      |
|--------------------------------------------------------------------------------------|
|  ENTERED-05/19/03           PRIORITY-    EST-DAYS-000                    REQD-        |
|--------------------------------------------------------------------------------------|
|  BEGIN-05/19/03  COMPLETE-12/11/03  CLOSE-                                            |
|--------------------------------------------------------------------------------------|
|                                                                                      |
|         DESCRIPTION: EXC 102/100 POSTING RESEARCH                                     |
|                                                                                      |
|         STATUS:                                                                       |
|                                                                                      |
|          REQUEST CONTROL NUMBER: 0071                                                 |
|                                                                                      |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                      |
|          PLEASE REVIEW THE ATTACHED WORKSHEET TO IDENTIFY WHY EXCEPTION CODES         |
|          102 (POSSIBLE DUPLICATE) AND 100 (AUTO DENY DUPLICATE) ARE POSTING. THE      |
|          ATTACHED COPY OF REPORT #BWMCEXHB-R001, DUPLICATE CHECK CRITERIA STATES      |
|          UNDER B.1.C THAT A DUPLICATE POST IF A MODIFIER IS PRESENT VERSUS NO         |
|          MODIFIER FOR ONLY SPECIFIC LISTED MODIFIERS. MODIFIER 80 (ASSIST AT         |
|          SURGERY) IS NOT ONE OF THE LISTED MODIFIERS. MODIFIER "RT" IS LISTED,        |
|          BUT SHOULD ONLY BE POSTING AGAINST BLANK MODIFIER.                           |
|                                                                                      |
|                                                                                      |
|          SYSTEM SPECIFICATIONS:                                                       |
|                                                                                      |
|          CLOSED.                                                                      |
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|          05/19/03.  ADDED - 550.                                                      |
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| NUMBER - 0076  SUB BY- ALLON PETERMAN   SUB FOR- CARMEN GIGSTEAD      PAGE-  1      |
|------------------------------------------------------------------------------------|
| ENTERED-05/19/03          PRIORITY-   EST-DAYS-000                    REQD-         |
|------------------------------------------------------------------------------------|
| BEGIN-05/19/03  COMPLETE-07/24/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|          DESCRIPTION: CSR3519 RESEARCH                                              |
|                                                                                    |
|          STATUS:                                                                   |
|                                                                                    |
|           REQUEST CONTROL NUMBER: 0069                                             |
|                                                                                    |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                    |
|           PLEASE REVIEW CSR 3519 WITH ADDENDUM (SEE ATTACHED COPY). THE PROBLEM     |
|           IS ALTHOUGH THE CRITERIA FOR QUEUING BY ALPHA CASELOAD SEEMS TO BE        |
|           WORKING, IT DOES NOT APPEAR TO WORK CORRECTLY WHEN REFINING THE SORT BY   |
|           ADDING ITEMS IN THE LOCATION, CLAIM TYPE, AND INPUT MEDIUM. FOR THE       |
|           QUEUING BY CASELOAD TO WORK FOR COB WE NEED TO BE ABLE TO REFINE THE      |
|           SORT.                                                                     |
|                                                                                    |
|                                                                                    |
|           SYSTEM SPECIFICATIONS:                                                   |
|                                                                                    |
|           BWOC0025, BWOC0030; CHANGED LOGIC TO GET NEXT RECORD IF LOCATION          |
|           CODE DOES NOT EQUAL KEYED LOCATION CODE.                                  |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|           05/19/03.  ADDED - 550.                                                  |
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|-------------------------------------------------------------------------------|
|  NUMBER - 0077  SUB BY- ALLON PETERMAN    SUB FOR- SEANNA SAMS       PAGE-   1 |
|-------------------------------------------------------------------------------|
|  ENTERED-05/19/03           PRIORITY-    EST-DAYS-000                  REQD-   |
|-------------------------------------------------------------------------------|
|  BEGIN-05/19/03  COMPLETE-05/30/03  CLOSE-                                     |
|-------------------------------------------------------------------------------|
|                                                                               |
|          DESCRIPTION: DISCONTINUE BWMR2001-R001                               |
|                                                                               |
|         STATUS:                                                               |
|                                                                               |
|         REQUEST CONTROL NUMBER: 0070                                          |
|                                                                               |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO           |
|                                                                               |
|         PLEASE DISCONTINUE THE DELIVERY TO BIN 53 OF THE NEWBORN RECIPIENT EL-|
|          IGIBILITY ADDITIONS MED CODE = T REPORT, BWMR2001-R001. THIS REPORT IS|
|          BEING SENT ELECTRONICALLY TO EBIN 33.                                |
|                                                                               |
|                                                                               |
|         SYSTEM SPECIFICATIONS:                                                |
|                                                                               |
|         STOPED PRINTING 1 COPY OF THE BWMR2001-R011 IN WRCPDLYX.              |
|                                                                               |
|                                                                               |
|                                                                               |
|         05/19/03.  ADDED - 550.                                              |
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|         05/29/03.  UPDATED - 551.                                            |
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|  NUMBER - 0078  SUB BY- JOHNA LITTLE     SUB FOR- CARMEN GIGSTEAD      PAGE-   1        |
|---------------------------------------------------------------------------------------|
|  ENTERED-05/19/03          PRIORITY-    EST-DAYS-000                  REQD-            |
|---------------------------------------------------------------------------------------|
|  BEGIN-05/19/03  COMPLETE-          CLOSE-                                            |
|---------------------------------------------------------------------------------------|
|                                                                                       |
|        DESCRIPTION: TPL BILLING FILE CRITERIA                                         |
|                                                                                       |
|        STATUS: COMPLETE THIS WEEK                                                     |
|                                                                                       |
|         REQUEST CONTROL NUMBER: 0072                                                  |
|                                                                                       |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                   |
|                                                                                       |
|         IT IS OUR UNDERSTANDING THAT "HI50" CARRIER CODE CLAIMS DO NOT GO TO          |
|         THE TPL BILLING FILE OR PRINT CII'S. ATTACHED IS AN EXAMPLE OF WHERE IT       |
|         DID BOTH. IF YOU LOOK IN THE TPL BILLING FILE UNDER "HI50" THE ONLY           |
|         CLAIMS IN THERE ARE FOR THIS PARTICULAR PIC: ER020979HOWE B.                  |
|                                                                                       |
|         PLEASE REVIEW THE TPL BILLING FILE CRITERIA AND EXPLAIN TO US IF THIS         |
|         CLIENT CLAIMS SHOULD BE IN THE TPL BILLING FILE AND A CII GENERATED.          |
|                                                                                       |
|         WE DO UNDERSTAND THAT IF WE BACKDATE ANY TPL SCREEN WE BUILD THAT             |
|         CLAIMS MIGHT GET SENT TO THE TPL BILLING FILE IN THE RETRO CRITERIA BUT       |
|         WE STILL DO NOT BELIEVE THAT A CII SHOULD BE CREATED FOR THE "HI50"           |
|         CARRIER CODE. THIS TPL SCREEN WAS NOT BACKDATED AT THE TIME IT WAS            |
|         BUILT.                                                                        |
|                                                                                       |
|         SYSTEM SPECIFICATIONS:                                                        |
|                                                                                       |
|         A SWITCH WAS SET WHEN CARRIER CODE HO50 WAS FOUND AND NOT RESET.  THIS        |
|         ALLOWED THE CLAIM TO GENERATE A CII FOR THE HI50 CARRIER.                     |
|                                                                                       |
|                                                                                       |
|                                                                                       |
|         05/19/03.  ADDED - 550.                                                       |
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|                                                                                       |
|         03/24/04.  UPDATED - 516.                                                     |
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AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|  NUMBER - 0079  SUB BY- JOHNA LITTLE      SUB FOR- CARMEN GIGSTEAD      PAGE-   1    |
|-------------------------------------------------------------------------------------|
|  ENTERED-05/19/03           PRIORITY-    EST-DAYS-000                    REQD-       |
|-------------------------------------------------------------------------------------|
|  BEGIN-05/19/03  COMPLETE-         CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|          DESCRIPTION: POS CLAIMS ON BILLING FILE                                    |
|                                                                                     |
|          STATUS: AWAITING ANALYSIS                                                  |
|                                                                                     |
|           REQUEST CONTROL NUMBER: 0073                                              |
|                                                                                     |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO              |
|                                                                                     |
|           WE ARE HAVING A PROBLEM WITH PHARMACY CLAIMS THAT ARE IN THE TPL BILLING  |
|            FILE AFTER THE PHARMACY HAS CREDITED/REVERSED THE CLAIM IN POS. WE END   |
|           UP SENDING A BILL OUT TO THE INSURANCE COMPANY AND THEN THEY REIMBURSE    |
|           US. MEANWHILE, THERE ISN'T ANY PAID CLAIM FOR CASH CONTROL TO BE ABLE     |
|           TO APPLY THE MONEY TO IN MMIS.                                            |
|                                                                                     |
|           PLEASE SEE THE ATTACHED EXAMPLE. THE PHARMACY BILLED THE CLAIM AND IT     |
|           WAS ON 3/10/03 RA. ON THE 3/24/03 RA THE CLAIM SHOWS CREDITED. THE CII    |
|           ATTACHED IS DATED 4/6/03. IT APPEARS TO US THAT THIS CLAIM SHOULD NOT     |
|           HAVE BEEN IN THE TPL BILLING FILE TO CREATE A CII.                        |
|                                                                                     |
|           PLEASE EXPLAIN THE TIMING OF WHEN THE TPL BILLING FILE IS CREATED AND     |
|            CII'S, ARE PRINTED. ALSO, PLEASE LET US KNOW IF WE CAN PREVENT THIS      |
|           SCENARIO FROM HAPPENING IN THE FUTURE.                                    |
|                                                                                     |
|           WE ARE HAVING A PROBLEM WITH PHARMACY CLAIMS THAT ARE IN THE TPL BILL-    |
|            ING FILE AFTER THE PHARMACY HAS CREDITED/REVERSED THE CLAIM IN POS. WE   |
|           END UP SENDING A BILL OUT TO THE INSURANCE COMPANY AND THEN THEY REIM-    |
|           BURSE US. MEANWHILE, THERE ISN'T ANY PAID CLAIM FOR CASH CONTROL TO BE    |
|           ABLE TO APPLY THE MONEY TO IN MMIS.                                       |
|                                                                                     |
|           PLEASE SEE THE ATTACHED EXAMPLE. THE PHARMACY BILLED THE CLAIM AND IT     |
|           WAS ON 3/10/03 RA. ON THE 3/24/03 RA THE CLAIM SHOWS CREDITED. THE CII    |
|           ATTACHED IS DATED 4/6/03. IT APPEARS TO US THAT THIS CLAIM SHOULD NOT     |
|           HAVE BEEN IN THE TPL BILLING FILE TO CREATE A CII.                        |
|                                                                                     |
|           PLEASE EXPLAIN THE TIMING OF WHEN THE TPL BILLING FILE IS CREATED AND     |
|            CII'S, ARE PRINTED. ALSO, PLEASE LET US KNOW IF WE CAN PREVENT THIS      |
|           SCENARIO FROM HAPPENING IN THE FUTURE.                                    |
|                                                                                     |
|           SYSTEM SPECIFICATIONS:                                                    |
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|-------------------------------------------------------------------------------|
|  NUMBER - 0079  SUB BY- JOHNA LITTLE     SUB FOR- CARMEN GIGSTEAD    PAGE-   2  |
|-------------------------------------------------------------------------------|
|  ENTERED-05/19/03          PRIORITY-    EST-DAYS-000              REQD-         |
|-------------------------------------------------------------------------------|
|  BEGIN-05/19/03  COMPLETE-          CLOSE-                                      |
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|                                                                               |
|                                                                               |
|        THE TIMING CAUSED THE CLAIM TO GO TO THE BILLING FILE.                  |
|                                                                               |
|                                                                               |
|        05/19/03.  ADDED - 550.                                                 |
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|        03/26/04.  UPDATED - 516.                                               |
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| NUMBER - 0080  SUB BY- ALLON PETERMAN   SUB FOR- MMIS SERVICES        PAGE-   1        |
|---------------------------------------------------------------------------------------|
| ENTERED-05/19/03          PRIORITY-    EST-DAYS-000                   REQD-            |
|---------------------------------------------------------------------------------------|
| BEGIN-05/19/03  COMPLETE-05/19/03  CLOSE-                                              |
|---------------------------------------------------------------------------------------|
|                                                                                       |
|          DESCRIPTION: ADDITIONAL COPIES OF CSR LIST                                    |
|                                                                                       |
|          STATUS:                                                                       |
|                                                                                       |
|           REQUEST CONTROL NUMBER: 0074                                                 |
|                                                                                       |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO                 |
|                                                                                       |
|           PLEASE PRINT AN ADDITIONAL TWO MORE CSR LISTS, REPORT #BWCSRLIST-R001,       |
|           TO THE CURRENT MMISS REQUEST AND DELIVER TO BIN 12 FOR THE CSR PRIORITY      |
|           MEETINGS.                                                                    |
|                                                                                       |
|                                                                                       |
|           SYSTEM SPECIFICATIONS:                                                       |
|                                                                                       |
|           ADDED TWO ADDITIONAL COPIES TO CSR PRINT SCREEN                              |
|                                                                                       |
|                                                                                       |
|                                                                                       |
|           05/19/03.  ADDED - 550.                                                      |
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| NUMBER - 0081  SUB BY- DEBBIE COVERDEL  SUB FOR- ANN LAWRENCE          PAGE-   1     |
|-------------------------------------------------------------------------------------|
| ENTERED-05/28/03          PRIORITY-    EST-DAYS-000                    REQD-         |
|-------------------------------------------------------------------------------------|
| BEGIN-05/28/03  COMPLETE-04/01/04  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|        DESCRIPTION: TAX AMOUNT ON ADJUST RESEARCH                                    |
|                                                                                     |
|        STATUS:                                                                      |
|                                                                                     |
|         REQUEST CONTROL NUMBER: 0075                                                 |
|                                                                                     |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                     |
|         CARE MEDICAL EQUIPMENT SUBMITTED CLAIM #0-02303-92-053-006800. PAYMENT       |
|        WAS MADE ON RA DATED 12/2/02. THIS PAYMENT INCLUDED TAX FOR ALL ITEMS         |
|        THAT WERE TAXABLE. THE PROVIDER SUBMITTED AN ADJUSTMENT TO ONE OF THE         |
|        LINES ON THE CLAIM UNDER ICN# 0-03085-71-904-203800 AND THE CLAIM WAS         |
|        ADJUSTED AND REPAID BUT NO TAX WAS PAID ON THE CLAIM. THE ADJUSTED CLAIM      |
|        WAS PROCESSED FOR PAYMENT ON APRIL 21, 2003. THE PROVIDER ALSO HAD AN-        |
|        OTHER CLAIM THAT THEY DID NOT RECEIVE PAYMENT OF THE TAX...IT WAS UNDER       |
|        ICN# 3-03010-88-316-000002. THIS CLAIM WAS PAID ON FEBRUARY 3, 2003.         |
|        THERE IS CURRENTLY A TAX RATE OF 8% ON OUR SYSTEM FOR THIS PROVIDER.          |
|                                                                                     |
|         I HAVE ATTACHED ALL BACKUP FOR YOUR REVIEW.                                  |
|                                                                                     |
|                                                                                     |
|         SYSTEM SPECIFICATIONS:                                                       |
|                                                                                     |
|         THIS WORK SERVICE REQUEST WAS CLOSED MAY 4, 2004 PER DEBBIE COVERDELL'S      |
|         INSTRUCTION.  THE ISSUE IN QUESTION IS NO LONGER A PROBLEM.                  |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|         05/28/03.  ADDED - 550.                                                     |
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|         05/04/04.  UPDATED - 158.                                                   |
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|  NUMBER - 0082  SUB BY- PATTY ORTH        SUB FOR- CONNIE RIDDLE      PAGE-   1     |
|-------------------------------------------------------------------------------------|
|  ENTERED-05/28/03          PRIORITY-    EST-DAYS-000                   REQD-        |
|-------------------------------------------------------------------------------------|
|  BEGIN-05/28/03  COMPLETE-01/16/04  CLOSE-                                           |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|        DESCRIPTION: DRUG REBATE CLAIM NOT REPORTED                                   |
|                                                                                     |
|        STATUS:                                                                      |
|                                                                                     |
|        REQUEST CONTROL NUMBER: 0076                                                 |
|                                                                                     |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                     |
|        PLEASE RESEARCH THE FOLLOWING DRUG REBATE ISSUE. ORIGINAL CLAIM             |
|        10225231056006731 WAS PAID AT 118.28 UNITS ON 09/16/02, AND REPORTED        |
|        ON THE 3Q2002 INVOICE CORRECTLY. THE ORIGINAL CLAIM WAS BACKED OUT ON       |
|        CLAIM 10226931009104871 ON 10/07/02, AND REPORTED CORRECTLY ON THE          |
|        4Q2002 INVOICE AS NEGATIVE 118.28 UNITS. THE CLAIM WAS SUBSEQUENTLY RE-     |
|        PAID ON CLAIM 10226931009005141 ON 10/07/02, BUT WAS NOT REPORTED ON        |
|        THE 4Q2002 INVOICE. PLEASE DETERMINE WHY THE FINAL CLAIM ISN'T REPORT-      |
|        ED ON THE INVOICE.                                                           |
|                                                                                     |
|        THIS HAS BEEN DISCUSSED WITH RANDY STAMP.                                    |
|                                                                                     |
|                                                                                     |
|        SYSTEM SPECIFICATIONS:                                                       |
|                                                                                     |
|        DUMP THE Q3000SE FILE AND VERIFY THAT THE RECORD IS MISSING.                |
|                                                                                     |
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|        05/28/03.  ADDED - 550.                                                      |
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| NUMBER - 0083  SUB BY- ALLON PETERMAN   SUB FOR- MMIS SERVICES      PAGE-   1     |
|----------------------------------------------------------------------------------|
| ENTERED-05/28/03         PRIORITY-    EST-DAYS-000                  REQD-         |
|----------------------------------------------------------------------------------|
| BEGIN-05/28/03  COMPLETE-05/30/03  CLOSE-                                         |
|----------------------------------------------------------------------------------|
|                                                                                  |
|        DESCRIPTION: CC GROSS ADJUST RESEARCH                                      |
|                                                                                  |
|        STATUS:                                                                   |
|                                                                                  |
|        REQUEST CONTROL NUMBER: 0077                                              |
|                                                                                  |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                  |
|        ACCORDING TO MARILYN GARRISON IN CASH CONTROL, THEY'VE KEYED IN FOUR      |
|        GROSS ADJUSTMENTS AND RECEIVED AN ERROR MESSAGE OF "REFUND CHECK NOT ON   |
|        FILE." CASH CONTROL HAS VERIFIED THE CASH RECEIPT NUMBER AND IT IS VAL-   |
|        ID. SHE HAS PROVIDED EXAMPLES OF THE PROBLEM (SEE ATTACHED).              |
|                                                                                  |
|        PLEASE GIVE THIS A HIGH PRIORITY AS IT IS HOLDING UP HER ABILITY TO PAY   |
|        PROVIDERS CORRECTLY.                                                       |
|                                                                                  |
|        THIS HAS BEEN DISCUSSED WITH DON BOOGERD.                                  |
|                                                                                  |
|                                                                                  |
|        SYSTEM SPECIFICATIONS:                                                     |
|                                                                                  |
|        SYSTEM CHANGES MADE.                                                       |
|                                                                                  |
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|        05/28/03.  ADDED - 550.                                                   |
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| NUMBER - 0084  SUB BY- JOHNA LITTLE     SUB FOR- SUE WHITE           PAGE-   1     |
|-----------------------------------------------------------------------------------|
| ENTERED-05/28/03          PRIORITY-    EST-DAYS-000                  REQD-         |
|-----------------------------------------------------------------------------------|
| BEGIN-05/28/03  COMPLETE-07/24/03  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|          DESCRIPTION: PLACE OF SERVICE EDITS                                       |
|                                                                                   |
|          STATUS:                                                                  |
|                                                                                   |
|           REQUEST CONTROL NUMBER: XXX                                             |
|                                                                                   |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO             |
|                                                                                   |
|          THE PLACE OF SERVICE (POS) IS A REQUIRED FIELD FOR 'P' TYPE ENCOUNTERS.   |
|          A NEW TABLE IN EDU'S EAR ANALYSIS LOOKS AT HOW THE POS IS BEING REPORT-   |
|          ED BY THE PLANS. 100% OF THE 'P' ENCOUNTERS ARE CONSISTENTLY LISTED IN    |
|          THIS TABLE AS HAVING BLANK POS (FOR ALL PLANS), BUT NO EDIT SHOWS THE     |
|          NUMBER OF RECORDS WITH ERRORS IN THE ACS ANALYSIS AND SUMMARY.            |
|                                                                                   |
|          A REVIEW OF RAW DATA FROM PREMERA (SORTED BY ENCOUNTER TYPE, FIELD 1,     |
|          START POSITION 1) FOUND THAT THE POS WAS CORRECTLY REPORTED BY THE PLAN.  |
|          THE POS IS NOT BEING REVIEWED OR RETAINED BY ACS FOR 'P' TYPE ENCOUNTERS  |
|          DURING THE EDIT PROCESS. THE D&T EXAMPLE WOULD BE D040203.T162000 WITH    |
|          THE ACS CONFIRMATION NUMBER D02I0231. AFTER ACS REVIEW IT WAS FOUND THAT  |
|          'P' TYPE ENCOUNTERS ARE NOT INCLUDED IN THE EDIT.                         |
|                                                                                   |
|          THE MANAGED CARE CONTRACT LISTS 'P' ENCOUNTERS AS REQUIRED FOR THIS       |
|          FIELD. PLEASE ADD 'P' TO THE LIST OF EDITS FOR PLACE OF SERVICE.          |
|                                                                                   |
|                                                                                   |
|           SYSTEM SPECIFICATIONS:                                                  |
|                                                                                   |
|           MADE CORRECTION TO PROGRAM BWMP6112.                                    |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|          XX/XX/XX.  ADDED - XXX.                                                   |
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| NUMBER - 0085  SUB BY- ALLON PETERMAN   SUB FOR- MMIS SERVICES       PAGE-   1        |
|--------------------------------------------------------------------------------------|
| ENTERED-05/28/03          PRIORITY-    EST-DAYS-000                      REQD-        |
|--------------------------------------------------------------------------------------|
| BEGIN-05/28/03  COMPLETE-07/16/03  CLOSE-                                             |
|--------------------------------------------------------------------------------------|
|                                                                                      |
|          DESCRIPTION: BWMS6900-R001 RESEARCH                                          |
|                                                                                      |
|          STATUS:                                                                     |
|                                                                                      |
|           REQUEST CONTROL NUMBER: 0079                                               |
|                                                                                      |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                      |
|           PLEASE GIVE US THE ANSWERS TO THE FOLLOWING QUESTIONS REGARDING THE         |
|           EXCEPTION REVIEW INDEX (BWMS6900-R001).                                     |
|                                                                                      |
|              1. IS THIS REPORT DIVIDED INTO TWO SECTIONS: ONE FOR PROVIDERS AND       |
|                 ONE FOR RECIPIENTS?                                                   |
|              2. EACH SECTION (PROVIDER/RECIPIENTS) HAS ITS OWN CRITERIA. WHAT IS      |
|                 THAT CRITERIA?                                                        |
|              3. HOW DOES EACH SECTION DETERMINE THE RANKING STRUCTURE (1 THROUGH      |
|                 100)?                                                                 |
|              4. IT IS OUR UNDERSTANDING THAT EACH SECTION LISTS THE TOP 100 (THIS     |
|                 IS A GUESS) PROVIDERS/RECIPIENTS.                                     |
|                 IF THIS IS TRUE, SHOULDN'T THERE ALWAYS BE A LISTING FOR EACH         |
|                 SECTION?                                                              |
|                                                                                      |
|           PLEASE PROVIDE HARD COPY OF THE LAST REPORT WHERE THERE WAS A LISTING       |
|           FOR BOTH THE PROVIDERS AND RECIPIENTS.                                      |
|                                                                                      |
|                                                                                      |
|           SYSTEM SPECIFICATIONS:                                                      |
|                                                                                      |
|           SYSTEM CHANGES MADE.                                                        |
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|           05/28/03.  ADDED - 550.                                                     |
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| NUMBER - 0086  SUB BY- JOHNA LITTLE     SUB FOR- CARMEN GIGSTEAD     PAGE-   1       |
|-------------------------------------------------------------------------------------|
| ENTERED-06/18/03         PRIORITY-    EST-DAYS-000                    REQD-          |
|-------------------------------------------------------------------------------------|
| BEGIN-06/18/03  COMPLETE-06/20/03  CLOSE-                                            |
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|                                                                                     |
|        DESCRIPTION: CSR4269 REMARKS RESEARCH                                         |
|                                                                                     |
|        STATUS:                                                                      |
|                                                                                     |
|        REQUEST CONTROL NUMBER: 0083                                                 |
|                                                                                     |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                   |
|                                                                                     |
|        CSR #4269 (SEE ATTACHED COPY) ALLOWED THE SYSTEM TO INDICATE ON THE          |
|         GREEN BAR FLAT SHEET THAT A PROVIDER HAD SENT IN BACKUP WHEN KEYING          |
|         CLAIMS INTO ECS. THIS CSR REQUESTED THAT IF THE PROVIDER INDICATED "YES"     |
|         FOR BACKUP SENT THAT AN "X" BE PLACED IN THE REMARKS SECTION OF THE          |
|         GREEN BAR FLAT SHEET.                                                        |
|                                                                                     |
|        ATTACHED ARE SOME EXAMPLES. TWO OF THE EXAMPLES ARE TO ILLUSTRATE THAT        |
|         THE "X" DID NOT APPEAR ON THE GREEN BAR FLAT SHEET WHEN THE PROVIDER         |
|         INDICATED IN ECS THAT BACK UP WAS SENT. ONE EXAMPLE SHOWS THE "X" AS         |
|         IT SHOULD APPEAR.                                                            |
|                                                                                     |
|        PLEASE REVIEW AND GET BACK TO ME IN COB AS SOON AS POSSIBLE. THIS PROB-       |
|         LEM CAN RESULT IN ERRONEOUS PAYMENTS BEING MADE TO THE PROVIDER.             |
|                                                                                     |
|        CSR #4269(SEE ATTACHED COPY) ALLOWED THE SYSTEM TO INDICATE ON THE           |
|         GREEN BAR FLAT SHEET THAT A PROVIDER HAD SENT IN BACKUP WHEN KEYING          |
|         CLAIMS INTO ECS.  THIS CSR REQUESTED THAT IF THE PROVIDER INDICATED          |
|         "YES" FOR BACKUP SENT THAT AN "X" BE PLACED IN THE REMARKS SECTION           |
|         OF THE GREEN BAR FLAT SHEET.                                                 |
|         ATTACHED ARE SOME EXAMPLES.  TWO OF THE EXAMPLES ARE TO ILLUSTRATE           |
|         THAT THE "X" DID NOT APPEAR ON THE GREEN BAR FLAT SHEET WHEN THE             |
|         PROVIDER INDICATED IN ECS THAT BACK UP WAS SENT.  ONE EXAMPLE SHOWS          |
|         THE "X" AS IT SHOULD APPEAR.                                                 |
|         PLEASE REVIEW AND GET BACK TO ME IN COB AS SOON AS POSSIBLE.  THIS           |
|         PROBLEM CAN RESULT IN ERRONEOUS PAYMENTS BEING MADE TO THE PROVIDER.         |
|                                                                                     |
|        SYSTEM SPECIFICATIONS:                                                        |
|                                                                                     |
|        CODE WAS ADDED TO BWSC6501 AND BWSC6507 IN S700 TO CHECK FOR THE "X"          |
|         IN THE COMMENTS FIELD ON THE CLAIM AND IF IT IS THERE OR THERE IS AN         |
|         ICN IN THE REMARKS FIELD WRITE TO THE GREEN BAR REPORT.                      |
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|-------------------------------------------------------------------------------|
|  NUMBER - 0086  SUB BY- JOHNA LITTLE     SUB FOR- CARMEN GIGSTEAD    PAGE-   2 |
|-------------------------------------------------------------------------------|
|  ENTERED-06/18/03          PRIORITY-    EST-DAYS-000                 REQD-     |
|-------------------------------------------------------------------------------|
|  BEGIN-06/18/03  COMPLETE-06/20/03  CLOSE-                                     |
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|        06/18/03.  ADDED - 550.                                                |
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|        06/20/03.  UPDATED - 177.                                              |
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|  NUMBER - 0087  SUB BY- DEBBIE COVERDEL  SUB FOR- ELIZABETH MCCOA     PAGE-  1  |
|--------------------------------------------------------------------------------|
|  ENTERED-06/19/03          PRIORITY-    EST-DAYS-000              REQD-         |
|--------------------------------------------------------------------------------|
|  BEGIN-06/19/03  COMPLETE-07/15/03  CLOSE-                                      |
|--------------------------------------------------------------------------------|
|                                                                                |
|        DESCRIPTION: EXCEPTION 117 RESEARCH                                      |
|                                                                                |
|        STATUS:                                                                 |
|                                                                                |
|         REQUEST CONTROL NUMBER: 0080                                           |
|                                                                                |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO            |
|                                                                                |
|         THERE IS A PROBLEM WITH THE 117 EXCEPTION (INVALID PROCEDURE CODE MODI- |
|         FIER) POSTING ON "P" MEDICAL VENDOR CLAIMS. SEE EXAMPLE OF CLAIMS THAT  |
|         PROCEDURE CODE 0110B WAS BILLED WITH A 3W MODIFIER.                     |
|                                                                                |
|         THE 3W IS A VALID MODIFIER.                                            |
|                                                                                |
|         CLAIMS ARE BEING SUSPENDED AND IN SOME CASES DENIED IN ERROR.          |
|                                                                                |
|                                                                                |
|         SYSTEM SPECIFICATIONS:                                                 |
|                                                                                |
|         WE WERE UNABLE TO DUPLICATE THE ISSUES ADDRESSED BY THE USER, NO CHANGES|
|         WERE MADE AT THIS TIME.                                                |
|                                                                                |
|                                                                                |
|                                                                                |
|        06/19/03.  ADDED - 550.                                                 |
|                                                                                |
|                                                                                |
|        07/15/03.  UPDATED - 158.                                               |
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AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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| NUMBER - 0088  SUB BY- ALLON PETERMAN   SUB FOR- FRAN SMILEY        PAGE-   1   |
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| ENTERED-06/19/03         PRIORITY-    EST-DAYS-000               REQD-          |
|--------------------------------------------------------------------------------|
| BEGIN-06/19/03  COMPLETE-06/19/03  CLOSE-                                       |
|--------------------------------------------------------------------------------|
|                                                                                |
|         DESCRIPTION: MEVS RESEARCH                                              |
|                                                                                |
|         STATUS:                                                                 |
|                                                                                |
|          REQUEST CONTROL NUMBER: 0081                                          |
|                                                                                |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO            |
|                                                                                |
|         THE ATTACHED DOCUMENT WAS BACK-UP FOR A CLAIM. THIS DOCUMENT IS FROM    |
|         "SOUTHWEST WASHINGTON MEDICAL CENTER INSURANCE ELIGIBILITY RESPONSE."   |
|         UNFORTUNATELY, THE DOCUMENT IS SHOWING ERRONEOUS INFORMATION. THE INFOR-|
|         MATION ON THE MEDICAL CODE, ELIGIBILITY CODE IS NOT CORRECT.            |
|                                                                                |
|         THE DOCUMENT IS SHOWING "3" FOR LEGAL ALIEN AND HAS NOTHING TO DO WITH  |
|         GROUP HEALTH.                                                           |
|                                                                                |
|         OUR QUESTION: IS "SOUTHWEST WASHINGTON MEDICAL CENTER INSURANCE ELIGI-  |
|         BILITY RESPONSE" PART OF ACS'S MEV NETWORK? AND, IF SO, A CORRECTION    |
|         NEEDS TO BE MADE.                                                       |
|                                                                                |
|                                                                                |
|         SYSTEM SPECIFICATIONS:                                                  |
|            NO ACTION NEEDED.                                                    |
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|         06/19/03.  ADDED - 550.                                                |
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| NUMBER - 0089  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE     PAGE-   1       |
|-------------------------------------------------------------------------------------|
| ENTERED-07/01/03           PRIORITY-    EST-DAYS-000                  REQD-          |
|-------------------------------------------------------------------------------------|
| BEGIN-07/01/03  COMPLETE-07/07/03  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: ENCOUNTER DATA EDIT RESEARCH                                    |
|                                                                                     |
|         STATUS:                                                                     |
|                                                                                     |
|         REQUEST CONTROL NUMBER: 0084                                                |
|                                                                                     |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                     |
|         THE ACS ENCOUNTER DATA EDIT NEEDS TO BE FIXED SO THAT ENCOUNTER DATA       |
|         EDITED IN THE FUTURE IS PROCESSED IN ACCORDANCE WITH THE MAA CSR 3556      |
|         AND CLARIFICATION OF MARCH 6, 2001 TO STORE ORIGINAL PIC IN THE OUTPUT     |
|         RECORD FORMAT FOR THE MMIS RECORD ELEMENT 16807, NAMED ENCOUNTER-REC-      |
|         OUT.                                                                         |
|                                                                                     |
|         A MARCH 6, 2001 CLARIFICATION (SEE ATTACHED FOR 'HARD COPY OF THIS WSR')   |
|         WAS SENT TO ACS/CONSULTEC REGARDING CSR 3556, SUBMITTED IN OCTOBER/NOV-    |
|         EMBER 2000, AND CLARIFIED PROVISION ID#4 ON PAGE 5 OF THIS CSR. THE         |
|         CLARIFICATION INDICATED THAT WHEN ACS EDITS ENCOUNTER DATA RECORDS, THE    |
|         "ORIGINAL PIC IS STORED IN THE D&T FILE GOING TO EXTRACT 16". THIS 'D&T    |
|         FILE' FORMAT IS THE EDITED ENCOUNTER DATA IN MMIS RECORD ELEMENT #16807    |
|         NAMED ENCOUNTER-REC-OUT. FILES IN THE RECORD ELEMENT #16807 FORMAT ARE     |
|         THOSE THAT ARE KEPT AT ACS AS MAA 'EXTRACTS' AND ARE THE PRIMARY FILES     |
|         MAA USES FOR ITS ENCOUNTER DATA ANALYSES. ALSO, THE CLARIFICATION INDI-    |
|         CATED THAT CSR 3556 INTENDS THAT ONLY THE OUTPUT RECORDS BEING RETURNED    |
|         TO THE MANAGED CARE PLANS, AND IN THE RECORD FORMAT OF MMIS RECORD ELE-    |
|         MENT #12872, NAMED ENCOUNTER-IN-FIVE, SHOULD CONTAIN THE PIC THAT IS       |
|         VALID FOR THE DATE OF SERVICE.                                              |
|                                                                                     |
|         FOR EXAMPLE, CONSIDER THE EDITED ENCOUNTER DATA IN FILE D100102.T144600    |
|         THAT SHOULD CONTAIN RECORDS IN ENCOUNTER-REC-OUT FORMAT. IT CONTAINS A     |
|         CORRECTED PIC ARNOLTJ940826A IN A RECORD REPORTING A SERVICE GIVEN         |
|         02/16/2002 AND IS THE PIC VALID ON THE DATE OF SERVICE THAT SHOULD BE      |
|         STORED IN THE ENCOUNTER-IN-FIVE RECORD ELEMENT, BUT NOT IN THE ENCOUN-     |
|         TER-REC-OUT RECORD IN WHICH IT WAS, IN FACT, INCORRECTLY STORED. THE       |
|         ORIGINAL PIC IS STEPHTJ940826A, AND IS THE PIC IN THE CAPITATION PAYMENT   |
|         RECORD MADE FOR THIS PERSON IN THE EXTENDED DATA BASE (EDB) RECORDS OF     |
|         PAYMENTS; AND IT IS THE PIC THAT SHOULD HAVE BEEN STORED IN THE ENCOUN-    |
|         TER-REC-OUT RECORD BUT WAS NOT.                                             |
|                                                                                     |
|         THEREFORE THE ENCOUNTER DATA EDIT PROCESS NEEDS TO BE FIXED SO FUTURE      |
|                                                                                     |
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AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|------------------------------------------------------------------------------------|
| NUMBER - 0089  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE     PAGE-   2      |
|------------------------------------------------------------------------------------|
| ENTERED-07/01/03          PRIORITY-    EST-DAYS-000                   REQD-         |
|------------------------------------------------------------------------------------|
| BEGIN-07/01/03  COMPLETE-07/07/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|                                                                                    |
|          EDITS OF ENCOUNTER DATA ARE IN ACCORDANCE WITH THE CLARIFICATION NOTED    |
|          IN THE MARCH 6, 2001 LETTER AND CORRECTLY STORE THE ORIGINAL PIC IN       |
|          RECORDS WITH THE ENCOUNTER-REC-OUT FORMAT.                                 |
|                                                                                    |
|                                                                                    |
|          SYSTEM SPECIFICATIONS:                                                    |
|                                                                                    |
|          MODIFICATIONS MADE TO PROGRAM BWMP6112.                                   |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|          07/01/03.  ADDED - 550.                                                   |
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|          07/12/03.  UPDATED - 521.                                                 |
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| NUMBER - 0090  SUB BY- JOHNA LITTLE      SUB FOR- DAVID FICHTENBE     PAGE-   1    |
|-----------------------------------------------------------------------------------|
| ENTERED-07/01/03           PRIORITY-    EST-DAYS-000               REQD-           |
|-----------------------------------------------------------------------------------|
| BEGIN-07/01/03  COMPLETE-12/11/03  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|         DESCRIPTION: ENCOUNTER EXTRACT 16 60 AND 74                                |
|                                                                                   |
|         STATUS:                                                                   |
|                                                                                   |
|         REQUEST CONTROL NUMBER: 0085                                              |
|                                                                                   |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                |
|                                                                                   |
|         FIX EXISTING ENCOUNTER DATA RECORDS ACS EXTRACTS 16, 60, AND 74 AND        |
|         THAT ARE IN THE ENCOUNTER-REC-OUT RECORD FORMAT SO THEY CONTAIN THE        |
|         ORIGINAL PIC, PER THE MAA MARCH 6, 2001 CLARIFICATION OF CSR 3556 (RCN     |
|         3634). THIS IS NEEDED TO MAKE FEASIBLE MANY MAA ANALYSES OF THE            |
|         ENCOUNTER-REC-OUT RECORDS THAT REQUIRE ORIGINAL PIC TO LINK RECORDS OF     |
|         THE SAME PERSON. THIS WSR FIX IS NEEDED IN ADDITION TO A WSR REGARDING     |
|         EDIT FIXES NEEDED SO THAT FUTURE EDITS OCCUR AS PREVIOUSLY DESCRIBED IN    |
|         THE MARCH 6, 2001 CLARIFICATION.                                           |
|                                                                                   |
|         IT WAS RECENTLY NOTICED THAT THE PIC CODE VALID FOR THE DATE OF SERVICE    |
|         RATHER THAN THE ORIGINAL PIC IS STORED ON SOME ENCOUNTER DATA              |
|         ENCOUNTER-REC-OUT RECORDS (MMIS RECORD ELEMENT #16807). RECORDS IN THIS    |
|         FORMAT ARE LOCATED IN ACS EXTRACTS #16, #60, AND #74, AND ARE THE EX-      |
|         TRACTS WHOSE RECORDS NEED TO BE FIXED SO THAT THEY CONTAIN THE ORIGINAL    |
|         PIC.                                                                       |
|                                                                                   |
|         A MARCH 6, 2001 CLARIFICATION (SEE ATTACHED FOR 'HARD COPY OF THIS WSR')   |
|         WAS SENT TO ACS/CONSULTEC REGARDING CSR 3556, SUBMITTED IN OCTOBER/NOV-    |
|         EMBER 2000, AND CLARIFIED PROVISION ID#4 ON PAGE 5 OF THIS CSR. THE        |
|         CLARIFICATION INDICATED IN ITS ITEM #6 THAT WHEN ACS EDITS ENCOUNTER       |
|         DATA RECORDS, THE "ORIGINAL PIC IS STORED IN THE D&T FILE GOING TO EX-     |
|         TRACT 16", WHICH ARE RECORDS IN THE ENCOUNTER-REC-OUT FORMAT. ALSO, THE    |
|         CLARIFICATION INDICATED THAT CSR 3556 INTENDS THAT ONLY THE OUTPUT REC-    |
|         ORDS BEING RETURNED TO THE MANAGED CARE PLANS, AND IN THE RECORD FORMAT    |
|         OF MMIS RECORD ELEMENT #12872, NAMED ENCOUNTER-IN-FIVE, SHOULD CONTAIN     |
|         THE PIC THAT IS VALID FOR THE DATE OF SERVICE. CSR 3556 WAS TO GO INTO     |
|         EFFECT JANUARY 1, 2001, AND SO RECORDS EXPECTED TO HAVE THIS PROBLEM       |
|         ARE ONLY THOSE PROCESSED AFTER THE ACTUAL IMPLEMENTATION OF THIS CSR       |
|         OR LATER IF THE PIC EDIT ONLY RECENTLY CHANGED.                            |
|                                                                                   |
|         FOR EXAMPLE, THE EDITED ENCOUNTER-REC-OUT RECORDS IN FILE                  |
|         D100102.T144600 CONTAINS A CORRECTED PIC ARNOLTJ940826A IN A RECORD        |
|                                                                                   |
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AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|-------------------------------------------------------------------------------|
| NUMBER - 0090  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE    PAGE-   2  |
|-------------------------------------------------------------------------------|
| ENTERED-07/01/03        PRIORITY-    EST-DAYS-000              REQD-           |
|-------------------------------------------------------------------------------|
| BEGIN-07/01/03  COMPLETE-12/11/03  CLOSE-                                      |
|-------------------------------------------------------------------------------|
|                                                                               |
|                                                                               |
|      REPORTING A SERVICE GIVEN 02/16/2002. THIS IS THE PIC VALID ON THE DATE   |
|      OF SERVICE THAT SHOULD BE STORED IN THE ENCOUNTER-IN-FIVE RECORD ELE-     |
|      MENT, BUT NOT IN THE ENCOUNTER-REC-OUT RECORD IN WHICH IT WAS, IN FACT,   |
|      INCORRECTLY STORED. THE ORIGINAL PIC IS STEPHTJ940826A, AND IS THE PIC    |
|      IN THE CAPITATION PAYMENT RECORD MADE FOR THIS PERSON IN THE EXTENDED     |
|      DATA BASE (EDB) RECORDS OF PAYMENTS; AND IT IS THE PIC THAT SHOULD HAVE   |
|      BEEN STORED IN THE ENCOUNTER-REC-OUT RECORD BUT WAS NOT. THEREFORE, IN    |
|      ADDITION TO CORRECTING THE ENCOUNTER DATA EDIT, EXISTING ENCOUNTER-REC-   |
|      OUT RECORDS IN EXTRACTS 16, 60 AND 74 NEED TO BE FIXED SO THAT THEY       |
|      CONTAIN THE ORIGINAL PIC, AS OCCURRED FOR EDITED RECORDS PRIOR TO THE     |
|      IMPLEMENTATION OF CSR 3556.                                              |
|                                                                               |
|                                                                               |
|      SYSTEM SPECIFICATIONS:                                                    |
|                                                                               |
|      PROGRAM BWMP6112 WAS FIXED SO THAT THE CORRECT PIC WILL BE WRITTEN        |
|      TO THE ENCOUNTER OUTPUT RECORD.  EXTRACTS 74, 60, AND 16 WERE ALL         |
|      RE-PIC MATCHED.                                                           |
|                                                                               |
|                                                                               |
|                                                                               |
|      07/01/03.  ADDED - 550.                                                   |
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|                                                                               |
|      07/28/03.  UPDATED - 521.                                                 |
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| NUMBER - 0091  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE     PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-07/01/03          PRIORITY-    EST-DAYS-000                  REQD-          |
|------------------------------------------------------------------------------------|
| BEGIN-07/01/03  COMPLETE-07/07/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: ENCOUNTER DATA ERROR SUMMARY                                   |
|                                                                                    |
|         STATUS:                                                                    |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 0086                                               |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|         CORRECTION IS NEEDED OF THE SOFTWARE PROGRAM THAT PREPARES THE ACS EN-      |
|         COUNTER DATA ERROR SUMMARY REPORT (ACS #BWMP6100-R001) BECAUSE SOMETIMES    |
|         TOTALS REPORTED ARE INCORRECT REGARDING:                                   |
|           (1) THE COUNT OF TOTAL RECORDS WITH ONE OR MORE ERRORS, AND              |
|           (2) THE COUNT OF RECORDS WITH EPSDT REFERRAL INDICATOR ERRORS ONLY       |
|                                                                                    |
|         DETAILS:                                                                   |
|         1. INVALID COUNT OF TOTAL RECORDS WITH ERRORS:                             |
|                                                                                    |
|         FOR EXAMPLE, FOR EDITED FILE D&T = D052203.T104000, THE COUNT OF RECORDS    |
|         WITH ONE OR MORE ERRORS REPORTED IN THE ACS ERROR SUMMARY WAS 12,377;      |
|         BUT THE ACTUAL COUNT OF SUCH RECORDS IS 13,403. THESE COUNTS EXCLUDE        |
|         RECORDS THAT HAVE EPSDT REFERRAL INDICATOR ERRORS ONLY. A RECENTLY RE-      |
|         VISED EDIT OF THE SAME 'RAW' INPUT FILE PRODUCED FILE D&T 053003.T000000.   |
|         THE ACS ENCOUNTER DATA ERROR SUMMARY FOR THIS FILE REPORTED A TOTAL OF      |
|         24,708 RECORDS WITH ONE OR MORE ERRORS. THIS COUNT IS LOGICALLY IMPOS-      |
|         SIBLE BECAUSE THE COUNTS OF THE SEPARATE TYPES OF ERRORS RESULT IN THE      |
|         RECORDS WITH ONE OR MORE ERRORS BEING AT MOST ONLY 14,386.                  |
|                                                                                    |
|         2. INVALID COUNT OF RECORDS WITH EPSDT ERRORS ONLY:                        |
|                                                                                    |
|         FOR THE FILE D&T D052203.T104000, THE COUNT OF RECORDS WITH EPSDT REFER-    |
|         RAL INDICATOR ONLY IS GIVEN IN THE ACS ERROR SUMMARY = 12,449; BUT THIS     |
|         COUNT IS LOGICALLY IMPOSSIBLE BECAUSE IT IS GREATER THAN THE ACS REPORT-    |
|         ED 11,627 TOTAL OF ALL RECORDS WITH EPSDT REFERRAL INDICATOR ERRORS,        |
|         INCLUDING THOSE THAT DO AND DO NOT HAVE OTHER ERRORS. THE RECENTLY RE-      |
|         VISED EDIT NOTED ABOVE OF THE SAME 'RAW' INPUT FILE REPORTED THE REVIS-     |
|         ED COUNT OF RECORDS WITH EPSDT REFERRAL INDICATOR ONLY = 117. AN ACTUAL     |
|         COUNT FINDS THE CORRECT VALUE = 11,423.                                     |
|                                                                                    |
|         FURTHER DETAILS AND COPIES OF THE ACS OUTPUT DESCRIBED ABOVE WILL BE        |
|         PROVIDED WITH THE 'HARD COPY' OF THIS REQUEST.                              |
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|-------------------------------------------------------------------------------|
| NUMBER - 0091  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE    PAGE-   2  |
|-------------------------------------------------------------------------------|
| ENTERED-07/01/03        PRIORITY-    EST-DAYS-000              REQD-           |
|-------------------------------------------------------------------------------|
| BEGIN-07/01/03  COMPLETE-07/07/03  CLOSE-                                      |
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|        SYSTEM SPECIFICATIONS:                                                  |
|                                                                               |
|         MODIFICATIONS MADE TO PROGRAM BWMP6112.                                |
|                                                                               |
|                                                                               |
|         07/01/03.  ADDED - 550.                                               |
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|         07/12/03.  UPDATED - 521.                                             |
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| NUMBER - 0092 SUB BY- JOHNA LITTLE     SUB FOR- MMIS SERVICES       PAGE-   1      |
|-----------------------------------------------------------------------------------|
| ENTERED-07/09/03          PRIORITY-    EST-DAYS-000               REQD-            |
|-----------------------------------------------------------------------------------|
| BEGIN-07/09/03  COMPLETE-11/20/03  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|         DESCRIPTION: RELATED HISTORY RESEARCH                                      |
|                                                                                   |
|         STATUS:                                                                   |
|                                                                                   |
|          REQUEST CONTROL NUMBER: 0088                                             |
|                                                                                   |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                   |
|          MULTIPLE SYSTEM PROBLEMS HAVE BEEN IDENTIFIED SINCE THE RECYCLE ON       |
|          6/28/03.                                                                 |
|                                                                                   |
|          1. CLAIMS HAVE BEEN DELETED FROM HISTORY AND WON'T PULL UP ON THE 04     |
|          SCREEN. WE HAVE NOT DELETED THEM. THIS CAUSES RELATED HISTORY TO DROP    |
|          OFF IN ERROR.                                                            |
|                                                                                   |
|          2. HISTORY IS NOT POSTING CORRECTLY WHEN THE PAID CLAIM CAN STILL BE     |
|          PULLED UP IN THE 04 SCREEN.                                              |
|                                                                                   |
|          3. CLAIMS ARE HITTING AGAINST THEMSELVES IN HISTORY W/O MULTIPLE UNITS   |
|          ON THEM.                                                                 |
|                                                                                   |
|          SOME OF THESE ISSUES HAVE BEEN DISCUSSED WITH RANDY STAMP.               |
|                                                                                   |
|                                                                                   |
|          SYSTEM SPECIFICATIONS:                                                   |
|                                                                                   |
|          A FIX WAS IMPLEMENTED DURING THE WEEK OF 11/06/03 WHICH SHOULD           |
|          CORRECT THIS PROBLEM.                                                    |
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|          07/09/03.  ADDED - 550.                                                  |
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|          11/20/03.  UPDATED - 551.                                                |
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| NUMBER - 0093  SUB BY- JOHNA LITTLE      SUB FOR- CARMEN GIGSTEAD     PAGE-   1      |
|-------------------------------------------------------------------------------------|
| ENTERED-07/09/03          PRIORITY-    EST-DAYS-000                   REQD-          |
|-------------------------------------------------------------------------------------|
| BEGIN-07/09/03  COMPLETE-02/01/04  CLOSE-                                            |
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|                                                                                     |
|         DESCRIPTION: EXCEPTION 165 RESEARCH                                          |
|                                                                                     |
|         STATUS:                                                                     |
|                                                                                     |
|          REQUEST CONTROL NUMBER: 0089                                               |
|                                                                                     |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO                 |
|                                                                                     |
|         EXCEPTION CODE 165 (TPL OTHER RESOURCES) IS BEING SYSTEM FORCED INAP-        |
|          PROPRIATELY. ATTACHED IS AN EXAMPLE. PLEASE REVIEW THIS EXAMPLE AND RE-     |
|          SPOND AS SOON AS POSSIBLE. COB HAS SEEN AT LEAST ONE OTHER EXAMPLE OF       |
|          THIS HAPPENING. CLAIMS COULD BE PAYING OR DENYING INAPPROPRIATELY.          |
|                                                                                     |
|                                                                                     |
|         SYSTEM SPECIFICATIONS:                                                       |
|                                                                                     |
|          CLOSED MARCH 26, 2004                                                       |
|                                                                                     |
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|                                                                                     |
|         07/09/03.  ADDED - 550.                                                     |
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|         03/26/04.  UPDATED - 158.                                                   |
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|  NUMBER - 0094  SUB BY- JOHNA LITTLE      SUB FOR- ROBYN PARRISH        PAGE-   1     |
|--------------------------------------------------------------------------------------|
|  ENTERED-07/21/03          PRIORITY-    EST-DAYS-000                  REQD-           |
|--------------------------------------------------------------------------------------|
|  BEGIN-07/21/03  COMPLETE-07/23/03  CLOSE-                                            |
|--------------------------------------------------------------------------------------|
|                                                                                      |
|           DESCRIPTION: DISCONTINUE PROVIDER REPORTS                                   |
|                                                                                      |
|           STATUS:                                                                    |
|                                                                                      |
|            REQUEST CONTROL NUMBER: 0092                                              |
|                                                                                      |
|            DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                      |
|            PLEASE DISCONTINUE PRINTING THESE REPORTS.                                |
|                                                                                      |
|            BWMM1400-R004 PROVIDER RANKING LIST                                       |
|            BWMM1400-R005 PROVIDER RANKING LIST - ALPHABETIC                          |
|            BWMM1400-R006 PROVIDER RANKING LIST - NUMERIC                             |
|            BWMM1900-R002 LAG ADJUSTMENT INCURRED EXPENSE REPORT SUMMARY              |
|                                                                                      |
|            SYSTEM SPECIFICATIONS:                                                    |
|                                                                                      |
|            STOPPED PRINTING ABOVE MENTIONED REPORTS IN BWMMSPLQ AND BWMMSPLT         |
|            AND UPDATED THE RUNSHEET RUNMARS TO REFLECT THE CHANGES.                  |
|                                                                                      |
|                                                                                      |
|                                                                                      |
|           07/21/03.  ADDED - 550.                                                    |
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|           07/23/03.  UPDATED - 551.                                                  |
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| NUMBER - 0095  SUB BY- JOHNA LITTLE     SUB FOR- CARMEN GIGSTEAD     PAGE-   1    |
|----------------------------------------------------------------------------------|
| ENTERED-07/22/03          PRIORITY-    EST-DAYS-000               REQD-           |
|----------------------------------------------------------------------------------|
| BEGIN-07/22/03  COMPLETE-07/28/03  CLOSE-                                         |
|----------------------------------------------------------------------------------|
|                                                                                  |
|        DESCRIPTION: COPY REPORTS MM3155 AND MM3150                               |
|                                                                                  |
|        STATUS:                                                                   |
|                                                                                  |
|        REQUEST CONTROL NUMBER: 0090                                              |
|                                                                                  |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                  |
|        PLEASE SEND ME ONE COPY EACH OF THE FOLLOWING REPORTS: BWMM3150-R001      |
|        (FEE FOR SERVICE PAYMENTS BY AGE AND GENDER) AND BWMM3155-R001 (FEE FOR   |
|        SERVICE PAYMENTS ON DENTAL CLAIMS).                                       |
|                                                                                  |
|        THESE REPORTS ARE TO BE GENERATED TWICE A YEAR JUNE AND DECEMBER.         |
|                                                                                  |
|        SEND COPY OF REPORTS TO BIN 13, ATTENTION CARMEN GIGSTEAD.                |
|                                                                                  |
|                                                                                  |
|        SYSTEM SPECIFICATIONS:                                                    |
|                                                                                  |
|        REPORTS RE-PRINTED AND SENT.                                              |
|                                                                                  |
|                                                                                  |
|                                                                                  |
|        07/22/03.  ADDED - 550.                                                   |
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|                                                                                  |
|        07/28/03.  UPDATED - 521.                                                 |
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| NUMBER - 0096  SUB BY- JOHNA LITTLE     SUB FOR- MONTE JOHNSON         PAGE-   1         |
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| ENTERED-07/22/03          PRIORITY-    EST-DAYS-000                    REQD-             |
|-----------------------------------------------------------------------------------------|
| BEGIN-07/22/03  COMPLETE-08/06/03  CLOSE-                                                |
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|                                                                                         |
|          DESCRIPTION: REPORT DOCUMENTATION                                               |
|                                                                                         |
|          STATUS:                                                                         |
|                                                                                         |
|          REQUEST CONTROL NUMBER: 0091                                                    |
|                                                                                         |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO                    |
|                                                                                         |
|          NEW REPORTING REQUIREMENTS FROM THE FEDERAL GOVERNMENT HAVE CHANGED THE         |
|           TYPE OF INFORMATION WE NEED TO REPORT TO THE FEDERAL CENTERS FOR MEDI-         |
|           CARE AND MEDICAID SERVICES (CMS) AND TO THE OFFICE OF MANAGEMENT AND           |
|           BUDGET (OMB).                                                                  |
|                                                                                         |
|          THE FOLLOWING REPORTS ARE CURRENTLY IN PRODUCTION:                              |
|                                                                                         |
|             BWMM1740-R001 (INPATIENT UTILIZATION AND EXPENDITURE REPORT)                 |
|             BWMM1745-R001 (OUTPATIENT HOSPITAL REPORT)                                   |
|             BWMM1740-R002 (DRG RE-PRICING REPORT)                                        |
|                                                                                         |
|          IN ORDER TO ENSURE THESE REPORTS MEET CURRENT REPORTING REQUIREMENTS,           |
|          WE ARE REQUESTING A DETAILED, WRITTEN REPORT LISTING:                           |
|                                                                                         |
|             1. WHAT CRITERIA DETERMINE INCLUSION ON THESE REPORTS? WHAT DATA IS          |
|                EXCLUDED FROM THESE REPORTS?                                              |
|             2. A LISTING OF ALL FIELDS AND ELEMENTS INCLUDED ON THESE REPORTS;           |
|             3. A LISTING OF ALL DIAGNOSTIC RELATED GROUPS (DRG'S) USED AS CRI-           |
|                TERIA FOR INCLUSION ON THESE REPORTS. ARE ANY DRG'S EXCLUDED? IS          |
|                ANY ADDITIONAL PROCESSING PERFORMED BEFORE THE REPORTS ARE GEN-           |
|                ERATED?                                                                   |
|             4. ANY ADDITIONAL INFORMATION RELEVANT TO THESE REPORTS.                     |
|                                                                                         |
|          THIS INFORMATION IS ESSENTIAL TO DETERMINE WHETHER MODIFICATIONS TO THE         |
|          CRITERIA OR REPORTED ELEMENTS ARE NECESSARY IN ORDER TO COMPLY WITH A           |
|          NEW CMS AND OMB REQUIREMENTS.                                                   |
|                                                                                         |
|                                                                                         |
|          SYSTEM SPECIFICATIONS:                                                          |
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|          WROTE UP SPECIFICATIONS (DSHS MEMO 3178) FOR REVIEW AND COMMENT.                |
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| NUMBER - 0096  SUB BY- JOHNA LITTLE     SUB FOR- MONTE JOHNSON       PAGE-   2      |
|------------------------------------------------------------------------------------|
| ENTERED-07/22/03          PRIORITY-    EST-DAYS-000                   REQD-         |
|------------------------------------------------------------------------------------|
| BEGIN-07/22/03  COMPLETE-08/06/03  CLOSE-                                           |
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|       07/22/03.  ADDED - 550.                                                      |
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|       07/28/03.  UPDATED - 521.                                                    |
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| NUMBER - 0097  SUB BY- TRINA HOGAN      SUB FOR- MMIS SERVICES        PAGE-   1     |
|------------------------------------------------------------------------------------|
| ENTERED-07/22/03         PRIORITY-    EST-DAYS-000                    REQD-         |
|------------------------------------------------------------------------------------|
| BEGIN-07/22/03  COMPLETE-11/04/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|          DESCRIPTION: DOCUMENT J,P,L TOS AUTO PLUG                                  |
|                                                                                    |
|          STATUS:                                                                   |
|                                                                                    |
|           REQUEST CONTROL NUMBER: 0087                                             |
|                                                                                    |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                    |
|           PLEASE RESEARCH AND DOCUMENT IN WRITING THE LOGIC FOR CLAIM TYPES J      |
|           (PHYSICIAN), P (MED VENDOR) AND L (EPSDT) WHEN THE TYPE OF SERVICE IS     |
|           "AUTO-PLUGGED" DEPENDING ON THE PROVIDER TYPE.                           |
|                                                                                    |
|           THE CSR WAS DONE AROUND 1988 PER JOHNA AND SANDY ASBACH BUT WE ARE UN-   |
|           ABLE TO LOCATE IT.                                                       |
|                                                                                    |
|           WE WANT TO ADD TO THIS TYPE OF SERVICE "AUTO-PLUG" LOGIC FOR HARD COPY    |
|           MEDICARE CROSSOVERS (CLAIM TYPE O) BECAUSE THE TYPE OF SERVICE ISN'T      |
|           "AUTO-PLUGGED" CURRENTLY. WE NEED TO REVIEW THE ORIGINAL TYPE OF SERVICE  |
|           "AUTO-PLUG" LOGIC BEFORE WE DO THIS.                                      |
|                                                                                    |
|           ONCE THIS INFORMATION HAS BEEN RECEIVED THE NEW CSR WILL BE COMPLETED     |
|           AND SUBMITTED FOR IMPLEMENTATION FOR HIPAA BY OCTOBER 16, 2003.           |
|                                                                                    |
|                                                                                    |
|           SYSTEM SPECIFICATIONS:                                                   |
|                                                                                    |
|           RESEARCHED THE LOGIC OF BWPC2090 (NEW HIPAA CROSS-WALK PROGRAM) FOR TYPE OF |
|           "AUTO-PLUG" CRITERIA.  AFTER REVIEW THE CRITERIA A MEMO WAS WRITTEN AND SENT |
|           TO TRINA HOGAN ON NOVEMBER XX, 2003 FOR HER REVIEW.                       |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|           07/22/03.  ADDED - 550.                                                  |
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|                                                                                    |
|           11/04/03.  UPDATED - 158.                                                |
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| NUMBER - 0098  SUB BY- DEBBIE COVERDEL  SUB FOR- CARMEN GIGSTEAD     PAGE-  1   |
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| ENTERED-07/22/03          PRIORITY-    EST-DAYS-000              REQD-          |
|--------------------------------------------------------------------------------|
| BEGIN-07/22/03  COMPLETE-08/12/03  CLOSE-                                       |
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|                                                                                |
|        DESCRIPTION: RESEARCH EXCEPTION CODE 166                                 |
|                                                                                |
|        STATUS:                                                                  |
|                                                                                |
|        REQUEST CONTROL NUMBER: 0082                                            |
|                                                                                |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO             |
|                                                                                |
|        THERE APPEARS TO BE A PROBLEM WITH EXCEPTION CODE 166 (CLAIM CONTAINS   |
|        A THIRD PARTY PAYMENT AMOUNT AND NO CARRIER CODE IS PRESENT).           |
|                                                                                |
|        THE CRITERIA FOR THE SYSTEM TO AUTO DENY WITH EOB 032 IS AS FOLLOWS:    |
|                                                                                |
|        A. HEALTH INSURANCE CARRIER CODE                                        |
|        B. LOCATION 05 OR 29                                                     |
|        C. REIMBURSEMENT ZERO                                                    |
|        D. EXCEPTION 263, 495 OR 269 IS POSTING ON THE CLAIM                    |
|        E. EXCEPTION 523 IS NOT POSTING ON THE CLAIM                            |
|                                                                                |
|        SEE ATTACHED EXAMPLES OF CLAIMS THAT MEET THIS CRITERIA AND SHOULD HAVE |
|        AUTO DENIED BUT ARE SUSPENDING IN LOCATION 05 INSTEAD AND ARE HAVING TO |
|        BE MANUALLY WORKED.                                                      |
|                                                                                |
|                                                                                |
|        SYSTEM SPECIFICATIONS:                                                   |
|                                                                                |
|        PROBLEM SOLVED CONTACTED USER.                                          |
|                                                                                |
|                                                                                |
|                                                                                |
|        07/22/03.  ADDED - 550.                                                  |
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| NUMBER - 0099  SUB BY- JOHNA LITTLE      SUB FOR- MICHELLE SENN        PAGE-   1     |
|-------------------------------------------------------------------------------------|
| ENTERED-08/05/03          PRIORITY-     EST-DAYS-000                   REQD-         |
|-------------------------------------------------------------------------------------|
| BEGIN-08/05/03  COMPLETE-09/17/03  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: ASSIGNMENT LETTERS RESEARCH                                     |
|                                                                                     |
|         STATUS:                                                                     |
|                                                                                     |
|          REQUEST CONTROL NUMBER: 0093                                               |
|                                                                                     |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                |
|                                                                                     |
|         THE MANAGED CARE HEALTH PLAN INFORMATION IS INCORRECT ON SOME OF THE        |
|          ASSIGNMENT LETTERS. PLAN CHOICES ARE INCONSISTENT WITH THE PLANS AVAIL-    |
|          ABLE IN THE CLIENTS RZIP.                                                  |
|                                                                                     |
|          EXAMPLE:                                                                   |
|          CASE NUMBER 065 C 92094448                                                 |
|          PLAN CHOICES ARE: CHPW, GHC AND RBS.                                       |
|          ASSIGNED PLAN: MHC (NOT ONE OF THE CHOICES LISTED ABOVE ON THE LETTER.)    |
|          ON FURTHER REVIEW OF THE CASE, IT DOES NOT APPEAR THAT ANYONE ON THE       |
|          CASE WAS ASSIGNED FOR 9/1/03. THE PREVIOUS MHC SEGMENT HAS A PCOP TYPE     |
|          "Z".                                                                       |
|                                                                                     |
|          CASE NUMBER 052 H 94921308                                                 |
|          PLAN CHOICES ARE: SEATTLE INDIAN HEALTH BOARD, CHPW AND GHC.               |
|          ASSIGNED PLAN: MHC (NOT ONE OF THE CHOICES LISTED ABOVE ON THE LETTER.)    |
|          ON FURTHER REVIEW OF THE CASE, AS OF 7/22/03 THERE IS NO PCOP SEGMENT.     |
|          THE CLIENT IS NOT A RACE CODE 4.                                           |
|                                                                                     |
|          OTHER EXAMPLES WILL BE PROVIDED. PLEASE CONTACT DENISE DAVIDSON AT         |
|          725-1637 WITH ANY QUESTIONS.                                               |
|                                                                                     |
|                                                                                     |
|          SYSTEM SPECIFICATIONS:                                                     |
|                                                                                     |
|          CHANGED PROGRAM BWMH5000 TO USE THE FIRST RECIPIENT IN THE EXTRACT         |
|          TABLE TO GET THE LIST OF AVAILABLE PLAN OPTIONS.                           |
|          WROTE UP SPECIFICATIONS (DSHS MEMO 3195) FOR REVIEW AND COMMENT.           |
|                                                                                     |
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|          08/05/03.  ADDED - 550.                                                    |
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BWCSRLST-R008   WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES   PAGE   120
AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|  NUMBER - 0099  SUB BY- JOHNA LITTLE     SUB FOR- MICHELLE SENN     PAGE-   2  |
|-------------------------------------------------------------------------------|
|  ENTERED-08/05/03        PRIORITY-    EST-DAYS-000              REQD-          |
|-------------------------------------------------------------------------------|
|  BEGIN-08/05/03  COMPLETE-09/17/03  CLOSE-                                     |
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|        09/16/03.  UPDATED - 516.                                              |
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| NUMBER - 0100  SUB BY- JOHNA LITTLE     SUB FOR- MICHELLE SENN       PAGE-   1      |
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| ENTERED-08/05/03          PRIORITY-    EST-DAYS-000               REQD-             |
|------------------------------------------------------------------------------------|
| BEGIN-08/05/03  COMPLETE-08/07/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: BWMH6550-R001 REPORT 1 COPY                                    |
|                                                                                    |
|        STATUS: AWAITING DSHS                                                        |
|                                                                                    |
|        REQUEST CONTROL NUMBER: 0094                                                 |
|                                                                                    |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                    |
|       PLEASE GENERATE ONE (1) COPY OF REPORT BWMH6550-R001, PCOP INFORMATION        |
|       CODE EQUAL DX.                                                                |
|                                                                                    |
|       PLEASE CONTACT DENISE DAVIDSON AT 725-1637 WITH ANY QUESTIONS.                |
|                                                                                    |
|                                                                                    |
|        SYSTEM SPECIFICATIONS:                                                       |
|                                                                                    |
|       REMOVED ONE COPY FROM BWPM700P AND UPDATED RUNSHEET RUNHMOP TO REFLECT        |
|       THE CHANGE.                                                                   |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|       08/05/03.  ADDED - 550.                                                       |
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|       08/07/03.  UPDATED - 551.                                                     |
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| NUMBER - 0101  SUB BY- JOHNA LITTLE     SUB FOR- MICHELLE SENN      PAGE-   1  |
|-------------------------------------------------------------------------------|
| ENTERED-08/05/03          PRIORITY-   EST-DAYS-000              REQD-          |
|-------------------------------------------------------------------------------|
| BEGIN-08/05/03  COMPLETE-        CLOSE-                                        |
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|                                                                               |
|        DESCRIPTION: NEWLY ELIGIBLE CHIP RESEARCH                               |
|                                                                               |
|        STATUS: AWAITING DSHS                                                   |
|                                                                               |
|         REQUEST CONTROL NUMBER: 0095                                           |
|                                                                               |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO            |
|                                                                               |
|        IT LOOKS LIKE WE ARE GENERATING NEWLY ELIGIBLE CHIP PACKETS FOR CLIENTS |
|        WHO ARE NOT NEWLY ELIGIBLE. THE EXAMPLES BELOW WERE PULLED FROM THE     |
|        7/22/03 NEWLY ELIGIBLE FILE FOR MANDATORY COUNTIES FILE. PLEASE USE THE |
|        SAME CRITERIA AS THE HO NEWLY ELIGIBLE MAILINGS.                        |
|                                                                               |
|        EXAMPLES OF CURRENT ELIGIBILITY SEGMENT:                                |
|                                                                               |
|        CARMONA, SARA G    076 N 92497920                                       |
|        030103     073103          076   SN0                                    |
|                                                                               |
|        SALAS, MA.AURORA    076 N 93693390                                      |
|        010103     073103          076   SN0                                    |
|                                                                               |
|        GIBSON, MATTHEW A   076 N 92935627                                      |
|        030103     073103          076   SN0                                    |
|                                                                               |
|        ARNOLD, CODY D      076 N 92835538                                      |
|        080102     073103          076   SN0                                    |
|                                                                               |
|        WOOLLETT, KYLE      004 N 94606652                                      |
|        040102     033103          004   SN0                                    |
|                                                                               |
|        CONTACT DENISE DAVIDSON AT 725-1637 WITH ANY QUESTIONS.                 |
|                                                                               |
|                                                                               |
|        SYSTEM SPECIFICATIONS:                                                  |
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|        08/05/03.  ADDED - 550.                                                 |
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|  NUMBER - 0102  SUB BY- SANDY RICCOLO    SUB FOR- MARY WENDT          PAGE-   1      |
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|  ENTERED-08/12/03           PRIORITY-    EST-DAYS-000                      REQD-     |
|-------------------------------------------------------------------------------------|
|  BEGIN-08/12/03  COMPLETE-11/03/03  CLOSE-                                           |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|          DESCRIPTION: FQHC GREEN-BAR RESEARCH                                        |
|                                                                                     |
|         STATUS:                                                                      |
|                                                                                     |
|         REQUEST CONTROL NUMBER: 0097                                                 |
|                                                                                     |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO                 |
|                                                                                     |
|         FQHC GREEN-BAR RESEARCH WORK REQUEST:                                        |
|                                                                                     |
|         FQHC'S CURRENTLY BILL A VARIETY OF STATE UNIQUE ENCOUNTER CODES FOR DIF-     |
|         FERENT TYPES OF SERVICES (SUCH AS DENTAL-0200D, MATERNITY SUPPORT SVCS-      |
|         9006M, CHEM. DEP.-9005M, MEDICAL-9000M & MED/MATERNITY-9001M + MORE)         |
|         THAT ARE CURRENTLY LOADED UNDER THE MAIN NUMBER FOR PRICING IN THE PRO-      |
|         VIDER CHARGE FILE.                                                           |
|                                                                                     |
|         DUE TO HIPAA, ALL LOCAL CODES WILL BE DENIED ON EXCEPTION CODE 387 FOR       |
|         DATES OF SERVICE 10/16/03 & AFTER. ALSO THERE IS NO CROSS-WALKING SET        |
|         UP FOR THE NEW BILLING DUE TO THE FOLLOWING CONSIDERATIONS. SOME OF THE      |
|         CODES ARE BEING ELIMINATED & SOME ARE BEING BUNDLED. THIS, IN COMBINA-       |
|         TION WITH THE COMPLEXITY OF THE EXISTING SYSTEM, AS WELL AS HAVING TO        |
|         ADD RURAL HEALTH CLINICS ONTO THE GREEN-BAR REPORT PROBABLY MAKES CROSS-     |
|         WALKING CODES IMPOSSIBLE.                                                    |
|                                                                                     |
|         ALL FQHC ENCOUNTERS WILL BE BILLED UNDER T1015. THIS PROCEDURE CODE,         |
|         T1015, WILL NEED TO PRICE OFF THE PROVIDER CHARGE FILE UNDER EACH INDI-      |
|         VIDUAL BILLING PROVIDER NUMBER STARTING WITH DATES OF SERVICE 10/01/03.      |
|         ALL OF THE OLD PROVIDER CHARGE FILES (SET UP UNDER A VARIETY OF LOCAL        |
|         CODES) WILL HAVE A PRICING DETERMINATION DATE AS OF 9/30/03. FQHC'S WILL     |
|         BE BILLING BOTH FEE-FOR-SERVICE CODES IN COMBINATION WITH THE T1015 EN-      |
|         COUNTER CODE. THE ONLY EXCEPTION TO THIS WILL BE THE FQHC COMMUNITY          |
|         MENTAL HEALTH PROVIDERS (OLD LOCAL CODE 9701M). THIS SERVICE WILL NEED       |
|         TO BE BILLED WITH PROCEDURE CODE T1015 & AN HE MODIFIER (MENTAL HEALTH       |
|         PROGRAM). A NEW CSR FOR EXCEPTION 560 (FQHC ENCOUNTER ON CLAIM W/O A         |
|         PAYABLE, QUALIFYING SVC) WILL HAVE TO BE SUBMITTED TO BYPASS THE EXCEP-      |
|         TION WHEN PROCEDURE CODE T1015 IS BILLED IN COMBINATION WITH MODIFIER        |
|         HE.                                                                          |
|                                                                                     |
|         MULTIPLE ENCOUNTERS WILL ONLY BE ALLOWED IF PROCEDURE CODE T1015 IS          |
|         BILLED WITH MODIFIER TH (OBSTETRICAL TREATMENT/SERVICES, PRENATAL OR         |
|                                                                                     |
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| NUMBER - 0102  SUB BY- SANDY RICCOLO     SUB FOR- MARY WENDT            PAGE-   2     |
|--------------------------------------------------------------------------------------|
| ENTERED-08/12/03         PRIORITY-    EST-DAYS-000                      REQD-         |
|--------------------------------------------------------------------------------------|
| BEGIN-08/12/03  COMPLETE-11/03/03  CLOSE-                                             |
|--------------------------------------------------------------------------------------|
|                                                                                      |
|                                                                                      |
|        POSTPARTUM) ON THE HCFA 1500 UNDER TYPE OF SERVICE "3". WE WILL JUST           |
|        HAVE TO ALLOW MULTIPLE UNITS ON PROCEDURE CODE T1015 WITH TYPE OF SER-         |
|        VICE "4" FOR DENTAL CLAIMS SINCE THERE IS NO MODIFIER FIELD ON THE             |
|        PAPER CLAIM.                                                                   |
|                                                                                      |
|        MARY WENDT HAS DEVELOPED THE FOLLOWING 4 LOGIC CHANGES TO THE FQHC            |
|        MONTHLY RECONCILIATION REPORT (BWMC9755-R001) TO CORRECTLY REPORT THIS         |
|        NEW BILLING & PRICING SYSTEM. PLEASE SEE THE ATTACHMENT WITH THE PRO-          |
|        POSED NEW GREEN-BAR CHANGES. THE NUMBERING ON THE ATTACHMENT MATCHES           |
|        THE NUMBERING BELOW WHICH DETERMINES THE REASON FOR THE PROPOSED CHANGES.      |
|                                                                                      |
|          1. RATES WILL NOW ONLY CHANGE PER CALENDAR YEAR.                             |
|          2. TOTAL BY THE BILLED PROVIDER NUMBER RATHER THAN ALWAYS THE MAIN           |
|             FQHC PROVIDER NUMBER. PLEASE NOTE THAT THE MAIN PROVIDER NUMBER           |
|             AND THE BILLED NUMBER WOULD BE THE SAME WHEN A MAIN NUMBER BILLS.         |
|          3. TITLE BY "EXCLUDED" RATHER THAN "STATE-ONLY".                             |
|          4. FQHC/RHC WILL NOW BE IN TWO HEADINGS.                                     |
|                                                                                      |
|        DATES OF SERVICE BILLED BEFORE 10/01/03 WILL STILL NEED TO PRINT OUT ON        |
|        THE OLD GREEN-BAR REPORT METHODOLOGY, WHEREAS, DATES OF SERVICE 10/01/03       |
|        AND AFTER WILL NEED TO PRINT OUT ON THE NEW GREEN-BAR REPORT METHODOLOGY.      |
|        THE OLD AND NEW VERSIONS WILL NEED TO BE PRODUCED ON BOTH ELECTRONIC AND       |
|        PAPER VERSIONS. MARY PLANS TO PHASE OUT THE PAPER VERSION AS SOON AS THE       |
|        PROVIDERS ARE COMFORTABLE WITH THE ELECTRONIC VERSION, WHICH SHOULD BE         |
|        NO LONGER THAN A YEAR.                                                         |
|                                                                                      |
|        PLEASE RESEARCH THE NEW GREEN-BAR LOGIC'S WORKABILITY FOR POST HIPAA           |
|        BILLINGS.                                                                      |
|                                                                                      |
|        THIS HAS BEEN DISCUSSED AND REQUESTED IN A PRELIMINARY WORK REQUEST            |
|        FORMAT BY RANDY STAMP AND DON BOOGERD.                                         |
|                                                                                      |
|                                                                                      |
|        SYSTEM SPECIFICATIONS:                                                         |
|                                                                                      |
|        REPLACED BY CSR4519.                                                           |
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   |  NUMBER - 0102  SUB BY- SANDY RICCOLO    SUB FOR- MARY WENDT        PAGE-   3  |
   |-------------------------------------------------------------------------------|
   |  ENTERED-08/12/03         PRIORITY-    EST-DAYS-000              REQD-         |
   |-------------------------------------------------------------------------------|
   |  BEGIN-08/12/03  COMPLETE-11/03/03  CLOSE-                                     |
   |-------------------------------------------------------------------------------|
   |        08/12/03.  ADDED - 550.                                                |
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   |                                                                               |
   |        11/03/03.  UPDATED - 551.                                              |
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BWCSRLST-R008   WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES   PAGE   126
AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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| NUMBER - 0103  SUB BY- PATTY ORTH        SUB FOR- CONNIE RIDDLE        PAGE-   1   |
|-----------------------------------------------------------------------------------|
| ENTERED-08/12/03        PRIORITY-    EST-DAYS-000                    REQD-         |
|-----------------------------------------------------------------------------------|
| BEGIN-08/12/03  COMPLETE-12/10/03  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|        DESCRIPTION: PHYSICIAN DRUG REBATE RESEARCH                                 |
|                                                                                   |
|        STATUS:                                                                    |
|                                                                                   |
|        REQUEST CONTROL NUMBER: 0096                                               |
|                                                                                   |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                   |
|         PLEASE INVESTIGATE A SOLUTION TO PHYSICIAN DRUG REBATE NOT HAVING A        |
|        PHARMACY REBATE INVOICE TO MERGE WITH.                                      |
|                                                                                   |
|        THIS HAS BEEN DISCUSSED WITH DON BOOGERD AND RANDY STAMP.                   |
|                                                                                   |
|                                                                                   |
|        SYSTEM SPECIFICATIONS:                                                      |
|                                                                                   |
|        A MEETING WAS HELD TO DISCUSS THIS ISSUE IN NOVEMBER                        |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|        08/12/03.  ADDED - 550.                                                    |
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|        12/10/03.  UPDATED - 516.                                                  |
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BWCSRLST-R008   WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES   PAGE   127
AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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| NUMBER - 0104  SUB BY- JOHNA LITTLE      SUB FOR- CLYDE TAKEUCHI      PAGE-   1      |
|-------------------------------------------------------------------------------------|
| ENTERED-10/15/03          PRIORITY-    EST-DAYS-000                    REQD-         |
|-------------------------------------------------------------------------------------|
| BEGIN-10/15/03  COMPLETE-10/30/03  CLOSE-                                            |
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|                                                                                     |
|         DESCRIPTION: RESEARCH BWMM0400-R010 REPORT                                   |
|                                                                                     |
|         STATUS:                                                                     |
|                                                                                     |
|         REQUEST CONTROL NUMBER: 0106                                                |
|                                                                                     |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                     |
|          COORDINATION OF BENEFITS (COB) RECEIVES SEVERAL REPORTS ON A MONTHLY        |
|         BASIS.                                                                      |
|                                                                                     |
|         ONE OF THE REPORTS IS THE MONTHLY SUMMARY REPORT, #BWMK4000-R002. THIS      |
|         REPORT DISPLAYS A BEGINNING BALANCE, REFUNDS, CASH CONTROL PROCESSED        |
|         TRANSACTIONS, ETC. I RECEIVE THIS FROM MARILYN GARRISON IN CASH CONTROL.    |
|                                                                                     |
|         THE OTHER REPORT OF INTEREST IS THE MONTHLY TPL COVERAGE TYPE CODE          |
|         SUMMARY/RECOVERY ANALYSIS, REPORT #BWMM0400-R010. THIS REPORT BREAKS        |
|         OUT SUMMARY INFORMATION INTO COST AVOIDANCE AND RECOVERIES.                 |
|                                                                                     |
|         THE STRANGE THING IS THIS SECOND REPORT SHOWS THAT FOR POST PAYMENT         |
|         RECOVERY (CASH) FOR CARMEN GIGSTEAD'S UNIT TPL TYPE N - THERE ARE 5,869     |
|         TOTAL CLAIMS WITH TOTAL BILLINGS OF $11,695,952.43. TPL DOLLARS COLUMN      |
|         DISPLAYS $10,595,524.62 AND $47,247.50 (STATE SHARE). CARMENS UNIT         |
|         RARELY RECOVERS MORE THAN $1M LET ALONE $10.6+ M ($10,595,524.62 +         |
|         $47,247.50). WE BELIEVE THERE MAY HAVE BEEN A KEYING ERROR OR SYSTEM       |
|         ERROR?                                                                      |
|                                                                                     |
|         THE OTHER INDICATOR OF ERROR IS THAT THE REPORT I GET FROM MARILYN          |
|         GARRISON DISPLAYS LESS THAN $4M BEING PROCESSED AND POSTED FROM CASH        |
|         CONTROL. AGAIN THIS IS A BIG DIFFERENCE FROM $10.6M JUST FOR CARMEN'S       |
|         UNIT LET ALONE ADDING IN OUR OTHER LINES OF BUSINESS.                       |
|                                                                                     |
|         CAN YOU PLEASE ASSIST US IN GETTING TO THE ROOT OF THIS ERROR AND           |
|         ACQUIRING THE CORRECT NUMBER. THIS IS OF IMPORTANCE AS THE FIGURES ARE      |
|         USED IN A COMPILATION WITH OTHER LINES OF BUSINESS AMOUNTS TO DETERMINE     |
|         MONTHLY PRODUCTION AND REPORTING.                                           |
|                                                                                     |
|                                                                                     |
|         SYSTEM SPECIFICATIONS:                                                      |
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BWCSRLST-R008   WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES   PAGE   128
AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|-------------------------------------------------------------------------------|
| NUMBER - 0104  SUB BY- JOHNA LITTLE     SUB FOR- CLYDE TAKEUCHI     PAGE-  2   |
|-------------------------------------------------------------------------------|
| ENTERED-10/15/03          PRIORITY-    EST-DAYS-000                 REQD-      |
|-------------------------------------------------------------------------------|
| BEGIN-10/15/03  COMPLETE-10/30/03  CLOSE-                                      |
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|                                                                               |
|                                                                               |
|       THE EXCESSIVE AMOUNT WAS CAUSED BY A SINGLE CLAIM WITH A PAYMENT         |
|       AMOUNT IN EXCESS OF 9 MILLION DOLLARS.                                   |
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|       10/15/03.  ADDED - 550.                                                 |
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BWCSRLST-R008   WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES   PAGE   129
AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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| NUMBER - 0105  SUB BY- DINEEN KILMER    SUB FOR- CECILIA MIKLER      PAGE-   1       |
|-------------------------------------------------------------------------------------|
| ENTERED-10/15/03          PRIORITY-    EST-DAYS-000                  REQD-           |
|-------------------------------------------------------------------------------------|
| BEGIN-10/15/03  COMPLETE-12/11/03  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|           DESCRIPTION: RESEARCH EXCEPTION 521                                        |
|                                                                                     |
|           STATUS:                                                                   |
|                                                                                     |
|            REQUEST CONTROL NUMBER: 0103                                             |
|                                                                                     |
|            DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                     |
|            PLEASE SEE ATTACHED W (CROSSOVER CLAIM) WHERE THE CLAIM AUTO DENIED WITH  |
|            A 591 EXCEPTION (MEDICARE PAID MORE THAN THE MEDICAID CALCULATED RCC      |
|            PAYMENT). THIS IS AN IN STATE KIDNEY CENTER PROVIDER NUMBER SO THE AL-    |
|            LOWED CHARGE SHOULD HAVE BEEN CALCULATED BY THE PROVIDER'S CHARGE MODE    |
|            9 ON THE 6 SCREEN WHICH IS LOADED AT 100%. THE CLAIM SHOULD HAVE PAID     |
|            THE CO-INSURANCE AMOUNT OF $669.05 BASED ON THE RCC OF 100%.              |
|                                                                                     |
|                                                                                     |
|            SYSTEM SPECIFICATIONS:                                                   |
|              RESEARCHED                                                             |
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|            10/15/03.  ADDED - 550.                                                  |
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| NUMBER - 0106  SUB BY- CHRISTINE CHUML  SUB FOR- CLAIMS PROCESS      PAGE-   1    |
|----------------------------------------------------------------------------------|
| ENTERED-10/22/03          PRIORITY-    EST-DAYS-000               REQD-           |
|----------------------------------------------------------------------------------|
| BEGIN-10/22/03  COMPLETE-         CLOSE-                                          |
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|                                                                                  |
|        DESCRIPTION: RESEARCH EOB 227                                             |
|                                                                                  |
|       STATUS: AWAITING ANALYSIS                                                  |
|                                                                                  |
|        REQUEST CONTROL NUMBER: 0104                                              |
|                                                                                  |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO              |
|                                                                                  |
|        PLEASE SEE ATTACHED SYSTEM GENERATED RETRO NEWBORN CLAIMS FOR 12/02       |
|        DATES OF SERVICE THAT AUTO-DENIED WITH EOB 227, MISSING CLAIM CHARGE.     |
|        THESE CLAIMS SHOULD BE PRICING USING THE OLD AGE/SEX SYSTEM PARAMETER,    |
|        335, FOR MANAGED CARE.                                                    |
|                                                                                  |
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|        SYSTEM SPECIFICATIONS:                                                    |
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|        10/22/03.  ADDED - 177.                                                   |
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|  NUMBER - 0107  SUB BY- CHRISTINE CHUML  SUB FOR- CLAIMS PROCESS      PAGE-   1     |
|------------------------------------------------------------------------------------|
|  ENTERED-10/22/03          PRIORITY-   EST-DAYS-000                  REQD-          |
|------------------------------------------------------------------------------------|
|  BEGIN-10/22/03  COMPLETE-        CLOSE-                                            |
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|                                                                                    |
|         DESCRIPTION: RESEARCH PREMIUM DATE PROBLEM                                  |
|                                                                                    |
|         STATUS: AWAITING ANALYSIS                                                   |
|                                                                                    |
|          REQUEST CONTROL NUMBER: 0101                                              |
|                                                                                    |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                    |
|          PLEASE SEE ATTACHED EXAMPLES OF PIC NUMBER RQ 122882 SMITH B. PREMIUMS    |
|          WERE PAID FOR 7/03 & 8/03. THE PREM-DATE FIELD ON PAGE 6 OF THE ELIGI-    |
|          BILITY FILE SHOWS THE LAST PREMIUM PAID WAS 8/03. ON 8/21/03 THE CURRENT  |
|          SEGMENT Z'D OUT BUT INSTEAD OF Z ING OUT THE PROSPECTIVE MONTH WHICH      |
|          SHOULD HAVE BEEN 9/03 IT Z'D OUT 6/03 LEAVING OFF THE MONTHS 7/03 &       |
|          8/03.                                                                      |
|                                                                                    |
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|          SYSTEM SPECIFICATIONS:                                                     |
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|          10/22/03.  ADDED - 177.                                                   |
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| NUMBER - 0108  SUB BY- ROBYN PARRISH    SUB FOR- MMIS SERVICES      PAGE-   1       |
|------------------------------------------------------------------------------------|
| ENTERED-10/22/03          PRIORITY-    EST-DAYS-000                  REQD-          |
|------------------------------------------------------------------------------------|
| BEGIN-10/22/03  COMPLETE-10/28/03  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: EXTRA COPIES OF BWMC7610 REPORT                                |
|                                                                                    |
|         STATUS:                                                                    |
|                                                                                    |
|          REQUEST CONTROL NUMBER: 0105                                              |
|                                                                                    |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                    |
|          PLEASE PRODUCE ONE (1) MORE COPY OF THE WEEKLY REPORTS LISTED BELOW AND   |
|          DELIVER TO BIN 12:                                                        |
|                                                                                    |
|          BWMC7610-R001 SCHOOL DISTRICTS WITH WARRANTS PAID TO OSPI                 |
|          BWMC7610-R002 SCHOOL DISTRICTS WITH WARRANTS NOT PAID TO OSPI.            |
|                                                                                    |
|                                                                                    |
|          SYSTEM SPECIFICATIONS:                                                    |
|                                                                                    |
|          CHANGED NUMBER OF COPIES FROM 5 TO 6 IN BWCP4500 FOR BWMC7610-R001        |
|          AND BWMC7610-R002.                                                        |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|          10/22/03.  ADDED - 177.                                                   |
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|          10/28/03.  UPDATED - 177.                                                 |
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| NUMBER - 0109  SUB BY- CHRISTINE CHUML  SUB FOR- ADULT SERVICES      PAGE-   1     |
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| ENTERED-10/22/03         PRIORITY-    EST-DAYS-000                    REQD-        |
|-----------------------------------------------------------------------------------|
| BEGIN-10/22/03  COMPLETE-05/26/04  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|        DESCRIPTION: RESEARCH BWMM1720 NH REPORT                                    |
|                                                                                   |
|        STATUS:                                                                    |
|                                                                                   |
|         REQUEST CONTROL NUMBER: 0102                                              |
|                                                                                   |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                |
|                                                                                   |
|         PLEASE SEE ATTACHED EXAMPLE OF REPORT BWMM1720. THIS REPORT IS SENT TO     |
|         AGING AND ADULT SERVICES SUMMARIZING BY CLASS CODE & NURSING FACILITY      |
|         THE TOTAL MONTHLY REIMBURSEMENT TO EACH FACILITY. IN 6/02 A CLAIM FOR      |
|         $3627.36 WAS PAID INCORRECTLY FOR CLASS CODE 25. 11/25/02 THIS CLAIM       |
|         WAS ADJUSTED AND PAID UNDER THE CORRECT CLASS CODE, 40. THE REPORT SHOWS   |
|         THE PAYMENT FOR CLASS CODE 25 AS WELL AS, CLASS CODE 40 INSTEAD OF JUST    |
|         SHOWING THE PAYMENT UNDER CLASS CODE 40.                                   |
|                                                                                   |
|                                                                                   |
|         SYSTEM SPECIFICATIONS:                                                     |
|                                                                                   |
|         MEMO SENT WITH COPIES OF OUR REPORTS SHOWING THE CLASS CODE 25 WAS         |
|          CLEARED ONCE IT WAS ADJUSTED.                                            |
|                                                                                   |
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|                                                                                   |
|         10/22/03.  ADDED - 177.                                                   |
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|                                                                                   |
|         05/26/04.  UPDATED - 551.                                                 |
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|  NUMBER - 0110  SUB BY- SUE HILTON      SUB FOR- MMIS SERVICES      PAGE-   1      |
|-----------------------------------------------------------------------------------|
|  ENTERED-10/22/03          PRIORITY-    EST-DAYS-000               REQD-           |
|-----------------------------------------------------------------------------------|
|  BEGIN-10/22/03  COMPLETE-         CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|        DESCRIPTION: RESEARCH DRG PART B PAYMENTS                                   |
|                                                                                   |
|        STATUS: AWAITING ANALYSIS                                                   |
|                                                                                   |
|         REQUEST CONTROL NUMBER: 0100                                              |
|                                                                                   |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                   |
|        MAA AUDITORS HAVE DISCOVERED THAT WHEN A DRG (R) CLAIM WITH A MEDICARE      |
|        PART B PAYMENT IS ADJUSTED THE *MMEDICARE IN THE "PAY-A:" FIELD AND THE     |
|        MEDICARE PAID AMOUNT IN THE "PRIOR-PAY A:" FIELD ARE DROPPING FROM THE      |
|        CLAIM RECORD (SEE ATTACHED EXAMPLES). THIS IS CAUSING OVERPAYMENTS WHEN     |
|        THESE CLAIMS ARE ADJUSTED.                                                  |
|                                                                                   |
|        THIS HAS BEEN DISCUSSED WITH RANDY STAMP.                                   |
|                                                                                   |
|                                                                                   |
|         SYSTEM SPECIFICATIONS:                                                     |
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|         10/22/03.  ADDED - 177.                                                   |
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| NUMBER - 0111  SUB BY- SUE HILTON       SUB FOR- CLAIMS PROCESS      PAGE-   1      |
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| ENTERED-10/22/03          PRIORITY-    EST-DAYS-000                    REQD-        |
|------------------------------------------------------------------------------------|
| BEGIN-10/22/03  COMPLETE-         CLOSE-                                            |
|------------------------------------------------------------------------------------|
|                                                                                    |
|       DESCRIPTION: RESEARCH OUTPATIENT UNIT CHANGE                                  |
|                                                                                    |
|       STATUS: AWAITING ANALYSIS                                                     |
|                                                                                    |
|        REQUEST CONTROL NUMBER: 0099                                                 |
|                                                                                    |
|       DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                   |
|                                                                                    |
|       CLAIMS PROCESSING HAS DISCOVERED THAT WHEN THEY RE-NUMBER LINES ON AN         |
|       OUTPATIENT (M) CLAIM, MMIS IS CHANGING THE UNITS TO A "1". THIS HAPPENS       |
|        IN BOTH THE 01 (EXAM ENTRY) AND THE 02 (RESOLUTIONS) SCREENS. PLEASE         |
|       SEE ATTACHED EXAMPLES.                                                        |
|                                                                                    |
|       THIS HAS BEEN DISCUSSED WITH RANDY STAMP AND DARIN MORIN.                     |
|                                                                                    |
|                                                                                    |
|        SYSTEM SPECIFICATIONS:                                                       |
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|        10/22/03.  ADDED - 177.                                                      |
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|  NUMBER - 0112  SUB BY- SANDY ASBACH      SUB FOR- MMIS SERVICES      PAGE-   1     |
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|  ENTERED-10/22/03          PRIORITY-    EST-DAYS-000                  REQD-         |
|------------------------------------------------------------------------------------|
|  BEGIN-10/22/03  COMPLETE-01/23/04  CLOSE-                                          |
|------------------------------------------------------------------------------------|
|                                                                                    |
|          DESCRIPTION: RESEARCH EXCEPTION CODE 350                                   |
|                                                                                    |
|          STATUS:                                                                    |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 0098                                                |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|         PLEASE RESEARCH THE EXCEPTION CODE CROSS-REFERENCE FOR EXCEPTION CODE       |
|         350 (MANUAL ALLOWED EXCEEDS BILLED CHARGES) AND DETERMINE WHETHER OR        |
|         NOT THE ATTACHED CLAIM PAYMENT IS A SYSTEM ERROR OR NOT ADDRESSED IN THE    |
|         EXCEPTION CODE CROSS-REFERENCE.                                             |
|                                                                                    |
|         THE ATTACHED CLAIM INDICATES A NON-COVERED CODE WITH BILLED CHARGES OF      |
|         $648.40 AND MANUAL PRICED AT $995.54. EXCEPTION CODE 350 DID NOT POST.      |
|         IF YOU DETERMINE THAT THE EXCEPTION CODE CROSS-REFERENCE IS CORRECT AND     |
|         DOES NOT ADDRESS NON-COVERED CODES, I WILL SUBMIT A CSR TO UPDATE THE       |
|         SYSTEM, SINCE WE WOULD NEVER WANT TO PAY MORE THAN BILLED CHARGES ON        |
|         NON INSTITUTIONAL CLAIMS.                                                   |
|                                                                                    |
|         ALSO, ATTACHED IS A TEST CLAIM I CREATED IN THE LIVE SYSTEM TO VERIFY       |
|         EXCEPTION CODE 350 DOES POST CORRECTLY FOR OTHER THAN NON-COVERED CODES.    |
|                                                                                    |
|                                                                                    |
|         SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|         AFTER RESEARCHING THE ISSUE ADDRESSED ABOVE, IT WAS DETERMINED THAT THE     |
|         EXCEPTION IS CURRENTLY WORKING CORRECTLY AND NO ACTION IS TO BE TAKEN AT    |
|         THIS TIME.                                                                  |
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|                                                                                    |
|         10/22/03.  ADDED - 177.                                                     |
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|         01/15/04.  UPDATED - 158.                                                   |
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| NUMBER - 0113  SUB BY- DEBBIE COVERDEL  SUB FOR- AUTH UNIT           PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-10/31/03          PRIORITY-    EST-DAYS-000                  REQD-          |
|------------------------------------------------------------------------------------|
| BEGIN-10/31/03  COMPLETE-01/16/04  CLOSE-                                           |
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|                                                                                    |
|        DESCRIPTION: RESEARCH PRIOR AUTH PROBLEM                                     |
|                                                                                    |
|        STATUS:                                                                     |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 0108                                               |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|         THERE IS A PROBLEM WITH PRIOR AUTHORIZATION. I RECEIVED A NUMBER OF         |
|         CLAIMS THAT WHEN YOU BRING UP THE PRIOR AUTHORIZATION SCREEN...IT SHOWS     |
|         EITHER THE UNITS HAVE BEEN PREVIOUSLY USED OR THE DOLLAR AMOUNT HAS BEEN    |
|         USED...BUT THERE ARE NO OTHER CLAIMS IN MMIS TO SUPPORT THIS.              |
|                                                                                    |
|         I AM ATTACHING 6 EXAMPLES FOR YOUR REVIEW.                                  |
|                                                                                    |
|         ADDENDUM AS OF NOVEMBER 21, 2003:                                           |
|                                                                                    |
|         THERE STILL APPEARS TO BE A PROBLEM WITH THE PRIOR AUTHORIZATION FILE       |
|         SHOWING DOLLARS BEING USED ON ELECTRONIC CLAIMS WHEN THERE ARE NO           |
|         CLAIMS IN HISTORY THAT HAVE USED THE DOLLARS AUTHORIZED. PLEASE SEE         |
|         ATTACHED ICN #3-03315-88-321-000003. THIS CLAIM IS POSTING EXCEPTION        |
|         823 (INSUFFICIENT DOLLARS WHEN CLAIM LOOKED AT P.A.). THE CLAIM IS IN       |
|         SUSPENSE AND WHEN THE SYSTEM LOOKED AT THE PRIOR AUTHORIZATION NUMBER       |
|         AT HEADER IT APPLIED THE $219.95 IN THE AUTH FILE UNDER THE DOLLARS         |
|         USED EVEN THOUGH THIS CLAIM IS STILL IN SUSPENSE. WHEN IT LOOKED AT THE     |
|         PRIOR AUTHORIZATION NUMBER ON THE DETAIL LINE LEVEL IT TRIED USING THE      |
|         DOLLARS AGAIN BUT COULDN'T BECAUSE IT WAS OVER THE AUTHORIZED AMOUNT.       |
|                                                                                    |
|         SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|         FIXED IS PRODUCTION.                                                        |
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|                                                                                    |
|         10/31/03.  ADDED - 177.                                                     |
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| NUMBER - 0114  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE     PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-10/31/03          PRIORITY-    EST-DAYS-000                   REQD-         |
|------------------------------------------------------------------------------------|
| BEGIN-10/31/03  COMPLETE-02/06/04  CLOSE-                                           |
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|                                                                                    |
|        DESCRIPTION: ENCOUNTER DOB RESEARCH                                          |
|                                                                                    |
|         STATUS:                                                                    |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 0107                                               |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|         PROBLEMS RELATED TO DATE OF BIRTH HAVE BEEN IDENTIFIED. FIRST, A "Y2K       |
|         ISSUE" APPEARS TO EXIST WHERE THE DOB IS SOMETIMES INCORRECTLY DISPLAYED    |
|         AND STORED IN THE ENCOUNTER DATA OUTPUT FILE ENCOUNTER-REC-OUT. SECOND,     |
|         THE YEAR, MONTH AND DAY PARTS OF THE TRUE DATE OF BIRTH APPEAR IMPROPERLY/  |
|         VARIABLY POSITIONED OR MISSING. THE VARIATION APPEARS TO DEPEND, IN PART,   |
|         ON WHETHER THE SOURCE FOR THE DATE OF BIRTH COMES FROM THE MAA ELIGI-       |
|         BILITY FIRLE OR, FROM THE INPUT FILE PROVIDED BY THE MANAGED CARE PLAN      |
|         WHICH IS USED WHEN THE INCOMING PIC IS INVALID.                             |
|                                                                                    |
|         EXAMPLE 1:                                                                 |
|                                                                                    |
|         BIRTHS IN 2003 ARE SOMETIMES STORED IN THE FILE ENCOUNTER-REC-OUT AS        |
|         OCCURING IN 1903.                                                          |
|                                                                                    |
|         THESE DATES OF BIRTH NEED TO BE CORRECTED. THE AGE FIELD (MMIS ELEMENT      |
|         #07400) MAY ALSO NEED CORRECTING.                                          |
|                                                                                    |
|         DETAILS WITH EXAMPLES:                                                     |
|                                                                                    |
|         THE RECIP-DATE-OF-BIRTH (MMIS ELEMENT 01050-34) IS STORED IN THE RECORD     |
|         ENCOUNTER-REC-OUT (MMIS RECORD #16807) WITH THE FORM CYYMMDD, WHERE C       |
|         = THE CENTURY.                                                             |
|                                                                                    |
|         FOR THE EDITED ENCOUNTER-REC-OUT ENCOUNTER DATA FILE D100103.T120800 THE    |
|         CLIENT WITH THE PIC BLACKRD030101A IS SHOWN WITH A DATE OF BIRTH =09030101. |
|         THE LEADING DIGIT (9) POSES A VALIDITY PROBLEM, AS THE MAA ELIGIBILITY      |
|         FILE SHOWS THAT FOR THIS VALID PIC THAT THE DATE OF BIRTH =JANUARY 1,2003.  |
|                                                                                    |
|         AT LEAST 109,214 RECORDS FROM THE ENCOUNTER DATA HOLD FILE (EXTRACT 74)     |
|         HAVE BEEN IDENTIFIED WITH DATE OF BIRTH IN 1903. A SPOT SAMPLING OF         |
|         THESE RECORDS FINDS THAT THEY ALMOST ALWAYS HAVE VALID PIC CODES AND        |
|         HAVE A BIRTH IN 2003.                                                      |
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|  NUMBER - 0114  SUB BY- JOHNA LITTLE      SUB FOR- DAVID FICHTENBE     PAGE-   2     |
|-------------------------------------------------------------------------------------|
|  ENTERED-10/31/03          PRIORITY-    EST-DAYS-000                   REQD-         |
|-------------------------------------------------------------------------------------|
|  BEGIN-10/31/03  COMPLETE-02/06/04  CLOSE-                                           |
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|                                                                                     |
|                                                                                     |
|                                                                                     |
|          EXAMPLE 2:                                                                  |
|          THE YEAR, MONTH AND DAY PARTS OF THE TRUE DATE OF BIRTH ARE IMPROPERLY      |
|          POSITIONED OR MISSING.                                                      |
|                                                                                     |
|          FOR THE EDITED ENCOUNTER-REC-OUT ENCOUNTER DATA FILE D101899.T132004        |
|          THE CLIENT WITH THE PIC=MORRIKK700202A IS SHOWN WITH A DATE OF BIRTH        |
|          =9027002. THE DATE OF BIRTH CODE EMBEDDED IN THE CLIENT'S PIC INDICATES     |
|          THE CLIENT WAS BORN FEBRUARY 2, 1970; HOWEVER, THE STORED VALUE OF THE      |
|          OUTPUT RECORD IN THE DATE OF BIRTH FIELD HAS A '70' IN THE MONTH POSI-      |
|          TION INDICATING A BIRTH IN THE 70TH MONTH, 2ND DAY OF THE YEAR 1902.        |
|          THIS RENDERS THE REPORTED VALUE INVALID. A PIC COULD NOT BE FOUND IN        |
|          THE ELIGIBILITY FILE, SUGGESTING THE PIC IS NOT VALID.                      |
|                                                                                     |
|          WHEN THE PIC IS NOT VALID, EDIT INSTRUCTIONS FROM MAA TO ACS INDICATE       |
|          THAT THE DATE OF BIRTH GIVEN IN THE INPUT RECORD SHOULD BE USED. THE        |
|          INPUT DATE OF BIRTH IS OF THE FORM MMDDYY. IT IS POSSIBLE THAT INVALID      |
|          OUTPUT DATES OF BIRTH OCCURED DUE TO THE IMPROPER CONVERSION OF THE         |
|          INPUT DATE OF BIRTH. THE INPUT DATE OF BIRTH IS FREQUENTLY INVALID AND      |
|          APPEARS, AT LEAST IN PART, TO BE DUE TO IMPROPERLY STORING THE INPUT        |
|          DATE OF BIRTH THAT IS IN A DIFFERENT INPUT FORMAT THAN THE DATE OF BIRTH    |
|          ON THE ELIGIBILITY FILE.                                                    |
|                                                                                     |
|          TO CORRECT THE ABOVE PROBLEMS THE FOLLOWING IS NEEDED:                      |
|             (1)   CORRECT THE EDIT PROGRAM SO THAT FUTURE PROCESSING OF DATE OF      |
|                   BIRTH WILL OCCUR PROPERLY, AND                                     |
|             (2)   CORRECT THE IMPROPER DATES OF BIRTH PRESENTLY STORED IN THE        |
|                   ENCOUNTER DATA FILE OF ACCEPTED RECORDS (EXTRACT 16), REJECTED     |
|                   RECORDS (EXTRACT 60), AND PENDING RECORDS IN THE HOLD FILE         |
|                   (EXTRACT 74).                                                      |
|                                                                                     |
|          (1) TO CORRECT THE EDIT PROGRAM SO FUTURE PROCESSING IS CORRECT ACS         |
|              NEEDS TO ASSURE THAT THE MAA EXISTING PROVISIONS BE FOLLOWED FOR        |
|              STORING DATE OF BIRTH, INCLUDING:                                       |
|                                                                                     |
|             (A)  IF PIC IS FOUND IN THE ELIGIBILITY FILE AND THE DATE OF BIRTH       |
|                  FROM THE INPUT ENCOUNTER RECORD IS LATER THAN 90 DAYS FROM THE      |
|                  DATE OF SERVICE, THEN THE DATE OF BIRTH IN THE ELIGIBILITY FILE     |
|                  IS USED; OTHERWISE THE DATE OF BIRTH IN THE INPUT RECORD IS         |
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| NUMBER - 0114  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE     PAGE-   3        |
|--------------------------------------------------------------------------------------|
| ENTERED-10/31/03          PRIORITY-    EST-DAYS-000                  REQD-            |
|--------------------------------------------------------------------------------------|
| BEGIN-10/31/03  COMPLETE-02/06/04  CLOSE-                                             |
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|                                                                                      |
|                                                                                      |
|                                                                                      |
|                  USED, I.E. WHEN THERE IS NO VALID PIC OR IF THE DATE OF SERVICE      |
|                  IS WITHIN 90 DAYS FROM THE DATE OF BIRTH IN THE INPUT RECORD.        |
|                                                                                      |
|            (B)  WHEN THE DATE OF BIRTH USED FROM THE INPUT RECORD, ACS NEEDS TO       |
|                 CONSIDER THAT THE MMDDYY FORMAT IN THE INPUT RECORD MAY BE            |
|                 DIFFERENT THAN THAT IN THE DATE OF BIRTH FORMAT IN THE ELIGIBI-       |
|                 LITY FILE.                                                            |
|                                                                                      |
|          WE WOULD APPRECIATE A CHANCE FOR ACS TO REVIEW THE PROBLEMS AND SYSTEM       |
|          PROGRAMS, LET EDU KNOW WHAT IS FOUND, AND CONFER WITH EDU ON PLANNED         |
|          "FIX" APPROACHES PRIOR TO IMPLEMENTATION. THIS WOULD ENSURE NO OTHER         |
|          PROBLEMS OR OVERSIGHTS MIGHT RESULT.                                         |
|                                                                                      |
|          BELOW ARE SUGGESTIONS THAT ACS MIGHT CONSIDER:                               |
|            (A)  WHEN THE PIC FLAG (ENC-ERROR-FLAG-4) = '1', THIS INDICATES            |
|                 THAT THE PIC IS INVALID AND COULD NOT BE FOUND IN THE ELIGI-          |
|                 BILITY FILE SO THE DATE OF BIRTH IS BASED UPON THE MMDDYY             |
|                 FORMAT IN THE INPUT RECORD                                            |
|                                                                                      |
|            (B)  WHEN THE PIC CHANGE FLAG IS '' (VALID) THE SERVICE COULD PER-         |
|                 TAIN TO AN INFANT REPORTED USING THE MOTHER'S PIC, SO AUTO-           |
|                 MATIC USE OF THE DATE OF BIRTH IN THE ELIGIBILITY FILE TO             |
|                 CORRECT THE DATE OF BIRTH COULD RESULT IN IMPROPERLY REPORTING        |
|                 THE DATE OF BIRTH OF THE MOTHER AND NOT THE PATIENT.                  |
|                                                                                      |
|                                                                                      |
|          SYSTEM SPECIFICATIONS:                                                       |
|                                                                                      |
|           PROGRAM CORRECTIONS WERE MADE TO BWMP6112 TO FIX ALL 2003 BIRTH DATES       |
|          WHICH HAD ERRONEOUSLY BEEN WRITTEN AS 1903 BIRTH DATES.  PER M.              |
|          WESTFALL E-MAIL, EXTRACT 74, 60, AND 16 WERE ALL CHECKED FOR BEING           |
|          ENCOUNTER RECORDS PROCESSED SINCE 2001, AND ANY 1903 DOB VALUES WERE         |
|          CHANGED TO 2003.                                                             |
|                                                                                      |
|                                                                                      |
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|          10/31/03.  ADDED - 177.                                                     |
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BWCSRLST-R008   WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES   PAGE   141
AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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| NUMBER - 0114  SUB BY- JOHNA LITTLE     SUB FOR- DAVID FICHTENBE    PAGE-   4   |
|--------------------------------------------------------------------------------|
| ENTERED-10/31/03         PRIORITY-    EST-DAYS-000              REQD-           |
|--------------------------------------------------------------------------------|
| BEGIN-10/31/03  COMPLETE-02/06/04  CLOSE-                                       |
|--------------------------------------------------------------------------------|
|        02/02/04.  UPDATED - 521.                                               |
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| NUMBER - 0115  SUB BY- TRINA HOGAN      SUB FOR- MMIS                  PAGE-   1    |
|------------------------------------------------------------------------------------|
| ENTERED-11/10/03          PRIORITY-    EST-DAYS-000                    REQD-        |
|------------------------------------------------------------------------------------|
| BEGIN-11/10/03  COMPLETE-        CLOSE-                                             |
|------------------------------------------------------------------------------------|
|                                                                                    |
|       DESCRIPTION: PRINT CROSSOVER DOCUMENTATION                                    |
|                                                                                    |
|       STATUS: AWAITING DSHS                                                         |
|                                                                                    |
|        REQUEST CONTROL NUMBER: 0115                                                 |
|                                                                                    |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                    |
|        PLEASE PRINT THE PHYSICIAN MEDICARE CROSSOVER (CLAIM TYPE O)                 |
|        1.  PRICING LOGIC FOR PDDD INDICATORS "3" (MAX ALLOWED), "F" (MAX FACIL-     |
|            ITY), "N" (MAX NON-FACILITY), "Q" (PC NON-FACILITY), "U" (TC NON-        |
|            FACILITY), "H" (PC FACILITY), "G" (TC FACILITY), "4" (PERCENT), "R"      |
|            (PERCENT PC), "V" (PERCENT TC), "2" (ANESTHESIA), "5" (MANUAL            |
|            PRICE), AND "6" (NON-COVERED) INVOLVING THE MEDICARE ALLOWED AMOUNT      |
|            AND THE MEDICARE PAID AMOUNT IN DETERMINING THE MAA ALLOWED AMOUNT.      |
|            INCLUDING ALL SPECIFICS PER EACH PROGRAM, ESPECIALLY THE QMB AND         |
|            QMB DUAL PROGRAMS.                                                       |
|        2.  LOGIC CONCERNING THE 331 EXCEPTION (MANUAL PRICE REQUIRED) - MMIS        |
|            SECTION CSR MISSING.                                                     |
|        3.  LOGIC CONCERNING THE 326 EXCEPTION (NON-COVERED SERVICE) - MMIS          |
|            SECTION CSR MISSING.                                                     |
|                                                                                    |
|        DATA REQUESTED BECAUSE OF NO DOCUMENTATION ON SITE OR ON LINE CONCERN-       |
|        ING THESE ISSUES AND NEW SYSTEM TECHNICIAN FOR PHYSICIAN MEDICARE CROSS-     |
|        OVER (CLAIM TYPE O) REQUIRES THIS DOCUMENTATION FOR FUTURE REFERENCE         |
|        CONCERNING WORKING THIS CLAIM TYPE.                                          |
|                                                                                    |
|                                                                                    |
|        SYSTEM SPECIFICATIONS:                                                       |
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|        11/10/03.  ADDED - 177.                                                     |
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| NUMBER - 0116  SUB BY- CHRIS CHUMLEY    SUB FOR- MMIS SERVICES       PAGE-   1       |
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| ENTERED-11/13/03          PRIORITY-    EST-DAYS-000                  REQD-           |
|-------------------------------------------------------------------------------------|
| BEGIN-11/13/03  COMPLETE-11/13/03  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|        DESCRIPTION: RESEARCH XOVER POSTING 101                                       |
|                                                                                     |
|        STATUS:                                                                       |
|                                                                                     |
|         REQUEST CONTROL NUMBER: 0117                                                 |
|                                                                                     |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                     |
|         ICN NUMBER 0-03252-82-864-000100                                             |
|         IN LOCATION 35 (DUP LOCATION) FOR CROSSOVER CLAIMS, CLAIM IS POSTING A       |
|         102 AND 101 EXCEPTION ON LINE 2, BOTH IN 3 STATUS. F8 HISTORY SCREEN         |
|          SHOWS THE RELATED HISTORY INFO FOR 102 EXCEPTION, BUT NOT FOR THE 101.      |
|          HISTORY SEARCH SHOWS THAT A RELATED CLAIM DOES EXIST FOR THE 101 - ICN      |
|         2-03237-02-850-001037. THE EXAMINER CYCLED THE CLAIM AND AFTER 110603        |
|         CYCLE, THE HISTORY IS SHOWING APPROPRIATELY IN THE F8 SCREEN.                |
|                                                                                     |
|         THIS WAS DISCUSSED WITH DON BOOGERD.                                         |
|                                                                                     |
|                                                                                     |
|         SYSTEM SPECIFICATIONS:                                                       |
|                                                                                     |
|         A RELATED HISTORY FIX WAS PUT INTO PRODUCTION THE WEEK OF NOVEMBER           |
|         3, 2003.  PROBLEM HAS BEEN RESOLVED.                                         |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|         11/13/03.  ADDED - 177.                                                      |
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|         11/13/03.  UPDATED - 551.                                                    |
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| NUMBER - 0117  SUB BY- TRINA HOGAN      SUB FOR- MMIS                PAGE-   1       |
|-------------------------------------------------------------------------------------|
| ENTERED-11/14/03          PRIORITY-    EST-DAYS-000                  REQD-           |
|-------------------------------------------------------------------------------------|
| BEGIN-11/14/03  COMPLETE-12/05/03  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: RESEARCH EXCEPTION 378                                          |
|                                                                                     |
|         STATUS:                                                                     |
|                                                                                     |
|          REQUEST CONTROL NUMBER: 0110                                               |
|                                                                                     |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                     |
|           PROCEDURE CODE J7190 BILLED ON A PHYSICIAN CROSSOVER CLAIM TYPE (O) IS     |
|          POSTING THE 0378 EXCEPTION (UNABLE TO PRICE FOR DATE OF SERVICE) IN ERROR.  |
|                                                                                     |
|          THE PDDD FILE HAS BEEN BUILT AND HAS A DATE SEGMENT FOR THE DATES OF        |
|          SERVICE INVOLVED LOADED AS MAX STATUS (3) AND FACTOR 0.79.                  |
|                                                                                     |
|           PLEASE RESEARCH, CORRECT IF APPROPRIATE, AND RETURN A REPORT WITH FIN-     |
|          DINGS.                                                                      |
|                                                                                     |
|                                                                                     |
|          SYSTEM SPECIFICATIONS:                                                      |
|                                                                                     |
|          AFTER RESEARCHING THE ISSUE ADDRESSED IN THE WORK SERVICE REQUEST           |
|          IT WAS DETERMINED THAT NOE LOGIC CHAGE WAS REQUIRED AT THIS TIME.           |
|          THE ISSUE IN QUESTION WAS CORRECTED DURING THE WEEK OF OCTOBER 20 - 24,     |
|          WHEN SEVERAL OTHER MEDICAL VENDOR AND TYPE OF SERVICE ISSUES WERE           |
|          RESOLVED.                                                                  |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|          11/14/03.  ADDED - 177.                                                    |
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|          12/02/03.  UPDATED - 158.                                                  |
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| NUMBER - 0118  SUB BY- TRINA HOGAN      SUB FOR- MMIS              PAGE-   1   |
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| ENTERED-11/14/03        PRIORITY-    EST-DAYS-000              REQD-           |
|-------------------------------------------------------------------------------|
| BEGIN-11/14/03  COMPLETE-12/05/03  CLOSE-                                      |
|-------------------------------------------------------------------------------|
|                                                                               |
|        DESCRIPTION: RESEARCH EXCEPTION 378                                     |
|                                                                               |
|        STATUS:                                                                |
|                                                                               |
|        REQUEST CONTROL NUMBER: 0111                                           |
|                                                                               |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO            |
|                                                                               |
|                                                                               |
|         PROCEDURE CODE J7195 BILLED ON A PHYSICIAN CROSSOVER CLAIM TYPE (O) IS |
|         POSTING THE 0378 EXCEPTION (UNABLE TO PRICE FOR DATE OF SERVICE) IN ERROR. |
|                                                                               |
|        THE PDDD FILE IS BUILT AND HAS A SPAN OF DATES TO COVER THE DATES OF    |
|        SERVICE INVOLVED AT MAX STATUS (3) WITH FACTOR 1.01.                    |
|                                                                               |
|        ICN'S IN THE LIVE SYSTEM ARE 2-03287-01-850-004961, 2-03287-01-850-004969, |
|        2-03287-01-850-004970, AND 2-03287-01-850-004971.                       |
|                                                                               |
|        PLEASE RESEARCH, CORRECT IF APPROPRIATE, AND RETURN A REPORT WITH FINDINGS. |
|                                                                               |
|                                                                               |
|        SYSTEM SPECIFICATIONS:                                                  |
|                                                                               |
|         AFTER RESEARCHING THE ISSUE ADDRESSED IN THE WORK SERVICE REQUEST      |
|        IT WAS DETERMINED THAT NOE LOGIC CHAGE WAS REQUIRED AT THIS TIME.       |
|        THE ISSUE IN QUESTION WAS CORRECTED DURING THE WEEK OF OCTOBER 20 - 24, |
|        WHEN SEVERAL OTHER MEDICAL VENDOR AND TYPE OF SERVICE ISSUES WERE       |
|        RESOLVED.                                                              |
|                                                                               |
|                                                                               |
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|        11/14/03.  ADDED - 177.                                                |
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|        12/02/03.  UPDATED - 158.                                              |
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|  NUMBER - 0119  SUB BY- TRINA HOGAN      SUB FOR- MMIS                 PAGE-   1      |
|--------------------------------------------------------------------------------------|
|  ENTERED-11/14/03          PRIORITY-    EST-DAYS-000              REQD-               |
|--------------------------------------------------------------------------------------|
|  BEGIN-11/14/03  COMPLETE-12/11/03  CLOSE-                                            |
|--------------------------------------------------------------------------------------|
|                                                                                      |
|        DESCRIPTION: RESEARCH EXCEPTION 361                                            |
|                                                                                      |
|        STATUS:                                                                       |
|                                                                                      |
|         REQUEST CONTROL NUMBER: 0112                                                  |
|                                                                                      |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                   |
|                                                                                      |
|         ICN 0 03167 12 011 008200 (MED VENDOR CLAIM TYPE) LINE 2 IS POSTING THE      |
|         0361 EXCEPTION (INVALID PROCEDURE CODE) IN ERROR.                            |
|                                                                                      |
|         THE PDDD FILE WAS BUILD EFFECTIVE 01/01/03 FOR THIS PROCEDURE CODE AS A       |
|         MANUAL PRICE STATUS (5).                                                      |
|                                                                                      |
|        THE CLAIM SHOULD HAVE POSTED THE 331 EXCEPTION (MANUAL PRICE REQUIRED).        |
|                                                                                      |
|         PLEASE RESEARCH, CORRECT IF APPROPRIATE AND RETURN A REPORT ON FINDINGS.      |
|                                                                                      |
|                                                                                      |
|         SYSTEM SPECIFICATIONS:                                                        |
|                                                                                      |
|         AFTER RESEARCHING THE ISSUE ADDRESSED ABOVE, ACS WAS UNABLE TO DUPLICATE      |
|         THE ERROR IN QUESTION.  WE HAVE PUT A REQUESTED IN FOR ANY UP TO DATE EXAMPLES|
|         OF THIS ISSUE.  IF NO NEW ERRORS ARE FOUND WE WILL CLOSE THIS REQUEST WITHOUT |
|         ANY LOGIC MODIFICATIONS BEING COMPLETED.                                     |
|                                                                                      |
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|                                                                                      |
|         11/14/03.  ADDED - 177.                                                      |
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|         12/08/03.  UPDATED - 158.                                                     |
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| NUMBER - 0120  SUB BY- TRINA HOGAN        SUB FOR- MMIS              PAGE-   1       |
|-------------------------------------------------------------------------------------|
| ENTERED-11/14/03          PRIORITY-    EST-DAYS-000              REQD-               |
|-------------------------------------------------------------------------------------|
| BEGIN-11/14/03  COMPLETE-11/20/03  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: RESEARCH AUDIT LIMIT POSTING                                    |
|                                                                                     |
|         STATUS:                                                                     |
|                                                                                     |
|          REQUEST CONTROL NUMBER: 0113                                                |
|                                                                                     |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                     |
|          FOR THE OUTPATIENT CLAIM TYPE (M)                                           |
|                                                                                     |
|          THE LIVE SYSTEM ICN 0 03253 55 752 007300 DID NOT POST LIMIT AUDIT 0026     |
|          OR 0065 BUT DOES COMPLY WITH THE LIMIT AUDIT CRITERIA AND HAS THE MAXI-     |
|          MUM OF 36 VISITS PER CALENDARY YEAR 2002. THIS ICN CONTAINS LINES 2-4      |
|          WHICH SHOULD POST THE 026 LIMIT AUDIT AS DOES NOT CONTAIN ANY SPECIAL       |
|          DIAGNOSIS'. LINES 2-4 BILL FOR A TOTAL OF 5 VISITS.                         |
|                                                                                     |
|          THE LIMIT AUDIT 026 (SPEECH THERAPY PROGRAM VISIT LIMIT, 12 PER CALENDAR    |
|          YEAR FOR PROCEDURE CODE LIST 1114) OR 065 (SPEECH THERAPY PROGRAM VISIT     |
|          LIMIT, 36 PER CALENDAR YEAR FOR SPECIAL DIAGNOSIS (DIAGNOSIS LIST 1017)     |
|          FOR PROCEDURE CODE LIST 1114).                                              |
|                                                                                     |
|          THE REVENUE CODE FOR SPEECH THERAPY IS 0440. ONLY THE LINES WITH REVENUE    |
|           CODE 0440 WITH THE APPROPRIATE CPT PROCEDURE CODES SHOULD BE ACCOUNTABLE   |
|          FOR THE LIMIT AUDITS 026 AND 065 AS A MANUAL REVIEW AT THIS TIME.           |
|                                                                                     |
|          CONFIRMED PAID HISTORY ICN'S ARE 0 03113 55 751 003500 LINES 1-3 (3 VISITS  |
|           PAID WITH SPECIAL DIAGNOSIS 784.3 AND 784.5); 0 02098 55 752 003200 LINES  |
|          9-11 (14 VISITS PAID); 0 02142 55 752 000500 LINE 4 (11 VISITS PAID WITH    |
|          SPECIAL DIAGNOSIS 784.3 AND 784.5); 0 02283 55 751 003600 LINE 6 (8 VISITS  |
|           PAID WITH SPECIAL DIAGNOSIS 784.3 AND 784.5). FOR A TOTAL OF 36 PAID       |
|          VISITS.                                                                     |
|                                                                                     |
|          CONFIRMED SUSPENDING HISTORY BUT IN DIFFERENT RUNS ARE ICN'S ARE            |
|          0 03134 55 752 007600 LINES 1-4 (6 VISITS) AND 0 03134 55 752 007800        |
|          LINES 1 & 2 (2 VISITS). THESE TWO CLAIMS DID POST THE APROPRIATE AUDIT      |
|          026 FOR A NON-SPECIAL DIAGNOSIS LIMITATION OF 12 VISITS PER CALENDAR        |
|          YEAR.                                                                       |
|                                                                                     |
|          PLEASE RESEARCH AS TO WHY THE LIMIT AUDITS ARE NOT POSTING AS SHOULD BE,    |
|          CORRECT THE PROBLEM IF ANY AND RETURN A REPORT ON FINDINGS.                 |
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| NUMBER - 0120  SUB BY- TRINA HOGAN      SUB FOR- MMIS                  PAGE-   2    |
|------------------------------------------------------------------------------------|
| ENTERED-11/14/03          PRIORITY-    EST-DAYS-000                    REQD-        |
|------------------------------------------------------------------------------------|
| BEGIN-11/14/03  COMPLETE-11/20/03  CLOSE-                                           |
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|         SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|      CONDENSED HISTORY-HAS A PURGE DATE OF 15 MONTHS PRIOR TO CURRENT CYCLE         |
|      DATE, SO THERE FOR CLAIMS 0-02098-55-752-003200 AND 0-02142-55-752-            |
|      000500 WERE PURGED FROM THE CONDENSED HISTORY FILE PRIOR TO CLAIM              |
|      0-03253-55-752-007300 COMING THRU THE SYSTEM.                                  |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|      11/14/03.  ADDED - 177.                                                       |
|                                                                                    |
|                                                                                    |
|      11/20/03.  UPDATED - 551.                                                     |
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| NUMBER - 0121  SUB BY- TRINA HOGAN      SUB FOR- MMIS                   PAGE-   1  |
|-----------------------------------------------------------------------------------|
| ENTERED-11/14/03          PRIORITY-    EST-DAYS-000                  REQD-         |
|-----------------------------------------------------------------------------------|
| BEGIN-11/14/03  COMPLETE-11/20/03  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|          DESCRIPTION: RESEARCH LIMIT AUDIT 0740                                    |
|                                                                                   |
|          STATUS:                                                                  |
|                                                                                   |
|          REQUEST CONTROL NUMBER: 0114                                             |
|                                                                                   |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO             |
|                                                                                   |
|          OUTPATIENT CLAIM TYPE (M)                                                |
|          LIMIT AUDIT 0740-(OCCUPATIONAL THERAPY PROGRAM VISITS, 12 PER CALENDAR   |
|          YEAR)                                                                    |
|                                                                                   |
|              THE HISTORY IS NOT LISTING THE CURRENT CLAIM LINES WHICH ARE IN-     |
|          CLUDED IN THE AUDIT CRITERIA. PREVIOUSLY ALL HISTORY CRITERIA PRINTED    |
|          IN HISTORY INCLUDING THE CURRENT CLAIM LINES THUS ACCOUNTING FOR ALL     |
|          AUDIT CRITERIA LINES.                                                    |
|                                                                                   |
|          LIVE SYSTEM ICN 0 03251 55 751 001200 ATTACHED.                          |
|                                                                                   |
|             PLEASE REVIEW, EXPLAIN WHY AND CORRECT.                               |
|                                                                                   |
|          THIS WAS PHONED TO RANDY STAMP ON 10/24/03.                              |
|                                                                                   |
|                                                                                   |
|          SYSTEM SPECIFICATIONS:                                                   |
|                                                                                   |
|          THIS ISSUE SHOULD HAVE BEEN FIXED WHEN A FIX WAS IMPLEMENTED FOR ALL     |
|          RELATED HISTORY ISSUES DURING THE WEEK OF 11/06/03.                      |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|          11/14/03.  ADDED - 177.                                                  |
|                                                                                   |
|                                                                                   |
|          11/18/03.  UPDATED - 551.                                               |
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| NUMBER - 0122  SUB BY- TRINA HOGAN      SUB FOR- MMIS                  PAGE-   1      |
|--------------------------------------------------------------------------------------|
| ENTERED-11/14/03          PRIORITY-    EST-DAYS-000                    REQD-          |
|--------------------------------------------------------------------------------------|
| BEGIN-11/14/03  COMPLETE-01/23/04  CLOSE-                                             |
|--------------------------------------------------------------------------------------|
|                                                                                      |
|           DESCRIPTION: RESEARCH XOVER PROV CROSSWALK                                  |
|                                                                                      |
|          STATUS:                                                                     |
|                                                                                      |
|           REQUEST CONTROL NUMBER: 0116                                               |
|                                                                                      |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO               |
|                                                                                      |
|          PLEASE REVIEW THE MEDICARE CROSSOVER PROVIDER CROSSWALK.                     |
|                                                                                      |
|             PROBLEM:                                                                 |
|                 MEDICARE CROSSOVER TAPE FROM PLANO TEXAS, G0074V00 PROCESSED         |
|                 10/22/03  ICN 2 03295 01 850 -----                                   |
|                                                                                      |
|          THE MEDICARE PROVIDER NUMBER CROSS-WALKED TO A DIFFERENT MEDICAID PRO-       |
|          VIDER NUMBER THAN USUAL CAUSING THE TYPE OF SERVICE (TOS) TO POPULATE        |
|          INCORRECTLY FOR THE PROCEDURE CODES BILLED. THE TOS FIELD IS POPULATED       |
|          PER THE PROVIDER MASTER FILE PROVIDER TYPE. WHEN THIS PROVIDER TYPE IS       |
|          INACCURATE IT CAUSES THE 361 EXCEPTION (PROCEDURE CODE NOT ON FILE) TO       |
|          POST TO THE LINES OF THE CLAIM AS THE SYSTEM CANNOT READ THE APPROPRIATE     |
|          PDDD FILE SECTION FOR PRICING.                                               |
|                                                                                      |
|          SEE THE ATTACHED EXAMPLES FOR REVIEW WITH PROVIDER MASTER FILE PRINT-        |
|          OUTS AND CLAIMS.                                                             |
|                                                                                      |
|          APPROXIMATELY 70 CLAIMS FOR 10 PROVIDERS HAD THIS PROBLEM IN THIS TAPE       |
|          RUN.                                                                         |
|                                                                                      |
|          PLEASE RESEARCH, CORRECT IF APPROPRIATE, AND RETURN A REPORT WITH FINDINGS.  |
|                                                                                      |
|                                                                                      |
|          SYSTEM SPECIFICATIONS:                                                       |
|                                                                                      |
|          PROGRAM SEEMS TO BE WORKING AS DESIGNED.  THE MEDICARE PROVIDER NUMBER       |
|          IS CROSSWALKED TO TWO DIFFERENT MEDICAID PROVIDER NUMBERS SO THE             |
|          PROGRAM ALWAYS TAKES THE LAST OCCURANCE.                                     |
|          A MEMO WAS SENT TO TRINA HOGAN ON 01/20/04.                                  |
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|  NUMBER - 0122  SUB BY- TRINA HOGAN      SUB FOR- MMIS              PAGE-   2  |
|-------------------------------------------------------------------------------|
|  ENTERED-11/14/03         PRIORITY-    EST-DAYS-000              REQD-         |
|-------------------------------------------------------------------------------|
|  BEGIN-11/14/03  COMPLETE-01/23/04  CLOSE-                                     |
|-------------------------------------------------------------------------------|
|         11/14/03.  ADDED - 177.                                               |
|                                                                               |
|                                                                               |
|         01/20/04.  UPDATED - 177.                                             |
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|  NUMBER - 0123  SUB BY- JOHNA LITTLE     SUB FOR- DAVE RUPEL          PAGE-   1      |
|-------------------------------------------------------------------------------------|
|  ENTERED-12/01/03        PRIORITY-    EST-DAYS-000                  REQD-            |
|-------------------------------------------------------------------------------------|
|  BEGIN-12/01/03  COMPLETE-12/05/03  CLOSE-                                           |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|        DESCRIPTION: BWCS4210 REPORT QUESTIONS                                        |
|                                                                                     |
|        STATUS:                                                                       |
|                                                                                     |
|       REQUEST CONTROL NUMBER: 0118                                                   |
|                                                                                     |
|       DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                    |
|                                                                                     |
|       WE HAVE SOME QUESTIONS WITH THE BWCS4210-R001 (QUARTERLY TITLE XIX AND         |
|       CHILDREN'S REPORT). THIS HAS BEEN SHARED WITH BROOKE CAMPBELL WHO ASK-         |
|       ED THAT I FORMALIZE A PROBLEM REPORT. JEAN HODGSON OF BUDGET IN OB2            |
|       SUBMITTED THE FOLLOWING:                                                       |
|                                                                                     |
|       THIS IS THE QUARTER WE NEED THE FFY TOTALS (NUMBER 7). HOWEVER, THE            |
|       NUMBERS IN THE REPORT ARE INCONSISTENT WITH THE REST OF THE REPORTED           |
|       DATA. FOR THE UNDER 1 AGE GROUP, THE ANNUAL NUMBER FOR CHIP KIDS IS -0-        |
|       IN ALL AREAS OF #7, BUT SHOWS 51 FFS AND 42 MAN CARE IN THE QUARTERLY          |
|       UNDUPLICATED DATA (#1). IN ALL THE OTHER AREAS THE ANNUAL NUMBERS ARE          |
|       LESS THAN THE QUARTERLY NUMBERS, AND IN AT LEAST MOST CASES LESS THAN          |
|       THE NUMBER ENROLLED ON THE LAST DAY OF THE QUARTER (#6).                       |
|                                                                                     |
|       PLEASE CONTACT DAVE RUPEL, 725-1289, IF YOU HAVE ANY QUESTIONS.                |
|                                                                                     |
|                                                                                     |
|        SYSTEM SPECIFICATIONS:                                                        |
|                                                                                     |
|       PROGRAM WAS MODIFIED AND COUNTS WERE CORRECTED. UPDATED REPORTS                |
|       SENT TO DIANE KESSEL.                                                          |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|       12/01/03.  ADDED - 177.                                                        |
|                                                                                     |
|                                                                                     |
|       12/15/03.  UPDATED - 521.                                                      |
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| NUMBER - 0124  SUB BY- TRINA HOGAN      SUB FOR- MMIS SERVICES       PAGE-   1         |
|---------------------------------------------------------------------------------------|
| ENTERED-12/05/03          PRIORITY-    EST-DAYS-000               REQD-                |
|---------------------------------------------------------------------------------------|
| BEGIN-12/05/03  COMPLETE-01/23/04  CLOSE-                                              |
|---------------------------------------------------------------------------------------|
|                                                                                       |
|          DESCRIPTION: RESEARCH MEDI/XOVER CLAIMS                                       |
|                                                                                       |
|          STATUS:                                                                      |
|                                                                                       |
|           REQUEST CONTROL NUMBER: 0119                                                 |
|                                                                                       |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO                 |
|                                                                                       |
|          PLEASE REVIEW THE MEDICARE CROSSOVER CLAIM TYPE "O" PROCEDURE CODE            |
|           CROSSWALK FOR DATES OF SERVICE 08/01/03 AND AFTER FOR MEDICARE PROCE-        |
|           DURE CODE G0108 AND G0109. THE MEDICAID PROCEDURE CODE HAS BEEN CONFIRM-     |
|           ED TO BE S9465 FOR BOTH PROCEDURE CODES YET THE CLAIM IS NOT UTILIZING       |
|           THE CROSSWALK PER THE "P PROC CODE" ON THE CLAIM SCREEN.                     |
|                                                                                       |
|           PLEASE REVIEW THE ATTACHED CLAIM COPIES FOR ICNS 2-03274-01-850-009142       |
|           AND 2-03295-01-850-009641 AS EXAMPLES OF MANY CLAIMS SUSPENDING THE 378      |
|           EXCEPTION (UNABLE TO PRICE FOR DATE OF SERVICE) INSTEAD OF THE 331 EX-       |
|           CEPTION (MANUAL PRICE REQUIRED) PER THE MEDICAID CROSSWALK PROCEDURE         |
|           CODE PDDD FILE.                                                              |
|                                                                                       |
|           ALSO SEE THE ATTACHED PDDD FILE GOT THE MEDICAID CODE S9465 AS VALID         |
|           FOR THE DATE OF SERVICE AS PRICING INDICATOR 5 (MANUAL PRICE) WHICH          |
|           SHOULD POST THE 331 EXCEPTION (MANUAL PRICE REQUIRED).                       |
|                                                                                       |
|           THIS HAS BEEN DISCUSSED WITH DARIN MORIN.                                    |
|                                                                                       |
|                                                                                       |
|           SYSTEM SPECIFICATIONS:                                                       |
|                                                                                       |
|           THESE CODES WILL NOT USE THE NEW CROSSWALK DUE TO THE DATE OF                |
|           SERVICE BEING PRIOR TO HIPAA IMPLEMENTATION.                                 |
|                                                                                       |
|                                                                                       |
|                                                                                       |
|          12/05/03.  ADDED - 177.                                                      |
|                                                                                       |
|                                                                                       |
|          12/21/03.  UPDATED - 516.                                                    |
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|-------------------------------------------------------------------------------|
|  NUMBER - 0125  SUB BY- TRINA HOGAN     SUB FOR- MMIS SERVICES     PAGE-   1   |
|-------------------------------------------------------------------------------|
|  ENTERED-12/05/03          PRIORITY-    EST-DAYS-000                  REQD-    |
|-------------------------------------------------------------------------------|
|  BEGIN-12/05/03  COMPLETE-01/23/04  CLOSE-                                     |
|-------------------------------------------------------------------------------|
|                                                                               |
|         DESCRIPTION: RESEARCH MEDI/XOVER TOS CLAIMS                            |
|                                                                               |
|         STATUS:                                                               |
|                                                                               |
|          REQUEST CONTROL NUMBER: 0120                                         |
|                                                                               |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO          |
|                                                                               |
|          PLEASE REVIEW THE MEDICARE CROSSOVER CLAIM TYPE "O" FOR THE "TYPE OF  |
|          SERVICE" (TOS) FIELD FOR ABILITY TO MANUALLY CHANGE THE DATA. PRIOR TO|
|          HIPAA IMPLEMENTATION AND DURING THE HIPAA TESTING PHASE THE TOS FIELD |
|          WAS AVAILABLE FOR MANUAL CHANGE OF DATA. THIS IS A REQUIRED CAPABILITY|
|          IN THE MMIS FOR THE MEDICARE CROSSOVER CLAIM TYPE "O" ONLY.           |
|                                                                               |
|          AT PRESENT FOR ICN 0-03265-82-871-006000 I CANNOT CHANGE THE TOS FROM |
|          3 TO A 9 SO AS TO ENABLE THE CLAIM TO PRICE PROCEDURE CODE A5500 AND  |
|          A5511 APPROPRIATELY. PLEASE SEE THE ATTACHED COPY OF THE CLAIM SCREEN.|
|                                                                               |
|          THIS HAS BEEN DISCUSSED WITH DARIN MORIN.                             |
|                                                                               |
|                                                                               |
|          SYSTEM SPECIFICATIONS:                                               |
|                                                                               |
|           TOS IS CURRENTLY BEING RECALCULATED EACH TIME A CLAIM GETS PROCESSED.|
|                                                                               |
|                                                                               |
|                                                                               |
|          12/05/03.  ADDED - 177.                                              |
|                                                                               |
|                                                                               |
|          01/23/04.  UPDATED - 516.                                            |
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|  NUMBER - 0126  SUB BY- SANDRA RICCOLO    SUB FOR- MMIS SERVICES        PAGE-   1   |
|------------------------------------------------------------------------------------|
|  ENTERED-12/10/03          PRIORITY-    EST-DAYS-000                    REQD-       |
|------------------------------------------------------------------------------------|
|  BEGIN-12/10/03  COMPLETE-01/16/04  CLOSE-                                          |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: RESEARCH AUDITS ON HISTORY                                     |
|                                                                                    |
|         STATUS:                                                                    |
|                                                                                    |
|        REQUEST CONTROL NUMBER: 0121                                                |
|                                                                                    |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                    |
|        PLEASE RESEARCH A SYSTEM PROBLEM WHERE AUDITS POST ON HISTORY CLAIMS         |
|        WITH DATES OF SERVICE PAST THE AUDIT'S TERM DATE ON THE 10 SCREEN.           |
|        WORKSHEETS ARE BEING CREATED UNNECESSARILY. SEE THE HIGHLIGHTED ATTACH-      |
|        MENTS.                                                                       |
|                                                                                    |
|        ALSO, I PLAN ON SETTING UP A NEW REPLACEMENT AUDIT SOON; AND, IT WILL        |
|        HAVE A START DATE A COUPLE OF WEEKS PAST THE END DATE ON THE PREVIOUS         |
|        AUDIT. LIKEWISE, I WILL NOT WANT THE NEW AUDIT TO POST ON HISTORY CLAIMS     |
|        WITH DATES OF SERVICE BEFORE THE NEW AUDIT'S START DATE ON THE 10            |
|        SCREEN. THAT WOULD ALSO CAUSE WORKSHEETS TO BE CREATED UNNECESSARILY.        |
|                                                                                    |
|        THIS HAS BEEN DISCUSSED WITH DARIN MORIN.                                    |
|                                                                                    |
|                                                                                    |
|        SYSTEM SPECIFICATIONS:                                                       |
|                                                                                    |
|         TO COMPLETE THIS CSR THE FOLLOWING NEEDS TO BE DONE.                        |
|                                                                                    |
|         1.  BWMC4000; ADDED LOGIC IN S340, S345, S440 AND  S445  TO  CHECK          |
|             THE UR PARAM BEGIN AND END DATE AGAINST THE HISTORY CLAIM DATE          |
|             AND IF THE FDOS DOESN'T FALL WITHIN THE UR PARAMETER EFFECTIVE          |
|             DATE THEN TO GO AROUND PROCESSING FOR THIS CLAIM.                       |
|                                                                                    |
|         2.  RECOMPILE BWMC4000.                                                    |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|        12/10/03.  ADDED - 177.                                                      |
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|        01/14/04.  UPDATED - 551.                                                    |
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|-----------------------------------------------------------------------------------|
| NUMBER - 0127  SUB BY- CATHIE OTT        SUB FOR- LARK DIETZ        PAGE-   1       |
|-----------------------------------------------------------------------------------|
| ENTERED-12/12/03          PRIORITY-    EST-DAYS-000                   REQD-        |
|-----------------------------------------------------------------------------------|
| BEGIN-12/12/03  COMPLETE-01/16/04  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|        DESCRIPTION: LIST CRITERIA FOR BWMC9300-R001                                |
|                                                                                   |
|        STATUS:                                                                     |
|                                                                                   |
|         REQUEST CONTROL NUMBER: 0122                                               |
|                                                                                   |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                |
|                                                                                   |
|         PLEASE PRINT A LIST OF THE CRITERIA USED TO SELECT CLIENTS AND CLAIMS      |
|         FOR PROFILES REPORT #BWMC9300-R001.                                        |
|                                                                                   |
|         PLEASE SEND THIS REPORT ATTENTION LARK DIETZ, BIN 13.                      |
|                                                                                   |
|                                                                                   |
|         SYSTEM SPECIFICATIONS:                                                     |
|                                                                                   |
|         SENT A MEMO WITH CRITERIA ATTACHED.                                        |
|                                                                                   |
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|                                                                                   |
|         12/12/03.  ADDED - 177.                                                    |
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|         01/14/04.  UPDATED - 551.                                                  |
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| NUMBER - 0128  SUB BY- ALLON PETERMAN    SUB FOR- MMIS SERVICES       PAGE-   1      |
|-------------------------------------------------------------------------------------|
| ENTERED-01/02/04           PRIORITY-    EST-DAYS-000                  REQD-          |
|-------------------------------------------------------------------------------------|
| BEGIN-01/02/04  COMPLETE-03/03/04  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|          DESCRIPTION: RESEARCH CH01 CARRIER PROBLEM                                  |
|                                                                                     |
|          STATUS:                                                                    |
|                                                                                     |
|           REQUEST CONTROL NUMBER: 0123                                              |
|                                                                                     |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO              |
|                                                                                     |
|           CLIENTS WHO SHOW UP WITH A CH01 AS THEIR CARRIER SHOULD PRODUCE A CII.    |
|           THIS WAS THE PROCESS UNTIL JULY 2003. SINCE THEN THIS PROCESS IS NO       |
|           LONGER WORKING.                                                           |
|                                                                                     |
|           PLEASE DETERMINE THE REASON FOR THIS CHANGE AND REINSTATE THE OLD         |
|           PROCESS.                                                                  |
|                                                                                     |
|                                                                                     |
|           SYSTEM SPECIFICATIONS:                                                    |
|                                                                                     |
|            AS PER CSR4356 CH01 CARRIER CODES ARE EXCLUDED FROM GOING INTO THE       |
|           TPL BILLING FILE.                                                         |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|          01/02/04.  ADDED - 177.                                                    |
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|          02/23/04.  UPDATED - 516.                                                  |
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|  NUMBER - 0129  SUB BY- CHRIS CHUMLEY    SUB FOR- MMIS SERVICES        PAGE-   1        |
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|  ENTERED-01/21/04          PRIORITY-    EST-DAYS-000                   REQD-            |
|----------------------------------------------------------------------------------------|
|  BEGIN-01/21/04  COMPLETE-02/02/04  CLOSE-                                              |
|----------------------------------------------------------------------------------------|
|                                                                                        |
|          DESCRIPTION: RESEARCH 053 AUDIT                                                |
|                                                                                        |
|          STATUS:                                                                       |
|                                                                                        |
|           REQUEST CONTROL NUMBER: 0124                                                  |
|                                                                                        |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO                  |
|                                                                                        |
|           CLAIM NUMBER 0-03303-12-006-004700 HAS TWO AMBULATORY SURGERY CENTER,        |
|           TYPE OF SERVICE Z, CODES FOR THE SAME DATE OF SERVICE. THE PROVIDER           |
|           DID NOT BILL WITH MODIFIERS U1 AND U2, SO THE CLAIM SHOULD HAVE POSTED        |
|           AN 053 AUDIT AND BEEN DENIED.                                                 |
|           THE CODES ARE LOADED APPROPRIATELY IN THE 10 SCREEN.                          |
|                                                                                        |
|           PLEASE RESEARCH WHY THE 053 AUDIT DID NOT POST AND RESPOND TO                 |
|           CHRISTINE CHUMLEY.                                                            |
|                                                                                        |
|                                                                                        |
|           SYSTEM SPECIFICATIONS:                                                        |
|                                                                                        |
|           AUDIT 053 DID NOT POST BECAUSE OF THE SYSTEM FORCED 166 AND 263.              |
|                                                                                        |
|                                                                                        |
|                                                                                        |
|                                                                                        |
|          01/21/04.  ADDED - 177.                                                       |
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|          02/04/04.  UPDATED - 551.                                                     |
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| NUMBER - 0130  SUB BY- CATHIE OTT      SUB FOR- RICHARD FISHER      PAGE-   1        |
|-------------------------------------------------------------------------------------|
| ENTERED-01/22/04        PRIORITY-    EST-DAYS-000                   REQD-            |
|-------------------------------------------------------------------------------------|
| BEGIN-01/22/04  COMPLETE-01/30/04  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: CHANGE PIC FORMAT ON RA                                         |
|                                                                                     |
|         STATUS:                                                                      |
|                                                                                     |
|         REQUEST CONTROL NUMBER: 0125                                                 |
|                                                                                     |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                     |
|          CURRENTLY, PROVIDERS ARE PROVIDED AN ADJUSTMENT/CLAIM RETURN LETTER         |
|          WHEN ERRORS ARE FOUND ON AN ADJUSTMENT OR CLAIM. ONE OF THOSE ERROR         |
|          RETURNS INVOLVES AN INCORRECT PIC ON THE ADJUSTMENT. THE LETTER ADVISES     |
|          THE PROVIDER TO RESUBMIT USING THE PIC UNDER THE "PATIENT ID" COLUMN        |
|          ON THE REMITTANCE AND STATUS REPORT (RA); HOWEVER THE CURRENT FORMAT        |
|          FOR THAT COLUMN HAS AN INVERTED ORDER OF INFORMATION FOR THE PIC FROM       |
|          THE STANDARD. THE REGULATORY STANDARD PIC IS 2 INITIALS-DOB-NAME-TIE        |
|          BREAKER. THE CURRENT FORMAT FOR THE RA FOR THE PIC IS 2 INITIALS-DOB-       |
|          TB-NAME.                                                                    |
|                                                                                     |
|          REQUEST THAT THE DSHS RA FORMAT FOR THE PIC BE CHANGED TO AGREE WITH        |
|          THE REGULATORY STANDARD.                                                    |
|                                                                                     |
|                                                                                     |
|         SYSTEM SPECIFICATIONS:                                                       |
|                                                                                     |
|          MEMO SENT OVER.                                                             |
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|         01/22/04.  ADDED - 177.                                                      |
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|         01/30/04.  UPDATED - 177.                                                    |
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|  NUMBER - 0131  SUB BY- ALLON PETERMAN   SUB FOR- MMIS SERVICES        PAGE-   1     |
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|  ENTERED-01/27/04           PRIORITY-    EST-DAYS-000                  REQD-         |
|-------------------------------------------------------------------------------------|
|  BEGIN-01/27/04  COMPLETE-         CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: UPDATE EXCEPTION XREF REPORT                                    |
|                                                                                     |
|         STATUS: IN PROCESS                                                           |
|                                                                                     |
|          REQUEST CONTROL NUMBER: 0126                                               |
|                                                                                     |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                     |
|          PLEASE RESEARCH AND UPDATE THE FOLLOWING EXCEPTIONS, AND POST THE HARD-     |
|          CODED INFORMATION ON THE EXCEPTION CODE CROSS REFERENCE REPORT              |
|          (BWEXCPRT-R001). ALSO, PLEASE PROVIDE THE DATE THE EXCEPTION WAS LAST       |
|          UPDATED AT THE TOP OF ALL THE EXCEPTIONS TO SHOW WHEN IT WAS LAST RE-       |
|          SEARCHED AND COMPLETED.                                                     |
|                                                                                     |
|          THE EXCEPTIONS ARE: 0053, 0105, 0166, 0261, 0165, 0263, 0326, 0378,        |
|          AND 0609.                                                                  |
|                                                                                     |
|          THIS HAS BEEN DISCUSSED WITH DON BOOGERD.                                   |
|                                                                                     |
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|          SYSTEM SPECIFICATIONS:                                                      |
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|          01/27/04.  ADDED - 177.                                                    |
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| NUMBER - 0132  SUB BY- SANDY ASBACH     SUB FOR- MMIS SERVICES       PAGE-   1       |
|-------------------------------------------------------------------------------------|
| ENTERED-02/06/04          PRIORITY-    EST-DAYS-000                  REQD-           |
|-------------------------------------------------------------------------------------|
| BEGIN-02/06/04  COMPLETE-          CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: AUTO LOAD CICSTESW MONTHLY                                      |
|                                                                                     |
|         STATUS: AWAITING ANALYSIS                                                    |
|                                                                                     |
|          REQUEST CONTROL NUMBER: 0127                                               |
|                                                                                     |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                     |
|          AFTER A CONVERSATION WITH DARIN MORIN AT ACS, IT WAS DETERMINED THAT        |
|          MMIS SERVICES WOULD SUBMIT A WORK SERVICE REQUEST TO HAVE ACS AUTO LOAD     |
|          THE CICSTESW FROM CICSPRDW ON A SCHEDULED BASIS EACH MONTH. THE FOLLOW-     |
|          ING CRITERIA IS REQUESTED:                                                 |
|                                                                                     |
|          1. AUTO LOAD CICSTESW FROM CICSPRDW ON THE 15TH DAY OF EACH MONTH, OR       |
|          THE NEAREST WORKDAY AND FOR THE FOLLOWING SCREENS:                          |
|          2. 05 (PDDD)                                                               |
|          3. 06 (PROVIDER CHARGE FILE)                                               |
|          4. 07 (REFERENCE AND EXCEPTION CODE)                                       |
|          5. 08 (PROVIDER MASTER FILE)                                               |
|          6. 09 (CLIENT ELIGIBILITY FILE)                                            |
|          7. 10 (HISTORY RELATED AUDITS)                                             |
|          8. 11 (PRIOR AUTHORIZATION)                                                |
|                                                                                     |
|          MMIS UNDERSTANDS THAT ANY CHANGES MMIS SERVICES MAKE TO THE CICSTESW        |
|          WILL BE OVERLAID ON THE 15TH OF EACH MONTH WHEN THE CICSPRDW AUTO LOAD      |
|          TAKES PLACE.                                                               |
|                                                                                     |
|          THIS HAS BEEN DISCUSSED WITH DARIN MORIN.                                   |
|                                                                                     |
|                                                                                     |
|          SYSTEM SPECIFICATIONS:                                                     |
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|          02/06/04.  ADDED - 177.                                                    |
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| NUMBER - 0133  SUB BY- SUE HILTON       SUB FOR- MMIS SERVICES       PAGE-   1     |
|------------------------------------------------------------------------------------|
| ENTERED-02/06/04         PRIORITY-     EST-DAYS-000                    REQD-       |
|------------------------------------------------------------------------------------|
| BEGIN-02/06/04  COMPLETE-         CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|          DESCRIPTION: REFERENCE FILE DOCUMENTATION                                 |
|                                                                                    |
|         STATUS: AWAITING ANALYSIS                                                  |
|                                                                                    |
|          REQUEST CONTROL NUMBER: 0128                                             |
|                                                                                    |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                    |
|         PLEASE PROVIDE MMIS SERVICES WITH THE FOLLOWING INFORMATION REGARDING      |
|         THE REFERENCE FILE - DIAGNOSIS (SEE ATTACHED EXAMPLE):                     |
|                                                                                    |
|            1. THE MOST RECENT VALUES AND DESCRIPTIONS.                             |
|            2. EXPLAIN WHICH VALUES AFFECT WHICH EXCEPTION CODES AND HOW THEY       |
|               AFFECT THEM.                                                         |
|            3. EXPLAIN WHICH CLAIM TYPES ARE AFFECTED.                              |
|                                                                                    |
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|          SYSTEM SPECIFICATIONS:                                                    |
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|         02/06/04.  ADDED - 177.                                                    |
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| NUMBER - 0134  SUB BY- SUE HILTON       SUB FOR- MMIS SERVICES        PAGE-   1      |
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| ENTERED-02/06/04          PRIORITY-    EST-DAYS-000                   REQD-          |
|-------------------------------------------------------------------------------------|
| BEGIN-02/06/04  COMPLETE-          CLOSE-                                            |
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|                                                                                     |
|          DESCRIPTION: REFERENCE FILE - PROC DOCUM                                    |
|                                                                                     |
|          STATUS: AWAITING ANALYSIS                                                   |
|                                                                                     |
|           REQUEST CONTROL NUMBER: 0129                                               |
|                                                                                     |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                |
|                                                                                     |
|           PLEASE PROVIDE THE MMIS SERVICES WITH THE FOLLOWING INFORMATION REGARD-    |
|           ING THE REFERENCE FILE - PROCEDURE INQUIRY, TYPE OF SERVICE "0" (SEE       |
|           ATTACHED):                                                                 |
|                                                                                     |
|              * WHICH FIELDS DOES THE MMIS USE FOR CLAIM TYPES, "M," "R," AND "S"?    |
|                                                                                     |
|                                                                                     |
|           SYSTEM SPECIFICATIONS:                                                     |
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|           02/06/04.  ADDED - 177.                                                    |
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| NUMBER - 0135  SUB BY- ALLON PERTERMAN  SUB FOR- BARBARA HANSEN      PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-02/10/04          PRIORITY-    EST-DAYS-000                 REQD-           |
|------------------------------------------------------------------------------------|
| BEGIN-02/10/04  COMPLETE-03/03/04  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|           DESCRIPTION: RESEARCH C6950SA ELEC REPORT                                 |
|                                                                                    |
|           STATUS:                                                                  |
|                                                                                    |
|            REQUEST CONTROL NUMBER: 0130                                             |
|                                                                                    |
|            DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                    |
|           THIS ADDRESSES A PROBLEM WITH THE ELECTRONIC REPORT C6950SA. IT AFFECTS   |
|           ADJUSTMENT BATCHES ONLY. SOME OF THE FIELDS ON THE REPORT ARE DUPLICATES  |
|           OF THE ORIGINAL CLAIM INFORMATION.                                        |
|                                                                                    |
|            #1 THIS IS FOR THE "2" SIDE OF THE ADJUSTMENT ONLY: I AM COUNTING ON     |
|           THE "1" SIDE REMAINING AS IT PRESENTLY IS, WITH ORIGINAL CLAIM INFORMA-   |
|           TION IN THESE FIELDS. WHEN WRITING "USER 1" WITH CURRENT INFORMATION      |
|           ALSO WRITE "USER 1" TIME AND "USER 1" DATE, FOR "2" SIDE OF THE CLAIM     |
|           ONLY.                                                                     |
|                                                                                    |
|            #2 UPDATE THE BATCH ACTIVATION DATE WITH THE DATE THE PRESENT ADJUST-    |
|           MENT BATCH IS ACTIVATED. IT WOULD BE OKAY IF THIS CORRECTS BOTH "1"       |
|           AND "2" SIDES, BUT ONLY CORRECTION FOR THE "2" SIDE IS NEEDED.            |
|                                                                                    |
|            #3 INVESTIGATE WHAT IS NEEDED TO TAKE INFORMATION FROM THE 66 RECORDS    |
|           FOR THE "0" SIDE OF ADJUSTMENT CLAIMS TO PROVIDE THE SAME INFORMATION     |
|           ON THE C6950SA REPORT AS WILL BE SUPPLIED FOR THE "2" SIDE OF ADJUST-     |
|           MENT CLAIMS. THIS INFORMATION IS DESIRED REGARDLESS IF THE CLAIM REACH-   |
|           ES FINAL DISPOSITION ON THE "0" SIDE OR IF IT CREATES A FLAT FOR FUR-     |
|           THER ADJUDICATION. WE LOOK FORWARD TO RESPONDING TO YOUR SUGGESTIONS.     |
|                                                                                    |
|           PER OUR CONVERSATION, ITEM 1 AND 2 ARE NEEDED ASAP. IT IS UNDERSTOOD      |
|           ITEM 3 MAY TAKE A LONGER PERIOD OF TIME.                                  |
|                                                                                    |
|           THIS WAS DISCUSSED WITH DARIN MORIN.                                      |
|                                                                                    |
|                                                                                    |
|           SYSTEM SPECIFICATIONS:                                                    |
|                                                                                    |
|           PROBLEMS HAVE BEEN FIXED.                                                 |
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|  NUMBER - 0135  SUB BY- ALLON PERTERMAN  SUB FOR- BARBARA HANSEN      PAGE-   2 |
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|  ENTERED-02/10/04         PRIORITY-    EST-DAYS-000               REQD-         |
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|  BEGIN-02/10/04  COMPLETE-03/03/04  CLOSE-                                      |
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|        02/10/04.  ADDED - 177.                                                 |
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| NUMBER - 0136  SUB BY- CATHIE OTT       SUB FOR- CHRIS NGUYEN         PAGE-   1     |
|------------------------------------------------------------------------------------|
| ENTERED-02/19/04          PRIORITY-    EST-DAYS-000                   REQD-         |
|------------------------------------------------------------------------------------|
| BEGIN-02/19/04  COMPLETE-02/19/04  CLOSE-                                           |
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|                                                                                    |
|         DESCRIPTION: POST EXC 197 ON 837 TRANS                                      |
|                                                                                    |
|         STATUS:                                                                     |
|                                                                                    |
|          REQUEST CONTROL NUMBER: 0131                                               |
|                                                                                    |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                |
|                                                                                    |
|          EXCEPTION 197 IS NOT POSTING ON 837 TRANSACTIONS WITH REEL AND ROLL 55     |
|          WHEN THERE ARE COMMENTS.                                                   |
|          AN EXAMPLE IS ICN 3 04023 55 001 026000.                                   |
|          THE COMMENTS WERE ALSO NOT POSTING ON THE FLAT SHEETS.                     |
|                                                                                    |
|                                                                                    |
|          SYSTEM SPECIFICATIONS:                                                     |
|                                                                                    |
|          CODE ADDED TO BWME7000 TO POST EXCEPTION 197 FOR COMMENTS.                 |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|         02/19/04.  ADDED - 177.                                                     |
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|         02/20/04.  UPDATED - 177.                                                   |
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|  NUMBER - 0137  SUB BY- CHRIS CHUMLEY    SUB FOR- MMIS SERVICES        PAGE-   1    |
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|  ENTERED-02/23/04          PRIORITY-    EST-DAYS-000                   REQD-        |
|------------------------------------------------------------------------------------|
|  BEGIN-02/23/04  COMPLETE-03/19/04  CLOSE-                                          |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: INTERPRETATION OF EXC 101                                      |
|                                                                                    |
|         STATUS:                                                                     |
|                                                                                    |
|          REQUEST CONTROL NUMBER: 0132                                               |
|                                                                                    |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                |
|                                                                                    |
|          REGARDING ICN 3-04023-88-011-000142                                        |
|          LINES 1 AND 2 SHOULD HAVE DUPED AGAINST EACH OTHER. PLEASE PROVIDE IN-     |
|          TERPRETATION OF 101 TEXT AND SUGGEST SOLUTION FOR ALLOWING SUCH CODES      |
|          TO DUP.                                                                    |
|          POTENTIAL PROBLEM IS MODIFIER VS. NO MODIFIER.                             |
|                                                                                    |
|          CLAIM ATTACHED.                                                            |
|                                                                                    |
|          THIS HAS BEEN DISCUSSED WITH DON BOOGERD.                                  |
|                                                                                    |
|                                                                                    |
|          SYSTEM SPECIFICATIONS:                                                     |
|                                                                                    |
|          MEMO STATING THAT THE CLAIM IN QUESTION DOES NOT MEET THE CRITERIA         |
|          TO POST EXCEPTION 101, BECAUSE THE MODIFIER ON THE CLAIM IS NOT IN THE     |
|          LIST OF MODIFIERS TO BE EVALUATED IN THE MODIFIER  VS BLANK OR BLANK       |
|          VS MODIFIER CRITERIA.                                                      |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|         02/23/04.  ADDED - 177.                                                     |
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|         03/18/04.  UPDATED - 551.                                                   |
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| NUMBER - 0138  SUB BY- SANDY ASBACH     SUB FOR- MMIS SERVICES        PAGE-   1      |
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| ENTERED-03/02/04          PRIORITY-    EST-DAYS-000                   REQD-          |
|-------------------------------------------------------------------------------------|
| BEGIN-03/02/04  COMPLETE-         CLOSE-                                             |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: RESEARCH PDDD FILE                                              |
|                                                                                     |
|         STATUS: AWAITING ANALYSIS                                                    |
|                                                                                     |
|          REQUEST CONTROL NUMBER: 0133                                               |
|                                                                                     |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                     |
|          PERTAINING TO THE DIAGNOSIS REFERENCE FILE ATTACHED, PLEASE IDENTIFY        |
|          THE CONTROL FIELD  AND THE INDICATORS 1,2 AND 3 AND THEIR PURPOSE. ALSO,    |
|          DO THEY CAUSE ANY EXCEPTIONS TO POST WHEN USED IN THE CONTROL FIELD?        |
|                                                                                     |
|          ALSO, PERTAINING TO THE PROCEDURE REFERENCE FILE ATTACHED, PLEASE IDEN-     |
|          TIFY THE DUP-CHK FIELD AND THE INDICATORS 1,2 AND 3 AND THEIR PURPOSE.      |
|          ALSO, WHAT EXCEPTIONS OR CONDITIONS ARE THEY RELATED TO?                    |
|                                                                                     |
|          THIS WORK REQUEST IS PER A DISCUSSION WITH DON BOOGERD. ALTHOUGH SOME       |
|          OF THE INFORMATION REQUESTED ABOVE IS CURRENTLY USED IN MMIS SYSTEM,        |
|          MMIS SERVICES SECTION NEEDS A DOCUMENT WITH DEFINING INFORMATION FOR        |
|          HISTORY PURPOSES AND FUTURE USE.                                            |
|                                                                                     |
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|          SYSTEM SPECIFICATIONS:                                                      |
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|          03/02/04.  ADDED - 177.                                                    |
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|  NUMBER - 0139  SUB BY- DEBBIE COVERDEL  SUB FOR- PA SECTION          PAGE-   1     |
|------------------------------------------------------------------------------------|
|  ENTERED-03/10/04          PRIORITY-    EST-DAYS-000               REQD-            |
|------------------------------------------------------------------------------------|
|  BEGIN-03/10/04  COMPLETE-         CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|        DESCRIPTION: RESEARCH PA AUTHORIZATION                                       |
|                                                                                    |
|        STATUS: AWAITING ANALYSIS                                                    |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 0134                                                |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|         SEE ATTACHED ICN#3-04005-88-321-000274 AND PRIOR AUTHORIZATION #470044829.  |
|                                                                                    |
|         PROCEDURE CODE K0108 WAS NOT AUTHORIZED UNDER THIS PRIOR AUTHORIZATION      |
|         SCREEN...THIS CODE DOES REQUIRE PRIOR AUTHORIZATION...YET BOTH LINES        |
|         04 AND LINES 05 PAID WHEN THEY WERE NOT AUTHORIZED.                         |
|                                                                                    |
|         PLEASE REVIEW AND ADVISE.                                                   |
|                                                                                    |
|                                                                                    |
|         SYSTEM SPECIFICATIONS:                                                      |
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|         03/10/04.  ADDED - 177.                                                     |
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|  NUMBER - 0140  SUB BY- SANDRA RICCOLO   SUB FOR- MMIS SERVICES       PAGE-   1     |
|------------------------------------------------------------------------------------|
|  ENTERED-03/12/04          PRIORITY-    EST-DAYS-000               REQD-            |
|------------------------------------------------------------------------------------|
|  BEGIN-03/12/04  COMPLETE-04/08/04  CLOSE-                                          |
|------------------------------------------------------------------------------------|
|                                                                                    |
|        DESCRIPTION: RESEARCH OUTPAT CLAIM COPIES                                    |
|                                                                                    |
|        STATUS: COMPLETE THIS WEEK                                                   |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 0135                                                |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|         OUTPATIENT HOSPITAL GREENBAR CLAIM COPIES ARE NOT PRINTING THE CURRENT      |
|         CLAIM NUMBER IN THE HISTORY SECTION FOR LIMITATION EXCEPTIONS 740 AND       |
|         786.                                                                        |
|                                                                                    |
|         PORTIONS OF CLAIM COPIES ARE ATTACHED. NOTE: A COUPLE OF THESE CLAIMS       |
|         WERE 100 PAGES OF GREENBAR.                                                 |
|                                                                                    |
|         THIS HAS BEEN DISCUSSED WITH DON BOOGERD AND DARIN MORIN.                   |
|                                                                                    |
|                                                                                    |
|         SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|          WE DO NOT APPLY AUDITS OR CREATED RELATED HISTORY FOR CLAIMS WITH          |
|         AND EXCEPTION SET TO DENY.  ALL EXAMPLES HAVE AN EXCEPTION 263 WITH         |
|         AND EXCEPTION STATUS OF DENY.                                               |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|         03/12/04.  ADDED - 177.                                                     |
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|                                                                                    |
|         04/05/04.  UPDATED - 551.                                                   |
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| NUMBER - 0141  SUB BY- SUE HILTON        SUB FOR- CLAIMS PROCESS      PAGE-   1    |
|-----------------------------------------------------------------------------------|
| ENTERED-03/12/04         PRIORITY-     EST-DAYS-000               REQD-            |
|-----------------------------------------------------------------------------------|
| BEGIN-03/12/04  COMPLETE-04/08/04  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|        DESCRIPTION: RESEARCH PF4 ON INPAT CLAIMS                                   |
|                                                                                   |
|        STATUS: COMPLETE THIS WEEK                                                  |
|                                                                                   |
|        REQUEST CONTROL NUMBER: 0136                                               |
|                                                                                   |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                   |
|        WHEN THE CLAIMS EXAMINERS PF4 UNDER EITHER THE FIRST OR SECOND LINE         |
|        LEVEL EOB ON "S" INPATIENT CLAIMS, THE CLIENT'S ELIGIBILITY FILE AP-        |
|        PEARS INSTEAD OF THE EOB FILE.                                              |
|                                                                                   |
|                                                                                   |
|        SYSTEM SPECIFICATIONS:                                                      |
|                                                                                   |
|         TO COMPLETE THIS CSR THE FOLLOWING NEEDS TO BE DONE.                       |
|                                                                                   |
|         1.  BWOC0040; ADD THE CAPABILITY TO ACCESS LINE  ITEM  EOBS  USING         |
|             PF4.                                                                   |
|                                                                                   |
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|                                                                                   |
|        03/12/04.  ADDED - 177.                                                    |
|                                                                                   |
|                                                                                   |
|        03/31/04.  UPDATED - 032.                                                  |
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| NUMBER - 0142  SUB BY- C. CHUMLEY       SUB FOR- CARMEN GIGSTEAD      PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-03/22/04          PRIORITY-     EST-DAYS-000                  REQD-          |
|------------------------------------------------------------------------------------|
| BEGIN-03/22/04  COMPLETE-04/14/04  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: RESEARCH EXCEPTION 263                                         |
|                                                                                    |
|         STATUS: COMPLETE THIS WEEK                                                  |
|                                                                                    |
|          REQUEST CONTROL NUMBER: 0137                                              |
|                                                                                    |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO              |
|                                                                                    |
|          PER EXCEPTION 263 (TPL COVERAGE ON ELIG FILE) HARD CODING, PROCEDURE      |
|          CODE 92390 SHOULD NOT POST. PLEASE SEE THE ATTACHED EXAMPLES AND HARD     |
|          CODING. PLEASE RESEARCH AND EXPLAIN.                                       |
|                                                                                    |
|                                                                                    |
|          SYSTEM SPECIFICATIONS:                                                    |
|                                                                                    |
|          THE ISSUE ADDRESSED ABOVE IN THE WORK SERVICE REQUEST WAS DUE TO AN ERROR IN |
|          THE EXCEPTION DOCUMENTATION CONCERNING EXCEPTION 263.  THE DOCUMENTATION  |
|          CONCERNING THIS EXCETION WAS RESEARCHED AND REWRITTEN TO REFLECT THE MOST |
|          CURRENT SYSTEM LOGIC DEALING WITH THE POSTING/BYPASSING OF EXCEPTION 263. |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|         03/22/04.  ADDED - 158.                                                    |
|                                                                                    |
|                                                                                    |
|         07/07/04.  UPDATED - 158.                                                  |
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| NUMBER - 0143  SUB BY- ACS              SUB FOR- ALLON PETERMAN      PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-03/24/04         PRIORITY-     EST-DAYS-000              REQD-              |
|------------------------------------------------------------------------------------|
| BEGIN-03/24/04  COMPLETE-03/26/04  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|          DESCRIPTION: LMC IND A NOT GENERATING T2                                   |
|                                                                                    |
|          STATUS:                                                                   |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 7000                                               |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|         THE CSR YOU DID TO PLACE AN 'A' IN THE LMC TO CREATE A T2 - SEEMS TO BE     |
|         HAVING SOME ISSUES.                                                         |
|                                                                                    |
|         CLAIM# 3 04061 87 760 000020 PAID ON 3-15-04 BUT THERE STILL ISN'T ANY      |
|         INFORMATION THAT A T2 WAS SENT IN OUR INTERMEDIATE FILE...                  |
|                                                                                    |
|          I HAVE ANOTHER ONE - IT PAID YESTERDAY CLAIM# 0 04054 91 102 011700 BUT I  |
|          FIGURED IT MAY TAKE ANOTHER WEEK.  THAT MAY NOT BE THE CASE AFTER ALL.     |
|                                                                                    |
|         CAN YOU CHECK ON THIS?                                                      |
|                                                                                    |
|          SYSTEM SPECIFICATIONS:                                                     |
|                                                                                    |
|          THE SYSTEM PARAMETER 0227 SETS A THRESHHOLD AMOUNT WHICH PREVENTS          |
|          THE LETTERS FROM BEING GENERATED                                           |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|         03/24/04.  ADDED - 158.                                                    |
|                                                                                    |
|                                                                                    |
|         03/24/04.  UPDATED - 516.                                                  |
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| NUMBER - 0144  SUB BY- ACS              SUB FOR- JULIE HEATH          PAGE-   1     |
|------------------------------------------------------------------------------------|
| ENTERED-03/24/04           PRIORITY-    EST-DAYS-000               REQD-            |
|------------------------------------------------------------------------------------|
| BEGIN-03/24/04  COMPLETE-04/01/04  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|        DESCRIPTION: OTHODONTIC CLAIMS NOT X-WALKING                                 |
|                                                                                    |
|        STATUS:                                                                     |
|                                                                                    |
|        REQUEST CONTROL NUMBER: 7001                                                |
|                                                                                    |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                    |
|         BACK IN FEB. WE HAD A PROBLEM WITH ORTHODONTIC CLAIMS NOT CROSS-WALKING AND IT|
|         TURNED OUT THAT THE APPLIANCE SEAT DATE FIELD WAS NOT BEING CARRIED OVER AFTER|
|        THE LAST CROSS-WALK UPDATE.  THIS IS HAPPENING AGAIN.  PLEASE SEE LIVE CLAIM |
|        # 0 04026 62 823 005900, WHEN THE APPLIANCE PLACEMENT DATE IS ENTERED, IT    |
|        QUITS CROSS-WALKING.                                                         |
|                                                                                    |
|        SYSTEM SPECIFICATIONS:                                                       |
|                                                                                    |
|         THE CROSSWALK TABLE WAS OVERLAID FROM A BAD BACKUP.                         |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|        03/24/04.  ADDED - 158.                                                     |
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|                                                                                    |
|        03/24/04.  UPDATED - 516.                                                   |
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| NUMBER - 0145  SUB BY- ACS              SUB FOR- ALLON PETERMAN      PAGE-   1       |
|-------------------------------------------------------------------------------------|
| ENTERED-03/26/04         PRIORITY-     EST-DAYS-000               REQD-              |
|-------------------------------------------------------------------------------------|
| BEGIN-03/26/04  COMPLETE-04/30/04  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|          DESCRIPTION: WRONG PROVIDER NUMBER ON RA                                    |
|                                                                                     |
|          STATUS:                                                                    |
|                                                                                     |
|           REQUEST CONTROL NUMBER: 7002                                              |
|                                                                                     |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                     |
|           I HAVE AN RA WITH CLAIM NUMBER 0 04058 91 069 016300 SENT TO:             |
|                                                                                     |
|           PRODATA                                                                   |
|           ATTN: MILES (EMC)                                                         |
|           3855 MONTE VILLA PKWY 105                                                 |
|           BOTHELL, WA 98021                                                         |
|                                                                                     |
|           THE PROVIDER NUMBER ON THE RA IS AN EMC NUMBER 8000101 AND THE PROVIDER   |
|           NUMBER ON THE CLAIM IS 1980895.  WHAT HAPPENED THAT HE RECEIVED THIS CLAIM?|
|           THAT'S HIS QUESTION, BECAUSE HE DOESN'T HAVE ANY ASSOCIATION WITH THIS    |
|           PROVIDER.  CAN YOU HELP ME?                                               |
|                                                                                     |
|                                                                                     |
|           SYSTEM SPECIFICATIONS:                                                    |
|                                                                                     |
|           AFTER RESEARCHING THIS CLAIM IT WAS DETERMINED THAT THE CLAIM SUS-        |
|           PENDED AND AT THAT TIME HAD A PROVIDER NUMBER THAT WAS  ASSOCIATED        |
|           WITH  8000101.   WHEN THE CLAIM WAS 'WORKED' THE CORRECT PROVIDER         |
|           NUMBER WAS ASSIGNED AND THE CLAIM WAS SENT TO THE CORRECT INTERME-        |
|           DIARY.   INTERMEDIARY PROVIDER  8000101  REQUESTS  THAT  SUSPENDED        |
|           CLAIMS BE REPORTED ON THEIR RA'S.                                         |
|                                                                                     |
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|                                                                                     |
|           03/26/04.  ADDED - 158.                                                   |
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|                                                                                     |
|           04/22/04.  UPDATED - 177.                                                 |
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| NUMBER - 0146  SUB BY- ALLON PETERMAN   SUB FOR- FRAN SMILEY         PAGE-   1    |
|----------------------------------------------------------------------------------|
| ENTERED-03/26/04          PRIORITY-    EST-DAYS-000                 REQD-         |
|----------------------------------------------------------------------------------|
| BEGIN-03/26/04  COMPLETE-          CLOSE-                                         |
|----------------------------------------------------------------------------------|
|                                                                                  |
|       DESCRIPTION: DUPLICATE POS ELIG SEGMENTS                                    |
|                                                                                  |
|       STATUS: AWAITING ANALYSIS                                                   |
|                                                                                  |
|        REQUEST CONTROL NUMBER: 0140                                              |
|                                                                                  |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO               |
|                                                                                  |
|       WHY ARE THERE SO MANY 2002 DUPLICATE SEGMENTS IN POS - THEY ARE STOPPING NEW|
|        COVERAGE FROM GOING TO POS.  ELIGIBILITY IS HAVING TO UPDATE THESE MANUALLY.|
|                                                                                  |
|                                                                                  |
|        SYSTEM SPECIFICATIONS:                                                     |
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|        03/26/04.  ADDED - 158.                                                    |
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|  NUMBER - 0147  SUB BY- ALLON PETERMAN    SUB FOR- FRAN SMILEY        PAGE-   1      |
|-------------------------------------------------------------------------------------|
|  ENTERED-03/31/04          PRIORITY-    EST-DAYS-000                  REQD-          |
|-------------------------------------------------------------------------------------|
|  BEGIN-03/31/04  COMPLETE-04/08/04  CLOSE-                                           |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: PLEASE DELETE RECIPIENT RECORD                                  |
|                                                                                     |
|         STATUS: COMPLETE THIS WEEK                                                   |
|                                                                                     |
|          REQUEST CONTROL NUMBER: 0139                                               |
|                                                                                     |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                     |
|         PLEASE DELETE THIS RECORD AS THERE ARE EIGHT PICS ATTACHED TO THIS RECORD.   |
|                                                                                     |
|          LJ 111358 KELLY TIEBREAKERS: A, B, C AND E                                 |
|          L- 111358 KELLY TIEBREAKERS: A, B AND C                                    |
|          LJ 111358 COUCH B                                                          |
|                                                                                     |
|          SYSTEM SPECIFICATIONS:                                                     |
|                                                                                     |
|          THIS IS AN ISSUE WHICH IS SELF CORRECTING.  THERE IS A CURRENT             |
|          PROCESS THAT RUNS ON THE WEEKENDS WHICH PURGES AND FIXES THE               |
|          RECIPIENT CROSS-REFERENCE FILE.                                            |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|          03/31/04.  ADDED - 158.                                                    |
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|          04/01/04.  UPDATED - 516.                                                  |
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|  NUMBER - 0148  SUB BY- ACS              SUB FOR- ALLON PETERMAN      PAGE-  1        |
|-------------------------------------------------------------------------------------|
|  ENTERED-04/01/04          PRIORITY-    EST-DAYS-000                  REQD-          |
|-------------------------------------------------------------------------------------|
|  BEGIN-04/01/04  COMPLETE-04/08/04  CLOSE-                                           |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: PROVIDER TYPE SPEC DATA EXTRACT                                 |
|                                                                                     |
|         STATUS: COMPLETE THIS WEEK                                                   |
|                                                                                     |
|          REQUEST CONTROL NUMBER: 7003                                                |
|                                                                                     |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                     |
|          DARIN: WILL YOU CONSIDER MAKING ME A LIST (A SPREAD SHEET IN EXCEL) THAT WE |
|          COULD USE TO FIND A PROVIDER NUMBER FOR SPECIFIC PROVIDER TYPES AND PROVIDER|
|          SPECIALTIES.  LETS SAY 5 OF EACH TYPE.  THAT WOUL REALLY HELP WITH OUR      |
|          TESTING.                                                                    |
|                                                                                     |
|          SYSTEM SPECIFICATIONS:                                                      |
|                                                                                     |
|          CREATE A SYSTEM UTILITY WHICH WILL CREATE AN EXTRACT OF PROVIDER            |
|          TYPES, SPECS, AND NUMBERS FOR ALL ACTIVE PROVIDERS ON THE MASTER            |
|          FILE.                                                                       |
|                                                                                     |
|                                                                                     |
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|          04/01/04.  ADDED - 158.                                                     |
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|          04/01/04.  UPDATED - 516.                                                   |
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| NUMBER - 0149  SUB BY- ALLON PETERMAN   SUB FOR- RICHARD FISHER      PAGE-   1       |
|-------------------------------------------------------------------------------------|
| ENTERED-04/06/04          PRIORITY-    EST-DAYS-000               REQD-              |
|-------------------------------------------------------------------------------------|
| BEGIN-04/06/04  COMPLETE-         CLOSE-                                             |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|        DESCRIPTION: C6950SA REPORT RESEARCH                                          |
|                                                                                     |
|        STATUS: COMPLETE THIS WEEK                                                    |
|                                                                                     |
|        REQUEST CONTROL NUMBER: 0141                                                  |
|                                                                                     |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                   |
|                                                                                     |
|        THE C6950SA REPORT DOES NOT IDENTIFY ALL WORKED CLAIMS IN ADJUSTMENT BATCHES. |
|        A DETAILED ANALYSIS OF THE PROBLEM WITH EXAMPLES WAS EMAILED TO DARIN AT ACS  |
|        ON MONDAY MARCH 29.                                                           |
|                                                                                     |
|        NO ZERO SIDE ICN'S OF ADJUSTMENTS COULD BE FOUND ON THE REPORT FOR BATCHES    |
|        EXAMINED.                                                                     |
|                                                                                     |
|        CLAIMS NOT ON THE REPORT WERE FOUND IN MMIS VIA THE 04 SCREEN AS BOTH ZERO    |
|        AND 2 SIDE CLAIMS.                                                            |
|                                                                                     |
|        SYSTEM SPECIFICATIONS:                                                        |
|                                                                                     |
|        MADE PROGRAM CHANGES TO BWMC6950 TO ALLOW ALL ADJUSTMENTS.                    |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|        04/06/04.  ADDED - 158.                                                      |
|                                                                                     |
|                                                                                     |
|        05/27/04.  UPDATED - 551.                                                    |
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|  NUMBER - 0150  SUB BY- ACS             SUB FOR- ALLON PETERMAN     PAGE-   1        |
|-------------------------------------------------------------------------------------|
|  ENTERED-04/07/04          PRIORITY-    EST-DAYS-000                REQD-            |
|-------------------------------------------------------------------------------------|
|  BEGIN-04/07/04  COMPLETE-04/14/04  CLOSE-                                           |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|        DESCRIPTION: MISSING PROV NUMBERS ON GRNBAR                                   |
|                                                                                     |
|        STATUS: COMPLETE THIS WEEK                                                    |
|                                                                                     |
|        REQUEST CONTROL NUMBER: 7004                                                  |
|                                                                                     |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                   |
|                                                                                     |
|        I'M PREPARING TO ELECTRONICALLY SEND THE MARCH REPORT TO FQHCS, BUT I'VE      |
|        NOTICED THAT TWO PROVIDER NUMBERS ARE MISSING FORM THE LIST OF FILES THAT     |
|        WERE ON THE DISK.  ONE IS 7058423, WHICH IS ONE OF THREE MAIN PROVIDER        |
|        NUMBERS FOR SEA MAR COMMUNITY HEALTH.  THE OTHER IS 7118276 (CENTRAL WA       |
|        FAMILY MEDICINE).                                                             |
|                                                                                     |
|        THE PAPER REPORTS ARE TITILED BWMC9755-R001 AND BWMC9757-R001.  THE DISKS ARE |
|        LABELED FQHCPROV.ZIP AND FQHCPRV2.ZIP.  PLEASE LET ME KNOW WHY THESE PROVIDER |
|        NUMBERS ARE MISSING AND WHAT I NEED TO DO TO GET THEM INCLUDED.               |
|                                                                                     |
|        SYSTEM SPECIFICATIONS:                                                        |
|                                                                                     |
|         THE REASON PROVIDER NUMBERS 7118276 AND 705842. ARE NOT ON THE DISKS         |
|        IS THEY WERE NOT REQUESTED IN THE ORIGINAL CSR.  CSR4075 CREATED THIS         |
|        PROCESS AND ONLY SENDS THE REQUESTED PROVIDERS TO THE DISK.                   |
|                                                                                     |
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|        04/07/04.  ADDED - 158.                                                      |
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|        04/07/04.  UPDATED - 551.                                                    |
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BWCSRLST-R008   WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES   PAGE   181
AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|-------------------------------------------------------------------------------|
|  NUMBER - 0151  SUB BY- RANDY STAMP ACS  SUB FOR- DSHS            PAGE-   1    |
|-------------------------------------------------------------------------------|
|  ENTERED-04/08/04         PRIORITY-    EST-DAYS-000          REQD-             |
|-------------------------------------------------------------------------------|
|  BEGIN-04/08/04  COMPLETE-04/22/04  CLOSE-                                     |
|-------------------------------------------------------------------------------|
|                                                                               |
|        DESCRIPTION: DUPLICATE CHECK NUMBERS                                    |
|                                                                               |
|        STATUS: COMPLETE THIS WEEK                                             |
|                                                                               |
|         REQUEST CONTROL NUMBER: 7006                                           |
|                                                                               |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO            |
|                                                                               |
|         PLEASE LOOK INTO WHY WE ASSIGNED THE SAME CHECK NUMBER TWO WEEKS IN A ROW ON |
|         THE PROVIDER SUMMARY FILE FOR PROVIDER NUMBER 7093313.                 |
|                                                                               |
|         SYSTEM SPECIFICATIONS:                                                 |
|                                                                               |
|         CHECK NUMBERS ARE GETTING DUPLICATED WHEN CREDITS AND ADJUSTMENTS ARE ROW ON |
|         BEING CREATED.  A FIX IN PROGRAM BWMC5000 WILL PLUG A DUMMY CHECK      |
|         NUMBER INTO ALL CLAIMS COMMING OUT OF THE PROGRAM.                     |
|                                                                               |
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|        04/08/04.  ADDED - 158.                                                |
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|        04/13/04.  UPDATED - 516.                                              |
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|  NUMBER - 0152  SUB BY- RANDY STAMP ACS  SUB FOR- DSHS                 PAGE-   1    |
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|  ENTERED-04/08/04          PRIORITY-     EST-DAYS-000              REQD-            |
|------------------------------------------------------------------------------------|
|  BEGIN-04/08/04  COMPLETE-04/14/04  CLOSE-                                          |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: ALLOW PROV NUMBER TO BE UPDATED                                |
|                                                                                    |
|         STATUS: COMPLETE THIS WEEK                                                  |
|                                                                                    |
|        REQUEST CONTROL NUMBER: 7005                                                 |
|                                                                                    |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                    |
|        EDI CREATED A PROVIDER NUMBER RANGE OF 809XXXX.  THESE PROVIDER NUMBERS WERE |
|        THEN SENT TO PROVIDER ENROLLMENT TO BE ADDED TO THE LIVE SYSTEM.  THE ISSUE  |
|        IS THAT WHEN PROVIDER ENROLLMENT ATTEMPTS TO ADD SPECIFIC PROVIDER NUMBERS THE|
|        CHECK DIGIT ROUTINE AUTO ASSIGNS THE LAST DIGITS INSTEAD OF ALLOWING PROVIDER|
|        ENROLLMENT TO KEY SPECIFIC PROVIDER NUMBERS.  PLEASE ALLOW THE SYSTEM TO LET |
|        THE USER KEY ALL SEVEN DIGITS OF A PROVIDER NUMBER FOR THOSE PROVIDERS THAT  |
|        BEGIN WITH A 809.                                                            |
|                                                                                    |
|        SYSTEM SPECIFICATIONS:                                                       |
|                                                                                    |
|         THIS  IS  IN RESPONSE TO WSR0152 WHICH REQUESTS THAT WE REMOVE THE          |
|         ABILITY TO GENERATE THE CHECK-DIGIT FOR A NEW PROVIDER NUMBER WHEN          |
|         THE ENTERED NUMBER BEGINS WITH '809'.                                       |
|                                                                                    |
|         IN ORDER TO IMPLEMENT THIS CSR, THE  FOLLOWING  WILL  NEED  TO  BE          |
|         DONE:                                                                       |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|         O   MODIFY  BWOP0504,  S0509,  AND  BWMM1700, TO BYPASS THE CHECK-          |
|                                                                                    |
|                                                                                    |
|             DIGIT ROUTINE FOR THE SPECIFIED PROVIDER NUMBER RANGE.                  |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|         O   RECOMPILE THE FOLLOWING PROGRAMS:                                       |
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AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|-------------------------------------------------------------------------------|
|  NUMBER - 0152  SUB BY- RANDY STAMP ACS  SUB FOR- DSHS            PAGE-   2    |
|-------------------------------------------------------------------------------|
|  ENTERED-04/08/04         PRIORITY-   EST-DAYS-000                 REQD-       |
|-------------------------------------------------------------------------------|
|  BEGIN-04/08/04  COMPLETE-04/14/04  CLOSE-                                     |
|-------------------------------------------------------------------------------|
|             BWMC2550, BWMP52SP, BWMP5300, BWSC2020, BWSC2040, BWSC2050,        |
|                                                                               |
|                                                                               |
|             BWSC2060, BWSC2070, BWOC0034, BWOC0036, BWOC0037, BWOC0039,        |
|                                                                               |
|                                                                               |
|             BWOC0047, BWOG0904                                                |
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|        04/08/04.  ADDED - 158.                                                |
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|        04/09/04.  UPDATED - 032                                               |
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|  NUMBER - 0153  SUB BY- ACS              SUB FOR- ALLON PETERMAN      PAGE-   1     |
|------------------------------------------------------------------------------------|
|  ENTERED-04/08/04          PRIORITY-    EST-DAYS-000                  REQD-         |
|------------------------------------------------------------------------------------|
|  BEGIN-04/08/04  COMPLETE-04/14/04  CLOSE-                                          |
|------------------------------------------------------------------------------------|
|                                                                                    |
|          DESCRIPTION: ONLINE F12 KEY RESEARCH                                       |
|                                                                                    |
|          STATUS: COMPLETE THIS WEEK                                                 |
|                                                                                    |
|           REQUEST CONTROL NUMBER: 7007                                              |
|                                                                                    |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                    |
|          1.  IN THE PAST, WHEN HE WOULD CHANGE THE CLM-TYP INDICATOR HE WOULD USE F12 |
|              WHICH WOULD HOLD THE CLAIM IN THE NEW TYPE.  HE WANTS TO KNOW IF THAT PART|
|              OF THE F12 FEATURE CAN BE REINSTATED, OR IS THERE A BETTER WAY OF HOLDING |
|              IT?                                                                    |
|                                                                                    |
|          2.  ON THE DRG SCREEN THERE ARE FIELDS THAT USED TO BE BLUE'D OUT BEFORE ARE |
|              NOW OPEN (I'LL SEND OVER EXAMPLES)                                      |
|                                                                                    |
|           SYSTEM SPECIFICATIONS:                                                    |
|                                                                                    |
|           THE FUNCTIONALITY CONCERNING THE PF12 WAS REMOVED PER CSR4655.  THE PROTECTION|
|           OF THE FIELDS MENTIONED ABOVE WAS REMOVED PER THE INSTRUCTIONS OF CSR4594. |
|                                                                                    |
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|          04/08/04.  ADDED - 158.                                                   |
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|          04/09/04.  UPDATED - 158.                                                 |
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| NUMBER - 0154  SUB BY- ACS             SUB FOR- ALLON PETERMAN      PAGE-   1      |
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| ENTERED-04/12/04          PRIORITY-    EST-DAYS-000              REQD-             |
|-----------------------------------------------------------------------------------|
| BEGIN-04/12/04  COMPLETE-05/12/04  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|         DESCRIPTION: CSR4396 DISKETTE INFORMATION                                  |
|                                                                                   |
|         STATUS:                                                                    |
|                                                                                   |
|          REQUEST CONTROL NUMBER: 7008                                             |
|                                                                                   |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                   |
|          WHERE IS THE REPORT (DISKETTE) CREATED IN CSR4396 GOING?  THIS DISKETTE SHOULD|
|          GO TO JOHN HANSON AT BIN 23, PLEASE CONFIRM THAT IT HAS BEEN PRINTING AND |
|          WHERE IT IS GOING.                                                        |
|                                                                                   |
|          SYSTEM SPECIFICATIONS:                                                    |
|                                                                                   |
|           THE REPORT IS BEING SENT TO EBIN 71.  IT HAS BEEN BEING CREATED AND      |
|          SENT TO EBIN 71 IN BWCHHSTO(RUNMTHLY).                                    |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|         04/12/04.  ADDED - 158.                                                    |
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|         04/12/04.  UPDATED - 551.                                                  |
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|  NUMBER - 0155  SUB BY- ACS              SUB FOR- ALLON PETERMAN      PAGE-   1      |
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|  ENTERED-04/13/04          PRIORITY-    EST-DAYS-000                  REQD-          |
|-------------------------------------------------------------------------------------|
|  BEGIN-04/13/04  COMPLETE-         CLOSE-                                            |
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|                                                                                     |
|        DESCRIPTION: POS CURRENT PIC PROBLEM                                          |
|                                                                                     |
|        STATUS: AWAITING ANALYSIS                                                     |
|                                                                                     |
|         REQUEST CONTROL NUMBER: 7009                                                 |
|                                                                                     |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO                 |
|                                                                                     |
|          PLEASE CHECK IN TO WHY THE POS PROVIDERS ARE NOT ABLE TO USE THE CLIENT'S  |
|          MOST RECENT PIC.                                                            |
|                                                                                     |
|          NOTE: POS PROVIDERS CAN NOT BILL THE CLIENTS MOST RECENT PIC.              |
|                                                                                     |
|          - PB033-50MULCAA (BAD PIC/REMOVE)                                           |
|                                                                                     |
|                                                                                     |
|         SYSTEM SPECIFICATIONS:                                                       |
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|         04/13/04.  ADDED - 158.                                                      |
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| NUMBER - 0156  SUB BY- ALLON PETERMAN   SUB FOR- CLAIMS PROCESS      PAGE-   1   |
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| ENTERED-04/14/04          PRIORITY-    EST-DAYS-000               REQD-          |
|---------------------------------------------------------------------------------|
| BEGIN-04/14/04  COMPLETE-04/20/04  CLOSE-                                        |
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|                                                                                 |
|         DESCRIPTION: PROV XOVER PROBLEMS                                         |
|                                                                                 |
|         STATUS:                                                                 |
|                                                                                 |
|          REQUEST CONTROL NUMBER: 0144                                           |
|                                                                                 |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO            |
|                                                                                 |
|          ATTACHED ARE EXAMPLES OF PROVIDERS THAT APPEAR TO BE SET UP CORRECTLY IN THE |
|          MMIS TO CROSS FROM THEIR MEDICARE NUMBER TO OUR MEDICAID NUMBER.  HOWEVER, |
|          THEIR CLAIMS ARE BEING DENIED AND GIVEN THE DUMMY NUMBER (0011601).  THE |
|          CLAIMS THEN POST 0416 (PROVIDER NUMBER ASSIGNED FOR ID PURPOSES ONLY) THEN |
|          AUTO DENIED AND END UP IN THE DEAD FILE.  THESE ARE SMALL PROVIDERS AND NEED |
|          THEIR FUNDS.  PLEASE RESEARCH.                                          |
|                                                                                 |
|                                                                                 |
|          SYSTEM SPECIFICATIONS:                                                 |
|                                                                                 |
|          THE REASON THESE CLAIMS ARE NOT BEING PAID IS BECAUSE THE MEDICARE     |
|          XOVER NUMBER BEGINS WITH A G.  BASED UPON CSR3690 WE DROP THE G IN THE |
|          FIRST BYTE AND USE THE NEXT 14 BYTES.                                   |
|                                                                                 |
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|          04/14/04.  ADDED - 158.                                                |
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|          05/06/04.  UPDATED - 551.                                              |
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|  NUMBER - 0157  SUB BY- ACS              SUB FOR- ALLON PETERMAN      PAGE-  1   |
|--------------------------------------------------------------------------------|
|  ENTERED-04/15/04          PRIORITY-   EST-DAYS-000                  REQD-       |
|--------------------------------------------------------------------------------|
|  BEGIN-04/15/04  COMPLETE-         CLOSE-                                        |
|--------------------------------------------------------------------------------|
|                                                                                |
|        DESCRIPTION: HOH CLIENT ID ISSUES                                        |
|                                                                                |
|        STATUS: AWAITING ANALYSIS                                                |
|                                                                                |
|         REQUEST CONTROL NUMBER: 7010                                            |
|                                                                                |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO             |
|                                                                                |
|         PLEASE RESERACH AND EXPLAIN WHY ANGELA HELTON (AA 070584 HELTO A) IS SHOWING |
|         UP UNDER KRIS BARNETT'S HEAD OF HOUSE CLIENT ID AND NOT UNDER HER OWN.  |
|                                                                                |
|         SYSTEM SPECIFICATIONS:                                                  |
|                                                                                |
|         THE PRODUCTION RECIPIENT FILE HAS ANGELA HELTON BELONGING TO CASE       |
|         CLIENT ID 005003821.                                                    |
|                                                                                |
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|         04/15/04.  ADDED - 158.                                                 |
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|         04/15/04.  UPDATED - 516.                                               |
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|  NUMBER - 0158  SUB BY- C CHUMLEY       SUB FOR- CARMEN GIGSTEAD    PAGE-   1   |
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|  ENTERED-04/15/04         PRIORITY-    EST-DAYS-000              REQD-          |
|--------------------------------------------------------------------------------|
|  BEGIN-04/15/04  COMPLETE-         CLOSE-                                       |
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|                                                                                |
|       DESCRIPTION: PLEASE DOCUMENT EXC 166 AND 495                             |
|                                                                                |
|       STATUS: AWAITING ANALYSIS                                                |
|                                                                                |
|       REQUEST CONTROL NUMBER: 7011                                            |
|                                                                                |
|       DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO             |
|                                                                                |
|       PLEASE GENERATE A WORK SERVICE REQUEST TO PROVIDE DOCUMENTATION OF THE   |
|       EXCEPTION TABLE FOR 166 AND 495 FOR CARMEN GIGSTEAD IN COB.             |
|                                                                                |
|                                                                                |
|       SYSTEM SPECIFICATIONS:                                                   |
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|       04/15/04.  ADDED - 158.                                                  |
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|  NUMBER - 0159  SUB BY- ACS            SUB FOR- K BELLROSE         PAGE-   1        |
|------------------------------------------------------------------------------------|
|  ENTERED-04/15/04          PRIORITY-    EST-DAYS-000                    REQD-       |
|------------------------------------------------------------------------------------|
|  BEGIN-04/15/04  COMPLETE-05/12/04  CLOSE-                                          |
|------------------------------------------------------------------------------------|
|                                                                                    |
|          DESCRIPTION: LINES DENYING WITHOUT EXC                                     |
|                                                                                    |
|        STATUS:                                                                      |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 7012                                                |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|         WE HAVE SITUATIONS WHERE PROCEDURE CODES ARE BEING DENIED AT THE LINE LEVEL |
|         WITH NO UNITS AND NO EXCEPTIONS ARE POSTING ON THE CLAIM.  THE PROCEDURE    |
|         CODES WE FOUND ARE ALL FOR MEDICAL NUTRITION.  SOME EXAMPLE ICN'S ARE:      |
|                                                                                    |
|         3-04057-88-307-000282                                                       |
|         3-04054-88-330-000078                                                       |
|         3-04062-88-301-000021 (LINE 2)                                              |
|         3-04057-88-307-000060 (LINE 3)                                              |
|                                                                                    |
|         THANKS FOR YOUR ASSISTANCE WITH THE WSR.  IF YOU NEED ADDITIONAL HELP PLEASE|
|         LET ME KNOW.  THANKS                                                        |
|                                                                                    |
|                                                                                    |
|         SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|          AFTER RESEARCHING THE PROBLEM THE PROBLEM  THE  FOLLOWING  CHANGES         |
|          NEED TO BE MADE.                                                           |
|                                                                                    |
|          IN  PROGRAM  BWMC1500, CODE NEEDS TO BE ADDED TO MOVE THE INCOMING         |
|          QUANTITY FIELD OF 9(3)V9 TO A HOLD FIELD OF 9(3) WHICH  WILL  THEN         |
|          BE  MOVED  TO  THE MMIS CLAIM FIELD OF S9(07)V(3).  THIS WILL STOP         |
|          CLAIMS FROM BEING CREATED WITH A 0.NNN QUANTITY THAT DOESN'T PRICE         |
|          PROPERLY.                                                                  |
|                                                                                    |
|          RECOMPILE BWMC1500.                                                        |
|                                                                                    |
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|         04/15/04.  ADDED - 158.                                                     |
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|-------------------------------------------------------------------------------|
|  NUMBER - 0159  SUB BY- ACS               SUB FOR- K BELLROSE      PAGE-   2   |
|-------------------------------------------------------------------------------|
|  ENTERED-04/15/04          PRIORITY-    EST-DAYS-000                 REQD-     |
|-------------------------------------------------------------------------------|
|  BEGIN-04/15/04  COMPLETE-05/12/04  CLOSE-                                     |
|-------------------------------------------------------------------------------|
|        04/27/04.  UPDATED - 177.                                              |
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|-------------------------------------------------------------------------------------|
| NUMBER - 0160  SUB BY- ACS                SUB FOR- C CHUMLEY          PAGE-   1      |
|-------------------------------------------------------------------------------------|
| ENTERED-04/19/04          PRIORITY-    EST-DAYS-000                   REQD-          |
|-------------------------------------------------------------------------------------|
| BEGIN-04/19/04  COMPLETE-04/22/04  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|        DESCRIPTION: STOP PRINTING MF5050 REPORTS                                     |
|                                                                                     |
|        STATUS: COMPLETE THIS WEEK                                                    |
|                                                                                     |
|        REQUEST CONTROL NUMBER: 7013                                                 |
|                                                                                     |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO                  |
|                                                                                     |
|        PLEASE DISCONTINUE PRINTING 1 COPY OF BWMF5050-R002 "PROVIDER CHARGE ERROR    |
|        REPORT" AND BWMF5050-R003 "PROVIDER CHARGE RATE OVER THRESHOLD"               |
|                                                                                     |
|        I DON'T KNOW IF IT IS GOING TO BIN 11 OR 12, BUT IT ENDS UP WITH ME.         |
|                                                                                     |
|        THANKS!                                                                      |
|                                                                                     |
|                                                                                     |
|        SYSTEM SPECIFICATIONS:                                                       |
|                                                                                     |
|        DISCONTINUED PRINTING THESE REPORTS IN BWMF5050 AND CHANGE RUN5050 TO         |
|        REFLECT THESE REPORTS ONLY GOING TO SPLITTER, NO LONGER BEING PRINTED.        |
|                                                                                     |
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|                                                                                     |
|        04/19/04.  ADDED - 158.                                                      |
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|        04/19/04.  UPDATED - 551.                                                    |
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| NUMBER - 0161  SUB BY- SANDY ASBACH     SUB FOR- SANDY ASBACH       PAGE-   1        |
|-------------------------------------------------------------------------------------|
| ENTERED-04/19/04         PRIORITY-    EST-DAYS-000                   REQD-           |
|-------------------------------------------------------------------------------------|
| BEGIN-04/19/04  COMPLETE-04/22/04  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|        DESCRIPTION: EXCEPTION 343 RESEARCH                                           |
|                                                                                     |
|        STATUS: COMPLETE THIS WEEK                                                    |
|                                                                                     |
|        REQUEST CONTROL NUMBER: 0143                                                 |
|                                                                                     |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                   |
|                                                                                     |
|       PLEASE REVIEW THE EXISTING EXCEPTION CODE CROSS-REFERENCE FOR EXCEPTION 343    |
|       AND COMPARE IT TO THE ATTACHED CSR WITH RCN # 4466.  IT APPEARS THAT A LARGE   |
|       PART OF THE REQUEST IS MISSING FROM THE CROSS-REFERENCE.  THIS IS CAUSING      |
|       CLAIMS TO POST INAPPROPRIATELY.                                               |
|                                                                                     |
|       ALSO ATTACHED IS A COPY OF SEVERAL CLAIMS, ONE WITH PROCEDURE CODE 00170 AND   |
|       DIAGNOSIS 521.0 AND ANOTHER WITH PROCEDURE CODE 00170 AND DIAGNOSIS 521.00 AND |
|       EXCEPTION CODE 343 IS POSTIN.  ACCORDING TO THE REQUESTED CSR, NEITHER CLAIM   |
|       SHOULD BE POSTING.                                                            |
|                                                                                     |
|       THESE ARE JUST A COUPLE SAMPLES.  I TESTED OTHER PIECES AS WELL AND FOUND THAT |
|       EXCEPTION 343 IS POSTING WHEN IT SHOULD NOT.  ALSO ATTACHED IS A PRINT FROM    |
|       THE ICD-9 TO IDENTIFY WHAT A SPAN OF DIAGNOSIS CODES SHOULD LOOK LIKE.  NOTE   |
|       THAT DIAGNOSIS 521 - 521.9 INCLUDES 521.00 - 521.05.                           |
|                                                                                     |
|       I WOULD BE HAPPY TO DISCUSS THIS WITH SOMEONE FROM ACS.                        |
|                                                                                     |
|                                                                                     |
|       SYSTEM SPECIFICATIONS:                                                         |
|                                                                                     |
|       CSR4357 (RCN 4466) HAS CURRENTLY NOT BEEN COMPLETED.  THE PRIORITY OF THE CSR  |
|       HAS BEEN EXPEDITED AND SHOULD BE COMPLETED AND READY TO TEST THE WEEK OF       |
|       MAY 3, 2004.                                                                   |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|       04/19/04.  ADDED - 158.                                                       |
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|       04/19/04.  UPDATED - 158.                                                     |
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| NUMBER - 0162  SUB BY- ACS              SUB FOR- SUE HILTON         PAGE-   1       |
|------------------------------------------------------------------------------------|
| ENTERED-04/22/04         PRIORITY-    EST-DAYS-000                 REQD-            |
|------------------------------------------------------------------------------------|
| BEGIN-04/22/04  COMPLETE-04/30/04  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: EXCEPTION 1006 PROV RESEARCH                                   |
|                                                                                    |
|       STATUS:                                                                      |
|                                                                                    |
|        REQUEST CONTROL NUMBER: 7014                                                |
|                                                                                    |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                    |
|        PLEASE RESEARCH WHY EXCEPTION 1006 IS NOT POSTING CORRECTLY ON NEW DAY CLAIMS.|
|        IN ORDER TO GET EXCEPTION 1006 TO CORRECTLY POST THE USER IS CURRENTLY       |
|        REQUIRED TO HIT A "DOUBLE ENTER", THIS SHOULD NOT BE REQUIRED.  PLEASE CORRECT|
|        THIS ISSUE.                                                                 |
|                                                                                    |
|                                                                                    |
|        SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|        MODIFIED THE LOGIC IN BWPC2040 TO NOW LOOK AT W1415214-PROV-TYPE INSTEAD OF  |
|        W1415215-PROV-TYPE WHEN POSTING EXCEPTION 1006.                             |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|        04/22/04.  ADDED - 158.                                                     |
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|        04/22/04.  UPDATED - 158.                                                   |
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AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|-------------------------------------------------------------------------------------|
| NUMBER - 0163  SUB BY- ACS              SUB FOR- SANDRA RICCOLO      PAGE-   1       |
|-------------------------------------------------------------------------------------|
| ENTERED-04/22/04          PRIORITY-    EST-DAYS-000              REQD-               |
|-------------------------------------------------------------------------------------|
| BEGIN-04/22/04  COMPLETE-04/30/04  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: RESEARCH EXC 301 ISSUES                                         |
|                                                                                     |
|         STATUS:                                                                     |
|                                                                                     |
|          REQUEST CONTROL NUMBER: 7015                                               |
|                                                                                     |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                |
|                                                                                     |
|          HERE'S A REMINDER TO TAKE A LOOK AT THE COPY OF THE GREEN-BAR THAT SUE HAD |
|         ME GIVE YOU THIS MORNING.  IT'S AN OUTPATIENT CLAIM ("M") THAT HAS BEEN     |
|          BILLED UNDER A PROVIDER NUMBER THAT STARTS WITH "7" (THAT SHOULD BE USED   |
|         FOR HICFA BILLINGS ON "J'S" OR "P'S".  THE CLAIM NUMBER IS: 0-04063-55-751- |
|         005000.                                                                     |
|                                                                                     |
|         THEY ARE TRYING TO BILL PHYSICAL THERAPY: SO, EITHER THE PROVIDER NUMBER    |
|         OR THE CLAIM TYPE IS WRONG.                                                 |
|                                                                                     |
|         SUE WANTED TO KNOW WHY THE 301 DIDN'T POST.  I WAS WONDERING ABOUT THE 313, |
|         SINCE I LIKE THAT EXCEPTION'S EOB 328 THE BEST.                             |
|                                                                                     |
|                                                                                     |
|         SYSTEM SPECIFICATIONS:                                                      |
|                                                                                     |
|          NO CHANGES WERE MADE TO THE SYSTEM, AFTER RESEARCHING THE ISSUES ADDRESSED |
|         ABOVE, IT HAS BEEN DETERMINED THAT EXCEPTION 301 IS POSTING CORRECTLY.      |
|          SOME OF THE EXCEPTION DOCUMENTATION WAS REWRITTEN TO IMPROVE THE READABILITY|
|         OF THE DOCUMENTATION.                                                       |
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|         04/22/04.  ADDED - 158.                                                     |
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|         04/23/04.  ADDED - 158.                                                     |
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| NUMBER - 0164  SUB BY- ACS              SUB FOR- SANDY ASBACH        PAGE-   1       |
|-------------------------------------------------------------------------------------|
| ENTERED-04/26/04          PRIORITY-    EST-DAYS-000                    REQD-         |
|-------------------------------------------------------------------------------------|
| BEGIN-04/26/04  COMPLETE-05/12/04  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|        DESCRIPTION: FACILITY VS NON FACILITY PRICE                                   |
|                                                                                     |
|        STATUS:                                                                       |
|                                                                                     |
|         REQUEST CONTROL NUMBER: 7016                                                 |
|                                                                                     |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO                 |
|                                                                                     |
|         PLEASE RESEARCH AND EXPLAIN MODIFIER "TC" FACILITY (G) AND NON-FACILITY (U)  |
|         PRICING.  WE SHOULD NOT BE PRICING MODIFIER "TC" AT THE NON-FACILITY (U)     |
|         RATES.                                                                       |
|                                                                                     |
|                                                                                     |
|         SYSTEM SPECIFICATIONS:                                                       |
|                                                                                     |
|         MODIFIED THE LOGIC IN BWPC3550 TO CORRECT THE NON-FACILITY PRICING ERROR     |
|          CREATED BY CSR3368 CONCERNING MODIFIERS 'TC' 'IR' AND '26'.                 |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|         04/26/04.  ADDED - 158.                                                      |
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|                                                                                     |
|         05/07/04.  UPDATED - 158.                                                    |
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|  NUMBER - 0165  SUB BY- ACS              SUB FOR- ALLON PETERMAN      PAGE-   1     |
|-----------------------------------------------------------------------------------|
|  ENTERED-04/27/04          PRIORITY-     EST-DAYS-000                 REQD-        |
|-----------------------------------------------------------------------------------|
|  BEGIN-04/27/04  COMPLETE-04/30/04  CLOSE-                                         |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|          DESCRIPTION: PA FIELD EDIT PROBLEMS                                       |
|                                                                                   |
|          STATUS:                                                                  |
|                                                                                   |
|           REQUEST CONTROL NUMBER: 7017                                            |
|                                                                                   |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                   |
|          THE AUTH SCREEN IS STILL ACTING UP.  OUR PEOPLE ARE GETTIGN "?" MARKS IN  |
|          PLACES THEY NEVER HAVE BEFORE.  THEY ARE HAVING A HARD TIME CLEARING THEM |
|           OUT.  PLEASE LOOK INTO THIS.  WE'RE HAVEING THEM STAY OUT OF THE AUTH UNTIL |
|          WE HEAR FROM YOU.                                                         |
|                                                                                   |
|          THANKS.                                                                  |
|                                                                                   |
|                                                                                   |
|           SYSTEM SPECIFICATIONS:                                                  |
|                                                                                   |
|           CHANGES WERE MADE DIRECTLY TO PRODUCTION                                 |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|          04/27/04.  ADDED - 158.                                                  |
|                                                                                   |
|          04/28/04.  UPDATE - 550.                                                 |
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|--------------------------------------------------------------------------------|
| NUMBER - 0166  SUB BY- ACS              SUB FOR- COVERDELL D        PAGE-   1   |
|--------------------------------------------------------------------------------|
| ENTERED-04/27/04           PRIORITY-    EST-DAYS-000               REQD-        |
|--------------------------------------------------------------------------------|
| BEGIN-04/27/04  COMPLETE-04/30/04  CLOSE-                                       |
|--------------------------------------------------------------------------------|
|                                                                                |
|         DESCRIPTION: EXC 353 PA ISSUES                                          |
|                                                                                |
|         STATUS:                                                                 |
|                                                                                |
|          REQUEST CONTROL NUMBER: 7018                                          |
|                                                                                |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO           |
|                                                                                |
|          PLEASE RESEARCH AND EXPLAIN WHY EXCEPTION 353 IS STILL POSTING WHEN THE|
|          CLAIM IS MANUALLY PRICED WITH THE AMOUNTS AUTHORIZED ON THE PA FILE.   |
|                                                                                |
|                                                                                |
|          SYSTEM SPECIFICATIONS:                                                 |
|                                                                                |
|          AFTER RESEARCHING THE ISSUE ADDRESSED ABOVE IT WAS FOUND THAT DURING THE|
|          LATEST CONVERSION OF THE PRIOR AUTHORIZATION FILE, THE GET MAIN FOR THE|
|          ONLINE PROGRAMS WAS INCORRECTLY MODIFIED CAUSING ERRORS IN BWSC3590 AND|
|          BWOC0076.  THIS ISSUE WAS CORRECTED IN THE LIVE SYSTEM ON APRIL 24, 2004.|
|                                                                                |
|                                                                                |
|                                                                                |
|         04/27/04.  ADDED - 158.                                                 |
|                                                                                |
|                                                                                |
|         04/27/04.  UPDATED - 158.                                              |
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| NUMBER - 0167  SUB BY- ACS              SUB FOR- ALLON PETERMAN        PAGE-   1    |
|------------------------------------------------------------------------------------|
| ENTERED-04/29/04          PRIORITY-     EST-DAYS-000                    REQD-       |
|------------------------------------------------------------------------------------|
| BEGIN-04/29/04  COMPLETE-05/12/04  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|          DESCRIPTION: OUTPATIENT DATE PROBLEMS                                      |
|                                                                                    |
|          STATUS:                                                                   |
|                                                                                    |
|           REQUEST CONTROL NUMBER: 7019                                             |
|                                                                                    |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO              |
|                                                                                    |
|           OUR HOSPITAL UNIT IS SEEING AN UNUSUAL PROBLEM WITH OUTPATIENT CLAIMS.   |
|          WHEN THEY KEY IN THE FIRST PAGE DATE THE SYSTEM PLUGS THE SAME LDOS AND FDOS.|
|          HOWEVER, WHEN THEY USE THE SECOND PAGE AND AFTER THE SYSTEM PLUGS A STRANGE|
|           DATE (SEE EXAMPLE ATTACHED).  THIS CAUSES THE EXAMINERS TO REKEY ALL THE |
|          CORRECT DATES.                                                            |
|                                                                                    |
|                                                                                    |
|           SYSTEM SPECIFICATIONS:                                                   |
|                                                                                    |
|           CHANGES WERE MADE TO BWOC0041 TO CORRECT THE SYSTEM GENERATION OF "DATES |
|          OF SERVICE" ON OUTPATIENT CLAIMS.                                         |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|          04/29/04.  ADDED - 158.                                                  |
|                                                                                    |
|                                                                                    |
|          05/06/04.  UPDATED - 032.                                                |
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AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|-------------------------------------------------------------------------------|
| NUMBER - 0168  SUB BY- PATTY ORTH       SUB FOR- CARMEN GIGSTEAD    PAGE-   1  |
|-------------------------------------------------------------------------------|
| ENTERED-04/30/04        PRIORITY-    EST-DAYS-000              REQD-           |
|-------------------------------------------------------------------------------|
| BEGIN-04/30/04  COMPLETE-        CLOSE-                                        |
|-------------------------------------------------------------------------------|
|                                                                               |
|       DESCRIPTION: DOCUMENT MMIS RECIP ELIG TO POS                             |
|                                                                               |
|       STATUS: COMPLETE THIS WEEK                                               |
|                                                                               |
|        REQUEST CONTROL NUMBER: 0145                                           |
|                                                                               |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO             |
|                                                                               |
|        PLEASE PROVIDE A REPORT THAT DOCUMENTS THE CRITERIA FOR TRANSFERING TPL |
|         INFORMATION FROM THE MMIS ELIGIBILITY FILE TO THE POINT OF SALE SYSTEM.|
|                                                                               |
|                                                                               |
|        SYSTEM SPECIFICATIONS:                                                  |
|                                                                               |
|        DOCUMENTATION EXPLAINING THE TRANSFER OF RECIPIENTS FROM MMIS TO POS WAS|
|         SENT TO CARMEN GIGSTEAD ON MAY 25, 2004.                               |
|                                                                               |
|                                                                               |
|                                                                               |
|       04/30/04.  ADDED - 158.                                                 |
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|                                                                               |
|       05/27/04.  UPDATED - 521.                                               |
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| NUMBER - 0169  SUB BY- CHRISTINE CHUML  SUB FOR- MMIS SERVICES        PAGE-  1         |
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| ENTERED-05/03/04         PRIORITY-     EST-DAYS-000                   REQD-            |
|---------------------------------------------------------------------------------------|
| BEGIN-05/03/04  COMPLETE-05/12/04  CLOSE-                                              |
|---------------------------------------------------------------------------------------|
|                                                                                       |
|        DESCRIPTION: RESEARCH LOCATION CODE ISSUES                                      |
|                                                                                       |
|        STATUS:                                                                         |
|                                                                                       |
|         REQUEST CONTROL NUMBER: 0146                                                   |
|                                                                                       |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                    |
|                                                                                       |
|         PLEASE EXPLAIN EXCEPTION STATUS LOGIC AS SEEN IN ATTACHED EXAMPLES.            |
|                                                                                       |
|         ICN 3 04071 87 792 000048                                                     |
|         CLAIM SHOULD HAVE GONE TO LOCATION 06 PER EXCEPTION 262.                       |
|                                                                                       |
|         ICN 3 04076 88 758 000024                                                     |
|         CLAIM SHOULD HAVE GONE TO LOCATION 35 PER EXCEPTION 103.                       |
|                                                                                       |
|         WATERFALL LOGIC SHOULD BE DETERMINED BY EXCEPTION STATUS 1 AND 3 ONLY.         |
|                                                                                       |
|         THIS HAS BEEN DISCUSSED WITH DARIN MORIN.                                      |
|                                                                                       |
|         SYSTEM SPECIFICATIONS:                                                         |
|                                                                                       |
|         THE LOGIC THAT ASSIGNS THE LOCATIONS IS DETERMINED BY EXCEPTION                |
|         STATUS 1, 3, AND 4.  THESE CLAIMS HAD AN EXCEPTION STATUS OF                   |
|         4 (PAY AND REPORT) FOR EXCEPTION 0257.                                         |
|                                                                                       |
|                                                                                       |
|                                                                                       |
|         05/03/04.  ADDED - 158.                                                        |
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|                                                                                       |
|         05/06/04.  UPDATED - 177.                                                      |
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| NUMBER - 0170  SUB BY- ACS            SUB FOR- ALLON PETERMAN      PAGE-   1        |
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| ENTERED-05/04/04           PRIORITY-    EST-DAYS-000                   REQD-        |
|-----------------------------------------------------------------------------------|
| BEGIN-05/04/04  COMPLETE-05/12/04  CLOSE-                                           |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|          DESCRIPTION: CASH CONROL EOB DISAPPEARING                                 |
|                                                                                   |
|          STATUS:                                                                  |
|                                                                                   |
|          REQUEST CONTROL NUMBER: 7020                                             |
|                                                                                   |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                   |
|          THE CASH CONTROL PEOPLE ARE CLAIMING THEY PUT IN EOB 0130 ON THIS GROSS   |
|          ADJUSTMENT BUT WHEN IT FINALIZED THE EOB WAS GONE.                        |
|                                                                                   |
|          I'VE ASKED THEM TO TRY IT AGAIN AND TAKE SOME SNAP SHOTS OF THE SCREEN.   |
|          THEY WILL NOT BE DOING ANOTHER ONE OF THESE FOR A WEEK OR TWO.  WOULD YOU |
|          LOOK INTO THIS, AND SEE IF THERE IS A PROBLEM?                            |
|                                                                                   |
|                                                                                   |
|          SYSTEM SPECIFICATIONS:                                                   |
|                                                                                   |
|          THERE IS CODE IN BWMC5000 THAT IF THE EOB IS NOT 0001 - 0119, 0151 -     |
|          0599, 0700 - 0999 OR 0600 - 0699 TO MOVE ZEORS OVER THE CURRENT EOB.     |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|          05/04/04.  ADDED - 158.                                                  |
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|          05/05/04.  UPDATED - 551.                                                |
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| NUMBER - 0171  SUB BY- CATHIE OTT       SUB FOR- CLAIMS PROCESSI      PAGE-   1       |
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| ENTERED-05/04/04          PRIORITY-    EST-DAYS-000                   REQD-           |
|---------------------------------------------------------------------------------------|
| BEGIN-05/04/04  COMPLETE-        CLOSE-                                                |
|---------------------------------------------------------------------------------------|
|                                                                                       |
|        DESCRIPTION: C6950SA ADJUSTMENT ISSUES                                          |
|                                                                                       |
|        STATUS: COMPLETE THIS WEEK                                                      |
|                                                                                       |
|       REQUEST CONTROL NUMBER: 0147                                                     |
|                                                                                       |
|       DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                      |
|                                                                                       |
|       THE C6950SA REPORT DOES NOT IDENTIFY ALL WORKED CLAIMS IN ADJUSTMENT            |
|       BATCHES. A DETAILED ANALYSIS OF THE PROBLEM WITH EXAMPLES WAS E-MAILED          |
|       TO DARIN AT ACS ON MONDAY MARCH 29.                                              |
|                                                                                       |
|       NO ZERO SIDE ICN'S OF ADJUSTMENTS COULD BE FOUND ON THE REPORT FOR              |
|       BATCHES EXAMINED.                                                                |
|                                                                                       |
|       CLAIMS NOT ON THE REPORT WERE FOUND IN MMIS VIA THE 04 SCREEN AS BOTH           |
|       ZERO SIDE AND 2 SIDE CLAIMS.                                                     |
|                                                                                       |
|        AS DISCUSSED WITH DARIN, THIS ADDRESSES A PROBLEM WITH THE ELECTRONIC          |
|       REPORT C6950SA. IT AFFECTS ADJUSTMENT BATCHES ONLY. SOME OF THE FIELDS          |
|       ON THE REPORT ARE COPIES OF THE ORIGINAL CLAIM INFORMATION.                      |
|                                                                                       |
|        1. FOR THE 2 SIDE OF THE ADJUSTMENT ONLY! RELYING ON THE 1 SIDE RE-           |
|       MAINING AS IT PRESENTLY IS, WITH ORIGINAL CLAIM INFORMATION IN THESE            |
|        FIELDS. WHEN WRITING USER 1 WITH CURRENT INFORMATION ALSO WRITE USER 1         |
|       TIME AND USER 1 DATE, FOR 2 SIDE OF CLAIM ONLY.                                  |
|                                                                                       |
|        2. UPDATE THE BATCH ACTIVATION DATE WITH THE DATE THE PRESENT ADJUST-          |
|       MENT BATCH ACTIVATED. IT WOULD BE FINE IF THIS CORRECTS BOTH 1 AND 2            |
|       SIDES, BUT ONLY CORRECTION FOR THE 2 SIDE IS NEEDED.                             |
|                                                                                       |
|        3. INVESTIGATE WHAT IS NEEDED TO TAKE INFORMATION FROM THE 66 RECORDS          |
|       FOR THE 0 SIDE OF ADJUSTMENT CLAIMS TO PROVIDE THE SAME INFORMATION ON          |
|       THE C6950SA REPORT AS WILL BE SUPPLIED FOR THE 2 SIDE OF ADJUSTMENT             |
|        CLAIMS. THIS INFORMATION IS DESIRED REGARDLESS OF IF THE CLAIM REACHES         |
|        FINAL DISPOSITION ON THE 0 SIDE OR IF IT CREATES A FLAT FOR FURTHER            |
|        ADJUDICATION. REPLY SO WE CAN ACCOMPLISH THIS.                                  |
|                                                                                       |
|        PER CONVERSATION WITH DARIN MORIN, ITEM 1 AND 2 ARE NEEDED ASAP. ITEM         |
|        3 IS UNDERSTOOD TO BE A SEMI DIFFICULT TASK THAT MAY TAKE SOMETIME TO          |
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| NUMBER - 0171  SUB BY- CATHIE OTT      SUB FOR- CLAIMS PROCESSI      PAGE-   2     |
|------------------------------------------------------------------------------------|
| ENTERED-05/04/04          PRIORITY-     EST-DAYS-000                REQD-          |
|------------------------------------------------------------------------------------|
| BEGIN-05/04/04  COMPLETE-          CLOSE-                                          |
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|                                                                                    |
|                                                                                    |
|        REACH CONCLUSION.                                                           |
|                                                                                    |
|                                                                                    |
|        SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|       CHANGES MADE TO PROGRAM BWMC6950 TO ALLOW ALL ADJUSTMENTS TO GO TO THE       |
|        EXTRACT.                                                                    |
|                                                                                    |
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|        05/04/04.  ADDED - 158.                                                     |
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|        05/27/04.  UPDATED - 551.                                                   |
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BWCSRLST-R008   WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES   PAGE   205
AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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| NUMBER - 0172  SUB BY- GERAL HUBBERT    SUB FOR- MMIS SERVICES        PAGE-   1      |
|-------------------------------------------------------------------------------------|
| ENTERED-05/04/04          PRIORITY-    EST-DAYS-000                   REQD-          |
|-------------------------------------------------------------------------------------|
| BEGIN-05/04/04  COMPLETE-05/20/04  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|        DESCRIPTION: PROVIDER XOVER RESEARCH                                          |
|                                                                                     |
|        STATUS:                                                                      |
|                                                                                     |
|        REQUEST CONTROL NUMBER: 0148                                                 |
|                                                                                     |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                   |
|                                                                                     |
|        WHEN MMIS COMPARES THE MEDICARE PROVIDER NUMBER IN THE MEDICARE TAPE          |
|        TO THE PROVIDER NUMBER IN THE MEDICAID TO MEDICARE X-REF INQUIRY SCREEN,      |
|        NUMBERS WITH A PRECEDING LETTER "G" ARE NOT MATCHED AND GO TO MAA PRO-        |
|        VIDER NUMBER 0011601. WHEN NOTIFIED BY PROVIDERS, THE MAA PROVIDER            |
|        ENROLLMENT UNIT LOADS THE PROVIDER NUMBER TWICE, ONE WITH A "G" AND THE       |
|        OTHER WITHOUT THE "G". FOR EXAMPLE: AB12176 AND GAB12176. THIS ACTION         |
|        SEEMS TO SOLVE THE PROBLEM.                                                   |
|                                                                                     |
|        PLEASE LET US KNOW THE ANSWER TO THE FOLLOWING QUESTIONS:                     |
|                                                                                     |
|          1. THE MEDICARE TAPE DATA CONTAINS A "G" IN COLUMN 462. IS THIS LETTER      |
|             G A PLACEHOLDER AND MMIS PICKS UP THE CHARACTERS IMMEDIATELY THE         |
|             G TO REPRESENT PROVIDER GROUP NUMBER?                                    |
|                                                                                     |
|          2. SHOULD PROVIDER ENROLLMENT ALWAYS LOAD THE MEDICARE PROVIDER             |
|             NUMBERS WITHOUT THE G?                                                   |
|                                                                                     |
|          3. IF THE ANSWER TO #2 IS YES, COULD ACS INSTRUCT MMIS TO SEARCH AND        |
|             IDENTIFY ALL OF THE INSTANCES OF A PRECEDING "G" AND REPORT? IS          |
|             THERE A WAY TO HAVE THE SYSTEM CORRECT THE CODES THAT CONTAIN THE        |
|             PRECEDING G?                                                             |
|                                                                                     |
|                                                                                     |
|        SYSTEM SPECIFICATIONS:                                                        |
|                                                                                     |
|        MEMO SENT STATING THAT THE G IN THE FIRST BYTE IS DROPPED, SO PROVIDER        |
|        RELATIONS SHOULD ALWAYS LOAD THE XREF NUMBER WITHOUT A G.                     |
|                                                                                     |
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|        05/04/04.  ADDED - 158.                                                      |
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|  NUMBER - 0172  SUB BY- GERAL HUBBERT    SUB FOR- MMIS SERVICES     PAGE-   2  |
|-------------------------------------------------------------------------------|
|  ENTERED-05/04/04          PRIORITY-    EST-DAYS-000                 REQD-     |
|-------------------------------------------------------------------------------|
|  BEGIN-05/04/04  COMPLETE-05/20/04  CLOSE-                                     |
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|        05/17/04.  UPDATED - 551.                                              |
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AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|------------------------------------------------------------------------------------|
| NUMBER - 0173  SUB BY- ALLON PETERMAN   SUB FOR- CARMEN GIGSTEAD      PAGE-   1     |
|------------------------------------------------------------------------------------|
| ENTERED-05/06/04          PRIORITY-    EST-DAYS-000                     REQD-       |
|------------------------------------------------------------------------------------|
| BEGIN-05/06/04  COMPLETE-05/12/04  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|        DESCRIPTION: PLEASE BURST RPT BWMT1450-R001                                 |
|                                                                                    |
|         STATUS:                                                                    |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 0149                                               |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|         PLEASE HAVE REPORT BWMT1450-R001 TPL BILLING FILE REPORT BURST EACH         |
|         MONTH BEFORE IT COMES OVER TO MAA.                                          |
|                                                                                    |
|         THIS SHOULD BEGIN WITH THE JUNE 2004 BILLING FILE REPORT.                   |
|                                                                                    |
|         THIS REQUEST WAS DISCUSSED WITH DON BOOGERD.                                |
|                                                                                    |
|                                                                                    |
|         SYSTEM SPECIFICATIONS:                                                      |
|                                                                                    |
|         ADDED TO RUNSHEET RUNTPLM TO BURST THIS REPORT.                             |
|                                                                                    |
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|                                                                                    |
|         05/06/04.  ADDED - 158.                                                    |
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|         05/06/04.  UPDATED - 551.                                                  |
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|  NUMBER - 0174  SUB BY- ACS            SUB FOR- SUE HILTON        PAGE-   1         |
|------------------------------------------------------------------------------------|
|  ENTERED-05/10/04          PRIORITY-    EST-DAYS-000               REQD-            |
|------------------------------------------------------------------------------------|
|  BEGIN-05/10/04  COMPLETE-        CLOSE-                                            |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: OUTPATIENT LINE ITEM DOS RESRCH                                |
|                                                                                    |
|         STATUS: IN PROCESS                                                          |
|                                                                                    |
|          REQUEST CONTROL NUMBER: 7021                                              |
|                                                                                    |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                    |
|          WE'RE HAVING PROBLEMS WITH THE LINE LEVEL DATES OF SERVICE AGAIN.  PLEASE |
|          LOOK AT CLAIM NUMBE 3 04113 877 80 000001.  THE LINES POSTED EXCEPTION 124|
|          AND AUTO DENIED.  THE MMIS IS SUPPOSE TO BRING DOWN THE DATES WHEN THE    |
|          FORM AND TO DATES ARE EQUAL.  THIS IS NOT A HIPAA COMPLIANT CLAIM.  ALSO, |
|          WHEN YOU BRING UP THE CLAIM IN THE 04 HISTORY SCREEN, THEN PA1, THE MMIS  |
|          BRINGS DOWN THE DATES.                                                    |
|                                                                                    |
|          HELP!!                                                                    |
|                                                                                    |
|                                                                                    |
|          SYSTEM SPECIFICATIONS:                                                    |
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|          05/10/04.  ADDED - 158.                                                   |
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AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|------------------------------------------------------------------------------------|
|  NUMBER - 0175  SUB BY- ACS              SUB FOR- ALLON PETERMAN      PAGE-   1      |
|------------------------------------------------------------------------------------|
|  ENTERED-05/10/04          PRIORITY-    EST-DAYS-000                    REQD-        |
|------------------------------------------------------------------------------------|
| BEGIN-05/10/04  COMPLETE-05/12/04  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: CRITERIA FOR EXC 485 343 105                                   |
|                                                                                    |
|         STATUS:                                                                     |
|                                                                                    |
|          REQUEST CONTROL NUMBER: 7022                                               |
|                                                                                    |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                |
|                                                                                    |
|          CAN I GET A COPY OF THE MOST RECENT HARD CODING FOR EXCEPTIONS: 485, 343   |
|          AND 105?                                                                   |
|                                                                                    |
|                                                                                    |
|          SYSTEM SPECIFICATIONS:                                                     |
|                                                                                    |
|          FIRST RESEARCH EXCEPTIONS 105 343 AND 485.  AFTER RESEARCHING THE LISTED   |
|          EXCEPTIONS MODIFY THE CURRENT EXCEPTION DOCUMENTATION TO REFLECT THE       |
|          SYSTEM LOGIC FOUND.                                                        |
|                                                                                    |
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|          05/10/04.  ADDED - 158.                                                    |
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|          05/11/04.  UPDATED - 158.                                                  |
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BWCSRLST-R008   WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES   PAGE   210
AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|------------------------------------------------------------------------------------|
| NUMBER - 0176  SUB BY- ACS              SUB FOR- SANDRA RICCOLO      PAGE-   1       |
|------------------------------------------------------------------------------------|
| ENTERED-05/10/04          PRIORITY-    EST-DAYS-000                  REQD-           |
|------------------------------------------------------------------------------------|
| BEGIN-05/10/04  COMPLETE-05/12/04  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|          DESCRIPTION: FQHC PROVIDER 7038423 RESEARCH                               |
|                                                                                    |
|          STATUS:                                                                   |
|                                                                                    |
|          REQUEST CONTROL NUMBER: 7023                                              |
|                                                                                    |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                    |
|           THESE TWO NUMBERS AREN'T ON THE CURRENT GREENBAR.  HOWEVER, PROVIDER NUMBER|
|          7038423 IS ON THE REPORT.  THIS IS NOT A VALID NUMBER, BUT ONE OF THOSE   |
|          THAT I REQUESTED IS SILILAR: 7058423.  CAN YOU FORWARD TO ACS TO FIND OUT |
|          WHY 7038423 IS ON THE REPORT, AND IF IT WAS MEANT TO BE 7058423?  IF THAT |
|          IS TRUE, I WOULD THINK THE OTHER NUMBER (7118276) SHOULD BE ON THE REPORT |
|          NOW, BUT IT'S NOT, SO I'M REALLY CONFUSED.                                |
|                                                                                    |
|                                                                                    |
|          SYSTEM SPECIFICATIONS:                                                    |
|                                                                                    |
|           THE PROVIDER NUMBER 7038423 IS ON THE ORIGINAL REQUEST FOR CSR4075.      |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|          05/10/04.  ADDED - 158.                                                   |
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|          05/10/04.  UPDATED - 551.                                                 |
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| NUMBER - 0177  SUB BY- ACS            SUB FOR- CHRISTINE CHUML    PAGE-   1           |
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| ENTERED-05/11/04           PRIORITY-    EST-DAYS-000                    REQD-        |
|-------------------------------------------------------------------------------------|
| BEGIN-05/11/04  COMPLETE-05/12/04  CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: RESEARCH REPORT BWMF5800-R013                                   |
|                                                                                     |
|         STATUS:                                                                     |
|                                                                                     |
|          REQUEST CONTROL NUMBER: 7024                                               |
|                                                                                     |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO               |
|                                                                                     |
|         REPORT BWMF5800-R013 IS NOT REPORTING ALL OF THE TEXT DATA FOR THE EOB,     |
|         ALSO THE ADJUSTMENT REASON DOES NOT APPEAR TO HAVE THE DESCRIPTION          |
|         REPORT OUT.                                                                 |
|                                                                                     |
|          HAVE SOMEONE RECREATE THE REPORT FROM 04/02/04 AND DETERMINE WHAT IS       |
|         GOING ON.                                                                   |
|                                                                                     |
|                                                                                     |
|          SYSTEM SPECIFICATIONS:                                                     |
|                                                                                     |
|          IN ORDER TO FIX THIS PROBLEM THE FOLLOWING CHANGES WILL BE MADE.           |
|                                                                                     |
|          IN  PROGRAM  BWSF5806  - THE CODE WILL BE REWRITTEN SO WHEN AN AD-         |
|          JUSTMENT REASON IS NOT FOUND IN THE TABLE IT PRINTS OUT THE  ERROR         |
|          AND STILL PRINTS THE EOB INFORMATION.                                      |
|                                                                                     |
|          RECOMPILE BWSF5806.                                                        |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|                                                                                     |
|         05/11/04.  ADDED - 158.                                                     |
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|         05/11/04.  UPDATED - 177.                                                   |
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|  NUMBER - 0178  SUB BY- ACS              SUB FOR- BARB HANSEN        PAGE-   1         |
|--------------------------------------------------------------------------------------|
|  ENTERED-05/13/04          PRIORITY-    EST-DAYS-000                    REQD-          |
|--------------------------------------------------------------------------------------|
|  BEGIN-05/13/04  COMPLETE-          CLOSE-                                            |
|--------------------------------------------------------------------------------------|
|                                                                                      |
|        DESCRIPTION: NO RELATED HISTORY FOR EXC 055                                    |
|                                                                                      |
|        STATUS: COMPLETE THIS WEEK                                                     |
|                                                                                      |
|         REQUEST CONTROL NUMBER: 7025                                                  |
|                                                                                      |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                   |
|                                                                                      |
|        WHY IS AUDIT 0055 POSTING WITHOUT GENERATING RELATED HISTORY.                  |
|                                                                                      |
|         SYSTEM SPECIFICATIONS:                                                        |
|                                                                                      |
|         AUDIT 0055 DID NOT POST ON THE EXAMPLE CLAIM BECAUSE OF EXCEPTION             |
|         0116 POSTING BECAUSE OF THE X IN THE LMC IND.                                 |
|                                                                                      |
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|                                                                                      |
|         05/13/04.  ADDED - 158.                                                       |
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|         05/27/04.  UPDATED - 551.                                                     |
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|  NUMBER - 0179  SUB BY- ACS              SUB FOR- CHRISTINE CHUML     PAGE-   1     |
|-----------------------------------------------------------------------------------|
|  ENTERED-05/13/04        PRIORITY-    EST-DAYS-000                 REQD-           |
|-----------------------------------------------------------------------------------|
| BEGIN-05/13/04  COMPLETE-05/20/04  CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|       DESCRIPTION: DISCONT COPY OF BWMH7075-R001                                   |
|                                                                                   |
|       STATUS:                                                                      |
|                                                                                   |
|        REQUEST CONTROL NUMBER: 7026                                                |
|                                                                                   |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                   |
|        PLEASE DISCONTINUE GENERATING 1 COPY (FOR BIN 12) OF BWMH7075-R001 THAT     |
|        COMES FROM THE PRELIMINARY HMO PROCESS.                                     |
|                                                                                   |
|        IN ADDITION, PLEASE REPLACE THE HARDCOPY VERSION OF THE SAME REPORT THAT    |
|        COMES OUT OF THE HMO PROCESS WITH AN ELECTRONIC VERSION SENT TO EBIN-16     |
|                                                                                   |
|                                                                                   |
|        SYSTEM SPECIFICATIONS:                                                      |
|                                                                                   |
|        MADE NECESSARY CHANGES TO BWPMS710 AND BWPM700P TO REFLECT BWMH7075-        |
|        R001 NO LONGER BEING PRINTED BUT BEING SENT TO EBIN-16.                     |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|       05/13/04.  ADDED - 158.                                                      |
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|       05/18/04.  UPDATED - 551.                                                    |
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| NUMBER - 0180  SUB BY- ACS               SUB FOR- ALLON PETERMAN    PAGE-   1     |
|----------------------------------------------------------------------------------|
| ENTERED-05/14/04          PRIORITY-   EST-DAYS-000               REQD-            |
|----------------------------------------------------------------------------------|
| BEGIN-05/14/04  COMPLETE-05/20/04  CLOSE-                                         |
|----------------------------------------------------------------------------------|
|                                                                                  |
|        DESCRIPTION: RESEARCH EXC 0267 POSTING ERROR                              |
|                                                                                  |
|        STATUS:                                                                   |
|                                                                                  |
|        REQUEST CONTROL NUMBER: 7027                                              |
|                                                                                  |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                  |
|        EXCEPTION 267 IS POSTING ON CLAIM 0 04134 690 000101, IT SHOULD NOT BE    |
|        POSTING THIS EXCEPTION.                                                    |
|                                                                                  |
|                                                                                  |
|        SYSTEM SPECIFICATIONS:                                                     |
|                                                                                  |
|        ADDED LOGIC TO SECTION S150-000-NURSING-HOME-EDITS OF BWPC3020 TO BYPASS THE |
|        POSTING OF EXCEPTION 0267 IF THE FDOS ON THE CLAIM IS GREATER THAN FOUR YEARS |
|        FROM THE CURRENT PROCESSING DATE (EXCEPTION 290 WILL BE POSTED ON THE CLAIM). |
|                                                                                  |
|                                                                                  |
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|        05/14/04.  ADDED - 158.                                                   |
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| NUMBER - 0181  SUB BY- ACS              SUB FOR- ALLON PETERMAN    PAGE-   1   |
|-------------------------------------------------------------------------------|
| ENTERED-05/17/04        PRIORITY-     EST-DAYS-000              REQD-          |
|-------------------------------------------------------------------------------|
| BEGIN-05/17/04  COMPLETE-05/26/04  CLOSE-                                      |
|-------------------------------------------------------------------------------|
|                                                                               |
|        DESCRIPTION: ECS MED VENDOR LINE ITEM RESRCH                            |
|                                                                               |
|        STATUS:                                                                |
|                                                                               |
|       REQUEST CONTROL NUMBER: 7028                                            |
|                                                                               |
|       DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO             |
|                                                                               |
|       RANDY BROUGHT THIS ICN TO MY ATTENTION AND I HAVE NO EXPLAINTAION.  THE |
|       ICN IS: 3-04128-88-306-000094.  NOTE THE "999999" DATES OF SERVICE.    |
|       THIS HAS TO BE AN ERROR?                                               |
|                                                                               |
|                                                                               |
|        SYSTEM SPECIFICATIONS:                                                 |
|                                                                               |
|        AFTER COMPLETING RESEARCH THIS IS WHAT NEEDS TO BE DONE.               |
|                                                                               |
|        IN  PROGRAM BWMC1500, CURRENTLY IF THE PROGRAM RECEIVES AN INVALID     |
|        FIRST DATE OF SERVICE, WHICH THIS CLAIM DID (04/31/04),  IT  MOVES     |
|        ALL  NINES  TO THE FIRST DATE OF SERVICE AND THE LAST DATE OF SER-     |
|        VICE.  THE CODE HAS BEEN CHANGED IN S370 TO  MOVE  ZEROES  TO  THE     |
|        FIRST DATE OF SERVICE IF THE DATE IS INVALID.                          |
|                                                                               |
|                                                                               |
|                                                                               |
|        05/17/04.  ADDED - 158.                                               |
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|        05/18/04.  UPDATED - 177.                                             |
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BWCSRLST-R008   WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES   PAGE   216
AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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| NUMBER - 0182  SUB BY- SANDY ASBACH     SUB FOR- MMIS SERVICES        PAGE-   1     |
|------------------------------------------------------------------------------------|
| ENTERED-05/17/04           PRIORITY-    EST-DAYS-000                  REQD-         |
|------------------------------------------------------------------------------------|
| BEGIN-05/17/04  COMPLETE-        CLOSE-                                             |
|------------------------------------------------------------------------------------|
|                                                                                    |
|        DESCRIPTION: PLEASE RESRCH MISSING EOB 0428                                  |
|                                                                                    |
|        STATUS: AWAITING ANALYSIS                                                    |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 0142                                               |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|         IN REGARDS TO CSR # 3918 (SEE ATTACHED), I REQUESTED THE MMIS TO PLACE EOB  |
|         0428 IN THE SECOND HEADER INFO EOB FIELD, WHEN A PHYSICIAN (J) CLAIM HAS A  |
|         MODIFIER ST ON AT LEAST ONE DETAIL LINE AND THE TRAUMA ENHANCEMENT PRICING  |
|         HAS BEEN APPLIED BY THE SYSTEM OR THE MODIFIER ST IN ON A DETAIL LINE AND   |
|         THE DETAIL LINE HAS BEEN MANUALLY PRICED OR THE ALLOWED SOURCE INDICATOR    |
|         IS "A".  ATTACHED IS A SAMPLE CLAIM FOR ANESTHESIA SERVICES THAT SHOW THAT  |
|         THE MODIFIER ST IS ON THE CLAIM IN THE FIRST MODIFIER FIELD AND THE CLAIM   |
|         HAS BEEN MANUALLY PROCED AND ALLOWED SOURCE INDICATOR IS "A".  PLEASE NOTE  |
|         THAT INFO EOB 0428 DID NOT PRESENT UPON ENTERING THE CLAIM, NOR WILL EOB    |
|         0428 HOLDIN THE SECOND INFO EOB FIELD IF MANUALLY KEYED.  I SPOKE WITH DARIN|
|         MORIN ABOUT THIS AND THUS SUBMITTING A WORK SERVICE REQUEST TO REVIEW FOR   |
|         CORRECTION.                                                                 |
|                                                                                    |
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|         SYSTEM SPECIFICATIONS:                                                      |
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|         05/17/04.  ADDED - 158.                                                    |
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| NUMBER - 0183  SUB BY- ACS              SUB FOR- MICHELLE SENN      PAGE-   1    |
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| ENTERED-05/18/04        PRIORITY-    EST-DAYS-000              REQD-            |
|--------------------------------------------------------------------------------|
| BEGIN-05/18/04  COMPLETE-05/20/04  CLOSE-                                       |
|--------------------------------------------------------------------------------|
|                                                                                |
|       DESCRIPTION: CHANGE BWMR2380-R001 TO EBIN41                               |
|                                                                                |
|      STATUS:                                                                    |
|                                                                                |
|      REQUEST CONTROL NUMBER: 7029                                              |
|                                                                                |
|      DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                |
|                                                                                |
|      PLEASE START SENDING THE OUTPUT REPORT (BWMR2380-R001) FROM THE            |
|      DISEASE MANAGEMENT ENROLLMENT PROCESS TO ME VIA THE EBIN (EBIN 41)         |
|      PROCESS.                                                                   |
|                                                                                |
|                                                                                |
|      SYSTEM SPECIFICATIONS:                                                     |
|                                                                                |
|      MODIFIED THE JCL, RUNSHEET AND FORM TO COMPLETE THE ABOVE REQUEST.         |
|                                                                                |
|                                                                                |
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|      05/18/04.  ADDED - 158.                                                    |
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|      05/18/04.  UPDATED - 158.                                                  |
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| NUMBER - 0184  SUB BY- ACS              SUB FOR- CHRISTINE CHUML      PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-05/20/04         PRIORITY-    EST-DAYS-000                    REQD-          |
|------------------------------------------------------------------------------------|
| BEGIN-05/20/04  COMPLETE-05/26/04  CLOSE-                                           |
|------------------------------------------------------------------------------------|
|                                                                                    |
|         DESCRIPTION: EBIN MH7000-R001 AND MH7010-R02                                |
|                                                                                    |
|        STATUS:                                                                     |
|                                                                                    |
|        REQUEST CONTROL NUMBER: 7030                                                 |
|                                                                                    |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                    |
|        PLEASE REPLACE THE HARDCOPY VERSION OF BWMH7000-R001 "RECIPIENTS WITH        |
|        INVALID CSO OF RESIDENCE" (PRELMINARY AND FINAL) AND BWMH7010-R002           |
|        "RECIPIENTS COSED - NO ZIP/PROV REPORT" (PRELMINARY AND FINAL) WITH          |
|        AN ELECTRONIC VERSION SENT TO EBIN 16.  THIS SHOULD ONLY APPLY TO            |
|        HARDCOPY REPORTS SENT TO MMIS SERVICES BIN 12.                               |
|                                                                                    |
|                                                                                    |
|        SYSTEM SPECIFICATIONS:                                                       |
|        BWMH7010-R002 AND BWMH7000-R001 ONLY COME OUT OF PRELIMINARY, THESE          |
|        REPORTS WILL NOW BE EBIN'D TO EBIN 16 AND NO LONGER PRINTED.                 |
|                                                                                    |
|                                                                                    |
|                                                                                    |
|        05/20/04.  ADDED - 158.                                                      |
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|        05/28/04.  UPDATED - 551.                                                    |
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| NUMBER - 0185  SUB BY- ACS              SUB FOR- MICHELLE SENN       PAGE-   1     |
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| ENTERED-05/20/04        PRIORITY-    EST-DAYS-000                    REQD-         |
|-----------------------------------------------------------------------------------|
| BEGIN-05/20/04  COMPLETE-          CLOSE-                                          |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|        DESCRIPTION: PLEASE DOCUMENT PURGE OF RECIP                                 |
|                                                                                   |
|        STATUS: COMPLETE THIS WEEK                                                  |
|                                                                                   |
|         REQUEST CONTROL NUMBER: 7031                                              |
|                                                                                   |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO               |
|                                                                                   |
|         PLEASE RESEARCH AND PROVIDE THE DATE WHEN RECIPIENT JM 011055 PURIN A      |
|         WAS PURGED FROM THE SYSTEM.                                                |
|                                                                                   |
|         SYSTEM SPECIFICATIONS:                                                     |
|                                                                                   |
|         THIS RECIP WAS PURGED IN MARCH OF 2002.                                    |
|                                                                                   |
|                                                                                   |
|                                                                                   |
|         05/20/04.  ADDED - 158.                                                   |
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|         05/27/04.  UPDATED - 551.                                                 |
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| NUMBER - 0186  SUB BY- CATHIE OTT      SUB FOR- DAVE RUPEL         PAGE-   1         |
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| ENTERED-05/20/04          PRIORITY-    EST-DAYS-000                    REQD-         |
|-------------------------------------------------------------------------------------|
| BEGIN-05/20/04  COMPLETE-         CLOSE-                                             |
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|                                                                                     |
|        DESCRIPTION: MODIFY REPORT BWMM0500-R011                                      |
|                                                                                     |
|       STATUS: AWAITING ANALYSIS                                                      |
|                                                                                     |
|        REQUEST CONTROL NUMBER: 0150                                                  |
|                                                                                     |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                   |
|                                                                                     |
|                                                                                     |
|        SYSTEM SPECIFICATIONS:                                                        |
|                                                                                     |
|        IT WAS RECENTLY BROUGHT TO OUR ATTENTION THAT THE QUARTERLY DETOX REPORT      |
|        (BWMM0500-R011) HAS BEEN REPORTING BEYOND THE DESIRED SELECTION               |
|        CRITERIA SINCE ITS INCEPTION.  PLEASE SEE BELOW:                              |
|                                                                                     |
|        PLEASE SELECT ALL PAID CLAIMS FOR EACH RESPECTIVE MONTH OF SERVICE            |
|        ACCORDING TO THE FOLLOWING CRITERIA:                                          |
|                                                                                     |
|        -- PROVIDER TYPE = 18 OR 19 OR 20 OR 93 AND                                   |
|        -- PROCEDURE CODE = 0025M OR 0026M (DETOX ADMISSION AND FOLLOWUP)             |
|                                                                                     |
|        EFFECTIVE WITH THE NEXT REPORTING CYCLE, PLEASE CORRECT.  IT SHOULD BE LIMITE |
|        LIMITED TO THE TWO PROCEDURE CODES INDICATED ABOVE.  PLEASE CONTACT           |
|        DAVE RUPEL, 725-1289, IF QUESTIONS.                                           |
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|        05/20/04.  ADDED - 158.                                                       |
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AS OF 06/02/04   MEDICAID MANAGEMENT INFORMATION SYSTEMS   RUN DATE 06/02/04

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|  NUMBER - 0187  SUB BY- ACS              SUB FOR- DEBBIE COVERDAL     PAGE-   1       |
|-------------------------------------------------------------------------------------|
|  ENTERED-05/21/04          PRIORITY-    EST-DAYS-000              REQD-               |
|-------------------------------------------------------------------------------------|
|  BEGIN-05/21/04  COMPLETE-           CLOSE-                                           |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|       DESCRIPTION: RESRCH CIGNA SYSTEM PLUG OF MOD                                   |
|                                                                                     |
|       STATUS: AWAITING ANALYSIS                                                      |
|                                                                                     |
|        REQUEST CONTROL NUMBER: 7033                                                  |
|                                                                                     |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                   |
|                                                                                     |
|        PLEASE RESEARCH WHY ONLY ONE MODIFIER IS BEING PLUGGED ON PHYSICIAN           |
|        CROSSOVER CLAIMS FOR CIGNA.                                                   |
|                                                                                     |
|                                                                                     |
|        SYSTEM SPECIFICATIONS:                                                        |
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|        05/21/04.  ADDED - 158.                                                       |
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| NUMBER - 0188  SUB BY- ACS              SUB FOR- DEBBIE COVERDAL    PAGE-   1   |
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| ENTERED-05/21/04         PRIORITY-    EST-DAYS-000                 REQD-        |
|-------------------------------------------------------------------------------|
| BEGIN-05/21/04  COMPLETE-          CLOSE-                                       |
|-------------------------------------------------------------------------------|
|                                                                               |
|       DESCRIPTION: RESRCH CIGNA TO DSHS PROCESS                                |
|                                                                               |
|       STATUS: AWAITING ANALYSIS                                               |
|                                                                               |
|        REQUEST CONTROL NUMBER: 7034                                           |
|                                                                               |
|        DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO             |
|                                                                               |
|        PLEASE RESEARCH WHY THE FOLLOWING RECIPIENT, MH 080534 RODRI A,         |
|        IS NOT CROSSING FROM THEIR CIGNA ELIGIBILITY TO DSHS ELIGIBILITY.       |
|                                                                               |
|                                                                               |
|        SYSTEM SPECIFICATIONS:                                                  |
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|        05/21/04.  ADDED - 158.                                                |
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| NUMBER - 0189  SUB BY- ASC           SUB FOR- BARB HANSON        PAGE-   1     |
|-------------------------------------------------------------------------------|
| ENTERED-05/26/04          PRIORITY-    EST-DAYS-000              REQD-         |
|-------------------------------------------------------------------------------|
| BEGIN-05/26/04  COMPLETE-         CLOSE-                                       |
|-------------------------------------------------------------------------------|
|                                                                               |
|         DESCRIPTION: RESRCH DUPLICATE ADJSTMNT RCRDS                           |
|                                                                               |
|         STATUS: AWAITING ANALYSIS                                             |
|                                                                               |
|          REQUEST CONTROL NUMBER: 7032                                         |
|                                                                               |
|          DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO          |
|                                                                               |
|          PLEASE RESEARCH AND EXPLAIN HOW DUPLICATE ADJUSTMENT RECORDS          |
|          (0-04079-71-901-200200 AND 0-04086-71-904-203000) WHERE CREATED       |
|          FOR THE SAME ORIGINAL (0-04063-91-074-016500) CLAIM.                  |
|                                                                               |
|                                                                               |
|          SYSTEM SPECIFICATIONS:                                              |
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|          05/26/04.  ADDED - 158.                                             |
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| NUMBER - 0190  SUB BY- ACS              SUB FOR- FRAN              PAGE-   1          |
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| ENTERED-05/27/04          PRIORITY-   EST-DAYS-000                    REQD-          |
|-------------------------------------------------------------------------------------|
| BEGIN-05/27/04  COMPLETE-         CLOSE-                                             |
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|                                                                                     |
|        DESCRIPTION: RESEARCH RECIPIENT XREF PURGE                                    |
|                                                                                     |
|        STATUS: AWAITING ANALYSIS                                                     |
|                                                                                     |
|         REQUEST CONTROL NUMBER: 7035                                                 |
|                                                                                     |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                     |
|        PLEASE LOOK INTO WHY NATASHA WILKS SHOWS PICS WITH "E" & "F" TIEBREAKERS      |
|        ON THE PARTIAL PIC LIST.  NEITHER IS ON THE RECORD, BUT IF KEYED INTO         |
|        THE SYSTEM THEY BRING UP THE RECIPIENTS RECORD.  ACES IS CURRENTLY ISSUING    |
|         COUPONS WITH THE "F" TIEBREAKER.                                             |
|                                                                                     |
|        NOTE:                                                                         |
|        THESE PICS ARE NOT IN POS EITHER.                                             |
|                                                                                     |
|                                                                                     |
|         SYSTEM SPECIFICATIONS:                                                       |
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|        05/27/04.  ADDED - 158.                                                       |
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| NUMBER - 0191  SUB BY- ACS              SUB FOR- ALLON PETERMAN      PAGE-   1      |
|------------------------------------------------------------------------------------|
| ENTERED-05/27/04          PRIORITY-    EST-DAYS-000              REQD-              |
|------------------------------------------------------------------------------------|
| BEGIN-05/27/04  COMPLETE-         CLOSE-                                            |
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|                                                                                    |
|          DESCRIPTION: RESEARCH OUT OF STATE TAX AMT                                 |
|                                                                                    |
|          STATUS: COMPLETE THIS WEEK                                                 |
|                                                                                    |
|           REQUEST CONTROL NUMBER: 7036                                              |
|                                                                                    |
|           DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO    CONSULTEC: NO              |
|                                                                                    |
|           PLEASE RESEARCH THE PROCESS FOR CALCULATING THE "TAX AMOUNT"              |
|           FOR THE FOLLOWING CLAIM: 0-03321-12-003-008000.                           |
|                                                                                    |
|                                                                                    |
|           SYSTEM SPECIFICATIONS:                                                    |
|                                                                                    |
|           NO CHANGES WERE MADE TO THE SYSTEM - THE PROVIDERS TAX RATE WAS CHANGED   |
|           FROM 10% TO 8.4% BY THE USER ON APRIL 21, 2004.  THE CLAIM WAS PAID ON    |
|           JANUARY 5, 2004 AT A TAX RATE OF 10% GIVEN A REIMBURSEMENT AMOUNT OF      |
|           $1450.50.                                                                 |
|                                                                                    |
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|           05/27/04.  ADDED - 158.                                                   |
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|           06/01/04.  UPDATED - 158.                                                 |
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|  NUMBER - 0192  SUB BY- ACS              SUB FOR- MONTE JOHNSON       PAGE-   1     |
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|  ENTERED-05/27/04         PRIORITY-     EST-DAYS-000                  REQD-         |
|------------------------------------------------------------------------------------|
|  BEGIN-05/27/04  COMPLETE-          CLOSE-                                          |
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|                                                                                    |
|        DESCRIPTION: RESRCH POS TO MMIS RECIP ELIG                                   |
|                                                                                    |
|        STATUS: NEXT WEEK COMPLETE                                                   |
|                                                                                    |
|         REQUEST CONTROL NUMBER: 7037                                               |
|                                                                                    |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                    |
|         PLEASE RESEARCH WHY THE FOLLOWING RECIPIENT, MJ 042704 CHAVE A, DID NOT     |
|         TRANSFER THEIR ELIGIBILITY FROM THE POS SYSTEM TO THE MMIS SYSTEM.          |
|                                                                                    |
|                                                                                    |
|         SYSTEM SPECIFICATIONS:                                                      |
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|         05/27/04.  ADDED - 158.                                                     |
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| NUMBER - 0193  SUB BY- ACS              SUB FOR- MONTE JOHNSON        PAGE-   1    |
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| ENTERED-05/27/04          PRIORITY-    EST-DAYS-000                   REQD-        |
|-----------------------------------------------------------------------------------|
| BEGIN-05/27/04  COMPLETE-         CLOSE-                                           |
|-----------------------------------------------------------------------------------|
|                                                                                   |
|        DESCRIPTION: RSRCH RECIP AUGMENTATION PROCES                               |
|                                                                                   |
|        STATUS: AWAITING ANALYSIS                                                  |
|                                                                                   |
|         REQUEST CONTROL NUMBER: 7038                                              |
|                                                                                   |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                   |
|         PLEASE RESEARCH AND EXPLAIN WHY RECIPIENT (RO 121760 PRATH A) DID         |
|         NOT HAVE THEIR RECIPIENT ELIGIBILITY SEGMENT AUGMENTED.                   |
|                                                                                   |
|                                                                                   |
|         SYSTEM SPECIFICATIONS:                                                    |
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|         05/27/04.  ADDED - 158.                                                   |
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| NUMBER - 0194  SUB BY- ACS              SUB FOR- SUE HILTON        PAGE-   1      |
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| ENTERED-05/27/04        PRIORITY-     EST-DAYS-000                 REQD-          |
|----------------------------------------------------------------------------------|
| BEGIN-05/27/04  COMPLETE-        CLOSE-                                           |
|----------------------------------------------------------------------------------|
|                                                                                  |
|       DESCRIPTION: DSPLAY DRG HIST PROC CODES AS 5                                |
|                                                                                  |
|       STATUS: AWAITING ANALYSIS                                                   |
|                                                                                  |
|        REQUEST CONTROL NUMBER: 7039                                              |
|                                                                                  |
|       DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                 |
|                                                                                  |
|       PLEASE ALLOW THE PROCEDURE CODE FIELD TO BE DISPLAYED AS FIVE               |
|       BYTES FOR THOSE HISTORY CLAIMS THAT POST AGAINST A DRG CLAIM.               |
|                                                                                  |
|       EXAMPLES:                                                                   |
|                                                                                  |
|           3-04125-87-728-000001 (DRG)                                            |
|           3-04127-87-741-000005 (INPATIENT)                                      |
|           1-04120-51-751-002400 (OUTPATIENT)                                     |
|                                                                                  |
|                                                                                  |
|        SYSTEM SPECIFICATIONS:                                                     |
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|       05/27/04.  ADDED - 158.                                                    |
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|  NUMBER - 0195  SUB BY- ACS              SUB FOR- GERALD HUBBERT      PAGE-   1      |
|-------------------------------------------------------------------------------------|
|  ENTERED-05/27/04         PRIORITY-    EST-DAYS-000                   REQD-          |
|-------------------------------------------------------------------------------------|
|  BEGIN-05/27/04  COMPLETE-         CLOSE-                                            |
|-------------------------------------------------------------------------------------|
|                                                                                     |
|         DESCRIPTION: RSRCH ECS COMMENTS FIELD ISSUES                                 |
|                                                                                     |
|         STATUS: AWAITING ANALYSIS                                                    |
|                                                                                     |
|         REQUEST CONTROL NUMBER: 7040                                                 |
|                                                                                     |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO                  |
|                                                                                     |
|                                                                                     |
|         SYSTEM SPECIFICATIONS:                                                       |
|                                                                                     |
|          CURRENTLY WE ARE EXPERIENCING THREE PROBLEMS WITH THE ECS COMMENTS         |
|         FIELD PERTAINING TO MULTIPLE MODIFIERS.                                      |
|                                                                                     |
|         1.  ICN: 3 04146 76 000 000103 - DROPPING THE INFORMATION INDICATOR FOR     |
|               LINE ITEM 3, ALSO SEEMS TO BE FORMATING ISSUES?                        |
|                                                                                     |
|         2.  ICN: 3 04145 76 000 000021 - NO LINE ITEM MARKERS (INFORMATION)         |
|               FORMATING ISSUES?                                                      |
|                                                                                     |
|         3.  ICN: 3 04097 79 000 000214 - IS NOT PROVIDING ANY INFORMATION           |
|               PERTAINING TO THE LINE ITEM MODIFIERS, ALSO FORMATING ISSUES?         |
|               ALSO DID NOT MOVE 99 TO THE MODIFIER FIELD ON THE CLAIM.              |
|                                                                                     |
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|                                                                                     |
|         05/27/04.  ADDED - 158.                                                     |
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|  NUMBER - 0196  SUB BY- ACS            SUB FOR- SUE HILTON        PAGE-   1        |
|-----------------------------------------------------------------------------------|
|  ENTERED-05/27/04         PRIORITY-    EST-DAYS-000                   REQD-        |
|-----------------------------------------------------------------------------------|
|  BEGIN-05/27/04  COMPLETE-         CLOSE-                                          |
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|                                                                                   |
|        DESCRIPTION: RESEARCH AND DOCUMENT EXC 115                                  |
|                                                                                   |
|        STATUS: AWAITING ANALYSIS                                                   |
|                                                                                   |
|         REQUEST CONTROL NUMBER: 7041                                              |
|                                                                                   |
|         DESCRIPTION OF REQUEST: Y2K IMPACT: MAA: NO   CONSULTEC: NO               |
|                                                                                   |
|         PLEASE RESEARCH AND DOCUMENT EXCEPTION 115.                               |
|                                                                                   |
|                                                                                   |
|         SYSTEM SPECIFICATIONS:                                                    |
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|         05/27/04.  ADDED - 158.                                                  |
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